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This manual describes features that may or may not be on your specific vehicle either because they are options that you did not purchase or due to changes subsequent to the printing of this owner manual. Please refer to the purchase documentation relating to your specific vehicle to confirm each of the features found on your vehicle. For vehicles first sold in Canada, substitute the name “General Motors of Canada Limited” for Cadillac Motor Division wherever it appears in this manual.

If the vehicle is a hybrid, see the hybrid supplement for more information.

Keep this manual in the vehicle for quick reference.

Canadian Vehicle Owners

Propriétaires Canadiens

A French language copy of this manual can be obtained from your dealer or from:

On peut obtenir un exemplaire de ce guide en français auprès du concessionnaire ou à l'adresse suivante:

Helm, Incorporated
Attention: Customer Service
47911 Halyard Drive
Plymouth, MI 48170

Litho in U.S.A.
Part No. 20902920 B Second Printing

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Using this Manual

To quickly locate information about the vehicle, use the Index in the back of the manual. It is an alphabetical list of what is in the manual and the page number where it can be found.

Danger, Warnings, and Cautions

Warning messages found on vehicle labels and in this manual describe hazards and what to do to avoid or reduce them.

Danger indicates a hazard with a high level of risk which will result in serious injury or death.

Warning or **Caution** indicates a hazard that could result in injury or death.

⚠ WARNING

These mean there is something that could hurt you or other people.

Notice: **This means there is something that could result in property or vehicle damage. This would not be covered by the vehicle's warranty.**



A circle with a slash through it is a safety symbol which means “Do Not,” “Do not do this,” or “Do not let this happen.”

Symbols

The vehicle has components and labels that use symbols instead of text. Symbols are shown along with the text describing the operation or information relating to a specific component, control, message, gauge, or indicator.

: This symbol is shown when you need to see your owner manual for additional instructions or information.

: This symbol is shown when you need to see a service manual for additional instructions or information.

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Vehicle Symbol Chart

Here are some additional symbols that may be found on the vehicle and what they mean. For more information on the symbol, refer to the Index.

: Adjustable Pedals

: Airbag Readiness Light

: Air Conditioning

: Antilock Brake System (ABS)

: Audio Steering Wheel Controls or OnStar®

: Brake System Warning Light

: Charging System

: Cruise Control

: Engine Coolant Temperature

: Exterior Lamps

: Fog Lamps

: Fuel Gauge

: Fuses

: Headlamp High/Low-Beam Changer

: Heated Steering Wheel

: LATCH System Child Restraints

: Malfunction Indicator Lamp

: Oil Pressure

: Outside Power Foldaway Mirrors

: Power

: Remote Vehicle Start

: Safety Belt Reminders

: Tire Pressure Monitor

: Tow/Haul Mode

: Traction Control/StabiliTrak®

: Windshield Washer Fluid

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✍ NOTES

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In Brief

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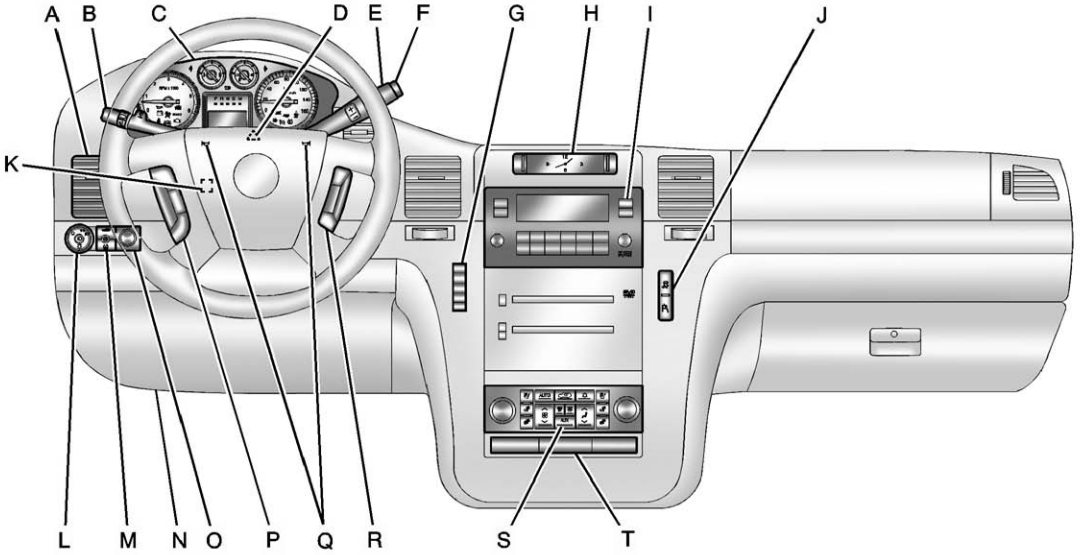
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Instrument Panel



English Version Shown; Metric Similar.

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A. *Air Vents on page 8-7*.

B. Turn and Lane-Change Lever. See *Turn and Lane-Change Signals on page 6-7*.

Windshield Wiper/Washer on page 5-4.

C. *Instrument Cluster on page 5-11*.

D. *Hazard Warning Flashers on page 6-7*.

E. Shift Lever. See *Automatic Transmission on page 9-30*.

Driver Shift Control (DSC). See *Manual Mode on page 9-33*.

F. *Tow/Haul Mode on page 9-33*.

G. Driver Information Center (DIC) Buttons. See *Driver Information Center (DIC) on page 5-23*.

H. *Clock on page 5-7*.

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J. *StabiliTrak® System on page 9-37*.

Rear Park Aid Disable Button. See *Ultrasonic Parking Assist on page 9-44*.

K. *Steering Wheel Adjustment on page 5-2*.

L. *Exterior Lamp Controls on page 6-1*.

M. Dome Lamp Override. See *Dome Lamps on page 6-9*.

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N. Data Link Connector (DLC) (Out of View). See *Malfunction Indicator Lamp on page 5-16*.

O. Automatic Transfer Case Control (Hybrid only). See the hybrid supplement for more information.

P. *Cruise Control on page 9-41*.

Heated Steering Wheel on page 5-4 (If Equipped).

Q. *Horn on page 5-4*.

R. *Steering Wheel Controls on page 5-2*.

S. *Dual Automatic Climate Control System on page 8-1*.

T. Pedal Adjust Button. See *Adjustable Throttle and Brake Pedal on page 9-22*.

Power Assist Steps on page 2-12 (If Equipped).

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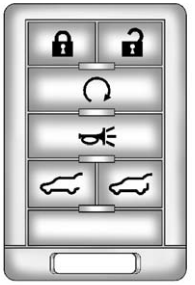
Initial Drive Information

This section provides a brief overview about some of the important features that may or may not be on your specific vehicle.

For more detailed information, refer to each of the features which can be found later in this owner manual.

Remote Keyless Entry (RKE) System

The RKE transmitter is used to remotely lock and unlock the doors from up to 60 m (195 ft) away from the vehicle.



Press to unlock the driver door.

Press again within three seconds to unlock all remaining doors.

Press to lock all doors.

Lock and unlock feedback can be personalized. See *Vehicle Personalization on page 5-38*.

Press and hold to open or close the liftgate.

Press and hold to open the liftglass.

Press and release to locate the vehicle.

Press and hold for three seconds to sound the panic alarm.

Press again to cancel the panic alarm.

See *Keys on page 2-2* and *Remote Keyless Entry (RKE) System Operation on page 2-3*.

Remote Vehicle Start

With this feature the engine can be started from outside of the vehicle.

Starting the Vehicle

1. Aim the RKE transmitter at the vehicle.
2. Press and release .
3. Immediately after completing Step 2, press and hold until the turn signal lamps flash.

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When the vehicle starts, the parking lamps will turn on and remain on as long as the engine is running. The doors will be locked and the climate control system may come on.

The engine will continue to run for 10 minutes. Repeat the steps for a 10-minute time extension. Remote start can be extended only once.

Canceling a Remote Start

To cancel a remote start:

- Aim the RKE transmitter at the vehicle and press and hold until the parking lamps turn off.
- Turn on the hazard warning flashers.
- Turn the ignition on and then back off.

See *Remote Vehicle Start on page 2-5*.

Door Locks

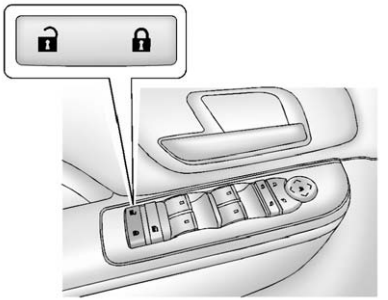
There are several ways to lock and unlock the vehicle.

From outside, use the Remote Keyless Entry (RKE) transmitter or the key in the driver door.

From inside, use the power door locks or the manual door locks. To lock or unlock the door with the manual locks, push down or pull up on the manual lock knob.

Power Door Locks

Press or on the RKE transmitter. See *Remote Keyless Entry (RKE) System Operation on page 2-3*.



Premium Trim Shown, Up-Level Similar

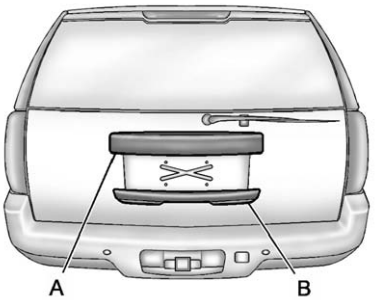
: Press to lock the doors.

: Press to unlock the doors.

See *Door Locks on page 2-7*.

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Liftgate



The liftglass or liftgate cannot be opened if the rear wiper is in motion. Attempting to open the liftglass or liftgate while the rear wiper is in motion will cause the release of the liftglass or liftgate to delay until the wipers are parked off the liftglass.

Manual Liftgate Operation

To unlock the liftgate, press on the power door lock switch or press on the Remote Keyless Entry (RKE) transmittertwice, see *Remote Keyless Entry (RKE) System Operation on page 2-3*.

Press the touch pad on the underside of the liftgate handle (B) and lift up.

Use the pull cup to lower and close the liftgate. Do not press the touch pad while closing the liftgate. This will cause the liftgate to be unlatched.

Power Liftgate Operation

On vehicles with a power liftgate, the switch is on the overhead console.

The vehicle must be in P (Park) to use the power feature. The taillamps will flash and a chime will sound when the power liftgate moves.

There are several ways to open and close the power liftgate:

- Press and hold on the RKEtransmitter until the liftgate starts moving.
- Press on the overhead console.
- Press on the bottom of the liftgate next to the latch to close.

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Pressing a second time while the liftgate is moving reverses the direction.

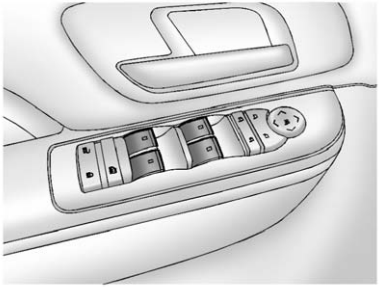
To disable the power liftgate function, press OFF on the liftgate switch, see *Liftgate on page 2-9*.

Liftglass

If equipped, there are two ways to open the liftglass:

- Press the button on the underside of the license plate applique (A).
- Press on the RKE transmitter.

Windows



Premium Trim Shown, Up-Level Similar

The driver door has switches that control all windows, the passengers door switch only control that window. The power windows work when the ignition is in ON/RUN or ACC/ACCESSORY, or in Retained Accessory Power (RAP). See *Retained Accessory Power (RAP) on page 9-26* for more information.

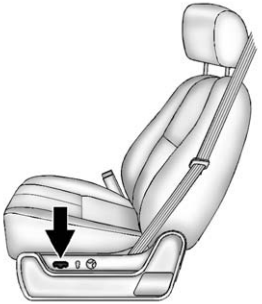
Press the switch to lower the window. Pull the switch up to raise it.

For more information, see:

- *Windows on page 2-18*.
- *Power Windows on page 2-19*.

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Seat Adjustment

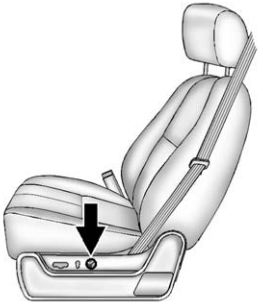


To adjust the seat:

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the front or rear part of the seat cushion by moving the front or rear of the control up or down.
- Raise or lower the entire seat by moving the entire control up or down.

See *Power Seat Adjustment on page 3-3*.

Lumbar Adjustment

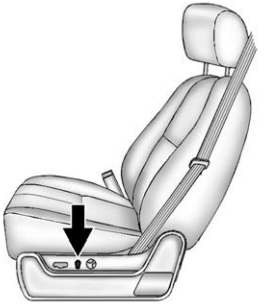


To adjust the lumbar support:

- Press and hold the front or rear of the control to increase or decrease lumbar support.
- Press and hold the top or bottom of the control to raise or lower the height of the support.

See *Lumbar Adjustment on page 3-3*.

Reclining Seatbacks



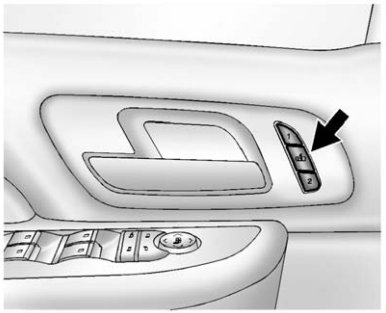
To adjust the seatback:

- Tilt the top of the control rearward to recline.
- Tilt the top of the control forward to raise.

See *Reclining Seatbacks on page 3-4*.

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Memory Features



The controls on the driver door are used to program and recall memory settings for the driver seat, outside mirrors, power steering column, and the adjustable throttle and brake pedals.

Storing Memory Positions

To save into memory:

1. Adjust the driver seat, including the seatback recliner and lumbar, both outside mirrors, power steering column, and the throttle and brake pedals.

 See *Power Mirrors on page 2-16*, *Steering Wheel Adjustment on page 5-2*, and *Adjustable Throttle and Brake Pedal on page 9-22*.

 Not all mirrors and adjustable throttles and brake pedals will have the ability to save and recall their positions.
2. Press and hold “1” until two beeps sound.
3. Repeat for a second driver position using “2.”

To recall, press and release “1” or “2.” The vehicle must be in P (Park). A single beep will sound. The seat, outside mirrors, steering column, and adjustable throttle and brake pedals will move to the positions previously stored for the identified driver.

See *Memory Seats on page 3-5* and *Vehicle Personalization on page 5-38*.

Easy Exit Positions

This feature can move the driver seat rearward and the power steering column up and forward to allow extra room to exit the vehicle.

: Press to recall the easy exit positions. The vehicle must be in P (Park).

See *Memory Seats on page 3-5* and *Vehicle Personalization on page 5-38*.

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Second Row Seats

On vehicles with a 60/40 split bench or buckets seats, the seatbacks can be folded for additional cargo space, or the seats can be folded and tumbled for easy entry/exit to the third row seats, if equipped. On vehicles with bucket seats, the seatbacks also recline.

See *Second Row Seats on page 3-8*.

Third Row Seats

On vehicles with third row seats, the seatbacks can be folded, and the entire seat can be tumbled or removed from the vehicle.

For detailed instructions, see *Third Row Seats on page 3-12*.

Heated and Ventilated Seats



The buttons are on the climate control panel.

: Press to cool the entire seat.

: Press to heat the seatback only.

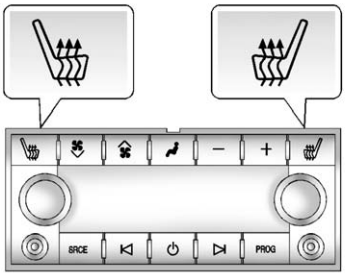
: Press to heat the seat and seatback.

Press the desired button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. Indicator bars next to the symbol on the climate control display show the selected setting: three for high, two for medium, and one for low.

See *Heated and Ventilated Front Seats on page 3-7*.

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Heated Rear Seats



The buttons are on the Rear Sear Audio (RSA) panel on the rear of the center console.

Press or to heat the left outboard or right outboard seat cushion and to cycle through the temperature settings.

See *Heated Rear Seats on page 3-8*.

Head Restraint Adjustment

Do not drive until the head restraints for all occupants are installed and adjusted properly.

To achieve a comfortable seating position, change the seatback recline angle as little as necessary while keeping the seat and the head restraint height in the proper position.

See *Head Restraints on page 3-2* and *Power Seat Adjustment on page 3-3*.

Safety Belts



Refer to the following sections for important information on how to use safety belts properly.

- *Safety Belts on page 3-15*.
- *How to Wear Safety Belts Properly on page 3-16*.
- *Lap-Shoulder Belt on page 3-17*.
- *Lower Anchors and Tethers for Children (LATCH System) on page 3-49*.

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Passenger Sensing System

The passenger sensing system, if equipped, turns off the front outboard passenger frontal airbag under certain conditions. No other airbag is affected by the passenger sensing system.

If the vehicle has one of the indicators pictured in the following illustrations, then the vehicle has a passenger sensing system for the right front passenger position.

The passenger airbag status indicator, if equipped, will be visible on the overhead console when the vehicle is started.



United States

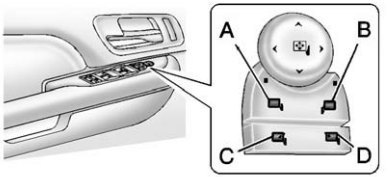


Canada and Mexico

See *Passenger Sensing System on page 3-33* for important information.

Mirror Adjustment

Exterior Mirrors



Premium Trim Shown, Up-Level Similar

Mirror Adjustment

1. Press (A) or (B) to select the driver or passenger side mirror.
2. Press the arrows on the control pad to move the mirror up, down, right, or left.
3. Press the opposite side to get the control pad to a neutral position.

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Power Folding Mirrors

To fold the mirrors:

1. Press (C) to fold the mirrors out to the driving position.
2. Press (D) to fold the mirrors in to the folded position.

See *Power Mirrors on page 2-16*.

Automatic Dimming Mirror

The driver outside mirror automatically dimes for the glare of headlamps from behind. This feature is controlled by the on and off setting on the inside rearview mirror. See *Automatic Dimming Rearview Mirror on page 2-17* for more information.

Heated Mirrors

The heated outside rearview mirrors turn on when the rear window defogger is on.

Press to heat the mirrors.

See “Rear Window Defogger” under *Dual Automatic Climate Control System on page 8-1* for more information.

Park Tilt Mirrors

If the vehicle has the memory package, the exterior mirrors tilt to a preselected position when the vehicle is in R (Reverse). This feature lets the driver view the curb when parallel parking. The mirrors return to the original position when the vehicle is shifted out of R (Reverse), or the ignition is turned off or to OFF/LOCK.

This feature can be programed through the Driver Information Center (DIC). See *Vehicle Personalization on page 5-38* for more information.

Interior Mirror

Adjustment

Hold the rearview mirror in the center and move it to view the area behind the vehicle.

Automatic Dimming Rearview Mirror

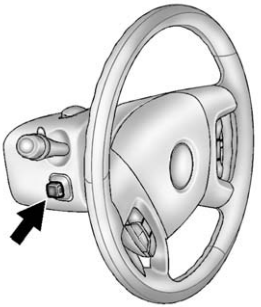
The mirror will automatically reduce the glare from the headlamps from behind. The dimming feature comes on and the indicator light illuminates each time the vehicle is started.

: Press to turn the dimming feature on or off.

See *Automatic Dimming Rearview Mirror on page 2-17* for more information.

Information Provided by: DEALER E-PROCESS

Steering Wheel Adjustment



Push the control up or down to tilt the steering wheel up or down.

To set the memory position, see *Vehicle Personalization on page 5-38*.

Throttle and Brake Pedal Adjustment

The vehicle has adjustable throttle and brake pedals that allow you to change their positions.



The switch used to adjust the pedals is located on the center console below the climate control system.

Press the right and left arrows to move the pedals either closer or further from your body.

See *Adjustable Throttle and Brake Pedal on page 9-22*.

Interior Lighting

Dome Lamps

The dome lamps are located in the overhead console.

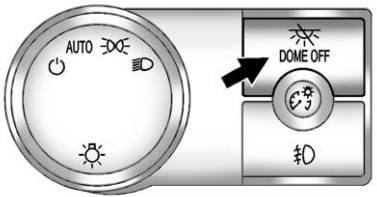
They come on when any door is opened and turn off after all the doors are closed.

Turn the instrument panel brightness knob located below the dome lamp override button, clockwise to the farthest position to manually turn on the dome lamps. The dome lamps remain on until the knob is turned counterclockwise.

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Dome Lamp Override

The dome lamp override button is located next to the exterior lamps control.



DOME OFF : Press the button in and the dome lamps remain off when a door is opened. Press the button again to return it to the extended position so that the dome lamps come on when a door is opened.

Reading Lamps

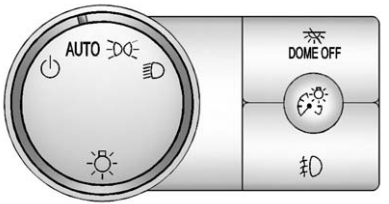
For vehicles with reading lamps in the overhead console, press the button located next to the lamp to turn it on or off.

The vehicle may also have reading lamps in other locations. The lamps cannot be adjusted.

For more information about interior lamps, see:

- *Dome Lamps on page 6-9*.
- *Reading Lamps on page 6-9*.
- *Instrument Panel Illumination Control on page 6-8*.

Exterior Lighting



The exterior lamps control is located on the instrument panel to the left of the steering wheel.

⏻ : Turns off the automatic headlamps and Daytime Running Lamps (DRL). Turning the headlamp control to the off position again will turn the automatic headlamps and DRL back on.

For vehicles first sold in Canada, the off position only works when the vehicle is shifted into the P (Park) position.

Information Provided by:
DEALER E-PROCESS

AUTO: Automatically turns on the headlamps at normal brightness, along with the parking lamps, instrument panel lights, license plate lamps, and taillamps.

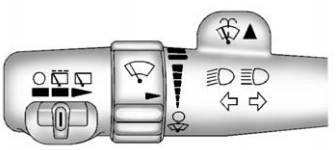
: Turns on the parking lamps, along with the instrument panel lights, license plate lamps, and taillamps.

: Turns on the headlamps, parking lamps, instrument panel lights, license plate lamps, and taillamps.

For more information, see:

- *Exterior Lamp Controls on page 6-1*.
- *Daytime Running Lamps (DRL) on page 6-5*.
- *Fog Lamps on page 6-8*.

Windshield Wiper/Washer



The front and rear wiper controls are located on the turn and lane-change lever.

Turn the band with the wiper symbol to control the windshield wipers.

: For a single wipe, turn to , then release. For several wipes, hold the band on longer.

: Turns the windshield wipers off.

: Turn the band up for more frequent wipes or down for less frequent wipes.

: Slow wipes.

: Fast wipes.

: Push the paddle at the top of the lever to spray washer fluid on the windshield.

Rear Wiper Window Wiper/Washer

To turn the rear wiper on, slide the lever to a wiper position.

: Turns the wiper off.

: Turns on the rear wiper delay.

: Turns on the rear wiper.

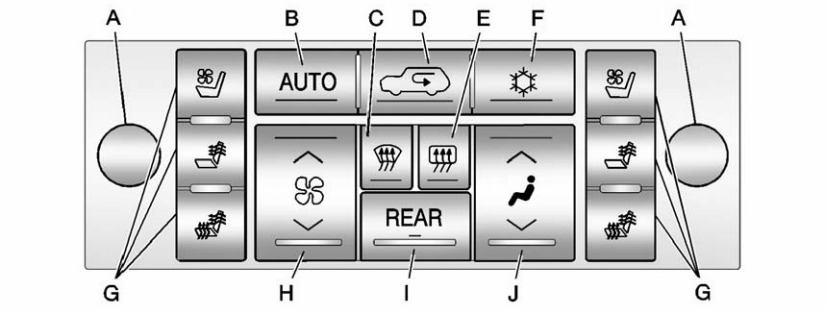
: Press the button on the end of the lever to spray washer fluid on the rear window.

See *Windshield Wiper/Washer on page 5-4* and *Rear Window Wiper/Washer on page 5-5*.

Information Provided by: DEALER E-PROCESS

Climate Controls

The heating, cooling, and ventilation in the vehicle can be controlled with this system.



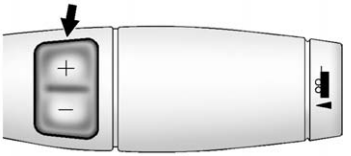
Climate Control with Cooled and Heated Seats shown

A. Driver and Passenger Temperature Controls
B. AUTO (Automatic Operation)
C. Defrost
D. Air Recirculation
E. Rear Window Defogger
F. Air Conditioning
G. Heated and Cooled Seats
H. Fan Control
I. REAR (Rear Climate Control)
J. Air Delivery Mode Control

See *Dual Automatic Climate Control System on page 8-1* and *Rear Climate Control System (Rear Climate with Rear Seat Audio) on page 8-6* (If Equipped).

Transmission

Driver Shift Control (DSC)



The DSC switch is located on the shift lever.

To enable the DSC feature:

1. Move the column shift lever to the M (Manual) position. The Driver Information Center (DIC) display will show the message MANUAL SHIFT on the first line and the current gear will be displayed on the second line. This is the highest attainable range with all lower gears accessible. As an example, when 5 (Fifth) gear is selected, 1 (First) through 5 (Fifth) gears are available.

Information Provided by: DEALER E-PROCESS

2. Press the plus/minus buttons, located on the steering column shift lever, to select the desired range of gears for current driving conditions. See *Manual Mode on page 9-33*.

While using DSC, cruise control and the tow/haul mode can be used.

Grade Braking is not available when DSC is active. See *Tow/Haul Mode on page 9-33*.

Vehicle Features

Radio(s)

This vehicle's radio is part of the navigation system. See *Infotainment on page 7-2*.

Satellite Radio

XM is a satellite radio service that is based in the 48 contiguous United States and 10 Canadian provinces. XM satellite radio has a wide variety of programming and commercial-free music, coast to coast, and in digital-quality sound.

A fee is required to receive the XM service.

For more information, refer to:

- www.xmradio.com or call 1-800-929-2100 (U.S.)
- www.xmradio.ca or call 1-877-438-9677 (Canada)

Also, see *Satellite Radio on page 7-15*.

Portable Audio Devices

This vehicle has an auxiliary input, located on the audio faceplate, and a USB port located on the instrument panel or in the center console. External devices such as iPod®, laptop computers, MP3 players, CD changers, USB storage device, etc. can be connected to the auxiliary port using a 3.5 mm (1/8 in) input jack or the USB port depending on the audio system.

See *Auxiliary Devices on page 7-30* or *CD/DVD Player on page 7-18* for further information.

Bluetooth®

For vehicles with a Bluetooth system, it allows users with a Bluetooth-enabled cell phone to make and receive hands-free calls using the vehicle's audio system and controls.

Information Provided by: DEALER E-PROCESS

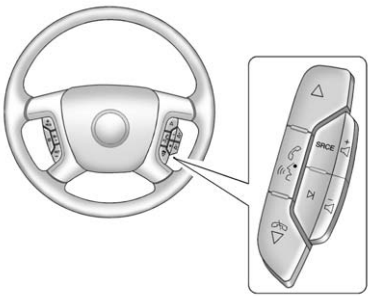
The Bluetooth-enabled cell phone must be paired with the Bluetooth system before it can be used in the vehicle. Not all phones will support all functions. For more information, visit www.gm.com/bluetooth.

For more information, see *Bluetooth on page 7-103*.

Mobile Apps

Mobile apps are available for download through iTunes® to then access the iPhone® App Store and Google™ Marketplace for Android™. Search for the apps to download. The apps are free of charge; however, the myCadillac app requires the user to link their own vehicle and OnStar MyLink requires an active OnStar subscription.

Steering Wheel Controls



If available, some audio controls can be adjusted at the steering wheel.

△ : Press to go to the next favorite radio station, track on a CD, or folder on an iPod® or USB device.

/ ▽ : Press to go to the previous favorite radio station, track on a CD, or folder on an iPod® or USB device. Press to reject an incoming call, or to end a call.

/ : Press to silence the vehicle speakers only. Press again to turn the sound on. Press and hold longer than two seconds to interact with OnStar® or Bluetooth systems, if equipped.

+ : Press to increase volume.

– : Press to decrease volume.

SRCE: Press to switch between the radio and CD, and for equipped vehicles, the DVD, front auxiliary, and rear auxiliary.

: Press to seek the next radio station, the next track or chapter while sourced to the CD or DVD slot, or to select tracks and folders on an iPod or USB device.

For more information, see *Steering Wheel Controls on page 5-2*.

Information Provided by: DEALER E-PROCESS

Cruise Control



Cruise Control Shown with Heated Steering Wheel Button (If Equipped)

The cruise control buttons are located on the left side of the steering wheel.

: Press to turn the system on or off. The indicator light is on when cruise control is on and turns off when cruise control is off.

+ RES: Press briefly to make the vehicle resume to a previously set speed, or press and hold to accelerate.

SET −: Press to set the speed and activate cruise control or make the vehicle decelerate.

: Press to disengage cruise control without erasing the set speed from memory.

See *Cruise Control on page 9-41*.

Navigation System

The navigation system provides detailed maps of most major freeways and roads throughout the United States and Canada. After a destination has been set, the system provides turn-by-turn instructions for reaching the destination. In addition, the system can help locate a variety of POIs (Points of Interest), such as banks, airports, restaurants, and more.

See *Using the Navigation System on page 7-62* for more information.

Driver Information Center (DIC)

The DIC display is located at the bottom of the instrument panel cluster. It shows the status of many vehicle systems and enables access to the personalization menu.



The DIC buttons are located on the instrument panel, next to the steering wheel.

: Press to display the odometer, trip odometer, fuel range, average economy, fuel used, timer, transmission temperature,

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instantaneous economy, and average vehicle speed.
The compass and outside air temperature will also be shown in the display. The temperature will be shown in °C or °F depending on the units selected.

: Press to display the oil life, units, side blind zone system on/off, tire pressure readings for vehicles with the Tire Pressure Monitor System (TPMS), compass zone setting, and compass recalibration.

: Press to customize the feature settings on your vehicle. See *Vehicle Personalization on page 5-38* for more information.

✓: Press to set or reset certain functions and to turn off or acknowledge messages on the DIC.

For more information, see *Driver Information Center (DIC) on page 5-23*.

Vehicle Customization

Some vehicle features can be programmed by using the DIC buttons next to the steering wheel. These features include:

- Language
- Door Lock and Unlock Settings
- RKE Lock and Unlock Feedback
- Lighting
- Chime Volume
- Memory Features
- Digital Speedometer Display

See *Vehicle Personalization on page 5-38*.

Side Blind Zone Alert (SBZA)

If available, this feature will alert you to vehicles located in the vehicle's side blind zone. When the system detects a vehicle in the side blind zone, the SBZA display will light up in the corresponding outside side mirror.

The system is enabled at every vehicle startup. It can be disabled through the Driver Information Center (DIC).

If the message SIDE BLIND ZONE SYSTEM UNAVAILABLE appears on the DIC, the system has been disabled because the sensor is blocked and cannot detect vehicles in the blind zone. The sensor may be blocked by mud, dirt, snow, ice, slush, or even heavy rainstorms. This message may also activate during heavy rain or due to road spray. The vehicle does not need service.

See *Side Blind Zone Alert (SBZA) on page 9-45* for more information.

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Rear Vision Camera (RVC)

If available, the RVC displays a view of the area behind the vehicle on the navigation screen when the vehicle is shifted into R (Reverse). Once shifted out of R (Reverse), the navigation screen will go back to the last screen that had been displayed, after a delay.

To clean the camera lens, located above the license plate, rinse it with water and wipe it with a soft cloth.

See *Rear Vision Camera (RVC) on page 9-48*.

Ultrasonic Parking Assist

If available, the Ultrasonic Rear Parking Assist (URPA) system uses sensors on the rear bumper to assist with parking and avoiding objects while in R (Reverse). It operates at speeds less than 8 km/h (5 mph). URPA uses audible beeps to provide distance and system information.

Keep the sensors on the vehicle's rear bumper clean to ensure proper operation.

See *Ultrasonic Parking Assist on page 9-44*.

Power Outlets

The accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

The vehicle has three accessory power outlets located:

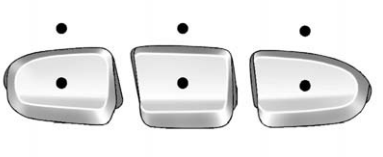
- Inside the floor console storage bin.
- On the rear of the floor console.
- In the rear cargo area on the passenger side.

The accessory power outlets are powered, even when the ignition is in LOCK/OFF. Continuing to use power outlets while the ignition is in LOCK/OFF may cause the vehicle's battery to run down.

See *Power Outlets on page 5-8*.

Information Provided by: DEALER E-PROCESS

Universal Remote System



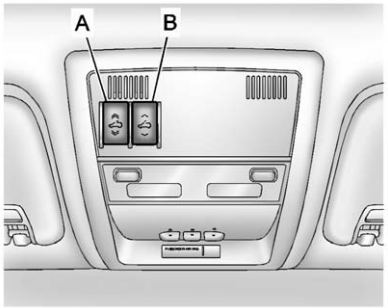
Vehicles with the Universal Remote System will have these buttons located in the headliner.

This system provides a way to replace up to three remote control transmitters used to activate devices such as garage door openers, security systems, and home automation devices.

Read the instructions completely before attempting to program the transmitter. Because of the steps involved, it may be helpful to have another person assist with programming the transmitter.

See *Universal Remote System on page 5-46*.

Sunroof



A. Open or Close

B. Vent

On vehicles with a sunroof, the sunroof only operates when the ignition is in the ACC/ACCESSORY or ON/RUN, or when Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP) on page 9-26* for more information.

Vent: From the closed position, press the rear of switch (B) to vent the sunroof.

Open/Close: To open the sunroof, press and hold switch (A) until the sunroof reaches the desired position. Press and hold the front of switch (A) to close it.

Express-Open/Express-Close: To express-open the sunroof, fully press and release the rear of switch (A) until the sunroof reaches the desired position. To express-close the sunroof, fully press and release the front of switch (A). Press the switch again to stop it.

When the sunroof is opened, an air deflector will automatically raise. The air deflector will retract when the sunroof is closed.

The sunroof also has a sunshade which can be pulled forward to block sun rays. The sunshade must be opened and closed manually.

If an object is in the path of the sunroof while it is closing, the anti-pinch feature will detect the object and stop the sunroof.

See *Sunroof on page 2-21* for more information.

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Performance and Maintenance

StabiliTrak® System

The vehicle has a traction control system that limits wheel spin and the StabiliTrak system that assists with directional control of the vehicle in difficult driving conditions. Both systems turn on automatically every time the vehicle is started.

- To turn off traction control, press and release on the instrument panel. The appropriate DIC message displays. See *Ride Control System Messages on page 5-34*.
- To turn off both traction control and StabiliTrak, press and hold until illuminates and the appropriate DIC message displays. See *Ride Control System Messages on page 5-34*.
- Press and release again to turn on both systems.

For more information, see *StabiliTrak® System on page 9-37*.

Tire Pressure Monitor

This vehicle may have a Tire Pressure Monitor System (TPMS).



The TPMS warning light alerts you to a significant loss in pressure of one of the vehicle's tires. If the warning light comes on, stop as soon as possible and inflate the tires to the recommended pressure shown on the Tire and Loading Information label. See *Vehicle Load Limits on page 9-16*. The warning light will remain on until the tire pressure is corrected.

During cooler conditions, the low tire pressure warning light may appear when the vehicle is first started and then turn off. This may be an early indicator that the tire pressures are getting low and the tires need to be inflated to the proper pressure.

The TPMS does not replace normal monthly tire maintenance. It is the driver's responsibility to maintain correct tire pressures.

See *Tire Pressure Monitor System on page 10-53*.

Tire Sealant and Compressor Kit

This vehicle may come with a spare tire and tire changing equipment or a tire sealant and compressor kit. The kit can be used to temporarily seal small punctures in the tread area of the tire. See *Tire Sealant and Compressor Kit on page 10-67*.

If the vehicle came with a spare tire and tire changing equipment, see *If a Tire Goes Flat on page 10-65*.

Information Provided by: DEALER E-PROCESS

Engine Oil Life System

The engine oil life system calculates engine oil life based on vehicle use and displays a DIC message when it is necessary to change the engine oil and filter. The oil life system should be reset to 100% only following an oil change.

Resetting the Oil Life System

1. Display OIL LIFE REMAINING on the DIC.
2. Press and hold the SET/RESET button on the DIC for more than five seconds. The oil life will change to 100%.

See *Engine Oil Life System on page 10-9*.

Fuel E85 (85% Ethanol)

Vehicles that have a FlexFuel badge and a yellow fuel cap can use either unleaded gasoline or ethanol fuel containing up to 85% ethanol (E85). See *Fuel E85 (85% Ethanol) on page 9-54*. For all other vehicles, use only the unleaded gasoline described under *Recommended Fuel on page 9-52*.

Driving for Better Fuel Economy

Driving habits can affect fuel mileage. Here are some driving tips to get the best fuel economy possible.

- Avoid fast starts and accelerate smoothly.
- Brake gradually and avoid abrupt stops.
- Avoid idling the engine for long periods of time.
- When road and weather conditions are appropriate, use cruise control.
- Always follow posted speed limits or drive more slowly when conditions require.
- Keep vehicle tires properly inflated.
- Combine several trips into a single trip.
- Replace the vehicle's tires with the same TPC Spec number molded into the tire's sidewall near the size.
- Follow recommended scheduled maintenance.

Information Provided by:
DEALER E-PROCESS

Roadside Service

U.S.: **1-800-224-1400**

Canada: **1-800-882-1112**

TTY Users (U.S. only):
1-888-889-2438

Mexico: **01-800-466-0805**

As the owner of a new Cadillac, you are automatically enrolled in the Roadside Service program.

See *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*.

Roadside Service and OnStar (U.S. and Canada)

If you have an active OnStar subscription, press the button and the current GPS location will be sent to an OnStar advisor who will assess your problem, contact Roadside Service, and relay your exact location to get the help you need.

Online Owner Center (U.S. and Canada)

The Online Owner Center is a complimentary service that includes online service reminders, vehicle maintenance tips, online owner manual, special privileges, and more.

Sign up today at:

U.S.: cadillac.com

Click on “Owners,” then “Manage My Cadillac/Owners Login.”

Canada: cadillacowner.ca

OnStar®

If equipped, this vehicle has a comprehensive, in-vehicle system that can connect to a live Advisor for Emergency, Security, Navigation, Connection, and Diagnostic Services. See *OnStar Overview on page 14-1*.

Information Provided by:
DEALER E-PROCESS

Keys, Doors, and Windows

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Information Provided by: DEALER E-PROCESS

Keys and Locks

Keys

⚠ WARNING

Leaving children in a vehicle with the ignition key is dangerous for many reasons. Children or others could be badly injured or even killed. They could operate the power windows or other controls or even make the vehicle move. The windows will function with the keys in the ignition and children could be seriously injured or killed if caught in the path of a closing window. Do not leave the keys in a vehicle with children.



The key can be used for the ignition and door locks.

See your dealer if a replacement key or additional key is needed.

Notice: **If the keys get locked in the vehicle, it may have to be damaged to get them out. Always carry a spare key.**

If locked out of your vehicle, contact Roadside Service. See *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9* for more information.

With an active OnStar subscription, an OnStar Advisor may remotely unlock the vehicle. See *OnStar Overview on page 14-1*.

Information Provided by: DEALER E-PROCESS

Remote Keyless Entry (RKE) System

See *Radio Frequency Statement on page 13-21* for information regarding Part 15 of the Federal Communications Commission (FCC) rules and Industry Canada Standards RSS-GEN/210/220/310.

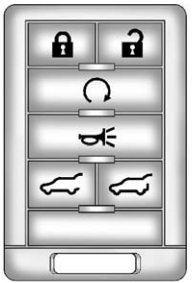
If there is a decrease in the RKE operating range:

- Check the distance. The transmitter may be too far from the vehicle.
- Check the location. Other vehicles or objects may be blocking the signal.
- Check the transmitter's battery. See “Battery Replacement” later in this section.
- If the transmitter is still not working correctly, see your dealer or a qualified technician for service.

Remote Keyless Entry (RKE) System Operation

The Remote Keyless Entry (RKE) transmitter functions work up to 60 m (195 ft) away from the vehicle.

There are other conditions which can affect the performance of the transmitter. See *Remote Keyless Entry (RKE) System on page 2-3*.



With Remote Start and Power Liftgate and Liftglass (Without Remote Start Similar)

The following functions may be available if this vehicle has the RKE system:

(Lock): Press to lock all the doors.

If enabled through the Driver Information Center (DIC), the turn signal lamps flash once to indicate locking has occurred. If enabled through the DIC, the horn chirps when is pressed again within three seconds. See *Vehicle Personalization on page 5-38* for additional information.

Pressing arms the content theft-deterrent system. See *Anti-theft Alarm System on page 2-13*.

(Unlock): Press once to unlock only the driver door. If is pressed again within three seconds, all remaining doors unlock. The interior lamps may come on and stay on for 20 seconds or until the ignition is turned on.

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If enabled through the DIC, the turn signal lamps flash twice to indicate unlocking has occurred. See *Vehicle Personalization on page 5-38*.
If enabled through the DIC, the exterior lamps turn on briefly if it is dark enough outside. See "Approach Lighting" under *Vehicle Personalization on page 5-38*.

Pressing on the RKE transmitter disarms the content theft-deterrent system. See *Anti-theft Alarm System on page 2-13*.

(Remote Vehicle Start): For vehicles with this feature, press to start the engine from outside the vehicle using the RKE transmitter. See *Remote Vehicle Start on page 2-5* for additional information.

(Power Liftgate): Press and hold to open and close the liftgate. The taillamps flash and a chime sounds to indicate when the liftgate is opening and closing.

(Liftglass): Press and hold to open the liftglass.

(Vehicle Locator/Panic Alarm): Press and release to locate the vehicle. The turn signal lamps flash and the horn sounds three times.

Press and hold for three seconds to activate the panic alarm. The turn signal lamps flash and the horn sounds repeatedly for 30 seconds. The alarm turns off when the ignition is moved to ON/RUN or is pressed again. The ignition must be in LOCK/OFF for the panic alarm to work.

The vehicle comes with two transmitters. Each transmitter will have a number on top of it, "1" or "2". These numbers correspond to the driver of the vehicle. For example, the memory seat position for driver 1 will be recalled when using the transmitter labeled "1", if enabled through the DIC. See *Memory Seats on page 3-5* for more information.

Programming Transmitters to the Vehicle

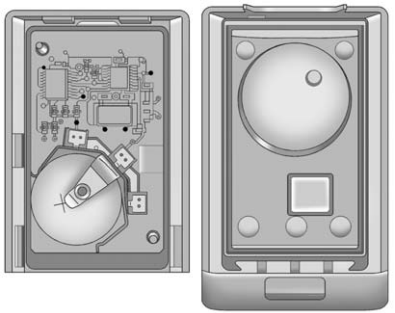
Only RKE transmitters programmed to this vehicle will work. If a transmitter is lost or stolen, a replacement can be purchased and programmed through your dealer. When the replacement transmitter is programmed to this vehicle, all remaining transmitters must also be reprogrammed. Any lost or stolen transmitters will no longer work once the new transmitter is programmed. Each vehicle can have up to eight transmitters programmed to it. See your dealer to have transmitters programmed to the vehicle.

Battery Replacement

Replace the battery if the REPLACE BATTERY IN REMOTE KEY message displays in the DIC. See "REPLACE BATTERY IN REMOTE KEY" under *Key and Lock Messages on page 5-32* for additional information.

Information Provided by: DEALER E-PROCESS

Notice: **When replacing the battery, do not touch any of the circuitry on the transmitter. Static from your body could damage the transmitter.**



To replace the battery:

1. Separate the transmitter with a flat, thin object inserted into the notch, located above the metal base.
2. Remove the old battery. Do not use a metal object.
3. Insert the new battery, positive side facing up. Replace with a CR2032 or equivalent battery.
4. Snap the transmitter back together.

Remote Vehicle Start

This feature allows you to start the engine from outside of the vehicle. It may also start up the vehicle's heating or air conditioning systems and rear window defogger. Normal operation of the system will return after the key is turned to the ON/RUN position.

During a remote start, the climate control system will default to a heating or cooling mode depending on the outside temperatures.

During a remote start, if the vehicle has an automatic climate control system and heated seats, the heated seats will turn on during colder outside temperatures and will shut off when the key is turned to ON/RUN. If the vehicle does not have an automatic climate control system, during remote start, you will need to manually turn the heated seats on and off. See *Heated and Ventilated Front Seats on page 3-7* for additional information.

Laws in some communities may restrict the use of remote starters. For example, some laws may require a person using the remote start to have the vehicle in view when doing so. Check local regulations for any requirements on remote starting of vehicles.

Do not use the remote start feature if the vehicle is low on fuel. The vehicle may run out of fuel.

If the vehicle has the remote start feature, the RKE transmitter functions will have an increased range of operation. However, the range may be less while the vehicle is running.

There are other conditions which can affect the performance of the transmitter, see *Remote Keyless Entry (RKE) System on page 2-3* for additional information.

DEALER E-PROCESS

(Remote Start): This button will be on the RKE transmitter if you have remote start.

To start the vehicle using the remote start feature:

1. Aim the transmitter at the vehicle.
2. Press and release .
3. Immediately press and hold until the turn signal lamps flash. If you cannot see the vehicle's lamps, press and hold for two to four seconds.

 When the vehicle starts, the parking lamps will turn on and remain on while the vehicle is running. The doors will be locked and the climate control system may come on.

 The engine will continue to run for 10 minutes. Repeat the steps for a 10-minute time extension. Remote start can be extended only once.

After entering the vehicle during a remote start, insert and turn the key to ON/RUN to drive the vehicle.

To cancel a remote start, do any of the following:

- Aim the RKE transmitter at the vehicle and press and hold until the parking lamps turn off.
- Turn on the hazard warning flashers.
- Turn the ignition on and then back off.

The vehicle can be remote started two separate times between driving sequences. The engine will run for 10 minutes after each remote start.

Or, you can extend the engine run time by another 10 minutes within the first 10 minute remote start time frame, and before the engine stops.

For example, if and then are pressed again after the vehicle has been running for five minutes, 10 minutes are added, allowing the engine to run for 15 minutes.

The additional 10 minutes are considered a second remote vehicle start.

After the vehicle's engine has been started two times using , or a single remote start with one time extension, the vehicle must be started with the key.

After the key is removed from the ignition, the vehicle can be remote started again.

The vehicle cannot be remote started if the key is in the ignition, the hood is not closed, or if there is an emission control system malfunction and the malfunction indicator lamp is on.

Also, the engine will turn off during a remote vehicle start if the coolant temperature gets too high or if the oil pressure gets low.

Information Provided by: DEALER E-PROCESS

Door Locks

⚠ WARNING

Unlocked doors can be dangerous.

- Passengers, especially children, can easily open the doors and fall out of a moving vehicle. When a door is locked, the handle will not open it. The chance of being thrown out of the vehicle in a crash is increased if the doors are not locked. So, all passengers should wear safety belts properly and the doors should be locked whenever the vehicle is driven.
- Young children who get into unlocked vehicles may be unable to get out. A child can be overcome by extreme heat and can suffer permanent

(Continued)

WARNING (Continued)

injuries or even death from heat stroke. Always lock the vehicle whenever leaving it.

- Outsiders can easily enter through an unlocked door when you slow down or stop the vehicle. Locking the doors can help prevent this from happening.

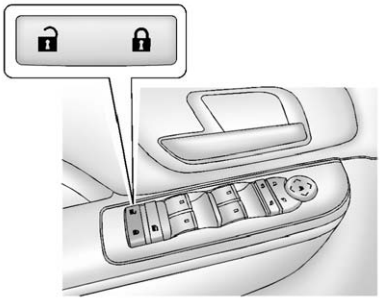
There are several ways to lock and unlock the vehicle.

From outside, use the Remote Keyless Entry (RKE) transmitter or the key in the driver door.

From inside, use the power door locks or manual door locks. To lock or unlock the door with the manual locks, push down or pull up on the manual lock knob.

Power Door Locks

Press 🔒 or 🔓 on the Remote Keyless Entry (RKE) transmitter. See *Remote Keyless Entry (RKE) System Operation on page 2-3*.



Premium Trim Shown, Up-Level Similar

🔒 **(Lock):** Press to lock the doors.

🔓 **(Unlock):** Press to unlock the doors.

Information Provided by: DEALER E-PROCESS

Delayed Locking

When locking the doors with the power lock switch and a door or the liftgate is open, the doors will lock five seconds after the last door is closed. You will hear three chimes to signal that the delayed locking feature is in use.

Pressing the power lock switch twice will override the delayed locking feature and immediately lock all the doors.

This feature will not operate if the key is in the ignition.

You can program this feature using the Driver Information Center (DIC). See “Delay Door Lock” under *Vehicle Personalization on page 5-38*.

Automatic Door Locks

The vehicle may have an automatic lock/unlock feature. This feature can be programmed using the Driver Information Center (DIC). See *Vehicle Personalization on page 5-38* for more information on DIC programming.

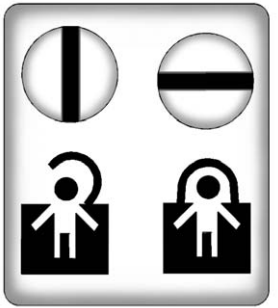
Lockout Protection

If the driver side power door lock switch is pressed when the driver door is open and the key is in the ignition, all of the doors will lock and then the driver door will unlock.

If the passenger side power door lock switch is pressed when the front passenger door is open and the key is in the ignition, all of the doors will lock and then the front passenger door will unlock.

Safety Locks

The vehicle has rear door security locks to prevent passengers from opening the rear doors from the inside.



Open the rear doors to access the security locks on the inside edge of each door.

To set the locks, insert a key into the slot and turn it to the horizontal position. The door can only be opened from the outside with the door unlocked. To return the door to normal operation, turn the slot to the vertical position.

Information Provided by:
DEALER E-PROCESS

Doors

Liftgate

⚠ WARNING

Exhaust gases can enter the vehicle if it is driven with the liftgate or trunk/hatch open, or with any objects that pass through the seal between the body and the trunk/hatch or liftgate. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle must be driven with the liftgate or trunk/hatch open:

- Close all of the windows.
- Fully open the air outlets on or under the instrument panel.

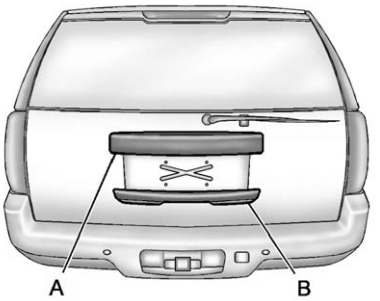
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WARNING (Continued)

- Adjust the climate control system to a setting that brings in only outside air and set the fan speed to the highest setting. See “Climate Control Systems” in the Index.
- If the vehicle is equipped with a power liftgate, disable the power liftgate function.

For more information about carbon monoxide, see *Engine Exhaust on page 9-29*.

Notice: **If you open the liftgate without checking for overhead obstructions such as a garage door, you could damage the liftgate or the liftgate glass. Always check to make sure the area above and behind the liftgate is clear before opening it.**



The liftglass or liftgate cannot be opened if the rear wiper is in motion. Attempting to open the liftglass or liftgate while the rear wiper is in motion will cause the release of the liftglass or liftgate to delay until the wipers are parked off the liftglass.

Manual Liftgate Operation

To unlock the liftgate, press ⊐ on the power door lock switch or press ⊐ on the Remote Keyless Entry (RKE) transmittertwice, see *Remote Keyless Entry (RKE) System Operation on page 2-3*.

Information Provided by: DEALER E-PROCESS

Press the touch pad on the underside of the liftgate handle (B) and lift up.

Use the pull cup to lower and close the liftgate. Do not press the touch pad while closing the liftgate. This will cause the liftgate to be unlatched.

Power Liftgate Operation

On vehicles with a power liftgate, the switch is on the overhead console.

The vehicle must be in P (Park) to use the power feature. The taillamps will flash and a chime will sound when the power liftgate moves.

⚠ WARNING

Exhaust gases can enter the vehicle if it is driven with the liftgate, trunk/hatch open, or with any objects that pass through the seal between the body and the trunk/hatch or liftgate. Engine

(Continued)

WARNING (Continued)

exhaust contains Carbon Monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle must be driven with the liftgate, or trunk/hatch open:

- Close all of the windows.
- Fully open the air outlets on or under the instrument panel.
- Adjust the Climate Control system to a setting that brings in only outside air and set the fan speed to the highest setting. See Climate Control System in the Index.
- If the vehicle is equipped with a power liftgate, disable the power liftgate function.

For more information about carbon monoxide, see *Engine Exhaust on page 9-29*.

There are several ways to open and close the power liftgate:

- Press and hold on the RKEtransmitter until the liftgate starts moving.
- Press on the overhead console.
- Press on the bottom of the liftgate next to the latch to close.

Pressing a second time while the liftgate is moving reverses the direction.

To disable the power liftgate function, press OFFon the liftgate switch.

The power liftgate may be temporarily disabled under extreme temperatures, or under low battery conditions. If this occurs, the liftgate can still be operated manually.

If the transmission is shifted out of P (Park) while the power function is in progress, the liftgate power function will continue to completion.

Information Provided by: DEALER E-PROCESS

If the transmission is shifted out of P (Park) and the vehicle accelerates before the power liftgate latches closed, the liftgate may reverse to the open position. Cargo could fall out of the vehicle. Always make sure the power liftgate is closed and latched before driving away.

If the liftgate is opened using power operation and the liftgate support struts have lost pressure, the turn signals flash and a chime will sound. The liftgate stays open temporarily, and then slowly closes. See a dealer for service before using the liftgate.

Obstacle Detection Features

If the liftgate encounters an obstacle during a power open or close cycle, a warning chime will sound and the liftgate will automatically reverse direction to the full closed or open position. After removing the obstruction, the power liftgate operation can be used again. If the liftgate encounters multiple obstacles on the same power cycle, the power function will deactivate and a message will display in the Driver Information Center (DIC), see *Object Detection System Messages on page 5-33*. After removing the obstructions, the liftgate will resume normal power operation.

Pinch sensors are located on the side edges of the liftgate. If an object is caught between the liftgate and the vehicle and presses against this sensor, the liftgate will reverse direction and open fully. The liftgate will remain open until it is activated again or closed manually.

Manual Operation of Power Liftgate

To change the liftgate to manual operation, press OFFon the liftgate switch.

With the power liftgate disabled and all of the doors unlocked, the liftgate can be manually opened and closed.

To open the liftgate, press the touch pad on the handle (B) and lift up. Use the pull cup to lower and close the liftgate. Do not press the touch pad while closing the liftgate. This will cause the liftgate to be unlatched. The liftgate latch will power close. Always close the liftgate before driving.

If on the RKEtransmitter or on the liftgate is pressed while power operation is disabled, the lamps will flash three times, but the liftgate will not move.

It is not recommended to drive with the liftgate open, however, when driving with the liftgate open; the liftgate should be set to manual operation by pressing OFFon the liftgate switch on the center console.

The liftgate has an electric latch. If the battery is disconnected or has low voltage, the liftgate will not open. The liftgate will resume operation when the battery is reconnected and charged.

Information Provided by: DEALER E-PROCESS

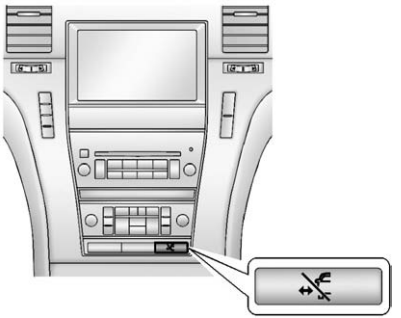
If the battery is properly connected with adequate voltage, the switch is not disabled, and the liftgate still will not function, see a dealer for service.

Liftglass

If equipped, there are two ways to open the liftglass:

- Press the button on the underside of the license plate applique (A).
- Press on the RKEtransmitter.

Power Assist Steps



The vehicle may have power assist steps. To enable or disable the power assist steps push .

The power assist steps automatically extend from beneath the vehicle on the side in which the door has been opened. Once the door is closed, the assist steps automatically move back under the vehicle after a brief delay. The vehicle must not be moving for the assist steps to extend or retract.

The assist steps cannot be disabled in the extended position.

Information Provided by: DEALER E-PROCESS

Vehicle Security

This vehicle has theft-deterrent features; however, they do not make it impossible to steal.

Anti-theft Alarm System

Your vehicle has a content theft-deterrent alarm system.



This is the security light.

To arm the theft-deterrent system:

1. Open the door.
2. Lock the door with the Remote Keyless Entry (RKE) transmitter or the power door lock switch.

 The security light will come on to inform the driver the system is arming. If a door is open when the doors are locked, the security light will flash.

 If the delayed locking feature is turned on, the theft-deterrent system will not start the arming process until the last door is closed and the delay timer has expired. See *Delayed Locking on page 2-8*.
3. Close all doors. The security light should go off after about 30 seconds. The alarm is not armed until the security light goes off.

If a locked driver door is opened without using the RKE transmitter, a 10-second pre-alarm will occur. The horn will chirp and the lights will flash. If the key is not placed in the ignition and turned to START or the door is not unlocked by pressing the unlock button on the RKE transmitter during the 10-second pre-alarm, the alarm will go off. Your vehicle's headlamps will flash and the horn will sound for about 30 seconds, then will turn off to save the battery power.

The theft-deterrent system will not activate if the doors are locked with the vehicle's key or the manual door lock. It activates only if you use the power door lock switch with the door open or the RKE transmitter. You should also remember that you can start your vehicle with the correct ignition key if the alarm has been set off.

To avoid setting off the alarm by accident:

- If you do not want to activate the theft-deterrent system, the vehicle should be locked with the door key after the doors are closed.
- Always unlock the doors with the RKE transmitter. Unlocking a door any other way will set off the alarm if it is armed.

Information Provided by: DEALER E-PROCESS

If you set off the alarm by accident, press unlock on the RKE transmitter or place the key in the ignition and turn it to START to turn off the alarm. The alarm will not stop if you try to unlock a door any other way.

Testing the Alarm

To test the alarm:

1. From inside the vehicle, lower the driver window and open the driver door.
2. Activate the system by locking the doors with the power door lock switch while the door is open, or with the RKE transmitter.
3. Get out of the vehicle, close the door and wait for the security light to go out.
4. Then reach in through the window, unlock the door with the manual door lock and open the door. This should set off the alarm.

While the alarm is set, the power door unlock switch will not work.

If the alarm does not sound when it should but the headlamps flash, check to see if the horn works. The horn fuse may be blown. To replace the fuse, see *Fuses and Circuit Breakers on page 10-39*.

If the alarm does not sound or the headlamps do not flash, the vehicle should be serviced by your dealer.

Immobilizer

See *Radio Frequency Statement on page 13-21* for information regarding Part 15 of the Federal Communications Commission (FCC) rules and Industry Canada Standards RSS-GEN/210/220/310.

Immobilizer Operation

This vehicle has PASS-Key® III+ (Personalized Automotive Security System) theft-deterrent system. PASS-Key III+ is a passive theft-deterrent system.

The system is automatically armed when the key is removed from the ignition.

The system is automatically disarmed when the key is turned to ON/RUN, ACC/ACCESSORY, or START from the LOCK/OFF position.

You do not have to manually arm or disarm the system.

The security light will come on if there is a problem with arming or disarming the theft-deterrent system.

When the PASS-Key III+ system senses that someone is using the wrong key, it prevents the vehicle from starting. Anyone using a trial-and-error method to start the

Information Provided by: DEALER E-PROCESS

vehicle will be discouraged because of the high number of electrical key codes.

If the engine does not start and the security light on the instrument panel cluster comes on when trying to start the vehicle, there may be a problem with the theft-deterrent system. Turn the ignition off and try again.

If the engine still does not start, and the key appears to be undamaged, try another ignition key. At this time, you may also want to check the fuse. See *Fuses and Circuit Breakers on page 10-39*. If the engine still does not start with the other key, the vehicle needs service. If the vehicle does start, the first key may be faulty. See your dealer who can service the PASS-Key III+ to have a new key made.

It is possible for the PASS-Key III+ decoder to learn the transponder value of a new or replacement key.

Up to 10 keys may be programmed for the vehicle. The following procedure is for programming additional keys only. If all the currently programmed keys are lost or do not operate, you must see your dealer or a locksmith who can service PASS-Key III+ to have keys made and programmed to the system.

See your dealer or a locksmith who can service PASS-Key III+ to get a new key blank cut exactly as the ignition key that operates the system.

To program the new additional key:

1. Verify that the new key has a ⊕ stamped on it.
2. Insert the original, already programmed key in the ignition and start the engine. If the engine will not start, see your dealer for service.
3. After the engine has started, turn the key to LOCK/OFF, and remove the key.
4. Insert the new key to be programmed and turn it to the ON/RUN position within five seconds of turning the ignition to the LOCK/OFF position in Step 3.

 The security light will turn off once the key has been programmed.
5. Repeat Steps 1 through 4 if additional keys are to be programmed.

If you lose or damage your PASS-Key III+ key, see your dealer or a locksmith who can service PASS-Key III+ to have a new key made.

Do not leave the key or device that disarms or deactivates the theft-deterrent system in the vehicle.

Information Provided by: DEALER E-PROCESS

Exterior Mirrors

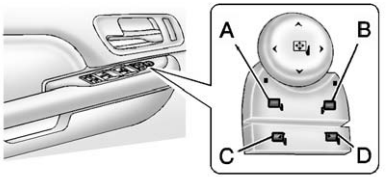
Convex Mirrors

⚠ WARNING

A convex mirror can make things, like other vehicles, look farther away than they really are. If you cut too sharply into the right lane, you could hit a vehicle on the right. Check the inside mirror or glance over your shoulder before changing lanes.

The passenger side mirror is convex shaped. A convex mirror's surface is curved so more can be seen from the driver seat.

Power Mirrors



Premium Trim Shown, Up-Level Similar

Mirror Adjustment

1. Press (A) or (B) to select the driver or passenger side mirror.
2. Press the arrows on the control pad to move the mirror up, down, right, or left.
3. Press the opposite side to get the control pad to a neutral position.

Power Folding Mirrors

To fold the mirrors:

1. Press (C) to fold the mirrors out to the driving position.
2. Press (D) to fold the mirrors into the folded position.

Resetting the Power Folding Mirrors

Reset the power folding mirrors if:

- The mirrors are accidentally obstructed while folding.
- They are accidentally manually folded/unfolded.
- The mirrors will not stay in the unfolded position.
- The mirrors vibrate at normal driving speeds.

Fold and unfold the mirrors one time using the mirror controls to reset them to their normal position.
A popping noise may be heard during the resetting of the power folding mirrors. This sound is normal after a manual folding operation.

Information Provided by: DEALER E-PROCESS

See *Power Mirrors on page 2-16*.

Turn Signal Indicator

The vehicle has a turn signal indicator on the mirror. An arrow on the mirror flashes in the direction of the turn or lane change.

Heated Mirrors

The heated outside rearview mirrors turn on when the rear window defogger is on.

(Rear Window Defogger): This button is on the climate control panel.

See “Rear Window Defogger” under *Dual Automatic Climate Control System on page 8-1* for more information.

Automatic Dimming Mirror

The vehicle has an automatic dimming mirror. The driver outside mirror automatically adjusts for the glare of headlamps behind you. This feature is controlled by the on and off setting on the inside rearview mirror. See *Automatic Dimming Rearview Mirror on page 2-17* for more information.

Park Tilt Mirrors

If the vehicle has the memory package, the passenger and/or driver mirror tilts to a preselected position when the vehicle is in R (Reverse). This feature lets the driver view the curb when parallel parking. The mirror(s) return to the original position when the vehicle is shifted out of R (Reverse), or the ignition is turned off or to OFF/LOCK.

Turn this feature on or off through the Driver Information Center (DIC). See *Driver Information Center (DIC) on page 5-23* for more information.

Interior Mirrors

Automatic Dimming Rearview Mirror

To adjust the inside rearview mirror, hold the rearview mirror in the center and move it to view the area behind the vehicle.

The automatic dimming rearview mirror will automatically reduce the glare from the headlamps from behind. The dimming feature comes on when the vehicle is started.

(On/Off): Press to turn the dimming feature on or off.

The vehicle may have IntelliBeam®. For more information on IntelliBeam, see “IntelliBeam Intelligent High-Beam Headlamp Control System” under *Exterior Lamp Controls on page 6-1*.

Information Provided by: DEALER E-PROCESS

Vehicles with OnStar® have three additional control buttons located at the bottom of the mirror. See your dealer for more information about OnStar and how to subscribe to it. See *OnStar Overview on page 14-1* for more information.

Cleaning the Mirror

Do not spray glass cleaner directly on the mirror. Use a soft towel dampened with water.

Windows

⚠ WARNING

Leaving children, helpless adults, or pets in a vehicle with the windows closed is dangerous. They can be overcome by the extreme heat and suffer permanent injuries or even death from heat stroke. Never leave a child, a helpless adult, or a pet alone in a vehicle, especially with the windows closed in warm or hot weather.



The vehicle aerodynamics are designed to improve fuel economy performance. This may result in a pulsing sound when a window is partially open. To reduce the sound, open another window or the sunroof (if equipped).

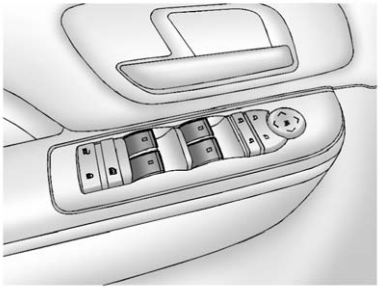
Information Provided by: DEALER E-PROCESS

Power Windows

⚠ WARNING

Leaving children in a vehicle with the keys is dangerous for many reasons. Children or others could be badly injured or even killed. They could operate the power windows or other controls or even make the vehicle move. The windows will function and they could be seriously injured or killed if caught in the path of a closing window. Do not leave keys in a vehicle with children.

When there are children in the rear seat use the window lockout button to prevent unintentional operation of the windows.



Premium Trim Shown, Up-Level Similar

The driver door has switches that control all windows, the passengers door switch only control that window. The power windows work when the ignition is in ON/RUN or ACC/ACCESSORY, or in Retained Accessory Power (RAP). See *Retained Accessory Power (RAP) on page 9-26* for more information.

Press the switch to lower the window. Pull the switch up to raise it.

Express-Down/Up Windows

Windows with the express feature allow the windows to be raised and lowered all the way without holding the switch.

Press or pull the switch fully and release it to activate the express feature.

The express mode can be canceled at any time by briefly pressing or pulling the switch.

Express Window Anti-Pinch Feature

If any object is in the path of the window when the express-up is active, the window will stop at the obstruction and auto-reverse to a preset factory position. Weather conditions such as severe icing may also cause the window to auto-reverse. The window will return to normal operation once the obstruction or condition is removed.

Information Provided by: DEALER E-PROCESS

Express Window Anti-Pinch Override

⚠ WARNING

If express override is activated, the window will not reverse automatically. You or others could be injured and the window could be damaged. Before you use express override, make sure that all people and obstructions are clear of the window path.

In an emergency, the anti-pinch feature can be overridden in a supervised mode. Hold the window switch all the way up to the second position. The window will rise for as long as the switch is held. Once the switch is released, the express mode is re-activated.

In this mode, the window can still close on an object in its path. Use care when using the override mode.

Programming the Power Windows

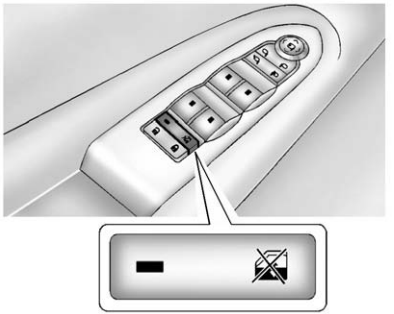
If the battery on the vehicle has been recharged, disconnected, or is not working, you will need to reprogram each front power window for the express-up feature to work. Before reprogramming, replace or recharge the vehicle's battery.

To program each front window, follow these steps:

1. With the ignition in ACC/ ACCESSORY, ON/RUN, or when RAP is active, close all doors.
2. Press and hold the power window switch until the window is fully open.
3. Pull the power window switch up until the window is fully closed.
4. Continue holding the switch up for approximately two seconds after the window is completely closed.

The window is now reprogrammed. Repeat the process for the other windows.

Window Lockout

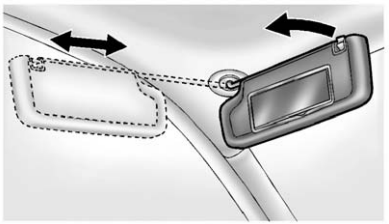


This feature prevents the rear passenger windows from operating, except from the driver position.

- Press to activate the rear window locks. An indicator light will illuminate when the feature is on.
- Press again to deactivate the rear window locks.

Information Provided by: DEALER E-PROCESS

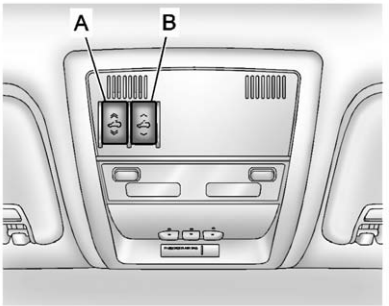
Sun Visors



Pull the sun visor down to block glare. Detach the sun visor from the center mount to pivot to the side window, or to extend along the rod, if available.

Roof

Sunroof



A. Open or Close

B. Vent

On vehicles with a sunroof, the sunroof only operates when the ignition is in the ACC/ACCESSORY or ON/RUN, or when Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP) on page 9-26*

Vent: From the closed position, press the rear of switch (B) to vent the sunroof.

Open/Close: To open the sunroof, press and hold switch (A) until the sunroof reaches the desired position. Press and hold the front of switch (A) to close it.

Express-Open/Express-Close: To express-open the sunroof, fully press and release the rear of switch (A) until the sunroof reaches the desired position. To express-close the sunroof, fully press and release the front of switch (A). Press the switch again to stop it.

When the sunroof is opened, an air deflector will automatically raise. The air deflector will retract when the sunroof is closed.

The sunroof also has a sunshade which can be pulled forward to block sun rays. The sunshade must be opened and closed manually.

Information Provided by:
DEALER E-PROCESS

If an object is in the path of the sunroof while it is closing, the anti-pinch feature will detect the object and stop the sunroof.



Dirt and debris may collect on the sunroof seal or in the track. This could cause an issue with sunroof operation or noise. It could also plug the water drainage system. Periodically open the sunroof and remove any obstacles or loose debris. Wipe the sunroof seal and roof sealing area using a clean cloth, mild soap, and water. Do not remove grease from the sunroof.

Information Provided by:
DEALER E-PROCESS

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Information Provided by:
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Head Restraints

⚠ WARNING

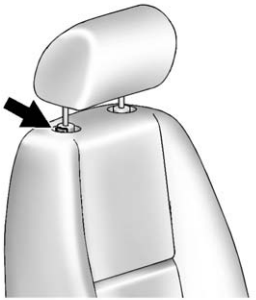
With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.



Adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant's head. This position reduces the chance of a neck injury in a crash.

Front Seats

The front seats have adjustable head restraints in the outboard seating positions.



The height of the head restraint can be adjusted. Pull the head restraint up to raise it. Try to move the head restraint to make sure that it is locked in place.

To lower the head restraint, press the button, located on the top of the seatback, and push the head restraint down. Try to move the head restraint after the button is released to make sure that it is locked in place.

The front seat outboard head restraints are not designed to be removed.

Rear Seats

The vehicle's second-row seats have head restraints in the outboard seating positions that cannot be adjusted.

The vehicle's third-row seats, if equipped, have adjustable headrests in the outboard seating positions.

The height of the headrest can be adjusted. Pull the headrest up to raise it. To lower the headrest, push down on the headrest.

Rear seat head restraints and headrests are not designed to be removed.

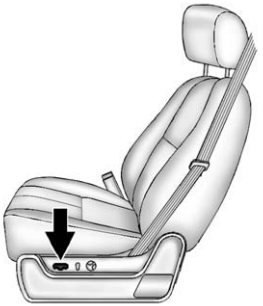
Information Provided by: DEALER E-PROCESS

Front Seats

Power Seat Adjustment

⚠ WARNING

You can lose control of the vehicle if you try to adjust a driver seat while the vehicle is moving. The sudden movement could startle and confuse you, or make you push a pedal when you do not want to. Adjust the driver seat only when the vehicle is not moving.

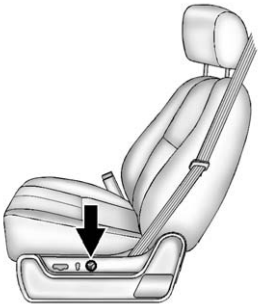


To adjust a power seat:

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the front or rear part of the seat cushion by moving the front or rear of the control up or down.
- Raise or lower the entire seat by moving the entire control up or down.

To adjust the seatback, see *Reclining Seatbacks on page 3-4*.

Lumbar Adjustment



To adjust the lumbar support:

- Press and hold the front or rear of the control to increase or decrease lumbar support.
- Press and hold the top or bottom of the control to raise or lower the height of the lumbar support.

Information Provided by: DEALER E-PROCESS

Reclining Seatbacks

Power Reclining Seatbacks



To adjust the seatback:

- Tilt the top of the control rearward to recline.
- Tilt the top of the control forward to raise.

⚠ WARNING

Sitting in a reclined position when the vehicle is in motion can be dangerous. Even when buckled up, the safety belts cannot do their job.

The shoulder belt will not be against your body. Instead, it will be in front of you. In a crash, you could go into it, receiving neck or other injuries.

The lap belt could go up over your abdomen. The belt forces would be there, not at your pelvic bones. This could cause serious internal injuries.

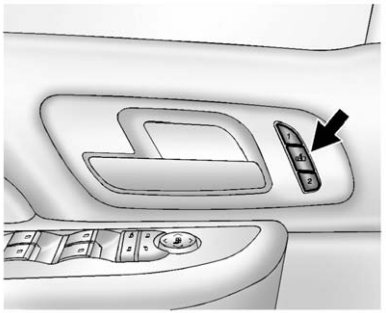
For proper protection when the vehicle is in motion, have the seatback upright. Then sit well back in the seat and wear the safety belt properly.



Do not have a seatback reclined if the vehicle is moving.

Information Provided by: DEALER E-PROCESS

Memory Seats



The controls on the driver door are used to program and recall memory settings for the driver seat, outside mirrors, power steering column, and the adjustable throttle and brake pedals.

Storing Memory Positions

To save into memory:

1. Adjust the driver seat, including the seatback recliner and lumbar, both outside mirrors, power steering column, and the throttle and brake pedals.

 See *Power Mirrors on page 2-16*, *Steering Wheel Adjustment on page 5-2*, and *Adjustable Throttle and Brake Pedal on page 9-22*.

 Not all mirrors and adjustable throttles and brake pedals will have the ability to save and recall their positions.
2. Press and hold “1” until two beeps sound.
3. Repeat for a second driver position using “2.”

To recall, press and release “1” or “2.” The vehicle must be in P (Park). A single beep will sound. The seat, outside mirrors, power steering column, and adjustable throttle and brake pedals will move to the positions previously stored for the identified driver.

Memory Remote Recall

The memory feature can recall the driver seat, outside mirrors, power steering column, and pedals to stored positions when entering the vehicle.

To activate, unlock the driver door with the Remote Keyless Entry (RKE) transmitter. The driver seat, outside mirrors, power steering column, and adjustable pedals will move to the memory positions associated with the transmitter used to unlock the vehicle.

Information Provided by:
DEALER E-PROCESS

This feature can be turned on or off using the vehicle personalization menu. See *Vehicle Personalization on page 5-38*.

To stop recall movement, press one of the power seat controls, memory or power mirror buttons, power steering column control, or the adjustable pedal switch.

If something has blocked the driver seat, power steering column, or the adjustable pedals while recalling a memory position, the recall may stop. Remove the obstruction; then press and hold the appropriate manual control for the memory item that is not recalling for two seconds. Try recalling the memory position again by pressing the appropriate memory button. If the memory position is still not recalling, see your dealer for service.

Easy Exit Positions

This feature can move the driver seat rearward and the power steering column up and forward to allow extra room to exit the vehicle.

(Easy Exit Positions): Press to recall the easy exit positions. The vehicle must be in P (Park).

If the easy exit feature is programmed on in the vehicle personalization menu, automatic driver seat and power steering column movement occur when the ignition key is removed.

A single beep sounds. The driver seat moves back approximately 8 cm (3 in) and the power steering column moves up and forward. To move the seat back farther, press again until the seat is all the way back.

If something has blocked the driver seat while recalling the exit position, the recall may stop. Remove the obstruction; then press and hold the power seat control rearward for two seconds. Try recalling the exit position again. If the exit position is still not recalling, see your dealer for service.

See *Vehicle Personalization on page 5-38*.

Information Provided by: DEALER E-PROCESS

Heated and Ventilated Front Seats

⚠ WARNING

If you cannot feel temperature change or pain to the skin, the seat heater may cause burns even at low temperatures. To reduce the risk of burns, people with such a condition should use care when using the seat heater, especially for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket, cushion, cover, or similar item. This may cause the seat heater to overheat. An overheated seat heater may cause a burn or may damage the seat.



The buttons are on the climate control panel.

(Cooled Seat): Press to cool the seat.

(Heated Seatback): Press to heat the seatback.

(Heated Seat and Seatback): Press to heat the seat and seatback.

Press the desired button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. Indicator bars next to the symbol on the climate control display show the selected setting: three for high, two for medium, and one for low.

The heated and cooled seats are canceled when the ignition is turned off. To use this feature after restarting the vehicle, press the desired button again.

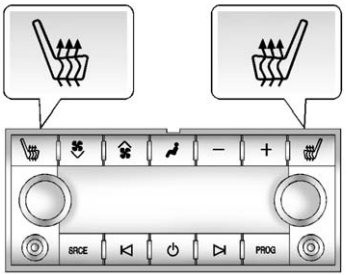
Information Provided by:
DEALER E-PROCESS

Rear Seats

Heated Rear Seats

⚠ WARNING

If you cannot feel temperature change or pain to the skin, the seat heater may cause burns even at low temperatures. See the Warning under *Heated and Ventilated Front Seats on page 3-7*.



The buttons are on the Rear Seat Audio (RSA) panel on the rear of the center console.

Press or to heat the left outboard or right outboard seat cushion. An indicator on the RSA display appears when this feature is on.

Press the button once for the highest setting. With each press of the button, the heated seat changes to the next lower setting, and then the off setting. Indicator bars next to the symbol show the setting: three for high, two for medium, and one for low.

The heated seats are canceled ten seconds after the ignition is turned off. To use this feature after the vehicle is restarted, press the desired button.

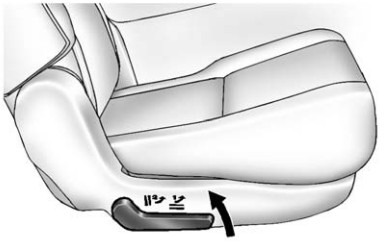
Second Row Seats

The second row seats can be folded for additional cargo space or folded and tumbled for easy entry and exit to the third row seat, if equipped. The seat has either the manual fold and tumble feature or the automatic seat release fold and tumble feature.

Reclining Seatbacks (Bucket Seats Only)

On vehicles with second row bucket seats, the seatbacks can be reclined.

To recline the seatback:



1. Lift the lever on the outboard side of the seat.

Information Provided by: DEALER E-PROCESS

2. Move the seatback to the desired position, and then release the lever to lock the seatback in place.
3. Push and pull on the seatback to make sure it is locked.

To return the seatback to the upright position:

1. Lift the lever fully without applying pressure to the seatback, and the seatback will return to the upright position.

⚠ WARNING

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

2. Push and pull on the seatback to make sure it is locked.

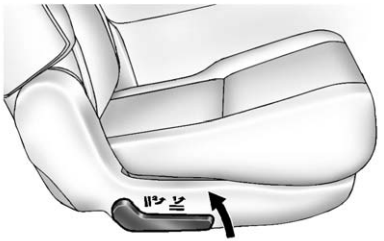
Manual Fold and Tumble Feature

Folding and Tumbling the Seat

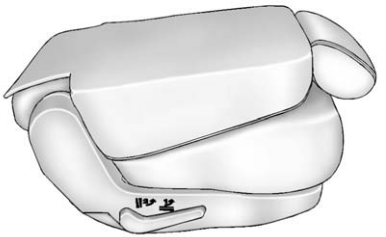
To fold and tumble the seat:

1. Make sure that there is nothing under, in front of, or on the seat.

Notice: **Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.**



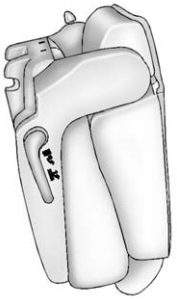
2. Lift the lever, on the outboard side of the seat, to release the seatback.



The seatback will fold forward to create a flat load floor.

If the seatback cannot fold flat, try moving the front seat forward and/or put the front seatback in the upright position.

Information Provided by: DEALER E-PROCESS



3. Lift the lever again to release the rear of the seat from the floor. The seat will tumble forward.

Folding and Tumbling the Seat from the Third Row Seat

⚠ WARNING

Using the third row seating position while the second row is folded, or folded and tumbled, could cause injury in a sudden stop or crash. Be sure to return

(Continued)

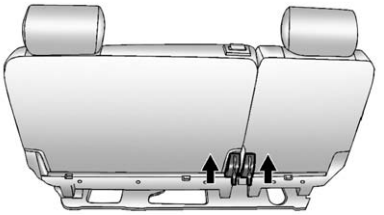
WARNING (Continued)

the seat to the passenger seating position. Push and pull on the seat to make sure it is locked into place.

To fold and tumble the seat from the third row seat, if equipped:

1. Make sure that there is nothing under, in front of, or on the seat.

Notice: **Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.**



60/40 Split-Bench Seat Shown, Bucket Seat Similar

2. Lift the lever, on the bottom rear of the second row seat on the inboard side, to release the seatback. The seatback will fold forward.
3. Lift the same lever again to release the rear of the seat from the floor. The seat will tumble forward.

Information Provided by: DEALER E-PROCESS

Automatic Fold and Tumble Feature

The transmission must be in P (Park) for this feature to work.

⚠ WARNING

Automatically folding and tumbling the seat when someone is sitting in the seat, could cause injury to the person sitting there. Always make sure there is no one sitting in the seat before pressing the automatic seat release button.

Folding and Tumbling the Second Row Seat from the Third Row Seat or Outside the Vehicle

⚠ WARNING

Using the third row seating position while the second row is folded, or folded and tumbled, could cause injury in a sudden

(Continued)

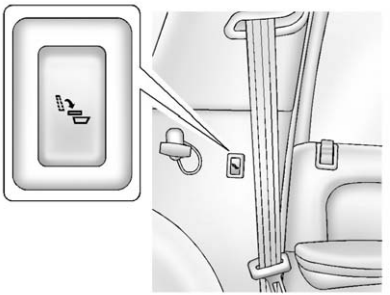
WARNING (Continued)

stop or crash. Be sure to return the seat to the passenger seating position. Push and pull on the seat to make sure it is locked into place.

To fold and tumble the seat from the third row seat, if equipped:

1. Make sure that there is nothing under, in front of, or on the seat.

Notice: **Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.**



Driver Side Rear Panel Button Shown

2. Press the automatic seat release button on the panel behind the rear doors.

 The seatback automatically folds flat and the seat tumbles forward. There will be a slight delay between the folding of the seatback and the tumbling of the seat.

Information Provided by: DEALER E-PROCESS

Returning the Seat to the Sitting Position

To return the seat to the sitting position from the tumbled position:

1. Pull the seat down until it latches to the floor. The seatback cannot be raised if the seat is not latched to the floor.

> **⚠ WARNING**
>
> If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

2. Lift the seatback and push it rearward. Push and pull on the seatback to make sure it is locked.
3. For the 60/40 split-bench seat, make sure the safety belt in the center seating position is not caught between the two seats and is not twisted.

Third Row Seats

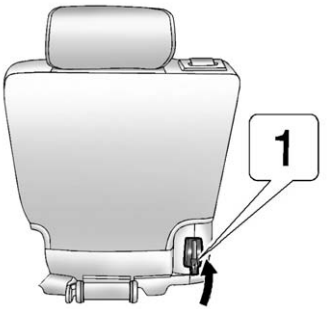
If the vehicle has a third row seat, the seatback can be folded, and the entire seat can be tumbled or removed from the vehicle.

Folding the Seatback

To fold the seatback:

1. Open the liftgate to access the controls for the seat.
2. Remove all items on the seat cushion.

Notice: **Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.**



3. Lift the release lever “1”. on the bottom rear of the seatback on the outboard side of the seat, and the seatback folds forward.

Returning the Seatback to the Upright Position

To return the seatback to the upright position:

1. Open the liftgate to access the controls for the seat.
2. Raise the seatback to the upright position.

Information Provided by: DEALER E-PROCESS

⚠ WARNING

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

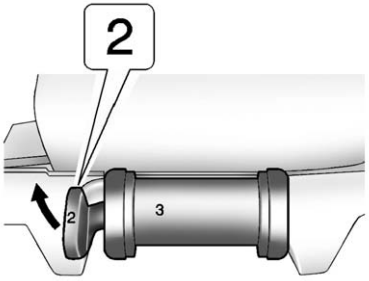
3. Push and pull on the seatback to make sure it is locked.

Tumbling the Third Row Seat

To tumble the seat:

1. Open the liftgate to access the controls for the seat.
2. Make sure the headrests are completely lowered and there is nothing under, in front of, or on the seat.
3. Fold the seatbacks forward using lever “1” and the instructions listed previously under “Folding the Seatback.”

The seat cannot be unlatched from the floor unless the seatback is folded.



4. Unlatch the seat from the floor by lifting lever “2” next to the carrying handle on the rear of the seat, near the bottom.
5. Lift the rear of the seat up from the floor.
6. Tilt the seat fully forward to lock it into place.
7. Push and pull on the seat to make sure it is locked.

Put the seat in this position only when necessary for additional cargo space.

Returning the Third Row Seat from a Tumbled Position

To return the seat to the normal seating position:

1. Open the liftgate to access the controls for the seat.
2. Make sure there is nothing that could become trapped under the seat.
3. Release the seat from the tumbled position by lifting lever “2” next to the carrying handle at the bottom rear of the seat.
4. Pull the seat down until it latches to the floor. The seatback cannot be raised to the upright position unless the seat is latched to the floor.
5. Raise the seatback to the upright position.

Information Provided by: DEALER E-PROCESS

⚠ WARNING

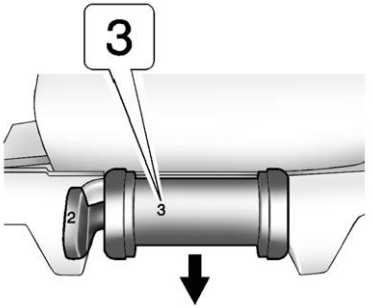
If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

6. Push and pull on the seatback to make sure it is locked.

Removing the Third Row Seat

To remove the seat:

1. Open the liftgate to access the controls for the seat.
2. Fold the seatbacks forward using lever “1” and the instructions listed previously under “Folding the Seatback.” The seat cannot be unlatched from the floor unless the seatback is folded.



3. Unlatch the seat from the floor by pulling the handle at the rear of the seat “3 Removal Only” toward the rear of the vehicle.
4. Roll the seat out of the vehicle. There is a track in the floor to guide the seat wheels out of the vehicle.

Installing the Third Row Seat

To install the seat:

1. Open the liftgate to access the rear of the vehicle.
2. Slide the front outboard seat wheels into the track on the floor and roll the seat forward. The front latches should lock into place. If the latches do not lock, try tilting the rear of the seat upward slightly.
3. Lower the rear of the seat and push down on the seat to engage the rear floor latches.

Information Provided by:
DEALER E-PROCESS

⚠ WARNING

A seat that is not locked into place properly can move around in a collision or sudden stop. People in the vehicle could be injured. Be sure to lock the seat into place properly when installing it.

4. Push and pull on the seat to make sure it is locked into place. The seatback cannot be raised to the upright position unless the seat is latched to the floor.
5. Raise the seatback to the upright position.
6. Push and pull on the seatback to make sure it is locked.
7. Make sure the safety belts are returned to the original position over the seatbacks.

Safety Belts

This section of the manual describes how to use safety belts properly. It also describes some things not to do with safety belts.

⚠ WARNING

Do not let anyone ride where a safety belt cannot be worn properly. In a crash, if you or your passenger(s) are not wearing safety belts, injuries can be much worse than if you are wearing safety belts. You can be seriously injured or killed by hitting things inside the vehicle harder or by being ejected from the vehicle. In addition, anyone who is not buckled up can strike other passengers in the vehicle.

(Continued)

WARNING (Continued)

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, passengers riding in these areas are more likely to be seriously injured or killed. Do not allow passengers to ride in any area of the vehicle that is not equipped with seats and safety belts.

Always wear a safety belt, and check that all passenger(s) are restrained properly too.

This vehicle has indicators as a reminder to buckle the safety belts. See *Safety Belt Reminders on page 5-13*.

Information Provided by: DEALER E-PROCESS

Why Safety Belts Work



When riding in a vehicle, you travel as fast as the vehicle does. If the vehicle stops suddenly, you keep going until something stops you. It could be the windshield, the instrument panel, or the safety belts!

When you wear a safety belt, you and the vehicle slow down together. There is more time to stop because you stop over a longer distance and, when worn properly, your strongest bones take the forces from the safety belts. That is why wearing safety belts makes such good sense.

Questions and Answers About Safety Belts

Q: Will I be trapped in the vehicle after a crash if I am wearing a safety belt?

A: You *could* be — whether you are wearing a safety belt or not. Your chance of being conscious during and after a crash, so you *can* unbuckle and get out, is *much* greater if you are belted.

Q: If my vehicle has airbags, why should I have to wear safety belts?

A: Airbags are supplemental systems only; so they work *with* safety belts — not instead of them. Whether or not an airbag is provided, all occupants still have to buckle up to get the most protection.

Also, in nearly all states and in all Canadian provinces, the law requires wearing safety belts.

How to Wear Safety Belts Properly

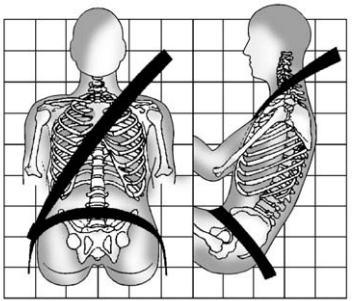
This section is only for people of adult size.

There are special things to know about safety belts and children. And there are different rules for smaller children and infants. If a child will be riding in the vehicle, see *Older Children on page 3-41* or *Infants and Young Children on page 3-43*. Follow those rules for everyone's protection.

It is very important for all occupants to buckle up. Statistics show that unbelted people are hurt more often in crashes than those who are wearing safety belts.

There are important things to know about wearing a safety belt properly.

Information Provided by: DEALER E-PROCESS



- Sit up straight and always keep your feet on the floor in front of you.
- Always use the correct buckle for your seating position.
- Wear the lap part of the belt low and snug on the hips, just touching the thighs. In a crash, this applies force to the strong pelvic bones and you would be less likely to slide under the lap belt. If you slid under it, the belt would apply force on your abdomen. This could cause serious or even fatal injuries.
- Wear the shoulder belt over the shoulder and across the chest. These parts of the body are best able to take belt restraining forces. The shoulder belt locks if there is a sudden stop or crash.

⚠ WARNING

You can be seriously injured, or even killed, by not wearing your safety belt properly.

- Never allow the lap or shoulder belt to become loose or twisted.
- Never wear the shoulder belt under both arms or behind your back.
- Never route the lap or shoulder belt over an armrest.

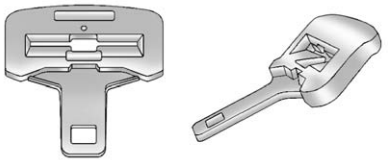
Lap-Shoulder Belt

All seating positions in the vehicle have a lap-shoulder belt except for the center front passenger position, if equipped, which has a lap belt. See *Lap Belt on page 3-23* for more information.

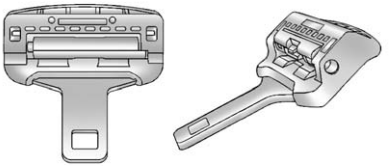
The lap-shoulder belts for the first and second row seating positions are equipped with free-falling latch plates. If the vehicle has a third row, the lap-shoulder belts have either free-falling or cinching latch plates.

Information Provided by: DEALER E-PROCESS

Use the following pictures to determine the latch plate style:



Free-Falling Latch Plate



Cinching Latch Plate

The following instructions explain how to wear a lap-shoulder belt properly.

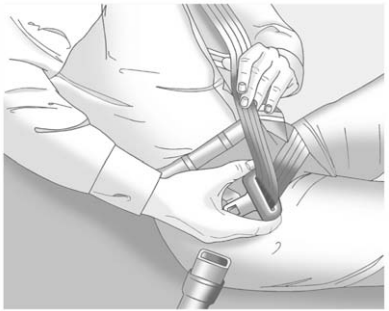
1. Adjust the seat, if the seat is adjustable, so you can sit up straight. To see how, see “Seats” in the Index.
2. Pick up the latch plate and pull the belt across you. Do not let it get twisted.

 The lap-shoulder belt may lock if you pull the belt across you very quickly. If this happens, let the belt go back slightly to unlock it. Then pull the belt across you more slowly.

 If the shoulder portion of a passenger belt with a free-falling latch plate is pulled out all the way, the child restraint locking feature may be engaged. If this happens, let the belt go back all the way and start again.

 Engaging the child restraint locking feature in the right front seating position may affect the passenger sensing system, if equipped. See *Passenger Sensing System on page 3-33* for more information.

Information Provided by:
DEALER E-PROCESS



If the belt stops before it reaches the buckle, for lap-shoulder belts with cinching latch plates, tilt the latch plate and keep pulling the safety belt until it can be buckled.

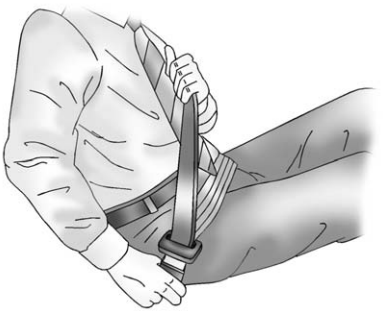


3. Push the latch plate into the buckle until it clicks. If you find that the latch plate will not go fully into the buckle, see if you are using the correct buckle.

 Pull up on the latch plate to make sure it is secure. If the belt is not long enough, see *Safety Belt Extender on page 3-24*.

 Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.

4. If equipped with a shoulder belt height adjuster, move it to the height that is right for you. See “Shoulder Belt Height Adjuster” in this section for instructions on use and important safety information.



5. To make the lap part tight, pull up on the shoulder belt.

 It may be necessary to pull stitching on the safety belt through the latch plate to fully tighten the lap belt on smaller occupants.

Information Provided by:
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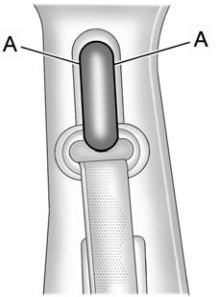
To unlatch the belt, push the button on the buckle. The belt should return to its stowed position.

Before a door is closed, be sure the safety belt is out of the way. If a door is slammed against a safety belt, damage can occur to both the belt and the vehicle.

Shoulder Belt Height Adjuster

The vehicle has a shoulder belt height adjuster for the driver and right front passenger positions.

Adjust the height so the shoulder portion of the belt is on the shoulder and not falling off of it. The belt should be close to, but not contacting, the neck. Improper shoulder belt height adjustment could reduce the effectiveness of the safety belt in a crash. See *How to Wear Safety Belts Properly on page 3-16*.



Squeeze the buttons (A) on the sides of the height adjuster and move the height adjuster to the desired position.

The adjuster can be moved up just by pushing up on the shoulder belt guide.

After the adjuster is set to the desired position, try to move it down without squeezing the buttons to make sure it has locked into position.

Safety Belt Pretensioners

This vehicle has safety belt pretensioners for front outboard occupants. Although the safety belt pretensioners cannot be seen, they are part of the safety belt assembly. They can help tighten the safety belts during the early stages of a moderate to severe frontal, near frontal, or rear crash if the threshold conditions for pretensioner activation are met. And, if the vehicle has side impact airbags, safety belt pretensioners can help tighten the safety belts in a side crash or a rollover event.

Pretensioners work only once. If the pretensioners activate in a crash, the pretensioners and probably other parts of the vehicle's safety belt system will need to be replaced. See *Replacing Safety Belt System Parts after a Crash on page 3-25*.

Information Provided by:
DEALER E-PROCESS

Rear Safety Belt Comfort Guides

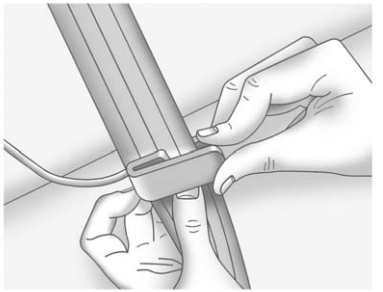
This vehicle may have rear shoulder belt comfort guides. If not, they are available through your dealer. The guides may provide added safety belt comfort for older children who have outgrown booster seats and for some adults. When installed and properly adjusted, the comfort guide positions the belt away from the neck and head.

There is one guide, if equipped, for each outside passenger position in the second row seat.



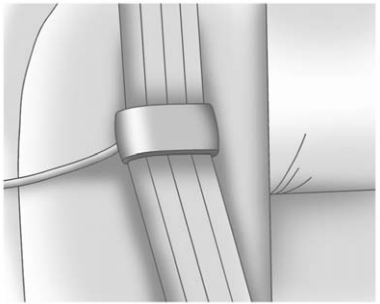
Here is how to install a comfort guide to the safety belt:

1. Remove the guide from its storage clip on the interior body.



2. Place the guide over the belt, and insert the two edges of the belt into the slots of the guide.

Information Provided by:
DEALER E-PROCESS



3. Be sure that the belt is not twisted and it lies flat. The elastic cord must be under the belt and the guide on top.

⚠ WARNING

A safety belt that is not properly worn may not provide the protection needed in a crash. The person wearing the belt could be seriously injured. The shoulder belt should go over the shoulder and across the chest. These parts of the body are best able to take belt restraining forces.



4. Buckle, position, and release the safety belt as described previously in this section. Make sure the shoulder portion of the belt is on the shoulder and not falling off of it. The belt should be close to, but not contacting, the neck.

To remove and store the comfort guide, squeeze the belt edges together so that the safety belt can be removed from the guide. Slide the guide onto its storage clip on the interior body.

Information Provided by:
DEALER E-PROCESS

Safety Belt Use During Pregnancy

Safety belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear safety belts.



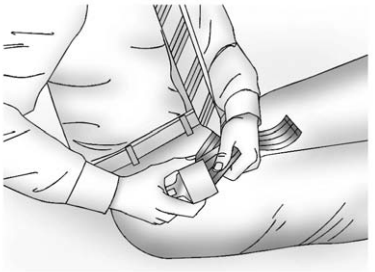
A pregnant woman should wear a lap-shoulder belt, and the lap portion should be worn as low as possible, below the rounding, throughout the pregnancy.

The best way to protect the fetus is to protect the mother. When a safety belt is worn properly, it is more likely that the fetus will not be hurt in a crash. For pregnant women, as for anyone, the key to making safety belts effective is wearing them properly.

Lap Belt

This part is only for the lap belt. To learn how to wear a lap-shoulder belt, see *Lap-Shoulder Belt on page 3-17*.

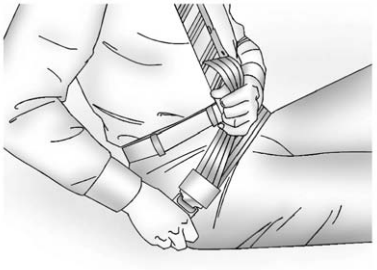
The vehicle may have a center seating position. When you sit in the center front seating position, you have a lap safety belt, which has no retractor.



To make the belt longer, tilt the latch plate and pull it along the belt.

Buckle, position and release it the same way as the lap part of a lap-shoulder belt.

Information Provided by:
DEALER E-PROCESS



To make the belt shorter, pull its free end as shown until the belt is snug.

If the belt is not long enough, see *Safety Belt Extender on page 3-24*.

Make sure the release button on the buckle is positioned so you would be able to unbuckle the safety belt quickly if necessary.

If you find that the latch plate will not go fully into the buckle, see if you are using the correct buckle. Be sure that the latch plate clicks when inserted into the buckle.

Safety Belt Extender

If the vehicle's safety belt will fasten around you, you should use it.

But if a safety belt is not long enough, your dealer will order you an extender. When you go in to order it, take the heaviest coat you will wear, so the extender will be long enough for you. To help avoid personal injury, do not let someone else use it, and use it only for the seat it is made to fit. The extender has been designed for adults. Never use it for securing child seats. To wear it, attach it to the regular safety belt. For more information, see the instruction sheet that comes with the extender.

Safety System Check

Now and then, check that the safety belt reminder light, safety belts, buckles, latch plates, retractors, and anchorages are all working properly. Look for any other loose or damaged safety belt system parts that might keep a safety belt system from doing its job. See your dealer to have it repaired. Torn or frayed safety belts may not protect you in a crash. They can rip apart under impact forces. If a belt is torn or frayed, get a new one right away.

Make sure the safety belt reminder light is working. See *Safety Belt Reminders on page 5-13*.

Keep safety belts clean and dry. See *Safety Belt Care on page 3-24*.

Safety Belt Care

Keep belts clean and dry.

⚠ WARNING

Do not bleach or dye safety belts. It may severely weaken them. In a crash, they might not be able to provide adequate protection. Clean safety belts only with mild soap and lukewarm water.

Dealer E-Process

Replacing Safety Belt System Parts after a Crash

⚠ WARNING

A crash can damage the safety belt system in the vehicle. A damaged safety belt system may not properly protect the person using it, resulting in serious injury or even death in a crash. To help make sure the safety belt systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

After a minor crash, replacement of safety belts may not be necessary. But the safety belt assemblies that were used during any crash may have been stressed or damaged. See your dealer to have the safety belt assemblies inspected or replaced.

New parts and repairs may be necessary even if the safety belt system was not being used at the time of the crash.

Have the safety belt pretensioners checked if the vehicle has been in a crash, or if the airbag readiness light stays on after you start the vehicle or while you are driving. See *Airbag Readiness Light on page 5-14*.

Airbag System

The vehicle has the following airbags:

- A frontal airbag for the driver.
- A frontal airbag for the right front passenger.
- A seat-mounted side impact airbag for the driver.
- A seat-mounted side impact airbag for the right front passenger.
- A roof-rail airbag for the driver and passenger directly behind the driver.
- A roof-rail airbag for the right front passenger and the person seated directly behind that passenger.

Information Provided by: DEALER E-PROCESS

The vehicle may have the following airbags:

- If the vehicle has a third row seat, it will have a third row roof-rail airbag.

All of the airbags in the vehicle will have the word AIRBAG embossed in the trim or on an attached label near the deployment opening.

For frontal airbags, the word AIRBAG will appear on the middle part of the steering wheel for the driver and on the instrument panel for the right front passenger.

With seat-mounted side impact airbags, the word AIRBAG will appear on the side of the seatback closest to the door.

With roof-rail airbags, the word AIRBAG will appear along the headliner or trim.

Airbags are designed to supplement the protection provided by safety belts. Even though today's airbags are also designed to help reduce the risk of injury from the force of an inflating bag, all airbags must inflate very quickly to do their job.

Here are the most important things to know about the airbag system:

⚠ WARNING

You can be severely injured or killed in a crash if you are not wearing your safety belt — even if you have airbags. Airbags are designed to work with safety belts, but do not replace them. Also, airbags are not designed to deploy in every crash. In some crashes safety belts are your only restraint. See *When Should an Airbag Inflate? on page 3-29*.

Wearing your safety belt during a crash helps reduce your chance of hitting things inside the vehicle or being ejected from it. Airbags are “supplemental restraints” to the safety belts. Everyone in your

(Continued)

WARNING (Continued)

vehicle should wear a safety belt properly — whether or not there is an airbag for that person.

⚠ WARNING

Because airbags inflate with great force and faster than the blink of an eye, anyone who is up against, or very close to any airbag when it inflates can be seriously injured or killed. Do not sit unnecessarily close to any airbag, as you would be if sitting on the edge of the seat or leaning forward. Safety belts help keep you in position before and during a crash. Always wear a safety belt, even with airbags. The driver should sit as far back as possible while still maintaining control of the vehicle.

(Continued)

Information Provided by: DEALER E-PROCESS

WARNING (Continued)

Occupants should not lean on or sleep against the door or side windows in seating positions with seat-mounted side impact airbags and/or roof-rail airbags.

⚠ WARNING

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Airbags plus lap-shoulder belts offer protection for adults and older children, but not for young children and infants. Neither the vehicle safety belt system nor its airbag system is designed for them. Young children and infants need the protection that a child restraint

(Continued)

WARNING (Continued)

system can provide. Always secure children properly in the vehicle. To read how, see *Older Children on page 3-41* or *Infants and Young Children on page 3-43*.



There is an airbag readiness light on the instrument panel cluster, which shows the airbag symbol.

The system checks the airbag electrical system for malfunctions. The light tells you if there is an electrical problem. See *Airbag Readiness Light on page 5-14* for more information.

Where Are the Airbags?



The driver frontal airbag is in the middle of the steering wheel.

Information Provided by: DEALER E-PROCESS



The right front passenger frontal airbag is in the instrument panel on the passenger side.



Driver Side Shown, Passenger Side Similar

The seat-mounted side impact airbags for the driver and right front passenger are in the side of the seatbacks closest to the door.



Driver Side Shown, Passenger Side Similar

The roof-rail airbags for the driver, right front passenger, and second row outboard passengers are in the ceiling above the side windows.

Information Provided by:
DEALER E-PROCESS



Driver Side Shown, Passenger Side Similar

If the vehicle has a third row passenger seat, the roof-rail airbags are located in the ceiling above the rear windows for the outboard passenger positions in the third row.

⚠ WARNING

If something is between an occupant and an airbag, the airbag might not inflate properly or it might force the object into

(Continued)

WARNING (Continued)

that person causing severe injury or even death. The path of an inflating airbag must be kept clear. Do not put anything between an occupant and an airbag, and do not attach or put anything on the steering wheel hub or on or near any other airbag covering.

Do not use seat accessories that block the inflation path of a seat-mounted side impact airbag.

Never secure anything to the roof of a vehicle with roof-rail airbags by routing a rope or tie-down through any door or window opening. If you do, the path of an inflating roof-rail airbag will be blocked.

When Should an Airbag Inflate?

Frontal airbags are designed to inflate in moderate to severe frontal or near-frontal crashes to help reduce the potential for severe injuries mainly to the driver's or right front passenger's head and chest. However, they are only designed to inflate if the impact exceeds a predetermined deployment threshold. Deployment thresholds are used to predict how severe a crash is likely to be in time for the airbags to inflate and help restrain the occupants.

Whether the frontal airbags will or should deploy is not based on how fast your vehicle is traveling. It depends largely on what you hit, the direction of the impact, and how quickly your vehicle slows down.

Information Provided by: DEALER E-PROCESS

Frontal airbags may inflate at different crash speeds. For example:

- If the vehicle hits a stationary object, the airbags could inflate at a different crash speed than if the vehicle hits a moving object.
- If the vehicle hits an object that deforms, the airbags could inflate at a different crash speed than if the vehicle hits an object does not deform.
- If the vehicle hits a narrow object (like a pole), the airbags could inflate at a different crash speed than if the vehicle hits a wide object (like a wall).
- If the vehicle goes into an object at an angle, the airbags could inflate at a different crash speed than if the vehicle goes straight into the object.

Thresholds can also vary with specific vehicle design.

Frontal airbags are not intended to inflate during vehicle rollovers, rear impacts, or in many side impacts.

In addition, the vehicle has dual-stage frontal airbags. Dual-stage airbags adjust the restraint according to crash severity. The vehicle has electronic frontal sensors, which help the sensing system distinguish between a moderate frontal impact and a more severe frontal impact. For moderate frontal impacts, dual-stage airbags inflate at a level less than full deployment. For more severe frontal impacts, full deployment occurs.

The vehicle has a seat position sensor. Vehicles with dual stage airbags also have seat position sensors which enable the sensing system to monitor the position of the driver seat and the right front passenger seat.

The seat position sensor provides information that is used to determine if the airbags should deploy at a reduced level or at full deployment.

The vehicle has seat-mounted side impact and roof-rail airbags. See *Airbag System on page 3-25*. Seat-mounted side impact and roof-rail airbags are intended to inflate in moderate to severe side crashes. In addition, these roof-rail airbags are intended to inflate during a rollover or in a severe frontal impact. Seat-mounted side impact and roof-rail airbags will inflate if the crash severity is above the system's designed threshold level. The threshold level can vary with specific vehicle design.

Roof-rail airbags are not intended to inflate in rear impacts. A seat-mounted side impact airbag is intended to deploy on the side of the vehicle that is struck. Both roof-rail airbags will deploy when either side of the vehicle is struck or if the sensing system predicts that the vehicle is about to roll over, or in a severe frontal impact.

Information Provided by:
DEALER E-PROCESS

In any particular crash, no one can say whether an airbag should have inflated simply because of the damage to a vehicle or because of what the repair costs were. For frontal airbags, inflation is determined by what the vehicle hits, the angle of the impact, and how quickly the vehicle slows down. For seat-mounted side impact and roof-rail airbags, deployment is determined by the location and severity of the side impact. In a rollover event, roof-rail airbag deployment is determined by the direction of the roll.

What Makes an Airbag Inflate?

In a deployment event, the sensing system sends an electrical signal triggering a release of gas from the inflator. Gas from the inflator fills the airbag causing the bag to break out of the cover and deploy. The inflator, the airbag, and related hardware are all part of the airbag module.

Frontal airbag modules are located inside the steering wheel and instrument panel. For vehicles with seat-mounted side impact airbags, there are airbags modules in the side of the front seatbacks closest to the door. For vehicles with roof-rail airbags, there are airbag modules in the ceiling of the vehicle, near the side windows that have occupant seating positions.

How Does an Airbag Restrain?

In moderate to severe frontal or near frontal collisions, even belted occupants can contact the steering wheel or the instrument panel. In moderate to severe side collisions, even belted occupants can contact the inside of the vehicle.

Airbags supplement the protection provided by safety belts. Frontal airbags distribute the force of the impact more evenly over the occupant's upper body, stopping the occupant more gradually.

Seat-mounted side impact and roof-rail airbags distribute the force of the impact more evenly over the occupant's upper body.

Rollover capable roof-rail airbags are designed to help contain the head and chest of occupants in the outboard seating positions in the first, second, and third rows, if equipped with a third row seat. The rollover capable roof-rail airbags are designed to help reduce the risk of full or partial ejection in rollover events, although no system can prevent all such ejections.

But airbags would not help in many types of collisions, primarily because the occupant's motion is not toward those airbags. See *When Should an Airbag Inflate? on page 3-29* for more information.

Airbags should never be regarded as anything more than a supplement to safety belts.

Information Provided by:
DEALER E-PROCESS

What Will You See after an Airbag Inflates?

After the frontal airbags and seat-mounted side impact airbags inflate, they quickly deflate, so quickly that some people may not even realize an airbag inflated. Roof-rail airbags may still be at least partially inflated for some time after they deploy. Some components of the airbag module may be hot for several minutes. For location of the airbag modules, see *What Makes an Airbag Inflate? on page 3-31*.

The parts of the airbag that come into contact with you may be warm, but not too hot to touch. There may be some smoke and dust coming from the vents in the deflated airbags. Airbag inflation does not prevent the driver from seeing out of the windshield or being able to steer the vehicle, nor does it prevent people from leaving the vehicle.

⚠ WARNING

When an airbag inflates, there may be dust in the air. This dust could cause breathing problems for people with a history of asthma or other breathing trouble. To avoid this, everyone in the vehicle should get out as soon as it is safe to do so. If you have breathing problems but cannot get out of the vehicle after an airbag inflates, then get fresh air by opening a window or a door. If you experience breathing problems following an airbag deployment, you should seek medical attention.

The vehicle may have a feature that may automatically unlock the doors, turn on the interior lamps and hazard warning flashers, and shut off the fuel system after the airbags inflate. You can lock the doors, turn off the interior lamps and hazard warning flashers by using the controls for those features.

⚠ WARNING

A crash severe enough to inflate the airbags may have also damaged important functions in the vehicle, such as the fuel system, brake and steering systems, etc. Even if the vehicle appears to be drivable after a moderate crash, there may be concealed damage that could make it difficult to safely operate the vehicle.

Use caution if you should attempt to restart the engine after a crash has occurred.

Information Provided by: DEALER E-PROCESS

In many crashes severe enough to inflate the airbag, windshields are broken by vehicle deformation. Additional windshield breakage may also occur from the right front passenger airbag.

- Airbags are designed to inflate only once. After an airbag inflates, you will need some new parts for the airbag system. If you do not get them, the airbag system will not be there to help protect you in another crash. A new system will include airbag modules and possibly other parts. The service manual for your vehicle covers the need to replace other parts.
- The vehicle has a crash sensing and diagnostic module which records information after a crash. See *Vehicle Data Recording and Privacy on page 13-19* and *Event Data Recorders on page 13-19*.
- Let only qualified technicians work on the airbag systems. Improper service can mean that an airbag system will not work properly. See your dealer for service.

Passenger Sensing System

If the vehicle has the passenger airbag status indicator pictured in the following illustration, then the vehicle has a passenger sensing system for the right front passenger position. The passenger airbag status indicator, if equipped, is visible on the overhead console when the vehicle is started.

In addition, if the vehicle has a passenger sensing system for the right front passenger position, the label on the vehicle's sun visors refers to “ADVANCED AIRBAGS”.



United States



Canada and Mexico

The words ON and OFF, or the symbols for on and off, will be visible during the system check. If you are using remote start, if equipped, to start the vehicle from a distance, you may not see the system check. When the system check is complete, either the word ON or OFF, or the symbol for on or off, will be visible. See *Passenger Airbag Status Indicator on page 5-14*.

Information Provided by:
DEALER E-PROCESS

The passenger sensing system will turn off the right front passenger frontal airbag under certain conditions. The driver airbag, seat-mounted side impact airbags (if equipped) and the roof-rail airbags are not affected by the passenger sensing system.

The passenger sensing system works with sensors that are part of the right front passenger seat and safety belt. The sensors are designed to detect the presence of a properly-seated occupant and determine if the right front passenger frontal airbag should be enabled (may inflate) or not.

According to accident statistics, children are safer when properly secured in a rear seat in the correct child restraint for their weight and size.

We recommend that children be secured in a rear seat, including: an infant or a child riding in a rear-facing child restraint; a child riding in a forward-facing child seat; an older child riding in a booster seat; and children, who are large enough, using safety belts.

A label on the sun visor says, “Never put a rear-facing child seat in the front.” This is because the risk to the rear-facing child is so great, if the airbag deploys.

⚠ WARNING

A child in a rear-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates and the passenger seat is in a forward position.

(Continued)

WARNING (Continued)

Even if the passenger sensing system has turned off the right front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though the airbag is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the right front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

Information Provided by: DEALER E-PROCESS

The passenger sensing system is designed to turn off the right front passenger frontal airbag if:

- The right front passenger seat is unoccupied.
- The system determines an infant is present in a child restraint.
- A right front passenger takes his/her weight off of the seat for a period of time.
- There is a critical problem with the airbag system or the passenger sensing system.

When the passenger sensing system has turned off the right front passenger frontal airbag, the off indicator will light and stay lit as a reminder that the airbag is off. See *Passenger Airbag Status Indicator on page 5-14*.

The passenger sensing system is designed to turn on (may inflate) the right front passenger frontal airbag anytime the system senses that a person of adult size is sitting properly in the right front passenger seat.

When the passenger sensing system has allowed the airbag to be enabled, the on indicator will light and stay lit as a reminder that the airbag is active.

For some children, including children in child restraints, and for very small adults, the passenger sensing system may or may not turn off the right front passenger frontal airbag, depending upon the person's seating posture and body build. Everyone in the vehicle who has outgrown child restraints should wear a safety belt properly — whether or not there is an airbag for that person.

⚠ WARNING

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right away. See *Airbag Readiness Light on page 5-14* for more information, including important safety information.

Information Provided by: DEALER E-PROCESS

If the On Indicator is Lit for a Child Restraint

If a child restraint has been installed and the on indicator is lit:

1. Turn the vehicle off.
2. Remove the child restraint from the vehicle.
3. Remove any additional items from the seat such as blankets, cushions, seat covers, seat heaters, or seat massagers.
4. Reinstall the child restraint following the directions provided by the child restraint manufacturer and refer to *Securing Child Restraints (Rear Seat Position) on page 3-56* or *Securing Child Restraints (Right Front Seat Position) on page 3-60* or *Securing Child Restraints (Center Front Seat Position) on page 3-59*.
5. If, after reinstalling the child restraint and restarting the vehicle, the on indicator is still lit, turn the vehicle off. Then slightly recline the vehicle seatback and adjust the seat cushion, if adjustable, to make sure that the vehicle seatback is not pushing the child restraint into the seat cushion.

 Also make sure the child restraint is not trapped under the vehicle head restraint. If this happens, adjust the head restraint. See *Head Restraints on page 3-2*.
6. Restart the vehicle.

 The passenger sensing system may or may not turn off the airbag for a child in a child restraint depending upon the child's seating posture and body build. It is better to secure the child restraint in a rear seat.

If the Off Indicator is Lit for an Adult-Size Occupant



If a person of adult size is sitting in the right front passenger seat, but the off indicator is lit, it could be because that person is not sitting properly in the seat. If this happens, use the following steps to allow the system to detect that person and enable the right front passenger frontal airbag:

1. Turn the vehicle off.

Information Provided by: DEALER E-PROCESS

2. Remove any additional material from the seat, such as blankets, cushions, seat covers, seat heaters, or seat massagers.
3. Place the seatback in the fully upright position.
4. Have the person sit upright in the seat, centered on the seat cushion, with legs comfortably extended.
5. Restart the vehicle and have the person remain in this position for two to three minutes after the on indicator is lit.

Additional Factors Affecting System Operation

Safety belts help keep the passenger in position on the seat during vehicle maneuvers and braking, which helps the passenger sensing system maintain the passenger airbag status. See “Safety Belts” and “Child Restraints” in the Index for additional information about the importance of proper restraint use.

If the shoulder portion of the belt is pulled out all the way, the child restraint locking feature will be engaged. This may unintentionally cause the passenger sensing system to turn the airbag off for some adult-size occupants. If this happens, let the belt go back all the way and start again.

A thick layer of additional material, such as a blanket or cushion, or aftermarket equipment such as seat covers, seat heaters, and seat massagers, can affect how well the passenger sensing system operates. We recommend that you not use seat covers or other aftermarket equipment except when approved by GM for your specific vehicle. See *Adding Equipment to the Airbag-Equipped Vehicle on page 3-38* for more information about modifications that can affect how the system operates.

The on indicator may be lit if an object, such as a briefcase, handbag, grocery bag, laptop, or other electronic device, is put on an unoccupied seat. If this is not desired, remove the object from the seat.

⚠ WARNING

Stowing of articles under the passenger seat or between the passenger seat cushion and seatback may interfere with the proper operation of the passenger sensing system.

Information Provided by: DEALER E-PROCESS

Servicing the Airbag-Equipped Vehicle

Airbags affect how the vehicle should be serviced. There are parts of the airbag system in several places around the vehicle. Your dealer and the service manual have information about servicing the vehicle and the airbag system. To purchase a service manual, see *Service Publications Ordering Information on page 13-17*.

⚠ WARNING

For up to 10 seconds after the vehicle is turned off and the battery is disconnected, an airbag can still inflate during improper service. You can be injured if you are close to an airbag when it inflates. Avoid yellow connectors. They are probably part of the airbag system. Be sure to follow proper service procedures, and make sure the person performing work for you is qualified to do so.

Adding Equipment to the Airbag-Equipped Vehicle

Q: Is there anything I might add to or change about the vehicle that could keep the airbags from working properly?

A: Yes. If you add things that change the vehicle's frame, bumper system, height, front end or side sheet metal, they may keep the airbag system from working properly. Changing or moving any parts of the front seats, safety belts, the airbag sensing and diagnostic module, steering wheel, instrument panel, roof-rail airbag modules, ceiling headliner or pillar garnish trim, overhead console, front sensors, side impact sensors, or airbag wiring can affect the operation of the airbag system.

Information Provided by: DEALER E-PROCESS

In addition, the vehicle may have a passenger sensing system for the right front passenger position, which includes sensors that are part of the passenger seat. The passenger sensing system may not operate properly if the original seat trim is replaced with non-GM covers, upholstery or trim, or with GM covers, upholstery or trim designed for a different vehicle. Any object, such as an aftermarket seat heater or a comfort enhancing pad or device, installed under or on top of the seat fabric, could also interfere with the operation of the passenger sensing system. This could either prevent proper deployment of the passenger airbag(s) or prevent the passenger sensing system from properly turning off the passenger airbag(s). See *Passenger Sensing System on page 3-33*.

If you have any questions, call Customer Assistance. The phone numbers and addresses for Customer Assistance are in Step Two of the Customer Satisfaction Procedure in this manual. See *Customer Satisfaction Procedure (U.S. and Canada) on page 13-1* or *Customer Satisfaction Procedure (Mexico) on page 13-3*.

If the vehicle has rollover roof-rail airbags, see *Different Size Tires and Wheels on page 10-62* for additional important information.

Q: Because I have a disability, I have to get my vehicle modified. How can I find out whether this will affect my airbag system?

A: If you have questions, call Customer Assistance. The phone numbers and addresses for Customer Assistance are in Step Two of the Customer Satisfaction Procedure in this manual. See *Customer Satisfaction Procedure (U.S. and Canada) on page 13-1* or *Customer Satisfaction Procedure (Mexico) on page 13-3*.

In addition, your dealer and the service manual have information about the location of the airbag sensors, sensing and diagnostic module and airbag wiring.

Information Provided by: DEALER E-PROCESS

Airbag System Check

The airbag system does not need regularly scheduled maintenance or replacement. Make sure the airbag readiness light is working. See *Airbag Readiness Light on page 5-14*.

Notice: **If an airbag covering is damaged, opened, or broken, the airbag may not work properly. Do not open or break the airbag coverings. If there are any opened or broken airbag covers, have the airbag covering and/or airbag module replaced. For the location of the airbags, see *Where Are the Airbags? on page 3-27*. See your dealer for service.**

Replacing Airbag System Parts after a Crash

⚠ WARNING

A crash can damage the airbag systems in the vehicle. A damaged airbag system may not work properly and may not protect you and your passenger(s) in a crash, resulting in serious injury or even death. To help make sure the airbag systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

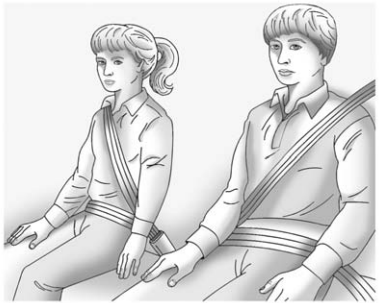
If an airbag inflates, you will need to replace airbag system parts. See your dealer for service.

If the airbag readiness light stays on after the vehicle is started or comes on when you are driving, the airbag system may not work properly. Have the vehicle serviced right away. See *Airbag Readiness Light on page 5-14*.

Information Provided by: DEALER E-PROCESS

Child Restraints

Older Children



Older children who have outgrown booster seats should wear the vehicle safety belts.

The manufacturer's instructions that come with the booster seat state the weight and height limitations for that booster. Use a booster seat with a lap-shoulder belt until the child passes the fit test below:

- Sit all the way back on the seat. Do the knees bend at the seat edge? If yes, continue. If no, return to the booster seat.
- Buckle the lap-shoulder belt. Does the shoulder belt rest on the shoulder? If yes, continue. If no, try using the rear safety belt comfort guide. See “Rear Safety Belt Comfort Guides” under *Lap-Shoulder Belt on page 3-17* for more information. If the shoulder belt still does not rest on the shoulder, then return to the booster seat.
- Does the lap belt fit low and snug on the hips, touching the thighs? If yes, continue. If no, return to the booster seat.
- Can proper safety belt fit be maintained for the length of the trip? If yes, continue. If no, return to the booster seat.

Q: What is the proper way to wear safety belts?

A: An older child should wear a lap-shoulder belt and get the additional restraint a shoulder belt can provide. The shoulder belt should not cross the face or neck. The lap belt should fit snugly below the hips, just touching the top of the thighs. This applies belt force to the child's pelvic bones in a crash. It should never be worn over the abdomen, which could cause severe or even fatal internal injuries in a crash.

Also see “Rear Safety Belt Comfort Guides” under *Lap-Shoulder Belt on page 3-17*.

Information Provided by:
DEALER E-PROCESS

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position.

In a crash, children who are not buckled up can strike other people who are buckled up, or can be thrown out of the vehicle. Older children need to use safety belts properly.

⚠ WARNING

Never allow more than one child to wear the same safety belt. The safety belt cannot properly spread the impact forces. In a crash, they can be crushed together and seriously injured. A safety belt must be used by only one person at a time.



⚠ WARNING

Never allow a child to wear the safety belt with the shoulder belt behind their back. A child can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, the child would not be restrained by the shoulder belt. The child could move too far forward increasing the chance of head and neck injury. The child might also slide under the lap

(Continued)

WARNING (Continued)

belt. The belt force would then be applied right on the abdomen. That could cause serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.



Information Provided by:
DEALER E-PROCESS

Infants and Young Children

Everyone in a vehicle needs protection! This includes infants and all other children. Neither the distance traveled nor the age and size of the traveler changes the need, for everyone, to use safety restraints. In fact, the law in every state in the United States and in every Canadian province says children up to some age must be restrained while in a vehicle.

⚠ WARNING

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck and the safety belt continues to tighten. Never leave children unattended in a vehicle and never allow children to play with the safety belts.

Airbags plus lap-shoulder belts offer protection for adults and older children, but not for young children and infants. Neither the vehicle's safety belt system nor its airbag system is designed for them. Every time infants and young children ride in vehicles, they should have the protection provided by appropriate child restraints.

Children who are not restrained properly can strike other people, or can be thrown out of the vehicle.

⚠ WARNING

Never hold an infant or a child while riding in a vehicle. Due to crash forces, an infant or a child will become so heavy it is not possible to hold it during a crash.

(Continued)

WARNING (Continued)

For example, in a crash at only 40 km/h (25 mph), a 5.5 kg (12 lb) infant will suddenly become a 110 kg (240 lb) force on a person's arms. An infant should be secured in an appropriate restraint.



Information Provided by: DEALER E-PROCESS

⚠ WARNING

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Never put a rear-facing child restraint in the right front seat. Secure a rear-facing child restraint in a rear seat. It is also better to secure a forward-facing child restraint in a rear seat. If you must secure a forward-facing child restraint in the right front seat, always move the front passenger seat as far back as it will go.



Q: What are the different types of add-on child restraints?

A: Add-on child restraints, which are purchased by the vehicle owner, are available in four basic types. Selection of a particular restraint should take into consideration not only the child's weight, height, and age but also whether or not the restraint will be compatible with the motor vehicle in which it will be used.

For most basic types of child restraints, there are many different models available. When purchasing a child restraint, be sure it is designed to be used in a motor vehicle. If it is, the restraint will have a label saying that it meets federal motor vehicle safety standards.

Information Provided by:
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The restraint manufacturer's instructions that come with the restraint state the weight and height limitations for a particular child restraint. In addition, there are many kinds of restraints available for children with special needs.

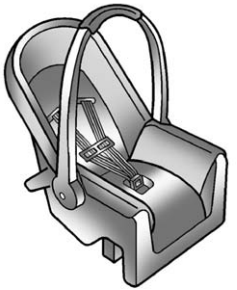
⚠ WARNING

To reduce the risk of neck and head injury during a crash, infants need complete support. In a crash, if an infant is in a rear-facing child restraint, the crash forces can be distributed across the strongest part of an infant's body, the back and shoulders. Infants should always be secured in rear-facing child restraints.

⚠ WARNING

A young child's hip bones are still so small that the vehicle's regular safety belt may not remain low on the hip bones, as it should. Instead, it may settle up around the child's abdomen. In a crash, the belt would apply force on a body area that is unprotected by any bony structure. This alone could cause serious or fatal injuries. To reduce the risk of serious or fatal injuries during a crash, young children should always be secured in appropriate child restraints.

Child Restraint Systems



Rear-Facing Infant Seat

A rear-facing infant seat provides restraint with the seating surface against the back of the infant.

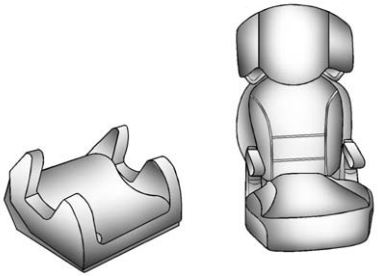
The harness system holds the infant in place and, in a crash, acts to keep the infant positioned in the restraint.

Information Provided by: DEALER E-PROCESS



Forward-Facing Child Seat

A forward-facing child seat provides restraint for the child's body with the harness.



Booster Seats

A booster seat is a child restraint designed to improve the fit of the vehicle's safety belt system.
A booster seat can also help a child to see out the window.

Securing an Add-On Child Restraint in the Vehicle

⚠ WARNING

A child can be seriously injured or killed in a crash if the child restraint is not properly secured in the vehicle. Secure the child restraint properly in the vehicle using the vehicle safety belt or LATCH system, following the instructions that came with that child restraint and the instructions in this manual.

To help reduce the chance of injury, the child restraint must be secured in the vehicle. Child restraint systems must be secured in vehicle seats by lap belts or the lap belt portion of a lap-shoulder belt, or by the LATCH system. See *Lower Anchors and Tethers for Children (LATCH System) on page 3-49*.

Information Provided by: DEALER E-PROCESS

Children can be endangered in a crash if the child restraint is not properly secured in the vehicle.

When securing an add-on child restraint, refer to the instructions that come with the restraint which may be on the restraint itself or in a booklet, or both, and to this manual. The child restraint instructions are important, so if they are not available, obtain a replacement copy from the manufacturer.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

In some areas of the United States and Canada, Certified Child Passenger Safety Technicians (CPSTs) are available to inspect and demonstrate how to correctly use and install child restraints. In the U.S., refer to the National Highway Traffic Safety Administration (NHTSA) website to locate the nearest child safety seat inspection station. For CPST availability in Canada, check with Transport Canada or the Provincial Ministry of Transportation office.

Securing the Child Within the Child Restraint

⚠ WARNING

A child can be seriously injured or killed in a crash if the child is not properly secured in the child restraint. Secure the child properly following the instructions that came with that child restraint.

Where to Put the Restraint

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position.

We recommend that children and child restraints be secured in a rear seat, including: an infant or a child riding in a rear-facing child restraint; a child riding in a forward-facing child seat; an older child riding in a booster seat; and children, who are large enough, using safety belts.

Information Provided by: DEALER E-PROCESS

A label on your sun visor says, “Never put a rear-facing child seat in the front.” This is because the risk to the rear-facing child is so great, if the airbag deploys.

⚠ WARNING

A child in a rear-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates and the passenger seat is in a forward position.

The vehicle may have a passenger sensing system which is designed to turn off the right front passenger frontal airbag under certain conditions.

(Continued)

WARNING (Continued)

Even if the passenger sensing system, if equipped, has turned off the right front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the right front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

See *Passenger Sensing System on page 3-33* for additional information.

⚠ WARNING

A child in a child restraint in the center front seat can be badly injured or killed by the frontal airbags if they inflate. Never secure a child restraint in the center front seat. It is always better to secure a child restraint in a rear seat.

Do not use child restraints in the center front seat position.

When securing a child restraint in a rear seating position, study the instructions that came with your child restraint to make sure it is compatible with this vehicle.

Child restraints and booster seats vary considerably in size, and some may fit in certain seating positions better than others. Always make sure the child restraint is properly secured.

Information Provided by: DEALER E-PROCESS

Depending on where you place the child restraint and the size of the child restraint, you may not be able to access adjacent safety belt assemblies or LATCH anchors for additional passengers or child restraints. Adjacent seating positions should not be used if the child restraint prevents access to or interferes with the routing of the safety belt.

Wherever a child restraint is installed, be sure to secure the child restraint properly.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in your vehicle — even when no child is in it.

Lower Anchors and Tethers for Children (LATCH System)

The LATCH system holds a child restraint during driving or in a crash. This system is designed to make installation of a child restraint easier. The LATCH system uses anchors in the vehicle and attachments on the child restraint that are made for use with the LATCH system.

Make sure that a LATCH-compatible child restraint is properly installed using the anchors, or use the vehicle's safety belts to secure the restraint, following the instructions that came with that restraint, and also the instructions in this manual.

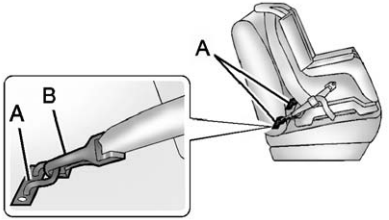
When installing a child restraint with a top tether, you must also use either the lower anchors or the safety belts to properly secure the child restraint. A child restraint must never be attached using only the top tether and anchor.

In order to use the LATCH system in your vehicle, you need a child restraint that has LATCH attachments. The child restraint manufacturer will provide you with instructions on how to use the child restraint and its attachments. The following explains how to attach a child restraint with these attachments in your vehicle.

Not all vehicle seating positions or child restraints have lower anchors and attachments or top tether anchors and attachments.

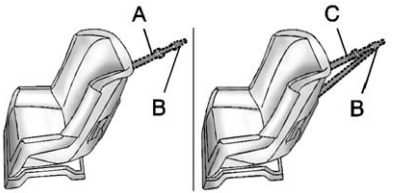
Information Provided by:
DEALER E-PROCESS

Lower Anchors



Lower anchors (A) are metal bars built into the vehicle. There are two lower anchors for each LATCH seating position that will accommodate a child restraint with lower attachments (B).

Top Tether Anchor



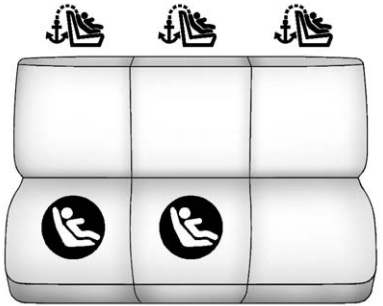
A top tether (A, C) anchors the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment (B) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the forward movement and rotation of the child restraint during driving or in a crash.

Your child restraint may have a single tether (A) or a dual tether (C). Either will have a single attachment (B) to secure the top tether to the anchor.

Some child restraints with top tethers are designed for use with or without the top tether being attached. Others require the top tether always to be attached. In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached. Be sure to read and follow the instructions for your child restraint.

Information Provided by:
DEALER E-PROCESS

Lower Anchor and Top Tether Anchor Locations



Second Row — 60/40

(Lower Anchor): Seating positions with two lower anchors.

(Top Tether Anchor): Seating positions with top tether anchors.

For models with 60/40 second row seating, the rear right side passenger and center seating positions have exposed metal anchors in the crease between the seatback and the seat cushion.

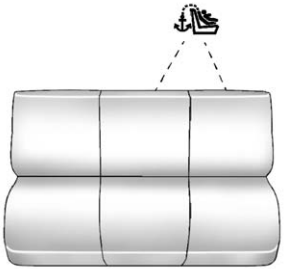


Second Row — Bucket

(Lower Anchor): Seating positions with two lower anchors.

(Top Tether Anchor): Seating positions with top tether anchors.

For models with second row bucket seats, both rear seating positions have exposed metal anchors in the crease between the seatback and the seat cushion.



Third Row Seat

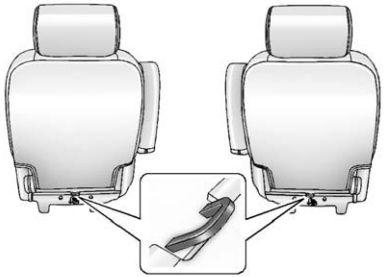
(Top Tether Anchor): Seating positions with top tether anchors. There is one top tether anchor that can be used for either the third row center or driver side seating position but not both at the same time.

For models with a third row seat, see the information following for installing a child restraint with a top tether in the third row. Never install two top tethers using the same top tether anchor.

Information Provided by:
DEALER E-PROCESS

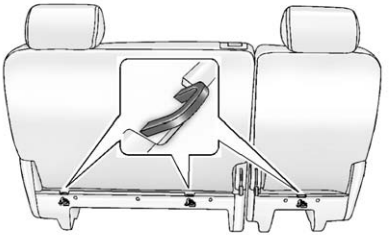


To assist in locating the top tether anchors, the top tether anchor symbol appears near the anchors.



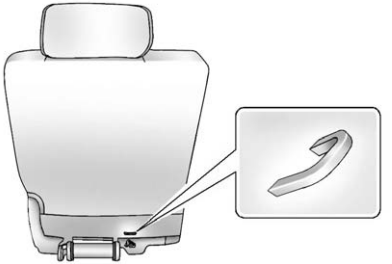
Second Row Seat — Bucket

For models with bucket second row seating, the top tether anchors are at the bottom rear of the seat cushion for each seating position in the second row. Be sure to use an anchor on the same side of the vehicle as the seating position where the child restraint will be placed.



Second Row Seat — 60/40

For models with 60/40 second row seating, the top tether anchors are at the bottom rear of the seat cushion for each seating position in the second row. Be sure to use an anchor on the same side of the vehicle as the seating position where the child restraint will be placed.



Third Row Seat

For vehicles with a third row seat, there is one top tether anchor at the bottom rear of the seat cushion that can be used for either the third row center or driver side seating position. Never install two top tethers using the same top tether anchor.

Information Provided by:
DEALER E-PROCESS

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached.

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position. See *Where to Put the Restraint on page 3-47* for additional information.

Securing a Child Restraint Designed for the LATCH System

⚠ WARNING

If a LATCH-type child restraint is not attached to anchors, the child restraint will not be able to protect the child correctly. In a crash, the child could be seriously injured or killed. Install a LATCH-type child restraint properly using the anchors, or use the vehicle safety belts to secure the restraint, following the instructions that came with the child restraint and the instructions in this manual.

⚠ WARNING

Do not attach more than one child restraint to a single anchor. Attaching more than one child restraint to a single anchor could cause the anchor or attachment to come loose or even break during a crash. A child or others could be injured. To reduce the risk of serious or fatal injuries during a crash, attach only one child restraint per anchor.

Information Provided by: DEALER E-PROCESS

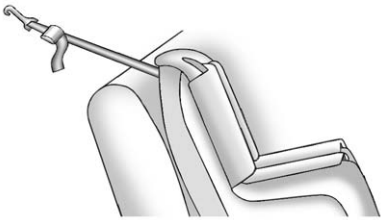
⚠ WARNING

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck and the safety belt continues to tighten. Buckle any unused safety belts behind the child restraint so children cannot reach them. Pull the shoulder belt all the way out of the retractor to set the lock, if the vehicle has one, after the child restraint has been installed.

Notice: **Do not let the LATCH attachments rub against the vehicle's safety belts. This may damage these parts. If necessary, move buckled safety belts to avoid rubbing the LATCH attachments.**

Do not fold the empty rear seat with a safety belt buckled. This could damage the safety belt or the seat. Unbuckle and return the safety belt to its stowed position, before folding the seat.

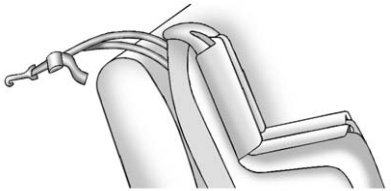
1. Attach and tighten the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the top tether and the safety belts. Refer to your child restraint manufacturer instructions and the instructions in this manual.
 1.1. Find the lower anchors for the desired seating position.
 1.2. Put the child restraint on the seat.
 1.3. Attach and tighten the lower attachments on the child restraint to the lower anchors.
2. If the child restraint manufacturer recommends that the top tether be attached, attach and tighten the top tether to the top tether anchor, if equipped. Refer to the child restraint instructions and the following steps:
 2.1. Find the top tether anchor.
 2.2. Route, attach, and tighten the top tether according to your child restraint instructions and the following instructions:



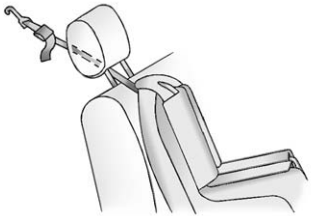
- If the position you are using does not have a headrest or head restraint and you

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are using a single tether, route the tether over the seatback.



- If the position you are using does not have a headrest or head restraint and you are using a dual tether, route the tether over the seatback.

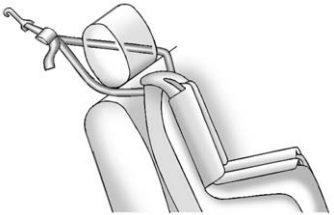


- If the position you are using has an adjustable headrest or head restraint and you are using a single tether, raise the headrest or head restraint and route the tether under the headrest or head restraint and in between the headrest or head restraint posts.



- If the position you are using has a fixed headrest or head restraint and you are using a single tether, route the tether around the inboard or outboard side of the headrest or head restraint.

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- If the position you are using has a fixed or an adjustable headrest or head restraint and you are using a dual tether, route the tether around the headrest or head restraint.

3. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the LATCH path and attempt to move it side-to-side and back-and-forth. There should be no more than 2.5 cm (1 in) of movement, for proper installation.

Replacing LATCH System Parts After a Crash

⚠ WARNING

A crash can damage the LATCH system in the vehicle. A damaged LATCH system may not properly secure the child restraint, resulting in serious injury or even death in a crash. To help make sure the LATCH system is working properly after a crash, see your dealer to have the system inspected and any necessary replacements made as soon as possible.

If the vehicle has the LATCH system and it was being used during a crash, new LATCH system parts may be needed.

New parts and repairs may be necessary even if the LATCH system was not being used at the time of the crash.

Securing Child Restraints (Rear Seat Position)

When securing a child restraint in a rear seating position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

If the child restraint has the LATCH system, see *Lower Anchors and Tethers for Children (LATCH System) on page 3-49* for how and where to install the child restraint using LATCH. If a child restraint is secured in the vehicle using a safety belt and it uses a top tether, see *Lower Anchors and Tethers for Children (LATCH System) on page 3-49* for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

Information Provided by: DEALER E-PROCESS

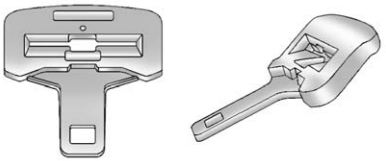
In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

If the child restraint does not have the LATCH system, you will be using the safety belt to secure the child restraint in this position. Be sure to follow the instructions that came with the child restraint. Secure the child in the child restraint when and as the instructions say.

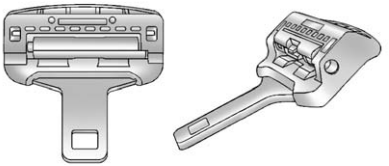
If more than one child restraint needs to be installed in the rear seat, be sure to read *Where to Put the Restraint on page 3-47*.

The vehicle's lap-shoulder belts for the first and second row seating positions are equipped with free-falling latch plates. If the vehicle has a third row, the lap-shoulder belts have either free-falling or cinching latch plates.

Use the following pictures to determine the latch plate style:



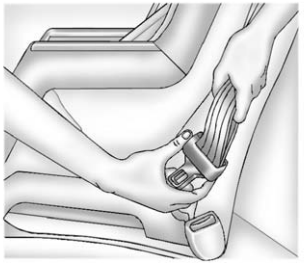
Free-Falling Latch Plate



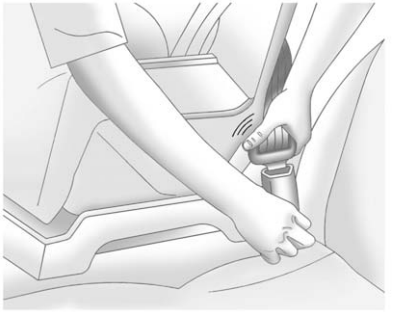
Cinching Latch Plate

1. Put the child restraint on the seat.
2. Pick up the latch plate, and run the lap and shoulder portions of the vehicle's safety belt through or around the restraint. The child restraint instructions will show you how.

Information Provided by: DEALER E-PROCESS



For third row seating positions, with cinching latch plates, tilt the latch plate to adjust the belt if needed.



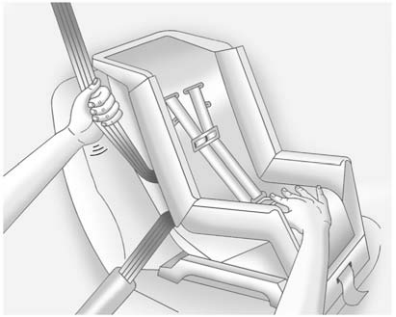
3. Push the latch plate into the buckle until it clicks.

 Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.



4. For passenger seating positions with a lap-shoulder belt and a free-falling latch plate, pull the rest of the shoulder belt all the way out of the retractor to set the lock. When installing a child restraint using a lap-shoulder belt and a cinching latch plate, skip Step 4 and proceed to Step 5.

Information Provided by:
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5. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

 Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 4 and 5.

6. If the child restraint has a top tether, follow the child restraint manufacturer's instructions regarding the use of the top tether. See *Lower Anchors and Tethers for Children (LATCH System) on page 3-49* for more information.

7. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the safety belt path and attempt to move it side-to-side and back-and-forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it.

Securing Child Restraints (Center Front Seat Position)

⚠ WARNING

A child in a child restraint in the center front seat can be badly injured or killed by the frontal airbags if they inflate. Never secure a child restraint in the center front seat. It is always better to secure a child restraint in a rear seat.

Do not use child restraints in the center front seat position.

Information Provided by: DEALER E-PROCESS

Securing Child Restraints (Right Front Seat Position)

This vehicle has airbags. A rear seat is a safer place to secure a forward-facing child restraint. See *Where to Put the Restraint on page 3-47*.

In addition, the vehicle may have a passenger sensing system which is designed to turn off the right front passenger frontal airbag under certain conditions. See *Passenger Sensing System on page 3-33* and *Passenger Airbag Status Indicator on page 5-14* for more information, including important safety information.

A label on the sun visor says, “Never put a rear-facing child seat in the front.” This is because the risk to the rear-facing child is so great if the airbag deploys.

⚠ WARNING

A child in a rear-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the right front passenger airbag inflates and the passenger seat is in a forward position.

The vehicle may have a passenger sensing system which is designed to turn off the right front passenger frontal airbag under certain conditions.

Even if the passenger sensing system, if equipped, has turned off the right front passenger frontal airbag, no system is

(Continued)

WARNING (Continued)

fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the right front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

See *Passenger Sensing System on page 3-33* for additional information.

If the child restraint has the LATCH system, see *Lower Anchors and Tethers for Children (LATCH System) on page 3-49* for how and where to install the child restraint using LATCH. If a child restraint is

Information Provided by: DEALER E-PROCESS

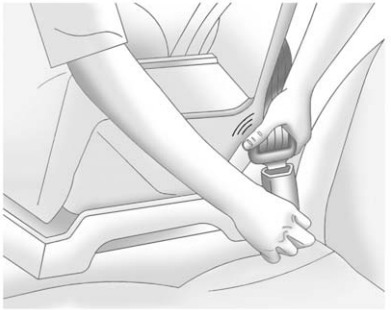
secured using a safety belt and it uses a top tether, see *Lower Anchors and Tethers for Children (LATCH System) on page 3-49* for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

You will be using the lap-shoulder belt to secure the child restraint in this position. Follow the instructions that came with the child restraint.

1. Move the seat as far back as it will go before securing the forward-facing child restraint.
2. Put the child restraint on the seat.
3. Pick up the latch plate, and run the lap and shoulder portions of the vehicle's safety belt through or around the restraint. The child restraint instructions will show you how.



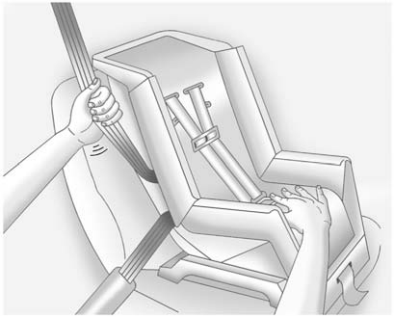
4. Push the latch plate into the buckle until it clicks.

 Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.



5. Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.

Information Provided by:
DEALER E-PROCESS



6. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt. Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 5 and 6.
7. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the safety belt path and attempt to move it side-to-side and back-and-forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

If the vehicle is equipped with the passenger sensing system, and when the passenger sensing system has turned off the right front passenger frontal airbag, the off indicator in the passenger airbag status indicator should light and stay lit when you start the vehicle. See *Passenger Airbag Status Indicator on page 5-14*.

If a child restraint has been installed and the on indicator is lit, see “If the On Indicator is Lit for a Child Restraint” under *Passenger Sensing System on page 3-33* for more information.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position.

Information Provided by: DEALER E-PROCESS

Storage

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Rear Storage 4-2
Center Console Storage 4-3

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Storage Compartments

Glove Box

Pull the bottom of the glove box handle upward to open it. Use the key to lock and unlock the glove box.

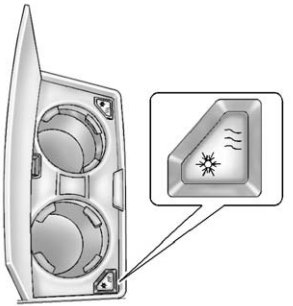
Cupholders

Cupholders are in the center console for the front passengers. Press down on the access door release to open and use the front cupholders. Push the door back down to close it. Push down and then back on the front cupholder to remove it for cleaning.

Heated and Cooled Cupholders

For vehicles with heated and cooled cupholders, these are located in the front center console.

Press down on the access door release button to open the cupholder door.



To set to cool mode, press and release the button; the ✲ shows blue. Press and release again to turn it off.

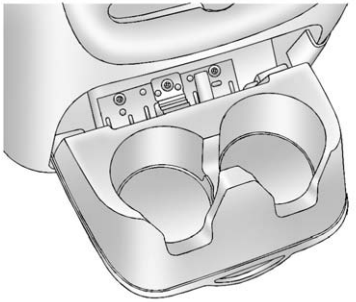
Information Provided by:
DEALER E-PROCESS

To set to heat mode, press and release the button; the shows red. Press and release again to turn it off.

Insulated containers will not work properly. Use only non-insulated containers.

Notice: **When the cuphholder is turned on, the inside receptacles are hot or cold. Temperature variations in the cupholders may cause condensation. To avoid damage, do not store electronic devices or other items here.**

Rear Passenger Cupholders



Pull down on the lid to access the cupholders in the rear floor console.

Vehicles with the rear seat armrest may also contain cupholders. Pull down the armrest to use the cupholders.

Armrest Storage

For vehicle with an armrest/storage compartment located by the second row seat, pull the loop at the top of the armrest out to lower the armrest.

Push the button on the front of the armrest and pull the top up to open the compartment.

Rear Storage

For vehicles with a rear storage area, it is located in the rear cargo area of the vehicle on the driver side.

Turn the knobs and pull the storage door to access. The door can be removed.

Information Provided by:
DEALER E-PROCESS

Center Console Storage

A console compartment is located between the bucket seats.

The console has both an upper and lower storage bin accessed by lifting up on the latches located at the front of the console lid.

The console may have an accessory power outlet inside. See *Power Outlets on page 5-8*.

The rear of the console also has a cupholder that swings down for the rear seat passengers to use.

Roof Rack System

⚠ WARNING

If something is carried on top of the vehicle that is longer or wider than the roof rack — like paneling, plywood, or a mattress — the wind can catch it while the vehicle is being driven. The item being carried could be violently torn off, and this could cause a collision and damage the vehicle. Never carry something longer or wider than the roof rack on top of the vehicle unless using a GM certified accessory carrier.

For vehicles with a roof rack, the rack can be used to load items. For roof racks that do not have crossrails included, GM Certified crossrails can be purchased as an accessory. See your dealer for additional information.

For vehicles with crossrails, they can be moved back and forth to help secure cargo. To adjust them, turn the knob located at each end of the crossrail counterclockwise until the crossrail can move freely. To secure the crossrail, turn the knob located at each end of the crossrail clockwise until tightened. Tie the load to the siderails or siderail supports.

Notice: **Loading cargo on the roof rack that weighs more than 91 kg (200 lbs) or hangs over the rear or sides of the vehicle may damage the vehicle. Load cargo so that it rests evenly between the crossrails, making sure to fasten cargo securely.**

Information Provided by: DEALER E-PROCESS

To prevent damage or loss of cargo when driving, check to make sure crossrails and cargo are securely fastened. Loading cargo on the roof rack will make the vehicle's center of gravity higher. Avoid high speeds, sudden starts, sharp turns, sudden braking or abrupt maneuvers, otherwise it may result in loss of control. If driving for a long distance, on rough roads, or at high speeds, occasionally stop the vehicle to make sure the cargo remains in its place.

Do not exceed the maximum vehicle capacity when loading the vehicle. For more information on vehicle capacity and loading, see *Vehicle Load Limits on page 9-16*.

To prevent damage or loss of cargo, check now and then to make sure the luggage and cargo are still securely fastened.

Be sure the cargo is properly loaded.

- If small heavy objects are placed on the roof, place the load in the area over the rear wheels (behind the rear side door on extended models). If needed, cut a piece of 3/8 inch plywood to fit inside the crossrails and siderails to spread the load. If plywood is used, tie it to the siderail supports.
- Tie the load to the crossrails or the siderail supports. Use the crossrails only to keep the load from sliding. To move the crossrails, pull out on the latch release handle at each end. Slide the crossrail to the desired position balancing the force side to side. Push the release handle back into the latched position and slide the crossrail back and forth slightly to be sure the latch snaps securely into place.
- If needed to carry long items, move the crossrails as far apart as they will go. Tie the load to the crossrails and the siderails or siderail supports. Also tie the load to the bumpers. Do not tie the load so tightly that the crossrails or siderails are damaged.
- After moving a crossrail, be sure it is securely locked into the siderail.

A Center High-Mounted Stoplamp (CHMSL) is located above the glass or above the rear load doors.

If items are loaded on the roof of the vehicle, care should be taken not to block or damage the CHMSL unit.

Information Provided by:
DEALER E-PROCESS

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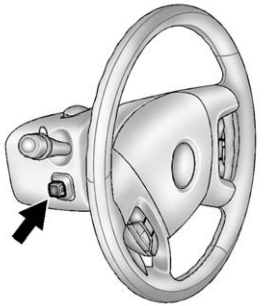
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Controls

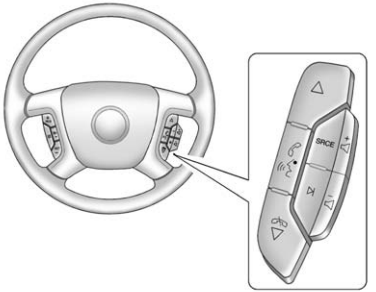
Steering Wheel Adjustment



Push the control up or down to tilt the steering wheel up or down.

To set the memory position, see *Vehicle Personalization on page 5-38*.

Steering Wheel Controls



If equipped, some audio controls can be adjusted at the steering wheel.

△ **(Next):** Press to go to the next favorite radio station, track on a CD, or folder on an iPod® or USB device.

↩ / ▽ **(Previous/End):** Press to go to the previous favorite radio station, track on a CD, or folder on an iPod® or USB device. Press to reject an incoming call, or end a current call.

Information Provided by: DEALER E-PROCESS

Radio

To select preset or favorite radio stations:

Press and release △ or ⌓ / ▽ to go to the next or previous radio station stored as a preset or favorite.

CD/DVD

To select tracks on a CD/DVD:

Press and release △ or ⌓ / ▽ to go to the next or previous track.

Navigating an iPod or USB Device on the Main Audio Screen

1. Press and release △ or ⌓ / ▽ to select the next or previous track within the selected category.
2. Press and hold △ or ⌓ / ▽ to move quickly through the tracks.
3. Press and release ⏭ to move up one track within the selected category.

Navigating an iPod or USB Device on the Music Navigator Screen

1. Press and release △ or ⌓ / ▽ to select the next or previous track within the selected category.
2. Press and hold △ or ⌓ / ▽ to move quickly through the tracks within the selected category.
3. Press and release ⏭ to move up one track within the selected category.

/ (Mute/Push to Talk): Press to silence the vehicle speakers only. Press again to turn the sound on.

For vehicles with Bluetooth or OnStar systems, press and hold for longer than two seconds to interact with those systems. See *Bluetooth on page 7-103* and *OnStar Overview on page 14-1* for more information.

SRCE (Source/Voice Recognition): Press to switch between the radio and CD, and for equipped vehicles, the DVD, front auxiliary, and rear auxiliary.

Press and hold this button for longer than one second to initiate voice recognition. See *Voice Recognition on page 7-100* for more information.

⏭ **(Seek):** Press to go to the next radio station while in AM, FM, or XM™.

Press ⏭ to go to the next track or chapter while sourced to the CD or DVD slot.

Press ⏭ to select a track or a folder when navigating folders on an iPod or USB device.

Information Provided by: DEALER E-PROCESS

To scan radio stations:

1. Press and hold ⏭ until a beep is heard, to place the radio into SCAN mode. A station will play for five seconds before moving to the next station.
2. To stop the SCAN function, press ⏭ again.

While listening to a CD/DVD, press and hold ⏭ to quickly move forward through the tracks. Release to stop on the desired track.

+ 🔊 : Press to increase volume.

– 🔊 : Press to decrease volume.

Heated Steering Wheel

For vehicles with a heated steering wheel, the button for this feature is located on the steering wheel.

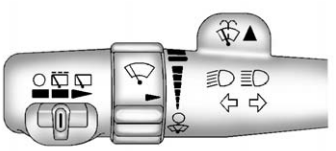
: Press to turn the heated steering wheel on or off. A light on the button displays when the feature is turned on.

The steering wheel takes about three minutes to start heating.

Horn

To sound the horn, press the center pad on the steering wheel.

Windshield Wiper/Washer



The front wiper control is located on the turn and lane-change lever. Turn the band with the wiper symbol to control the windshield wipers.

(Mist): For a single wipe, turn to , then release. For several wipes, hold the band on longer.

(Off): Turns the windshield wipers off.

(Adjustable Interval Wipes): Turn the band up for more frequent wipes or down for less frequent wipes.

(Low Speed): Slow wipes.

(High Speed): Fast wipes.

Clear ice and snow from the wiper blades before using them. If frozen to the windshield, carefully loosen or thaw them. Damaged wiper blades should be replaced. See *Wiper Blade Replacement on page 10-32*.

Heavy snow or ice can overload the wiper motor. A circuit breaker will stop the motor until it cools down.

Information Provided by: DEALER E-PROCESS

Windshield Washer

⚠ WARNING

In freezing weather, do not use the washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.

(Washer Fluid): Push the paddle at the top of the multifunction lever, to spray washer fluid on the windshield. The wipers clear the window and then either stop or return to the preset speed.

Rear Window Wiper/Washer

The rear wiper control is located on the turn and lane-change lever.

To turn the rear wiper on, slide the lever to a wiper position.

(Off): Turns the wiper off.

(Rear Wiper Delay): Turns on the rear wiper delay.

(Rear Wiper): Turns on the rear wiper.

(Rear Wiper Wash): Press this button on the end of the lever to spray washer fluid on the rear window. The wipers will clear the rear window and either stop or return to your preset speed. For more washer cycles, press and hold the button.

The rear window wiper/washer will not operate if the liftgate or liftglass is open or ajar. If the liftgate or liftglass is opened while the rear wiper is on, the wiper returns to the parked position and stops.

Compass

Your vehicle may have a compass in the Driver Information Center (DIC).

Compass Zone

The zone is set to zone eight upon leaving the factory. Your dealer will set the correct zone for your location.

Under certain circumstances, such as during a long distance cross-country trip or moving to a new state or province, it will be necessary to compensate for compass variance by resetting the zone through the DIC if the zone is not set correctly.

Information Provided by: DEALER E-PROCESS

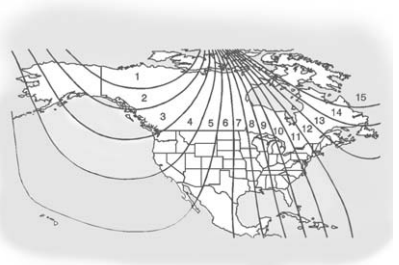
Compass variance is the difference between the earth's magnetic north and true geographic north. If the compass is not set to the zone where you live, the compass may give false readings. The compass must be set to the variance zone in which the vehicle is traveling.

To adjust for compass variance, use the following procedure:

Compass Variance (Zone) Procedure

1. Do not set the compass zone when the vehicle is moving. Only set it when the vehicle is in P (Park).

 Press the vehicle information button until PRESS ✓ TO CHANGE COMPASS ZONE displays.



2. Find the vehicle's current location and variance zone number on the map.

 Zones 1 through 15 are available.

3. Press the set/reset button to scroll through and select the appropriate variance zone.
4. Press the trip/fuel button until the vehicle heading, for example, N for North, is displayed in the DIC.
5. If calibration is necessary, calibrate the compass. See “Compass Calibration Procedure” following.

Compass Calibration

The compass can be manually calibrated. Only calibrate the compass in a magnetically clean and safe location, such as an open parking lot, where driving the vehicle in circles is not a danger. It is suggested to calibrate away from tall buildings, utility wires, manhole covers, or other industrial structures, if possible.

If CAL should ever appear in the DIC display, the compass should be calibrated.

If the DIC display does not show a heading, for example, N for North, or the heading does not change after making turns, there may be a strong magnetic field interfering with the compass. Such interference may be caused by a magnetic CB or cell phone antenna mount, a magnetic emergency light, magnetic note pad holder, or any other magnetic item.

Information Provided by: DEALER E-PROCESS

Turn off the vehicle, move the magnetic item, then turn on the vehicle and calibrate the compass.

To calibrate the compass, use the following procedure:

Compass Calibration Procedure

1. Before calibrating the compass, make sure the compass zone is set to the variance zone in which the vehicle is located. See “Compass Variance (Zone) Procedure” earlier in this section.

 Do not operate any switches such as window, sunroof, climate controls, seats, etc. during the calibration procedure.

2. Press the vehicle information button until PRESS ✓ TO CALIBRATE COMPASS displays.
3. Press the set/reset button to start the compass calibration.
4. The DIC will display CALIBRATING: DRIVE IN CIRCLES. Drive the vehicle in tight circles at less than 8 km/h (5 mph) to complete the calibration. The DIC will display CALIBRATION COMPLETE for a few seconds when the calibration is complete. The DIC display will then return to the previous menu.

Clock

The analog clock is not connected with any other vehicle system and runs by itself.

To adjust the clock, do the following:

1. Locate the adjustment button, near the lower left corner of the clock.
2. Push and hold the adjustment button to advance the clock hands. Holding the button down will cause the clock to advance faster. Release the button before you get to the desired time.
3. Push and release the button to increase the time by one minute increments until the desired time is reached.

Information Provided by: DEALER E-PROCESS

Power Outlets

The accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

The vehicle has three accessory power outlets located:

- Inside the floor console storage bin.
- On the rear of the floor console.
- In the rear cargo area on the passenger side.

Remove the cover to use and replace when not in use.

The accessory power outlets are powered, even when the ignition is in LOCK/OFF. Continuing to use power outlets while the ignition is in LOCK/OFF may cause the vehicle's battery to run down.

⚠ WARNING

Power is always supplied to the outlets. Do not leave electrical equipment plugged in when the vehicle is not in use because the vehicle could catch fire and cause injury or death.

Notice: **Leaving electrical equipment plugged in for an extended period of time while the vehicle is off will drain the battery. Always unplug electrical equipment when not in use and do not plug in equipment that exceeds the maximum 20 ampere rating.**

Certain power accessory plugs may not be compatible with the accessory power outlet and could overload adapter or vehicle fuses. If a problem is experienced, see your dealer.

When adding electrical equipment, be sure to follow the proper installation instructions included with the equipment. Do not use equipment exceeding the maximum amperage rating of 20 amperes. See *Add-On Electrical Equipment on page 9-69*.

Notice: **Hanging heavy equipment from the power outlet can cause damage not covered by the vehicle warranty. The power outlets are designed for accessory power plugs only, such as cell phone charge cords.**

Information Provided by: DEALER E-PROCESS

Power Outlet 110 Volt Alternative Current

The vehicle may have a power outlet that can be used to plug in electrical equipment that uses a maximum limit of 150 watts.



The power outlet is located on the rear of the center console.

An indicator light on the outlet turns on to show it is in use. The light comes on when the ignition is in ON/RUN and equipment requiring less than 150 watts is plugged into the outlet, and no system fault is detected.

If equipment is connected using more than 150 watts or a system fault is detected, a protection circuit shuts off the power supply and the indicator light turns off. To reset the circuit, unplug the item and plug it back in or turn the Remote Accessory Power (RAP) off and then back on. See *Retained Accessory Power (RAP) on page 9-26*.

The power outlet is not designed for and may not work properly, if the following are plugged in:

- Equipment with high initial peak wattage such as: compressor-driven refrigerators and electric power tools.
- Other equipment requiring an extremely stable power supply such as: microcomputer-controlled electric blankets, touch sensor lamps, etc.

Cigarette Lighter

For vehicles with a cigarette lighter, it is located in the center console near the cupholders. Press on the access door to open it and use the lighter.

To use the cigarette lighter, push it in all the way, and let go. When it is ready, it will pop back out by itself.

Notice: **Holding a cigarette lighter in while it is heating does not let the lighter back away from the heating element when it is hot. Damage from overheating can occur to the lighter or heating element, or a fuse could be blown. Do not hold a cigarette lighter in while it is heating.**

Information Provided by: DEALER E-PROCESS

Ashtrays

For vehicles with an ashtray, it is located in the center console near the cupholders. Press on the access door to open it and use the ashtray.

Notice: **If papers, pins, or other flammable items are put in the ashtray, hot cigarettes or other smoking materials could ignite them and possibly damage the vehicle. Never put flammable items in the ashtray.**

To remove the ashtray, pull it from the center console. Slide it back in and push down to be sure it is secure.

Warning Lights, Gauges, and Indicators

Warning lights and gauges can signal that something is wrong before it becomes serious enough to cause an expensive repair or replacement. Paying attention to the warning lights and gauges could prevent injury.

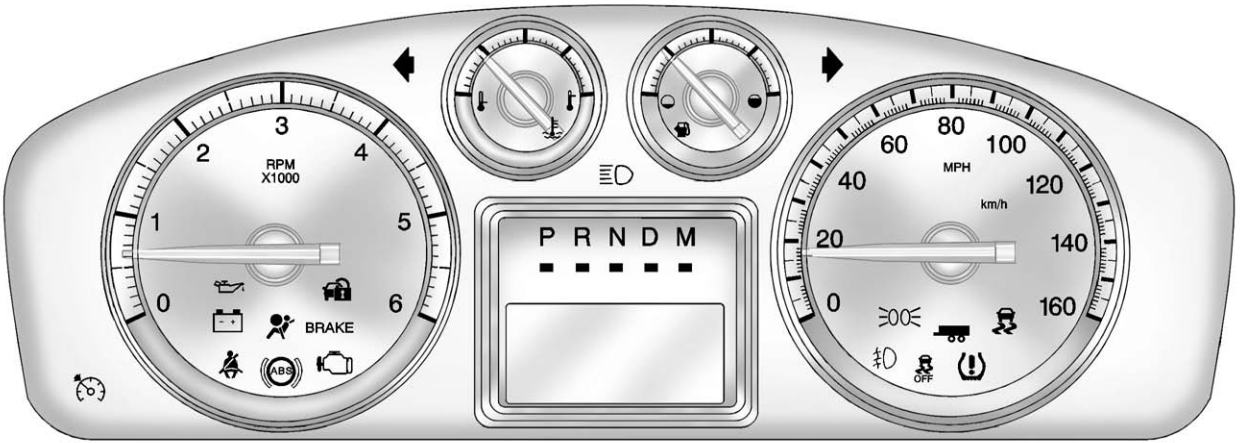
Warning lights come on when there could be a problem with a vehicle function. Some warning lights come on briefly when the engine is started to indicate they are working.

Gauges can indicate when there could be a problem with a vehicle function. Often gauges and warning lights work together to indicate a problem with the vehicle.

When one of the warning lights comes on and stays on while driving, or when one of the gauges shows there may be a problem, check the section that explains what to do. Follow this manual's advice. Waiting to do repairs can be costly and even dangerous.

Information Provided by:
DEALER E-PROCESS

Instrument Cluster



English Shown, Metric Similar

Information Provided by:
DEALER
E-PROCESS

Speedometer

The speedometer shows the vehicle speed in both kilometers per hour (km/h) and miles per hour (mph).

Odometer

The vehicle's odometer works together with the Driver Information Center (DIC). The Trip odometer can be set. See “Trip Odometer” under *Driver Information Center (DIC) on page 5-23* for more information.

To check the odometer mileage while the vehicle is not running, press the trip stem on the instrument panel cluster.

If the vehicle ever needs a new odometer installed, the new one will be set to the correct mileage total of the old odometer.

Trip Odometer

The trip odometer can show how far the vehicle has been driven since the trip odometer was last set to zero.

For more information see “Trip Odometer” under *Driver Information Center (DIC) on page 5-23*.

Tachometer

The tachometer displays the engine speed in revolutions per minute (rpm).

Fuel Gauge



When the ignition is on, the fuel gauge shows about how much fuel the vehicle has left in the tank.

An arrow on the fuel gauge indicates the side of the vehicle the fuel door is on.

The gauge will first indicate empty before the vehicle is out of fuel, but the vehicle's fuel tank should be filled soon.

Here are some situations owners may experience with the fuel gauge. None of these indicate a problem with the fuel gauge.

- At the gas station, the fuel pump shuts off before the gauge reads full.
- It takes a little more or less fuel to fill up than the fuel gauge indicated. For example, the gauge may have indicated the tank was half full, but it actually took a little more or less than half the tank's capacity to fill the tank.
- The gauge goes back to empty when the ignition is turned off.

Information Provided by: DEALER E-PROCESS

Engine Coolant Temperature Gauge



This gauge shows the engine coolant temperature.

If the indicator on the gauge moves towards the shaded area on the thermostat, it means that the engine coolant has overheated. If the vehicle has been operating under normal driving conditions, pull off the road, stop the vehicle and turn off the engine as soon as possible.

See *Engine Overheating on page 10-19*.

Safety Belt Reminders

Driver Safety Belt Reminder Light

There is a driver safety belt reminder light on the instrument panel cluster.



When the vehicle is started, this light flashes and a chime may come on to remind the driver to fasten their safety belt. Then the light stays on solid until the belt is buckled.

This cycle may continue several times if the driver remains or becomes unbuckled while the vehicle is moving.

If the driver safety belt is buckled, neither the light nor the chime comes on.

Passenger Safety Belt Reminder Light



When the vehicle is started, this light flashes and a chime may come on to remind front passengers to fasten their safety belt. Then the light stays on solid until the belt is buckled.

See *Passenger Airbag Status Indicator on page 5-14*.

This cycle continues several times if the front passenger remains or becomes unbuckled while the vehicle is moving.

If the front passenger safety belt is buckled, neither the chime nor the light comes on.

Information Provided by: DEALER E-PROCESS

The front passenger safety belt reminder light and chime may turn on if an object is put on the seat such as a briefcase, handbag, grocery bag, laptop, or other electronic device. To turn off the reminder light and/or chime, remove the object from the seat or buckle the safety belt.

Airbag Readiness Light

The system checks the airbag's electrical system for possible malfunctions. If the light stays on it indicates there is an electrical problem. The system check includes the airbag sensor(s), passenger sensing system, the pretensioners, the airbag modules, the wiring, and the crash sensing and diagnostic module. For more information on the airbag system, see *Airbag System on page 3-25*.



The airbag readiness light comes on solid for a few seconds when the engine is started. If the light does not come on then, have it fixed immediately.

⚠ WARNING

If the airbag readiness light stays on after the vehicle is started or comes on while driving, it means the airbag system might not be working properly. The airbags in the vehicle might not inflate in a crash, or they could even inflate without a crash. To help avoid injury, have the vehicle serviced right away.

If there is a problem with the airbag system, a Driver Information Center (DIC) message can also come on. See *Airbag System Messages on page 5-35* for more information.

Passenger Airbag Status Indicator

If the vehicle has the airbag status indicator pictured in the following illustration, then the vehicle has a passenger sensing system for the right front passenger position. The passenger airbag status indicator is on the overhead console. See *Passenger Sensing System on page 3-33* for important safety information.

In addition, if the vehicle has a passenger sensing system for the right front passenger position, the label on the vehicle's sun visors refers to “ADVANCED AIRBAGS.”

Information Provided by: DEALER E-PROCESS



United States



Canada and Mexico

When the vehicle is started, the passenger airbag status indicator will light ON and OFF, or the symbols for on and off, for several seconds as a system check. If you are using remote start, if equipped, to start the vehicle from a distance, you may not see the system check.

Then, after several more seconds, the status indicator will light either ON or OFF, or either the on or off symbol to let you know the status of the right front passenger frontal airbag.

If the word ON or the on symbol is lit on the passenger airbag status indicator, it means that the right front passenger frontal airbag is enabled (may inflate).

If the word OFF or the off symbol is lit on the airbag status indicator, it means that the passenger sensing system has turned off the right front passenger frontal airbag.

If, after several seconds, both status indicator lights remain on, or if there are no lights at all, there may be a problem with the lights or the passenger sensing system. See your dealer for service.

⚠ WARNING

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right away. See *Airbag Readiness Light on page 5-14* for more information, including important safety information.

Information Provided by:
DEALER E-PROCESS

Charging System Light



This light comes on briefly when the ignition key is turned to START, but the engine is not running, as a check to show it is working.

If it does not, have the vehicle serviced by your dealer.

The light should go out once the engine starts. If it stays on, or comes on while driving, there could be a problem with the charging system. A charging system message in the Driver Information Center (DIC) can also appear. See *Battery Voltage and Charging Messages on page 5-29* for more information. This light could indicate that there are problems with a generator drive belt, or that there is an electrical problem. Have it checked right away. If the vehicle must be driven a short distance with the light on, turn off accessories, such as the radio and air conditioner.

If the vehicle is a hybrid, see the hybrid supplement for more information.

Malfunction Indicator Lamp

A computer system called OBD II (On-Board Diagnostics-Second Generation) monitors the operation of the vehicle to ensure emissions are at acceptable levels, to produce a cleaner environment. This light comes on when the vehicle is placed in ON/RUN, as a check to show it is working. If it does not, have the vehicle serviced by your dealer. See *Ignition Positions on page 9-22*.



If the malfunction indicator lamp comes on and stays on while the engine is running, this indicates that there is an OBD II problem and service is required.

Malfunctions often are indicated by the system before any problem is apparent. Being aware of the light can prevent more serious damage to the vehicle. This system assists the service technician in correctly diagnosing any malfunction.

Notice: **If the vehicle is continually driven with this light on, the emission controls might not work as well, the vehicle fuel economy might not be as good, and the engine might not run as smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.**

Information Provided by:
DEALER E-PROCESS

Notice: **Modifications made to the engine, transmission, exhaust, intake, or fuel system of the vehicle or the replacement of the original tires with other than those of the same Tire Performance Criteria (TPC) can affect the vehicle's emission controls and can cause this light to come on. Modifications to these systems could lead to costly repairs not covered by the vehicle warranty. This could also result in a failure to pass a required Emission Inspection/Maintenance test. See *Accessories and Modifications on page 10-3*.**

This light comes on during a malfunction in one of two ways:

Light Flashing: A misfire condition has been detected. A misfire increases vehicle emissions and could damage the emission control system on the vehicle. Diagnosis and service might be required.

To prevent more serious damage to the vehicle:

- Reduce vehicle speed.
- Avoid hard accelerations.
- Avoid steep uphill grades.
- If towing a trailer, reduce the amount of cargo being hauled as soon as it is possible.

If the light continues to flash, stop and park the vehicle. Turn the vehicle off, wait at least 10 seconds, and restart the engine. If the light is still flashing, follow the previous steps and see your dealer for service as soon as possible.

Light On Steady: An emission control system malfunction has been detected on the vehicle. Diagnosis and service might be required.

The following may correct an emission system malfunction:

- Check that the fuel cap is fully installed. See *Filling the Tank on page 9-55*. The diagnostic system can determine if the fuel cap has been left off or improperly installed. A loose or missing fuel cap allows fuel to evaporate into the atmosphere. A few driving trips with the cap properly installed should turn the light off.
- Check that good quality fuel is used. Poor fuel quality causes the engine not to run as efficiently as designed and may cause stalling after start-up, stalling when the vehicle is changed into gear, misfiring, hesitation on acceleration, or stumbling on acceleration. These conditions might go away once the engine is warmed up.

Information Provided by: DEALER E-PROCESS

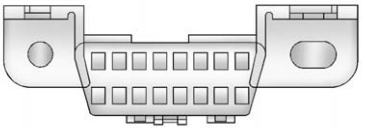
If one or more of these conditions occurs, change the fuel brand used. It will require at least one full tank of the proper fuel to turn the light off.

See *Recommended Fuel on page 9-52*.

If none of the above have made the light turn off, your dealer can check the vehicle. The dealer has the proper test equipment and diagnostic tools to fix any mechanical or electrical problems that might have developed.

Emissions Inspection and Maintenance Programs

Some local governments may have programs to inspect the on-vehicle emission control equipment. For the inspection, the emission system test equipment is connected to the vehicle's Data Link Connector (DLC).



The DLC is under the instrument panel to the left of the steering wheel. See your dealer if assistance is needed.

The vehicle may not pass inspection if:

- The malfunction indicator lamp is on with the engine running, or if the light does not come on when the ignition is turned to ON/RUN while the engine is off. See your dealer for assistance in verifying proper operation of the malfunction indicator lamp.
- The OBD II (On-Board Diagnostics) system determines that critical emission control systems have not been completely diagnosed. The vehicle would be considered not ready for inspection. This can happen if the 12-volt battery has recently been replaced or run down. The diagnostic system is designed to evaluate critical emission control systems during normal driving. This can take several days of routine driving. If this has been done and the vehicle still does not pass the inspection for lack of OBD II system readiness, your dealer can prepare the vehicle for inspection.

Information Provided by: DEALER E-PROCESS

Brake System Warning Light

With the ignition on, the brake system warning light comes on when the parking brake is set. If the vehicle is driven with the parking brake engaged, a chime sounds when the vehicle speed is greater than 5 km/h (3 mph).

The vehicle brake system consists of two hydraulic circuits. If one circuit is not working, the remaining circuit can still work to stop the vehicle. For normal braking performance, both circuits need to be working.

If the warning light comes on and a chime sounds there could be a brake problem. Have the brake system inspected by your dealer.

This light can also come on due to low brake fluid. See *Brake Fluid on page 10-25* for more information.



BRAKE

Metric **English**

This light comes on briefly when the ignition is turned to ON/RUN. If it does not, have it fixed so it will be ready to warn if there is a problem.

If the light comes on while driving, pull off the road and stop carefully. The pedal could be harder to push or could go closer to the floor. It can take longer to stop. If the light is still on, have the vehicle towed for service. See *Towing the Vehicle on page 10-93*.

⚠ WARNING

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has been pulled off the road and carefully stopped, have the vehicle towed for service.

Information Provided by: DEALER E-PROCESS

Antilock Brake System (ABS) Warning Light



For vehicles with the Antilock Brake System (ABS), this light comes on briefly when the engine is started.

If it does not, have the vehicle serviced by your dealer. If the system is working normally the indicator light then goes off.

If the ABS light stays on, turn the ignition off. If the light comes on while driving, stop as soon as it is safely possible and turn the ignition off. Then start the engine again to reset the system. If the ABS light stays on, or comes on again while driving, the vehicle needs service. If the regular brake system warning light is not on, the vehicle still has brakes, but not antilock brakes.

If the regular brake system warning light is also on, the vehicle does not have antilock brakes and there is a problem with the regular brakes. See *Brake System Warning Light on page 5-19*.

For vehicles with a Driver Information Center (DIC), see *Brake System Messages on page 5-29* for all brake-related DIC messages.

If the vehicle is a hybrid, see the hybrid supplement for more information.

Tow/Haul Mode Light



For vehicles with the Tow/Haul Mode feature, this light comes on when the Tow/Haul Mode has been activated.

For more information, see *Tow/Haul Mode on page 9-33*.

StabiliTrak® OFF Light



This light comes on briefly while starting the engine.

If it does not, have the vehicle serviced by your dealer. If the system is working normally, the indicator light then goes off.

Press and release the Traction Control System (TCS)/StabiliTrak button to turn off TCS, and a message displays in the DIC.

Press and briefly hold the TCS/StabiliTrak button to turn off the StabiliTrak system; the StabiliTrak Off light comes on and a message appears in the Driver Information Center (DIC).

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If the StabiliTrak/TCS system is off, the system does not assist in controlling the vehicle. Turn on the StabiliTrak/TCS system and the indicator light turns off.

See *StabiliTrak® System on page 9-37*, and *Ride Control System Messages on page 5-34* for more information.

Traction Control System (TCS)/StabiliTrak® Light



The TCS/StabiliTrak light comes on briefly when the engine is started.

If the light does not come on or stays on, have the vehicle serviced by the dealer. If the system is working normally, the indicator light turns off.

If the light comes on and stays on while driving, and a message displays in the Driver Information Center (DIC), have the vehicle serviced by the dealer. See *Ride Control System Messages on page 5-34* for more information.

If the light flashes while driving, this means that StabiliTrak or TCS is assisting in controlling the vehicle. See *StabiliTrak® System on page 9-37* for more information.

Tire Pressure Light



For vehicles with the Tire Pressure Monitor System (TPMS), this light comes on briefly when the engine is started. It provides information about tire pressures and the TPMS.

When the Light Is On Steady

This indicates that one or more of the tires are significantly underinflated.

A Driver Information Center (DIC) tire pressure message may also display. See *Tire Messages on page 5-36*. Stop as soon as possible, and inflate the tires to the pressure value shown on the Tire and Loading Information label. See *Tire Pressure on page 10-52*.

When the Light Flashes First and Then Is On Steady

If the light flashes for about a minute and then stays on, there may be a problem with the TPMS. If the problem is not corrected, the light will come on at every ignition cycle. See *Tire Pressure Monitor Operation on page 10-55*.

Information Provided by: DEALER E-PROCESS

Engine Oil Pressure Light



Notice: **Lack of proper engine oil maintenance can damage the engine. Driving with the engine oil low can also damage the engine. The repairs would not be covered by the vehicle warranty. Check the oil level as soon as possible. Add oil if required, but if the oil level is within the operating range and the oil pressure is still low, have the vehicle serviced. Always follow the maintenance schedule for changing engine oil.**

This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer. If the system is working normally the indicator light then goes off.

If the light comes on and stays on, it means that oil is not flowing through the engine properly. The vehicle could be low on oil and it might have some other system problem.

If the vehicle is a hybrid, see the hybrid supplement for more information.

Security Light



The security light should come on briefly as the engine is started. If the system is working normally, the indicator light turns off. If it does not come on, have the vehicle serviced by your dealer.

If the light stays on and the engine does not start, there could be a problem with the theft-deterrent system.

This light is also used to indicate the status of the anti-theft alarm system when the ignition is turned off. The light will flash rapidly if the alarm system is arming and one or more of the monitored entry points is not closed. The light will stay on if the alarm is arming and all entry points are closed.

For information regarding this light and the vehicle's security system, see *Anti-theft Alarm System on page 2-13*.

High-Beam On Light



This light comes on when the high-beam headlamps are in use.

See *Headlamp High/Low-Beam Changer on page 6-5* for more information.

Information Provided by: DEALER E-PROCESS

Front Fog Lamp Light



The front fog lamp light comes on when the fog lamps are in use.

The light goes out when the fog lamps are turned off. See *Fog Lamps on page 6-8* for more information.

Lamps On Reminder



This light comes on whenever the parking lamps are on.

See *Exterior Lamp Controls on page 6-1* for more information.

Cruise Control Light



The cruise control light comes on whenever the cruise control is set.

The light goes out when the cruise control is turned off. See *Cruise Control on page 9-41* for more information.

Information Displays

Driver Information Center (DIC)

Your vehicle has a Driver Information Center (DIC).

The DIC displays information about your vehicle. It also displays warning messages if a system problem is detected. The DIC also allows some features to be customized. See *Vehicle Personalization on page 5-38* for more information.

All messages will appear in the DIC display located in the center of the instrument panel cluster.

The DIC comes on when the ignition is on. After a short delay, the DIC will display the information that was last displayed before the engine was turned off.

Information Provided by:
DEALER E-PROCESS

Operation and Displays

The DIC has different displays which can be accessed by pressing the DIC buttons located on the instrument panel, next to the steering wheel.

The DIC displays trip, fuel, and vehicle system information, and warning messages if a system problem is detected. A digital speedometer also appears at the bottom of the DIC display.
The digital speedometer can be enabled or disabled. See “DISPLAY DIGITAL SPEED” under *Vehicle Personalization on page 5-38* for more information.

DIC Buttons



The buttons are the trip/fuel, vehicle information, customization, and set/reset buttons. The button functions are detailed in the following pages.

(Trip/Fuel): Press to display the odometer, trip odometer, fuel range, average economy, fuel used, timer, transmission temperature, instantaneous economy, and average vehicle speed.

The compass and outside air temperature will also be shown in the display. The temperature will be shown in °C or °F depending on the units selected.

(Vehicle Information): Press to display the oil life, units, side blind zone system on/off, tire pressure readings for vehicles with the Tire Pressure Monitor System (TPMS), compass zone setting, and compass recalibration.

(Customization): Press to customize the feature settings on your vehicle. See *Vehicle Personalization on page 5-38* for more information.

✓ **(Set/Reset):** Press to set or reset certain functions and to turn off or acknowledge messages on the DIC.

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Trip/Fuel Menu Items

(Trip/Fuel): Press to scroll through the following menu items:

Odometer

Press the trip/fuel button until ODOMETER displays. This display shows the distance the vehicle has been driven in either kilometers (km) or miles (mi).

To switch between English and metric measurements, see “Units” later in this section.

Trip Odometer

Press the trip/fuel button until TRIP displays. This display shows the current distance traveled in either kilometers (km) or miles (mi)) since the last reset for the trip odometer.

The trip odometer can be reset to zero by pressing the set/reset button while the trip odometer is displayed.

Fuel Range

Press the trip/fuel button until FUEL RANGE displays. This display shows the approximate number of remaining kilometers (km) or miles (mi) the vehicle can be driven without refueling. The display will show LOW if the fuel level is low.

The fuel range estimate is based on an average of the vehicle's fuel economy over recent driving history and the amount of fuel remaining in the fuel tank. This estimate will change if driving conditions change. For example, if driving in traffic and making frequent stops, this display may read one number, but if the vehicle is driven on a freeway, the number may change even though the same amount of fuel is in the fuel tank. This is because different driving conditions produce different fuel economies. Generally, freeway driving produces better fuel economy than city driving. Fuel range cannot be reset.

Average Economy

Press the trip/fuel button until AVERAGE ECONOMY displays. This display shows the approximate average liters per 100 kilometers (L/100 km) or miles per gallon (mpg). This number is calculated based on the number of L/100 km (mpg) recorded since the last time this menu item was reset. To reset AVERAGE ECONOMY, press and hold the set/reset button.

Fuel Used

Press the trip/fuel button until FUEL USED displays. This display shows the number of liters (L) or gallons (gal) of fuel used since the last reset of this menu item. To reset the fuel used information, press and hold the set/reset button while FUEL USED is displayed.

Timer

Press the trip/fuel button until TIMER displays. This display can be used as a timer.

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To start the timer, press the set/reset button while TIMER is displayed. The display will show the amount of time that has passed since the timer was last reset, not including time the ignition is off. Time will continue to be counted as long as the ignition is on, even if another display is being shown on the DIC. The timer will record up to 99 hours, 59 minutes and 59 seconds (99:59:59) after which the display will return to zero.

To stop the timer, press the set/reset button briefly while TIMER is displayed.

To reset the timer to zero, press and hold the set/reset button while TIMER is displayed.

Transmission Temperature

Press the trip/fuel button until TRANS TEMP displays. This display shows the temperature of the automatic transmission fluid in either degrees Celsius (°C) or degrees Fahrenheit (°F).

Instantaneous Economy

If your vehicle has this display, press the trip/fuel button until INST ECON displays. This display shows the current fuel economy at a particular moment and will change frequently as driving conditions change. This display shows the instantaneous fuel economy in liters per 100 kilometers (L/100 km) or miles per gallon (mpg). Unlike average economy, this screen cannot be reset.

The display may also show if the vehicle is currently in V4, V6 or V8 mode.

Average Vehicle Speed

Press the trip/fuel button until AVERAGE SPEED displays. This display shows the average speed in kilometers per hour (km/h) or miles per hour (MPH).

Blank Display

This display shows no information.

Vehicle Information Menu Items

(Vehicle Information): Press to scroll through the following menu items:

Oil Life

Press the vehicle information button until OIL LIFE REMAINING displays. This display shows an estimate of the oil's remaining useful life. If you see 99% OIL LIFE REMAINING on the display, that means 99% of the current oil life remains. The engine oil life system will alert you to change the oil on a schedule consistent with your driving conditions.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. See “CHANGE ENGINE OIL SOON” under *Engine Oil Messages on page 5-31*. You should change the oil as soon as you can. See *Engine Oil on page 10-7*. In addition to the

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engine oil life system monitoring the oil life, additional maintenance is recommended in the Maintenance Schedule in this manual. See *Maintenance Schedule on page 11-3* for more information.

Remember, you must reset the OIL LIFE display yourself after each oil change. It will not reset itself. Also, be careful not to reset the OIL LIFE display accidentally at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset the engine oil life system, see *Engine Oil Life System on page 10-9*.

Side Blind Zone Alert

If your vehicle has the Side Blind Zone Alert (SBZA) system, this display allows the system to be turned on or off. Once in this display, press the set/reset button to select between ON or OFF.

If you choose ON, the system will be turned on. If you choose OFF, the system will be turned off. When the SBZA system is turned off, the DIC will display the SIDE BLIND ZONE ALERT SYSTEM OFF message as a reminder that the system has been turned off. See *Object Detection System Messages on page 5-33* and *Side Blind Zone Alert (SBZA) on page 9-45* for more information.

Units

Press the vehicle information button until UNITS displays. This display allows you to select between metric or English units of measurement. Once in this display, press the set/reset button to select between ENGLISH or METRIC units. All of the vehicle information will then be displayed in the unit of measurement selected.

Tire Pressure

On vehicles with the Tire Pressure Monitor System (TPMS), the pressure for each tire can be viewed in the DIC. The tire pressure will be shown in either pounds kilopascals (kPa) or per square inch (psi). Press the vehicle information button until the DIC displays FRONT TIRES kPa (PSI) LEFT ## RIGHT ##. Press the vehicle information button again until the DIC displays REAR TIRES kPa (PSI) LEFT ## RIGHT ##.

If a low tire pressure condition is detected by the system while driving, a message advising you to add air to a specific tire will appear in the display. See *Tire Pressure on page 10-52* and *Tire Messages on page 5-36* for more information.

If the tire pressure display shows dashes instead of a value, there may be a problem with your vehicle. If this consistently occurs, see your dealer for service.

Information Provided by: DEALER E-PROCESS

Battery Voltage

This display shows the current battery voltage. If the voltage is in the normal range, the value will display. For example, the display may read BATTERY VOLTAGE 13 VOLTS. If the voltage is low, the display will show LOW. If the voltage is high, the display will show HIGH. Your vehicle's charging system regulates voltage based on the state of the battery. The battery voltage may fluctuate when viewing this information on the DIC. This is normal. See *Charging System Light on page 5-16* for more information. If there is a problem with the battery charging system, the DIC will display a message. See *Battery Voltage and Charging Messages on page 5-29*.

Oil Pressure

This display will show the oil pressure in either pounds kilopascals (kPa) or per square inch (psi).

Compass Zone Setting

This display allows for setting the compass zone. See *Compass on page 5-5* for more information.

Compass Recalibration

This display allows for calibrating the compass. See *Compass on page 5-5* for more information.

Blank Display

This display shows no information.

Vehicle Messages

Messages displayed on the DIC indicate the status of the vehicle or some action may be needed to correct a condition. Multiple messages may appear one after another.

The messages that do not require immediate action can be acknowledge and cleared by pressing any DIC button.

The messages that require immediate action cannot be cleared until that action is performed.

All messages should be taken seriously and clearing the message does not correct the problem.

The following are the possible messages and some information about them.

Information Provided by: DEALER E-PROCESS

Battery Voltage and Charging Messages

BATTERY LOW START VEHICLE

When the vehicle's battery is severely discharged, this message will display and four chimes will sound. Start the vehicle immediately. If the vehicle is not started and the battery continues to discharge, the climate controls, heated seats, and audio systems will shut off and the vehicle may require a jump start. These systems will function again after the vehicle is started.

SERVICE BATTERY CHARGING SYSTEM

On some vehicles, this message displays if there is a problem with the battery charging system. Under certain conditions, the charging system light may also turn on in the instrument panel cluster. See *Charging System Light on page 5-16*. Driving with this problem could drain the battery. Turn off all unnecessary accessories. Have the electrical system checked as soon as possible. See your dealer.

Brake System Messages

SERVICE BRAKE SYSTEM

This message displays along with the brake system warning light if there is a problem with the brake system. See *Brake System Warning Light on page 5-19*. If this message appears, stop as soon as possible and turn off the vehicle. Restart the vehicle and check for the message on the DIC display. If the message is still displayed or appears again when you begin driving, the brake system needs service as soon as possible. See your dealer.

SERVICE BRAKES SOON

This message displays if there is a problem with the brake system. If this message appears, stop as soon as possible and turn off the vehicle. Restart the vehicle and check for the message on the DIC display. If the message is still displayed or appears again when you begin driving, the brake system needs service. See your dealer.

Door Ajar Messages

DRIVER DOOR OPEN

This message displays and a chime sounds if the driver door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

Information Provided by: DEALER E-PROCESS

HOOD OPEN

This message displays and a chime sounds if the hood is not fully closed. Stop and turn off the vehicle, check the hood for obstructions, and close the hood again. Check to see if the message still appears on the DIC.

LEFT REAR DOOR OPEN

This message displays and a chime sounds if the driver side rear door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

PASSENGER DOOR OPEN

This message displays and a chime sounds if the front passenger door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

REAR ACCESS OPEN

This message displays and a chime sounds if the liftgate or liftglass is open while the ignition is in ON/RUN. Turn off the vehicle and check the liftgate and liftglass. Restart the vehicle and check for the message on the DIC display.

RIGHT REAR DOOR OPEN

This message displays and a chime sounds if the passenger side rear door is not fully closed and the vehicle is shifted out of P (Park). Stop and turn off the vehicle, check the door for obstructions, and close the door again. Check to see if the message still appears on the DIC.

Engine Cooling System Messages

Notice: **If you drive the vehicle while the engine is overheating, severe engine damage may occur. If an overheat warning appears on the instrument panel cluster and/or DIC, stop the vehicle as soon as possible. See *Engine Overheating on page 10-19* for more information.**

ENGINE HOT A/C (Air Conditioning) TURNED OFF

This message displays when the engine coolant becomes hotter than the normal operating temperature. See *Engine Coolant Temperature Gauge on page 5-13*. To avoid added strain on a hot engine, the air conditioning compressor automatically turns off. When the coolant temperature returns to normal, the air conditioning compressor turns back on. You can continue to drive your vehicle.

Information Provided by: DEALER E-PROCESS

If this message continues to appear, have the system repaired by your dealer as soon as possible to avoid damage to the engine.

ENGINE OVERHEATED IDLE ENGINE

This message displays when the engine coolant temperature is too hot. Stop and allow the vehicle to idle until it cools down. See *Engine Coolant Temperature Gauge on page 5-13*.

See *Overheated Engine Protection Operating Mode on page 10-22* for information on driving to a safe place in an emergency.

ENGINE OVERHEATED STOP ENGINE

This message displays and a chime sounds if the engine cooling system reaches unsafe temperatures for operation. Stop and turn off the vehicle as soon as it is safe to do so to avoid severe damage.

This message clears when the engine has cooled to a safe operating temperature.

Engine Oil Messages

CHANGE ENGINE OIL SOON

This message displays when the engine oil needs to be changed. When you change the engine oil, be sure to reset the CHANGE ENGINE OIL SOON message. See *Engine Oil Life System on page 10-9* for information on how to reset the message. See *Engine Oil on page 10-7* and *Maintenance Schedule on page 11-3* for more information.

ENGINE OIL HOT IDLE ENGINE

This message displays when the engine oil becomes hotter than the normal operating temperature. Stop and allow the vehicle to idle until it cools down. See *Engine Coolant Temperature Gauge on page 5-13*.

OIL PRESSURE LOW STOP ENGINE

Notice: **If you drive the vehicle while the engine oil pressure is low, severe engine damage may occur. If a low oil pressure warning appears on the Driver Information Center (DIC), stop the vehicle as soon as possible. Do not drive the vehicle until the cause of the low oil pressure is corrected. See *Engine Oil on page 10-7* for more information.**

This message displays if low oil pressure levels occur. Stop the vehicle as soon as safely possible and do not operate it until the cause of the low oil pressure has been corrected. Check the oil as soon as possible and have the vehicle serviced by your dealer. See *Engine Oil on page 10-7*.

Information Provided by: DEALER E-PROCESS

Engine Power Messages

ENGINE POWER IS REDUCED

This message displays and a chime sounds when the cooling system temperature gets too hot and the engine further enters the engine coolant protection mode. See *Engine Overheating on page 10-19* for further information.

This message also displays when the engine power is reduced. Reduced engine power can affect the vehicle's ability to accelerate. If this message is on, but there is no reduction in performance, proceed to your destination. The performance may be reduced the next time the vehicle is driven. The vehicle may be driven at a reduced speed while this message is on, but acceleration and speed may be reduced. Anytime this message stays on, the vehicle should be taken to your dealer for service as soon as possible.

Fuel System Messages

FUEL LEVEL LOW

This message displays and a chime sounds if the fuel level is low. Refuel as soon as possible. See *Fuel Gauge on page 5-12* and *Fuel on page 9-51* for more information.

TIGHTEN GAS CAP

This message may display along with the check engine light on the instrument panel cluster if the fuel cap is not tightened properly. See *Malfunction Indicator Lamp on page 5-16*. Reinstall the fuel cap fully. See *Filling the Tank on page 9-55*. The diagnostic system can determine if the fuel cap has been left off or improperly installed. A loose or missing fuel cap allows fuel to evaporate into the atmosphere. A few driving trips with the cap properly installed should turn this light and message off.

Key and Lock Messages

REPLACE BATTERY IN REMOTE KEY

This message displays if a Remote Keyless Entry (RKE) transmitter battery is low. The battery needs to be replaced in the transmitter. See “Battery Replacement” under *Remote Keyless Entry (RKE) System Operation on page 2-3*.

Lamp Messages

SERVICE LEFT HEADLAMP ASSEMBLY

On some models, this message will be displayed when the left headlamp is out and needs to be serviced. See “LED Lighting” in *LED Lighting on page 10-36* for more information.

Information Provided by: DEALER E-PROCESS

SERVICE RIGHT HEADLAMP ASSEMBLY

On some models, this message will be displayed when the right headlamp is out and needs to be serviced. See “LED Lighting” in *LED Lighting on page 10-36* for more information.

TURN SIGNAL ON

This message displays and a chime sounds if a turn signal is left on for 1.2 km (3/4 of a mi). Move the turn signal/multifunction lever to the off position.

Object Detection System Messages

PARKING ASSIST BLOCKED SEE OWNERS MANUAL

This message displays if there is something interfering with the park assist system. See *Ultrasonic Parking Assist on page 9-44* for more information.

PARKING ASSIST OFF

After the vehicle has been started, this message displays to remind the driver that the Ultrasonic Rear Parking Assist (URPA) system has been turned off. Press the set/reset button to acknowledge this message and clear it from the DIC display. To turn the URPA system back on, see *Ultrasonic Parking Assist on page 9-44*.

SERVICE PARKING ASSIST

This message displays if there is a problem with the Ultrasonic Rear Parking Assist (URPA) system. Do not use this system to help you park. See *Ultrasonic Parking Assist on page 9-44* for more information. See your dealer for service.

SERVICE SIDE BLIND ZONE ALERT SYSTEM

If your vehicle has the Side Blind Zone Alert (SBZA) system and this message displays, both SBZA displays will remain on indicating there is a problem with the SBZA system. If these displays remain on after continued driving, the system needs service. See your dealer. See *Side Blind Zone Alert (SBZA) on page 9-45* for more information.

SIDE BLIND ZONE ALERT SYSTEM OFF

If your vehicle has the Side Blind Zone Alert (SBZA) system, this message displays when the SBZA system has been turned off. See *Side Blind Zone Alert (SBZA) on page 9-45* and *Driver Information Center (DIC) on page 5-23* for more information.

Information Provided by: DEALER E-PROCESS

SIDE BLIND ZONE SYSTEM UNAVAILABLE

If your vehicle has the Side Blind Zone Alert (SBZA) system, this message displays when the SBZA system is disabled because the sensor is blocked and cannot detect vehicles in your blind zone. The sensor may be blocked by mud, dirt, snow, ice, or slush. This message may also display during heavy rain or due to road spray. It may also come on when driving in isolated areas with no guardrails, trees, or road signs and light traffic. Your vehicle does not need service. For cleaning instructions, see “Washing Your Vehicle” in *Exterior Care on page 10-96*. See *Side Blind Zone Alert (SBZA) on page 9-45* for more information.

Ride Control System Messages

SERVICE STABILITRAK

If your vehicle has StabiliTrak and this message displays, it means there may be a problem with the StabiliTrak system. If you see this message, try to reset the system. Stop; turn off the engine for at least 15 seconds; then start the engine again. If this message still comes on, it means there is a problem. You should see your dealer for service. The vehicle is safe to drive, however, you do not have the benefit of StabiliTrak, so reduce your speed and drive accordingly.

SERVICE SUSPENSION SYSTEM

This message displays when the Road Sensing Suspension (RSS) system is not operating properly. Have your vehicle serviced by your dealer.

SERVICE TRACTION CONTROL

If your vehicle has StabiliTrak, this message displays when there is a problem with the Traction Control System (TCS). When this message displays, the system will not limit wheel spin. Adjust your driving accordingly. See your dealer for service. See *StabiliTrak® System on page 9-37* for more information.

STABILITRAK INITIALIZING

If the vehicle has StabiliTrak, this message may come on if the StabiliTrak system has not fully initialized because of road conditions or the incorrect tire size. When the StabiliTrak system is fully initialized, the message will turn off. See *StabiliTrak® System on page 9-37* for more information. If this message continues to be displayed for multiple ignition cycles and on different road surfaces, see your dealer for service.

Information Provided by: DEALER E-PROCESS

TRACTION XX
STABILITRAK XX

This message displays when the traction control and/or StabiliTrak systems have been turned on or off. Adjust your driving accordingly. To limit wheel spin and realize the full benefits of the stability enhancement system, you should normally leave StabiliTrak on. However, you should turn StabiliTrak off if the vehicle gets stuck in sand, mud, ice, or snow and you want to rock the vehicle to attempt to free it, or if you are driving in extreme off-road conditions and require more wheel spin. See *If the Vehicle Is Stuck on page 9-15*. To turn the StabiliTrak system on or off, see *StabiliTrak® System on page 9-37*.

STABILITRAK OFF may also display when the stability control has been automatically disabled. There are several conditions that can cause this message to appear.

- One condition is overheating, which could occur if StabiliTrak activates continuously for an extended period of time.
- The message also displays if the brake system warning light is on. See *Brake System Warning Light on page 5-19*.
- The message could display if the stability system takes longer than usual to complete its diagnostic checks due to driving conditions.
- The message displays if an engine or vehicle related problem has been detected and the vehicle needs service. See your dealer.

The message turns off as soon as the conditions that caused the message to be displayed are no longer present.

Airbag System Messages

SERVICE AIR BAG

This message displays if there is a problem with the airbag system. Have your dealer inspect the system for problems. See *Airbag Readiness Light on page 5-14* and *Airbag System on page 3-25* for more information.

Information Provided by: DEALER E-PROCESS

Anti-theft Alarm System Messages

SERVICE THEFT DETERRENT SYSTEM

This message displays when there is a problem with the theft-deterrent system. The vehicle may or may not restart so you may want to take the vehicle to your dealer before turning off the engine. See *Immobilizer Operation on page 2-14* for more information.

Tire Messages

SERVICE TIRE MONITOR SYSTEM

On vehicles with the Tire Pressure Monitor System (TPMS), this message displays if a part on the TPMS is not working properly. The tire pressure light also flashes and then remains on during the same ignition cycle. See *Tire Pressure Light on page 5-21*. Several conditions may cause this message to appear. See *Tire Pressure Monitor Operation on page 10-55* for more information. If the warning comes on and stays on, there may be a problem with the TPMS. See your dealer.

TIRE LEARNING ACTIVE

On vehicles with the Tire Pressure Monitor System (TPMS), this message displays when the TPMS is re-learning the tire positions on your vehicle. The tire positions must be re-learned after rotating the tires or after replacing a tire or sensor. See *Tire Inspection on page 10-57*, *Tire Rotation on page 10-58*, *Tire Pressure Monitor System on page 10-53*, and *Tire Pressure on page 10-52* for more information.

TIRE LOW ADD AIR TO TIRE

On vehicles with the Tire Pressure Monitor System (TPMS), this message displays when the pressure in one or more of the vehicle's tires needs to be checked. This message also displays LEFT FRT (left front), RIGHT FRT (right front), LEFT RR (left rear), or RIGHT RR (right rear) to indicate the location of the low tire. The low tire pressure warning light will also come on. See *Tire Pressure Light on page 5-21*. You can receive more than one tire pressure message at a time. To read the other messages that may have been sent at the same time, press the set/reset button or the trip odometer reset stem. If a tire pressure message appears on the DIC, stop as soon as you can. Have the tire pressures checked and set to those shown on the Tire Loading Information label.

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See *Tires on page 10-46*, *Vehicle Load Limits on page 9-16*, and *Tire Pressure on page 10-52*. The DIC also shows the tire pressure values. See “DIC Operation and Displays (With DIC Buttons)” earlier in this section.

Transmission Messages

MANUAL SHIFT

This message displays when the automatic transmission is in manual mode. See *Manual Mode on page 9-33* for more information.

TRANSMISSION HOT IDLE ENGINE

Notice: **Do not drive the vehicle while the transmission fluid is overheating and the transmission temperature warning is displayed on the instrument panel cluster and/or DIC, or the transmission can be damaged. This could lead to costly repairs that would not be covered by the warranty.**

This message displays along with four chimes if the transmission fluid in the vehicle gets hot. Driving with the transmission fluid temperature high can cause damage to the vehicle. Stop the vehicle and let it idle to allow the transmission to cool. This message clears and the chime stops when the fluid temperature reaches a safe level.

Vehicle Reminder Messages

ICE POSSIBLE DRIVE WITH CARE

This message displays when ice conditions are possible.

Washer Fluid Messages

WASHER FLUID LOW ADD FLUID

This message displays when the windshield washer fluid is low. Fill the windshield washer fluid reservoir as soon as possible. See *Engine Compartment Overview on page 10-6* for the location of the windshield washer fluid reservoir. Also, see *Washer Fluid on page 10-23* for more information.

Information Provided by: DEALER E-PROCESS

Vehicle Personalization

Your vehicle may have customization capabilities that allow you to program certain features to one preferred setting. Customization features can only be programmed to one setting on the vehicle and cannot be programmed to a preferred setting for two different drivers.

All of the customization options may not be available on your vehicle. Only the options available will be displayed on the DIC.

The default settings for the customization features were set when your vehicle left the factory, but may have been changed from their default state since then.

The customization preferences are automatically recalled.

To change customization preferences, use the following procedure.

Entering the Feature Settings Menu

1. Turn the ignition on and place the vehicle in P (Park).

 To avoid excessive drain on the battery, it is recommended that the headlamps are turned off.

2. Press the customization button to scroll through the available customizable options.

Feature Settings Menu Items

The following are customization features that allow you to program settings to the vehicle:

DISPLAY IN ENGLISH

This feature will only display if a language other than English has been set. This feature allows you to change the language in which the DIC messages appear to English.

Press the customization button until the PRESS ✓ TO DISPLAY IN ENGLISH screen appears on the DIC display. Press the set/reset button once to display all DIC messages in English.

DISPLAY LANGUAGE

This feature allows you to select the language in which the DIC messages will appear.

Press the customization button until the DISPLAY LANGUAGE screen appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

ENGLISH (default): All messages will appear in English.

DEUTSCH: All messages will appear in German.

ITALIANO: All messages will appear in Italian.

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FRANCAIS: All messages will appear in French.

ESPANOL: All messages will appear in Spanish.

ARABIC: All messages will appear in Arabic.

CHINESE: All messages will appear in Chinese.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

AUTO DOOR LOCK

This feature allows you to select when the vehicle's doors will automatically lock. See *Automatic Door Locks on page 2-8* for more information.

Press the customization button until AUTO DOOR LOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

SHIFT OUT OF PARK (default): The doors will automatically lock when the vehicle is shifted out of P (Park).

AT VEHICLE SPEED: The doors will automatically lock when the vehicle speed is above 13 km/h (8 mph) for three seconds.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

AUTO DOOR UNLOCK

This feature allows you to select whether or not to turn off the automatic door unlocking feature. It also allows you to select which doors and when the doors will automatically unlock. See *Automatic Door Locks on page 2-8* for more information.

Press the customization button until AUTO DOOR UNLOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF: None of the doors will automatically unlock.

DRIVER AT KEY OUT: Only the driver door will unlock when the key is taken out of the ignition.

DRIVER IN PARK: Only the driver door will unlock when the vehicle is shifted into P (Park).

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DEALER E-PROCESS

ALL AT KEY OUT: All of the doors will unlock when the key is taken out of the ignition.

ALL IN PARK (default): All of the doors will unlock when the vehicle is shifted into P (Park).

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

REMOTE DOOR LOCK

This feature allows you to select the type of feedback you will receive when locking the vehicle with the Remote Keyless Entry (RKE) transmitter. You will not receive feedback when locking the vehicle with the RKE transmitter if the doors are open. See *Remote Keyless Entry (RKE) System Operation on page 2-3* for more information.

Press the customization button until REMOTE DOOR LOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF: There will be no feedback when you press the lock button on the RKE transmitter.

LIGHTS ONLY: The exterior lamps will flash when you press the lock button on the RKE transmitter.

HORN ONLY: The horn will sound on the second press of the lock button on the RKE transmitter.

HORN & LIGHTS (default): The exterior lamps will flash when you press the lock button on the RKE transmitter, and the horn will sound when the lock button is pressed again within five seconds of the previous command.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

REMOTE DOOR UNLOCK

This feature allows you to select the type of feedback you will receive when unlocking the vehicle with the Remote Keyless Entry (RKE) transmitter. You will not receive feedback when unlocking the vehicle with the RKE transmitter if the doors are open. See *Remote Keyless Entry (RKE) System Operation on page 2-3* for more information.

Press the customization button until REMOTE DOOR UNLOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

LIGHTS OFF: The exterior lamps will not flash when you press the unlock button on the RKE transmitter.

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LIGHTS ON (default): The exterior lamps will flash when you press the unlock button on the RKE transmitter.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

DELAY DOOR LOCK

This feature allows you to select whether or not the locking of the vehicle's doors and liftgate will be delayed. When locking the doors and liftgate with the power door lock switch and a door or the liftgate is open, this feature will delay locking the doors and liftgate until five seconds after the last door is closed. You will hear three chimes to signal that the delayed locking feature is in use. The key must be out of the ignition for this feature to work. You can temporarily override delayed locking by pressing the power door lock switch twice. See *Delayed Locking on page 2-8* for more information.

Press the customization button until DELAY DOOR LOCK appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF: There will be no delayed locking of the vehicle's doors.

ON (default): The doors will not lock until five seconds after the last door or the liftgate is closed.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

EXIT LIGHTING

This feature allows you to select the amount of time you want the exterior lamps to remain on when it is dark enough outside. This happens after the key is turned from ON/RUN to LOCK/OFF.

Press the customization button until EXIT LIGHTING appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF: The exterior lamps will not turn on.

30 SECONDS (default): The exterior lamps will stay on for 30 seconds.

1 MINUTE: The exterior lamps will stay on for 1 minute.

2 MINUTES: The exterior lamps will stay on for 2 minutes.

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NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

APPROACH LIGHTING

This feature allows you to select whether or not to have the exterior lamps turn on briefly during low light periods after unlocking the vehicle using the Remote Keyless Entry (RKE) transmitter.

Press the customization button until APPROACH LIGHTING appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF: The exterior lamps will not turn on when you unlock the vehicle with the RKE transmitter.

ON (default): If it is dark enough outside, the exterior lamps will turn on briefly when you unlock the vehicle with the RKE transmitter.

The lamps will remain on for 20 seconds or until the lock button on the RKE transmitter is pressed, or the vehicle is no longer off. See *Remote Keyless Entry (RKE) System Operation on page 2-3* for more information.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

AUTO HIGH BEAMS

If your vehicle has this feature, it allows you to select to have the IntelliBeam system turned off or on. See *Exterior Lamp Controls on page 6-1* for more information.

Press the customization button until AUTO HIGH BEAMS appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF (default): The IntelliBeam system will be turned off.

ON: The IntelliBeam system will be turned on.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

CHIME VOLUME

This feature allows you to select the volume level of the chime.

Press the customization button until CHIME VOLUME appears on the DIC display. Press the set/reset button once to access the settings

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for this feature. Then press the customization button to scroll through the following settings:

NORMAL: The chime volume will be set to a normal level.

LOUD: The chime volume will be set to a loud level.

NO CHANGE: No change will be made to this feature. The current setting will remain.

There is no default for chime volume. The volume will stay at the last known setting.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

PARK TILT MIRRORS

This feature allows you to select whether or not the outside mirror(s) will automatically tilt down when the vehicle is shifted into R (Reverse). See *Park Tilt Mirrors on page 2-17* for more information.

Press the customization button until PARK TILT MIRRORS appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF (default): Neither outside mirror will be tilted down when the vehicle is shifted into R (Reverse).

DRIVER MIRROR: The driver outside mirror will be tilted down when the vehicle is shifted into R (Reverse).

PASSENGER MIRROR: The passenger outside mirror will be tilted down when the vehicle is shifted into R (Reverse).

BOTH MIRRORS: The driver and passenger outside mirrors will be tilted down when the vehicle is shifted into R (Reverse).

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

EASY EXIT RECALL

If your vehicle has this feature, it allows you to select your preference for the automatic easy exit seat feature. See *Memory Seats on page 3-5* for more information.

Press the customization button until EASY EXIT RECALL appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

DOOR BUTTON ONLY: No automatic seat exit recall will occur. The recall will only occur after pressing the easy exit seat button.

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BUTTON AND KEY OUT (default): If the features are enabled through the EASY EXIT SETUP menu, the driver seat will move back, and if the vehicle has the power tilt wheel feature, the power steering column will move up when the key is removed from the ignition or after pressing the easy exit seat button.

The automatic easy exit seat movement will only occur one time after the key is removed from the ignition. If the automatic movement has already occurred, and you put the key back in the ignition and remove it again, the seat and steering column will stay in the original exit position, unless a memory recall took place prior to removing the key again.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

EASY EXIT SETUP

If your vehicle has this feature, it allows you to select which areas will recall with the automatic easy exit seat feature. It also allows you to turn off the automatic easy exit feature. See *Memory Seats on page 3-5* and "EASY EXIT RECALL" earlier for more information.

Press the customization button until EASY EXIT SETUP appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the menu up/down button to scroll through the following settings:

OFF: No automatic seat exit will recall.

SEAT ONLY: The driver seat will recall.

TILT ONLY: The steering wheel tilt feature will recall.

SEAT & TILT (default): The driver seat and the steering wheel tilt feature will recall.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

MEMORY SEAT RECALL

This feature allows you to select your preference for the remote memory seat recall feature. See *Memory Seats on page 3-5* for more information.

Press the customization button until MEMORY SEAT RECALL appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF (default): No remote memory seat recall will occur.

Information Provided by: DEALER E-PROCESS

ON: The driver seat, and on some vehicles, the outside mirrors will automatically move to the stored driving position when the unlock button on the Remote Keyless Entry (RKE) transmitter is pressed. On some vehicles with the adjustable throttle and brake pedal feature, the pedals will also automatically move.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

REMOTE START

If your vehicle has this feature, it allows you to turn the remote start off or on. The remote start feature allows you to start the engine from outside of the vehicle using the Remote Keyless Entry (RKE) transmitter. See *Remote Vehicle Start on page 2-5* for more information.

Press the customization button until REMOTE START appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF: The remote start feature will be disabled.

ON (default): The remote start feature will be enabled.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

DISPLAY DIGITAL SPEED

This feature allows you to enable or disable the digital speedometer on the DIC.

Press the customization button until DISPLAY DIGITAL SPEED appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

OFF: The digital speedometer will be disabled.

ON (default): The digital speedometer will be enabled.

NO CHANGE: No change will be made to this feature. The current setting will remain.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

Information Provided by:
DEALER E-PROCESS

FACTORY SETTINGS

This feature allows you to set all of the customization features back to their factory default settings.

Press the customization button until FACTORY SETTINGS appears on the DIC display. Press the set/reset button once to access the settings for this feature. Then press the customization button to scroll through the following settings:

RESTORE ALL (default): The customization features will be set to their factory default settings.

DO NOT RESTORE: The customization features will not be set to their factory default settings.

To select a setting, press the set/reset button while the desired setting is displayed on the DIC.

EXIT FEATURE SETTINGS

This feature allows you to exit the feature settings menu.

Press the customization button until PRESS ✓ TO EXIT FEATURE SETTINGS appears in the DIC display. Press the set/reset button once to exit the menu.

If you do not exit, pressing the customization button again will return you to the beginning of the feature settings menu.

Exiting the Feature Settings Menu

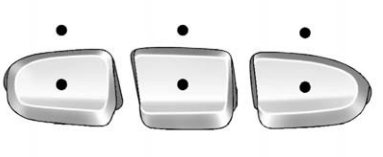
The feature settings menu will be exited when any of the following occurs:

- The vehicle is no longer in ON/RUN.
- The trip/fuel or vehicle information DIC buttons are pressed.
- The end of the feature settings menu is reached and exited.
- A 40-second time period has elapsed with no selection made.

Universal Remote System

See *Radio Frequency Statement on page 13-21* for information regarding Part 15 of the Federal Communications Commission (FCC) rules and Industry Canada Standards RSS-GEN/210/220/310.

Universal Remote System Programming



Vehicles with the Universal Remote System will have these buttons located in the headliner.

Information Provided by: DEALER E-PROCESS

This system provides a way to replace up to three remote control transmitters used to activate devices such as garage door openers, security systems, and home automation devices.

Do not use this system with any garage door opener that does not have the stop and reverse feature. This includes any garage door opener model manufactured before April 1, 1982.

Read the instructions completely before attempting to program the transmitter. Because of the steps involved, it may be helpful to have another person assist with programming the transmitter.

Be sure to keep the original remote control transmitter for use in other vehicles, as well as for future programming. Only the original remote control transmitter is needed for Fixed Code programming.

The programmed buttons should be erased when the vehicle is sold or the lease ends. See “Erasing Universal Home Remote Buttons” in this section.

Park the vehicle outside of the garage when programming a garage door. Be sure that people and objects are clear of the garage door or gate that is being programmed.

Programming Universal Home Remote — Rolling Code

For questions or help programming the Universal Home Remote System, call 1-866-572-2728 or go to www.learcar2u.com.

Most garage door openers sold after 1996 are Rolling Code units.

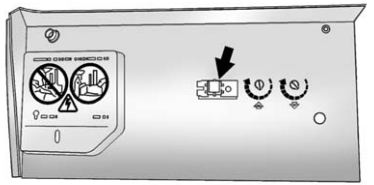
Programming a garage door opener involves time-sensitive actions, so read the entire procedure before starting. Otherwise, the device will time out and the procedure will have to be repeated.



To program up to three devices:

1. From inside the vehicle, press the two outside buttons at the same time for one to two seconds, and immediately release them.

Information Provided by: DEALER E-PROCESS



2. In the garage, locate the garage door opener receiver (motor-head unit). Find the “Learn” or “Smart” button. It can usually be found where the hanging antenna wire is attached to the motor-head unit and may be a colored button. Press this button. After pressing this button, complete the following steps in less than 30 seconds.
3. Immediately return to the vehicle. Press and hold the Universal Home Remote button that will be used to control the garage door until the garage door moves. The indicator light, above the selected button, should slowly blink. This button may need to be held for up to 20 seconds.
4. Immediately, within one second, release the button when the garage door moves. The indicator light will blink rapidly until programming is complete.
5. Press and release the same button again. The garage door should move, confirming that programming is successful and complete.

To program another Rolling Code device such as an additional garage door opener, a security device, or home automation device, repeat Steps 1 through 5, choosing a different function button in Step 3 than what was used for the garage door opener.

If these instructions do not work, the garage door opener is probably a Fixed Code unit. Follow the programming instructions that follow for a Fixed Code garage door opener.

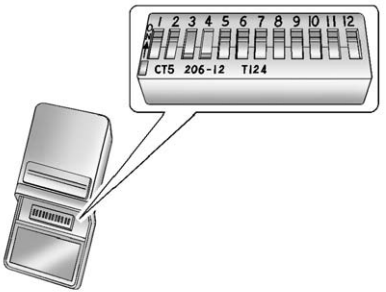
Programming Universal Home Remote — Fixed Code

For questions or help programming the Universal Home Remote System, call 1-866-572-2728 or go to www.learcar2u.com.

Most garage door openers sold before 1996 are Fixed Code units.

Information Provided by: DEALER E-PROCESS

Programming a garage door opener involves time-sensitive actions, so read the entire procedure before starting. Otherwise, the device will time out and the procedure will have to be repeated.



To program up to three devices:

1. To verify that the garage door opener is a Fixed Code unit, remove the battery cover on the hand-held transmitter supplied by the manufacturer of the garage door opener motor.

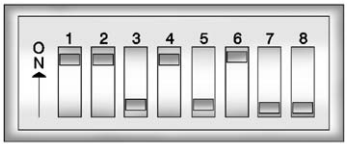
 If there is a row of dip switches similar to the graphic above, the garage door opener is a Fixed Code unit. If you do not see a row of dip switches, return to the previous section for Programming Universal Home Remote — Rolling Code.

 Your hand-held transmitter can have between 8 to 12 dip switches depending on the brand of transmitter.

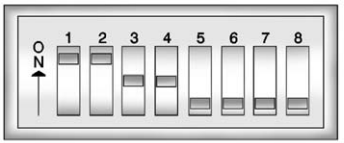
 The garage door opener receiver (motor head unit) could also have a row of dip switches that can be used when programming the Universal Home Remote.

 If the total number of switches on the motor head and hand-held transmitter are different, or if the dip switch settings are different, use the dip switch settings on the motor head unit to program the Universal Home Remote. The motor head dip switch settings can also be used when the original hand-held transmitter is not available.

Information Provided by:
DEALER E-PROCESS



Example of Eight Dip Switches with Two Positions



Example of Eight Dip Switches with Three Positions

The panel of switches might not appear exactly as they do in the examples above, but they should be similar.

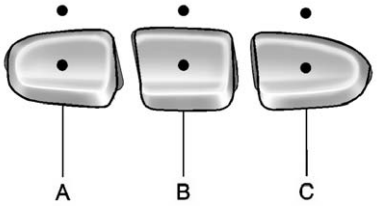
The switch positions on the hand-held transmitter could be labeled as follows:

- A switch in the up position could be labeled as Up, +, or On.
- A switch in the down position could be labeled as Down, −, or Off.
- A switch in the middle position could be labeled as Middle, 0, or Neutral.

2. Write down the 8 to 12 switch settings from left to right as follows:
 - When a switch is in the up position, write “Left.”
 - When a switch is in the down position, write “Right.”
 - If a switch is set between the up and down position, write “Middle.”

 The switch settings written down in Step 2 now become the button strokes to be entered into the Universal Home Remote in Step 4. Be sure to enter the switch settings written down in Step 2, in order from left to right, into the Universal Home Remote, when completing Step 4.
3. From inside your vehicle, first firmly press all three buttons at the same time for about three seconds. Release the buttons to put the Universal Home Remote into programming mode.

Information Provided by:
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A. Left Button
(Up, +, or On)

B. Middle Button
(Middle, 0, or Neutral)

C. Right Button
(Down, −, or Off)

4. The indicator lights will blink slowly. Enter each switch setting from Step 2 into your vehicle's Universal Home Remote. You will have two and one-half minutes to complete Step 4.

Now press one button on the Universal Home Remote for each switch setting as follows:

- If you wrote “Left,” press the left button (A) in the vehicle.
- If you wrote “Right,” press the right button (C) in the vehicle.
- If you wrote “Middle,” press the middle button (B) in the vehicle.

5. After entering all of the switch positions, once again firmly press and release all three buttons at the same time. The indicator lights will turn on.
6. Press and hold the button that will be used to control the garage door until the garage door moves. The indicator light above the selected button should slowly blink. This button may need to be held for up to 55 seconds.
7. Immediately release the button when the garage door moves. The indicator light will blink rapidly until programming is complete.
8. Press and release the same button again. The garage door should move, confirming that programming is successful and complete.

To program another Fixed Code device such as an additional garage door opener, a security device, or home automation device, repeat Steps 1-8, choosing a different button in Step 6 than what was used for the garage door opener.

Information Provided by:
DEALER E-PROCESS

Universal Remote System Operation

Press and hold the appropriate button for at least half of a second. The indicator light will come on while the signal is being transmitted.

Reprogramming Universal Home Remote Buttons

Any of the three buttons can be reprogrammed by repeating the instructions.

Erasing Universal Home Remote Buttons

The programmed buttons should be erased when the vehicle is sold or the lease ends.

To erase either Rolling Code or Fixed Code settings on the Universal Home Remote device:

1. Press and hold the two outside buttons at the same time for approximately 20 seconds, until the indicator lights, located directly above the buttons, begin to blink rapidly.
2. Once the indicator lights begin to blink, release both buttons. The codes from all buttons will be erased.

For help or information on the Universal Home Remote System, call the customer assistance phone number under *Customer Assistance Offices (U.S. and Canada) on page 13-4* or *Customer Assistance Offices (Mexico) on page 13-5*.

Information Provided by:
DEALER E-PROCESS

Lighting

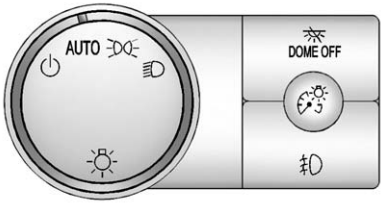
Exterior Lighting
Exterior Lamp Controls 6-1
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Exterior Lighting

Exterior Lamp Controls



The exterior lamps control is located on the instrument panel to the left of the steering wheel.

It controls the following systems:

- Headlamps
- Taillamps
- Parking Lamps
- License Plate Lamps
- Instrument Panel Lights

Information Provided by:
DEALER E-PROCESS

The exterior lamps control has four positions:

(Off): Turns off the automatic headlamps and Daytime Running Lamps (DRL). Turning the headlamp control to the off position again will turn the automatic headlamps or DRL back on.

For vehicles first sold in Canada, the off position only works when the vehicle is shifted into the P (Park) position.

AUTO (Automatic): Automatically turns on the headlamps at normal brightness, together with the following:

- Parking Lamps
- Instrument Panel Lights
- Taillamps
- License Plate Lamps

(Parking Lamps): Turns on the parking lamps together with the following:

- Instrument Panel Lights
- Taillamps
- License Plate Lamps

(Headlamps): Turns on the headlamps together with the following:

- Parking Lamps
- Instrument Panel Lights
- Taillamps
- License Plate Lamps

When the headlamps are turned on while the vehicle is on, the headlamps will turn off automatically 10 minutes after the ignition is turned off. When the headlamps are turned on while the vehicle is off, the headlamps will stay on for 10 minutes before automatically turning off to prevent the battery from being drained. Turn the headlamp control to off and then back to the headlamp on position to make the headlamps stay on for an additional 10 minutes.

IntelliBeam® Intelligent High-Beam Headlamp Control System

For vehicles with this feature, be sure to read this entire section before using it.

IntelliBeam is an enhancement to the vehicle's headlamp system. Using a digital light sensor on the rearview mirror, this system will turn the vehicle's high-beam headlamps on and off according to surrounding traffic conditions.

The IntelliBeam system turns the high-beam headlamps on when it is dark enough, there is no other traffic present, and the IntelliBeam system is enabled.

Information Provided by: DEALER E-PROCESS

Turning On and Enabling IntelliBeam

Press and release the IntelliBeam button on the inside rear view mirror. The IntelliBeam indicator on the mirror will turn on to let you know the system has been turned on. Once the system has been turned on, it will remain on each time the vehicle is started. Additionally, the IntelliBeam system must be enabled.

To enable the IntelliBeam system, turn the exterior lamp control to AUTO, with the turn signal/ multifunction lever in its neutral position. The High-Beam On Light will appear on the instrument panel cluster when the high-beams are on.

Driving with IntelliBeam

IntelliBeam will only activate your high-beams when driving over 32 km/h (20 mph).

The high-beam headlamps will remain on, under the automatic control of IntelliBeam, until any of the following situations occur:

- The system detects an approaching vehicle's headlamps.
- The system detects a preceding vehicle's taillamps.
- The outside light is bright enough that high-beam headlamps are not required.
- The vehicle's speed drops below 24 km/h (15 mph).
- The headlamp stalk is moved forward to the high-beam position.

 When either of these conditions occur, the IntelliBeam feature will be disabled and the IntelliBeam light in the mirror will turn off until the high-beam stalk is returned to the neutral position.
- If IntelliBeam was using low-beams prior to this action, the IntelliBeam feature will be temporarily disabled until the stalk is returned to the neutral position.
- The exterior lamp control is turned to any setting except AUTO.

 When this occurs, IntelliBeam will be disabled until the control is turned back to the AUTO position.
- The IntelliBeam system is turned off at the inside rearview mirror.

IntelliBeam may not turn off the high-beams if the system cannot detect other vehicle's lamps because of any of the following:

- The others vehicle's lamp(s) are missing, damaged, obstructed from view or otherwise undetected.
- The other vehicle's lamp(s) are covered with dirt, snow and/or road spray.

Information Provided by: DEALER E-PROCESS

- The other vehicle's lamp(s) cannot be detected due to dense exhaust, smoke, fog, snow, road spray, mist or other airborne obstructions.
- Your vehicle's windshield is dirty, cracked or obstructed by something that blocks the view of the IntelliBeam light sensor.
- Your vehicle's windshield is covered with ice, dirt, haze or other obstructions.
- Your vehicle is loaded such that the front end of the vehicle points upward, causing the IntelliBeam sensor to aim high and not detect headlamps and taillamps.
- You are driving on winding or hilly roads.

You may need to manually disable or cancel the high-beam headlamps by turning the low-beam headlamps on, if any of the above conditions exist.

Disabling and Resetting IntelliBeam at the Rearview Mirror

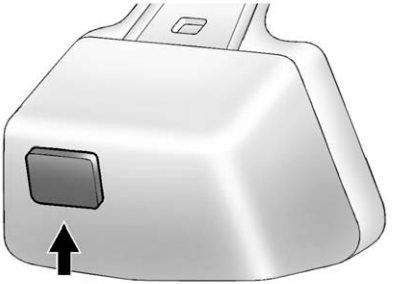
IntelliBeam can be disabled by using the controls on the inside rearview mirror.

AUTO (On/Off): To disable the system, press this button on the inside rearview mirror. The IntelliBeam indicator will turn off and will not come back on until the IntelliBeam button is pressed again.

(Stalk Disable): When IntelliBeam has turned on the high-beams, pull or push the high-beam stalk. This will disable IntelliBeam. The IntelliBeam indicator on the mirror will turn off. To re-enable IntelliBeam, press the IntelliBeam button on the mirror.

A different sensitivity setting is available for dealer diagnostics. This is done by pushing and holding this button for 20 seconds until the IntelliBeam indicator light flashes three times. If you accidentally activate this, the vehicle's setting will automatically be reset each time the ignition is turned off and then on again.

Cleaning the IntelliBeam Light Sensor



The light sensor is located on the inside of the vehicle in front of the inside rearview mirror.

Clean the light sensor window, periodically, using glass cleaner on a soft cloth. Gently wipe the sensor window. Do not spray glass cleaner directly on the surface of the sensor window.

Information Provided by: DEALER E-PROCESS

Exterior Lamps Off Reminder

If a door is open, a reminder chime sounds when the headlamps or parking lamps are manually turned on and the key is out of the ignition. To turn off the chime, turn the headlamp switch to off or AUTO and then back on, or close and re-open the door. In the AUTO mode, the headlamps turn off once the ignition is in LOCK/OFF or remains on until the headlamp delay ends (if enabled in the DIC). See “Exit Lighting” under *Vehicle Personalization on page 5-38*.

Headlamp High/ Low-Beam Changer

(Headlamp High/Low Beam Changer): To change the headlamps from low to high beam, push the lever toward the instrument panel. To return to low-beam headlamps, pull the multifunction lever toward you. Then release it.



When the high beams are on, this indicator light on the instrument panel cluster will also be on.

Flash-to-Pass

Use your high-beam headlamps to signal to a driver in front that you want to pass. It works even if the headlamps are in the automatic position.

To use it, pull the turn signal lever toward you, then release it.

If the headlamps are in the automatic position or on low beam, the high-beam headlamps turn on. They stay on as long as the lever is held. The high-beam indicator on the instrument panel cluster comes on. Release the lever to return to normal operation.

Daytime Running Lamps (DRL)

Daytime Running Lamps (DRL) can make it easier for others to see the front of your vehicle during the day. Fully functional daytime running lamps are required on all vehicles first sold in Canada.

The DRL system comes on when the following conditions are met:

- The ignition is on.
- The exterior lamps control is in AUTO.
- The transmission is not in Park.
- The light sensor determines it is daytime.

When the DRL system is on, only the DRL lamps are on. The taillamps, sidemarker, instrument panel lights, and other lamps will not be on.

When it begins to get dark, the automatic headlamp system switches from DRL to the headlamps.

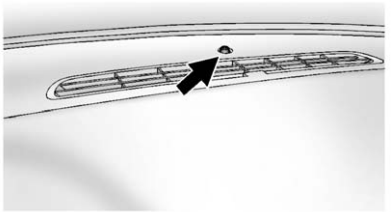
Information Provided by: DEALER E-PROCESS

To turn off the DRL lamps, turn the exterior lamps control to the OFF position and then release. For vehicles first sold in Canada, the transmission must be in the P (Park) position before the DRL lamps can be turned off.

Automatic Headlamp System

When it is dark enough outside, the automatic headlamp system turns on the headlamps at the normal brightness, along with the taillamps, sidemarker, parking lamps, and the instrument panel lights. The radio lights will also be dim.

To turn off the automatic headlamp system, turn the exterior lamps switch to the off position and then release it.



The vehicle has a light sensor located on the top of the instrument panel which regulates when the automatic headlamps turn on. Do not cover the sensor, otherwise the headlamps will come on whenever the ignition is on.

The system may also turn on the headlamps when driving through a parking garage, heavy overcast weather, or a tunnel. This is normal.

There is a delay in the transition between the daytime and nighttime operation of the automatic headlamp system so that driving under bridges or bright overhead street lights does not affect the system. The automatic headlamp system is only affected when the light sensor detects a change in lighting lasting longer than the delay.

If the vehicle is started in a dark garage, the automatic headlamp system will come on immediately. Once the vehicle leaves the garage, it takes approximately one minute for the automatic headlamp system to change if it is bright enough outside. During that delay, the instrument panel cluster may not be as bright as usual. Make sure the instrument panel brightness control is in the full bright position. See *Instrument Panel Illumination Control on page 6-8*.

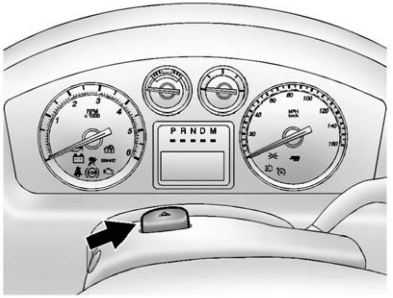
To idle the vehicle with the automatic headlamp system off, turn the control to the off position.

The headlamps will also stay on after you exit the vehicle. This feature can be programmed using the Driver Information Center (DIC). See *Vehicle Personalization on page 5-38*.

DEALER E-PROCESS

The regular headlamp system can be turned on when needed.

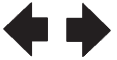
Hazard Warning Flashers



⚠ **(Hazard Warning Flashers):** Press this button located on top of the steering column, to make the front and rear turn signal lamps flash on and off. This warns others that you are having trouble. Press again to turn the flashers off.

When the hazard warning flashers are on, the vehicle's turn signals will not work.

Turn and Lane-Change Signals



An arrow on the instrument panel cluster flashes in the direction of the turn or lane change.

Move the turn signal lever all the way up or down to signal a turn.

Raise or lower the lever until the arrow starts to flash to signal a lane change. The turn signals automatically flash three times. It will flash six times if the tow-haul mode is active. Holding the turn signal lever for more than one second causes the turn signals to flash until the lever is released.

The lever returns to its starting position when it is released.

If after signaling a turn or a lane change the arrows flash rapidly or do not come on, a signal bulb may be burned out.

Have the bulbs replaced. If the bulb is not burned out, check the fuse. See *Instrument Panel Fuse Block on page 10-43* and *Engine Compartment Fuse Block on page 10-39*.

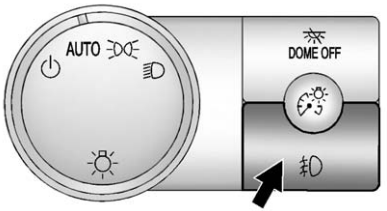
Turn Signal On Chime

If the turn signal is left on for more than 1.2 km (0.75 mi), a chime sounds at each flash of the turn signal and the message TURN SIGNAL ON also appears in the DIC. See *Lamp Messages on page 5-32*. To turn the chime and message off, move the turn signal lever to the off position.

Information Provided by: DEALER E-PROCESS

Fog Lamps

For vehicles with fog lamps, they can be used for better vision in foggy or misty conditions. The parking lamps and/or low-beam headlamps must be on for the fog lamps to work.



The fog lamp button is located on the left side of the instrument panel.

(Fog Lamps): Press to turn the fog lamps on or off. An indicator light comes on in the instrument panel cluster to show that the fog lamps are on.

Remember, fog lamps alone will not give off as much light as the headlamps. Never use the fog lamps in the dark without turning on the headlamps.

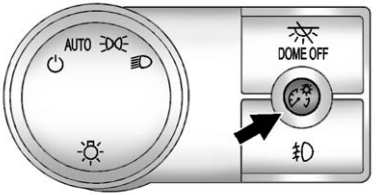
The fog lamps will go off whenever the high-beam headlamps come on. When the high beams go off, the fog lamps will come on again.

The fog lamps will be cancelled after the ignition is turned off. To use the fog lamps after restarting the vehicle, press the fog lamp button again.

Some localities have laws that require the headlamps to be on along with the fog lamps.

Interior Lighting

Instrument Panel Illumination Control



(Instrument Panel Brightness): This feature controls the brightness of the instrument panel lights and is located next to the exterior lamps control.

Push the knob to extend out and then it can be turned.

Turn the knob clockwise or counterclockwise to brighten or dim the instrument panel lights. Turning the knob to the farthest clockwise position turns on the dome lamps.

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Dome Lamps

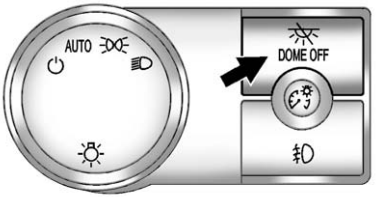
The dome lamps are located in the overhead console.

They come on when any door is opened and turn off after all the doors are closed.

Turn the instrument panel brightness knob located below the dome lamp override button, clockwise to the farthest position to manually turn on the dome lamps. The dome lamps remain on until the knob is turned counterclockwise.

Dome Lamp Override

The dome lamp override button is located next to the exterior lamps control.



DOME OFF **(Dome Off):** Press the button in and the dome lamps remain off when a door is opened. Press the button again to return it to the extended position so that the dome lamps come on when a door is opened.

Reading Lamps

For vehicles with front reading lamps in the overhead console, press the button located next to the lamp to turn it on or off.

The vehicle may also have reading lamps in other locations. The lamps cannot be adjusted.

Lighting Features

Entry Lighting

The vehicle has an illuminated entry feature.

When the doors are opened, the dome lamps will come on if the dome override button is in the extended position. If the dome override button is pressed in, the lamps will not come on.

Exit Lighting

The interior lamps come on when the key is removed from the ignition. They turn off automatically in 20 seconds. The lights do not come on if the dome override button is pressed in.

Information Provided by:
DEALER E-PROCESS

Battery Load Management

The vehicle has Electric Power Management (EPM) that estimates the battery's temperature and state of charge. It then adjusts the voltage for best performance and extended life of the battery.

When the battery's state of charge is low, the voltage is raised slightly to quickly bring the charge back up. When the state of charge is high, the voltage is lowered slightly to prevent overcharging. If the vehicle has a voltmeter gauge or a voltage display on the Driver Information Center (DIC), you may see the voltage move up or down. This is normal. If there is a problem, an alert will be displayed.

The battery can be discharged at idle if the electrical loads are very high. This is true for all vehicles. This is because the generator (alternator) may not be spinning fast enough at idle to produce all the power that is needed for very high electrical loads.

A high electrical load occurs when several of the following are on, such as: headlamps, high beams, fog lamps, rear window defogger, climate control fan at high speed, heated seats, engine cooling fans, trailer loads, and loads plugged into accessory power outlets.

EPM works to prevent excessive discharge of the battery. It does this by balancing the generator's output and the vehicle's electrical needs. It can increase engine idle speed to generate more power, whenever needed. It can temporarily reduce the power demands of some accessories.

Normally, these actions occur in steps or levels, without being noticeable. In rare cases at the highest levels of corrective action, this action may be noticeable to the driver. If so, a Driver Information Center (DIC) message might be displayed, such as BATTERY LOW START VEHICLE. If this message displays, it is recommended that the driver reduce the electrical loads as much as possible and restart the vehicle. See *Battery Voltage and Charging Messages on page 5-29*.

Battery Power Protection

This feature shuts off the dome lamps if they are left on for more than 10 minutes when the ignition is in LOCK/OFF. This helps to prevent the battery from running down.

Information Provided by:
DEALER E-PROCESS

Infotainment System

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Introduction

Infotainment

Read this manual thoroughly to become familiar with how the navigation system operates.

The navigation system includes navigation and audio functions.

Keeping your eyes on the road and your mind on the drive is important for safe driving. The navigation system has built-in features intended to help with this by disabling some features when driving. A grayed-out function is not available when the vehicle is moving.

All functions are available when the vehicle is parked. Do the following before driving:

- Become familiar with the navigation system operation, buttons on the faceplate, and touch-sensitive screen buttons.
- Set up the audio by presetting favorite stations, setting the tone, and adjusting the speakers.
- Set up the navigation features, such as entering an address or a preset destination.
- Set up phone numbers in advance so they can be called easily by pressing a single button or a single voice command for navigation systems equipped with phone capability.

⚠ WARNING

Taking your eyes off the road too long or too often while using the navigation system could cause a crash and you or others could be injured or killed. Focus your attention on driving and limit glances at the moving map on the navigation screen. Use voice guidance whenever possible.

Use the navigation system to:

- Plan a route.
- Select a destination using various methods and choices.
- Follow turn-by-turn route and map guidance with voice prompts, only if permitted by traffic laws, controls, and conditions.
- Receive RDS broadcast announcements.

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Always be alert and obey traffic and roadway laws and instructions, regardless of the guidance from the navigation system. Because the navigation system uses street map information that does not include all traffic restrictions or the latest road changes, it may suggest using a road that is now closed for construction or a turn that is prohibited by signs at the intersection. Always evaluate whether following the system's directions is safe and legal for the current conditions.

When the navigation system is turned on, a screen may appear with information that must be read and acknowledged before accessing some navigation features.

After acknowledging the start up information, the NAV (Navigation) and DEST (Destination) functions are accessible. Information can now be entered or deleted, and other functions accessed. See instructions later in this section.

Every 50 times the vehicle is started and the navigation system is turned on, the Caution screen appears. After reading the caution, select OK to load the map DVD information. If OK is not selected, all control buttons except for NAV (Navigation) and DEST (Destination) can be accessed.

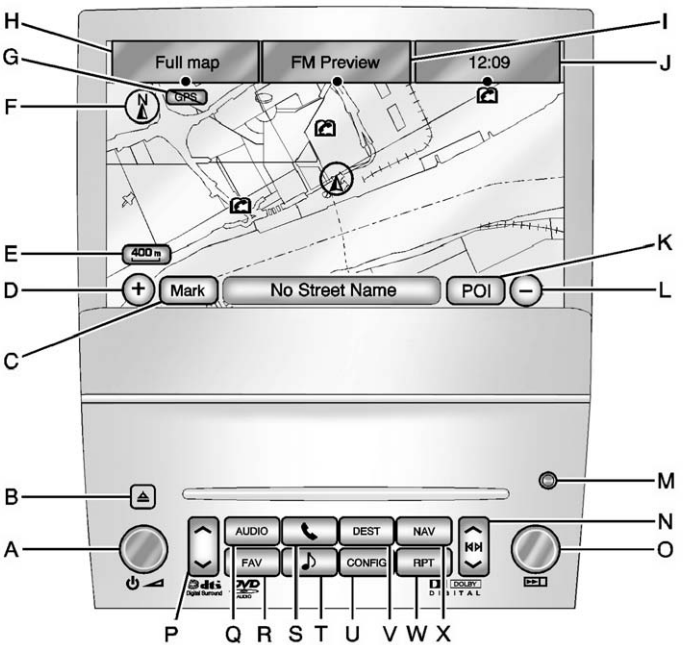
When getting started, set your preferences or delete information in the navigation system using various options.

Theft-Deterrent Feature

TheftLock® is designed to discourage theft of the vehicle's radio by learning a portion of the Vehicle Identification Number (VIN). The radio does not operate if it is stolen or moved to a different vehicle.

Information Provided by:
DEALER E-PROCESS

Overview



A. ⏻ / ◢ (Power/Volume)
B. ⏏ (Eject)
C. Mark Touch Screen Button
D. ⊕ (Zoom In) Touch Screen Button
E. Map Scale
F. North Up/Heading Up Symbol
G. No GPS Symbol
H. Full map Touch Screen Button
I. Source (AM, FM, XM, CD, etc.)
J. Clock Touch Screen Button
K. POI (Point of Interest) Touch Screen Button
L. ⊖ (Zoom Out) Touch Screen Button
M. Auxiliary Jack
N. ∧ / ⏮ or ⏭ / ∨ (Seek/Scan) Key (Previous/Next)
O. ⏭ (Tuning) Knob
P. ∧ / ∨ (Scan Up/Down)

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Q. AUDIO

R. FAV (Favorite)

S. (Phone)

T. (Sound)

U. CONFIG (Configure)

V. DEST (Destination)

W. RPT (Repeat)

X. NAV (Navigation)

Language — English/Metric

To change the language of the navigation screens or to change the navigation screens from English or metric, see *Driver Information Center (DIC) on page 5-23* for more information.

Deleting Personal Information

This navigation system can record and store personal information such as names and addresses. Delete this information when selling your vehicle or returning a leased vehicle. See “Edit Address Book — Edit/View” under *Configure Menu on page 7-84* for deleting information from the address book.

Limit Features While Driving

The navigation system may have this feature.

Touch the Limit Features While Driving screen button to turn the ability to limit functions on and off while driving. When this screen button is highlighted, the following functions are limited while driving:

- Music Navigator Scrolling
- Radio Category Scrolling
- Navigation Menu Scrolling and some functions

See “Category” under *AM-FM Radio on page 7-9* for more information. See “From Map” under *Destination on page 7-70* for more information.

Some functions will remain limited regardless of the setting.

Storing Radio Station Presets

To set preset radio stations, do the following:

1. Press ⏻ to turn the system on.
2. Press AUDIO and select the desired band (AM, FM, or XM (if equipped)).
3. Use the ▷▷| (tuning) knob, ∧ / |◁ , or |▷ / ∨ (Seek) arrows to tune to the desired station.
4. Press and hold one of the five preset screen buttons, at the bottom of the screen, until a beep is heard.
5. Repeat the steps for each preset.

See “Storing Radio Station Presets” under *AM-FM Radio on page 7-9* for more information.

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Setting the Clock

The navigation system time and the analog clock operate independently. Changing the time through the navigation system does not change the time on the analog clock. See *Clock on page 5-7* to change the analog clock time.

To set the time for the navigation system:

1. Press CONFIG to enter the configure menu options, then press CONFIG again, repeatedly until the time is selected or touch the time screen button.
2. Press the Hours and Minutes − and + to decrease or to increase the time.

See “Setting the Clock” under *Configure Menu on page 7-84* for more information.

Entering an Address and Point of Interest, and Storing Preset Destinations

Entering an Address

Enter a destination by inputting the city name first:

1. Press ⏻ to turn the system on.
2. A caution may appear. Press OK to proceed.
3. Press DEST.
4. Press (Address Entry).
5. Select the state/province screen button, if needed, to change the current state or province. A list of all of the available states and provinces appear. Select the state or province.
6. Once a state or province has been selected the City name category is automatically selected for entry.

 If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This number represents the number of available cities. Press this button to view the list and select a city.
7. Once a city has been selected the Street name category is automatically selected for entry.

 If five or fewer streets are available for the selected city, the system displays the list of streets. If more than five streets are available the system displays the alpha keyboard. Start entering the street name. If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This button represents the number of available streets. Select this button to view the list and select a street.
8. Once a street has been selected, select the House # screen button to enter the house

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number. The system displays the house number range that is available for the street.

9. Press GO. A map screen, with the destination marked appears.
10. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
11. Press Start Guidance. You are now ready to start your route.

See “Address Entry” under *Destination on page 7-70* for more information.

Entering a Point of Interest (POI)

To set a destination by entering a Point of Interest (POI), do the following:

1. Press ⏻ to turn the system on.
2. A caution may appear. Press OK to proceed.
3. Press DEST.
4. Press Point of Interest.
5. Select the state/province screen button, if needed, to change the current state or province. A list of all of the available states and provinces appear. Select the state or province.
6. Enter the specific title of the POI in the POI name space (e.g. Washington Monument).

 If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This button represents the number of available POIs. Press this button to view the list.
7. Press GO next to the POI. A map screen, with the destination marked appears.
8. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
9. Press Start Guidance. The route is now ready to be started.

See “Point of Interest (POI)” under *Destination on page 7-70* for more information.

Storing Preset Destinations

1. Press ⏻ to turn the system on.
2. A caution may appear. Press OK to proceed.
3. Press DEST.

 Enter a destination. See *Destination on page 7-70* for more information on how to enter a destination.
4. Press DEST, the Route screen displays. Press Final Destination or Stopover. The information screen displays for that location. Press Add to Address Book. The address book screen appears.
5. Press the Name screen button. An alpha-keyboard displays. Enter the name. Press the Back screen button.

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6. Press and hold one of the screen buttons at the bottom of the screen until the name appears in the screen button on the display.

 The name appears in that preset destination screen button and is now available to select from the Destination Entry screen. See “Using Your Stored Preset Destinations” in this section to select it as a destination.

 See *Destination on page 7-70* for more information on how to add or change preset destinations.

Using Your Stored Preset Destinations

These destinations are available for selection while driving.

1. Press ⏻ to turn the system on.
2. A caution may appear. Press OK to proceed.
3. Press DEST.
4. Select one of the available preset destination screen buttons. A map screen, with the destination marked appears.
5. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
6. Press Start Guidance. The route is now ready to be started.

See “Preset Destination” under *Destination on page 7-70* for more information.

Canceling Guidance

Guidance is canceled once the final destination is reached. To cancel guidance prior to arrival at the final destination:

1. Press DEST.
2. Press Cancel Guidance.
3. Press OK to confirm.

Guidance Volume

Adjust the volume of voice guidance prompts:

1. Press CONFIG to enter the menu options, then press CONFIG again, repeatedly until Nav is selected or press the Nav screen button.
2. Press Voice Prompt.
3. Press + or – screen buttons to increase or to decrease the volume of the voice prompts. The system responds with the adjusted voice level.

See “Voice Prompt” under *Configure Menu on page 7-84* for more information.

Cleaning the Display Screen

Use a soft clean cotton cloth dampened with clean water.

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Radio

AM-FM Radio

Notice: **Before adding any sound equipment to the vehicle, such as an audio system, CD player, CB radio, mobile telephone, or two-way radio, make sure that it can be added by checking with your dealer. Also, check federal rules covering mobile radio and telephone units. If sound equipment can be added, it is very important to do it properly. Added sound equipment can interfere with the operation of the vehicle's engine, radio, or other systems, and even damage them. The vehicle's systems can interfere with the operation of sound equipment that has been added.**

Notice: **The chime signals related to safety belts, parking brake, and other functions of the vehicle operate through the navigation system. If that equipment is replaced or additional equipment is added to the vehicle, the chimes may not work. Make sure that replacement or additional equipment is compatible with the vehicle before installing it. See "Accessories and Modifications" in the vehicle's owner manual.**

Playing the Radio

⏻ / ◢ (Power/Volume):

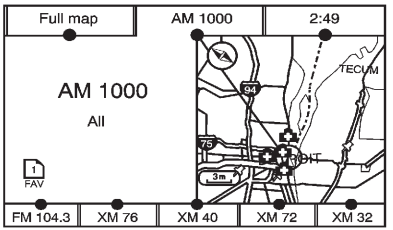
1. Press to turn the audio system on and off.
2. Turn to increase or to decrease the volume.
3. Press and hold for more than two seconds to turn off the navigation system, the Rear Seat Entertainment (RSE) video screen, and Rear Seat Audio (RSA). If the vehicle has not been turned off, press this knob to turn RSE and RSA back on and to continue playback of the last active source.

⏭ (Tuning Knob): Turn to go to the next or previous frequency or disc track or chapter. See *CD/DVD Player on page 7-18* or *MP3 on page 7-27* for more information.

AUDIO: Press to display the audio screen. Press to switch between AM, FM, or XM, if equipped, Disc, or AUX (Auxiliary), or press the screen button. See *CD/DVD Player on page 7-18*, *MP3 on page 7-27*, and *Auxiliary Devices on page 7-30* for more information.

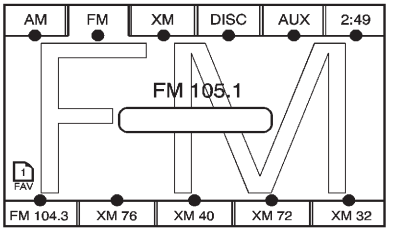
Information Provided by: DEALER E-PROCESS

Finding a Station



AM Source Shown, Other Sources Similar

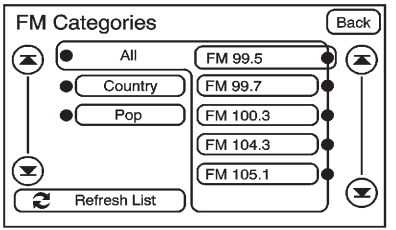
If viewing a map screen, press the source screen (AM, FM, XM (if equipped), CD, etc.) button. The display splits between the audio screen and the map screen. All station-changing functions can be performed from this screen.



FM Source Shown, Other Sources Similar

If you do not want to view a split screen or you are not on a map screen, press AUDIO.

AM/FM/XM: Press the source (AM, FM, or XM, if equipped) screen button or press AUDIO repeatedly until the desired source is highlighted.



FM Source Shown, Other Sources Similar

Category: Press the screen button, located in the middle of the screen, to get a list of all the selected band stations in the area. Use the up and down arrows to scroll the frequencies. Press the desired frequency.

XM (if equipped) lists also contain a category to select and the stations or channels that have broadcasts that relate to that category. For XM (if equipped), press the left and right arrow screen buttons to change

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categories. The station information appears on the display. See “Radio Menu” in this section to add and remove XM categories from the category list. Removed categories do not appear on the category list screen or when the right and left arrow category screen buttons are used.

FM lists may also contain a category to select if stations in the broadcast area support Radio Data Systems (RDS).

Refresh List: Press to refresh the list of AM or FM stations.

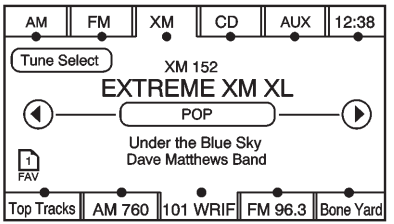
When viewing a map screen, the name of the station or channel displays.

/ or / (Seek/Scan):

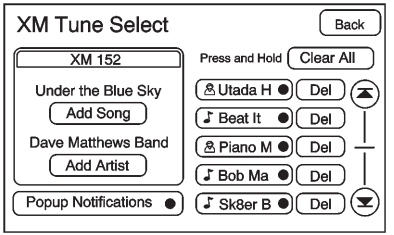
1. To seek stations, press the up or down arrows to go to the next or previous station.
2. To scan stations, press and hold either arrow for more than two seconds. The radio goes to a station, plays for a few seconds, then goes to the next station.
3. To stop scanning, press either arrow again.

Press the AUDIO button on the faceplate to display the audio screen. Press again to switch between the audio sources. Select XM (if equipped).

XM Tune Select (If Equipped)



While the XM audio screen is displaying and a song is being listened to, press Tune Select to save that particular song.



The XM Tune Select menu displays with options to store by the song title or the artist's name. Up to 10 favorites by song title or artist can be saved.

Add Song: Press to save the song that is currently playing by the song title.

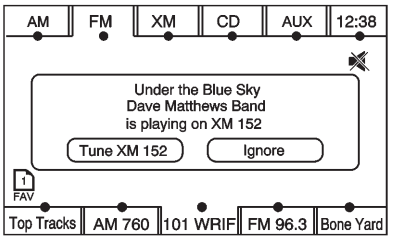
Information Provided by:
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Add Artist: Press to save the song that is currently playing by the artist's name.

Clear All: Press and Hold the Clear All screen button to clear the stored favorite songs.

Del: Press the Del screen button to del the song that is associated to that button.

Popup Notifications: Once a song or songs are stored, a notification popup alerts the listener if a stored song is playing. Press to turn notification on or off.



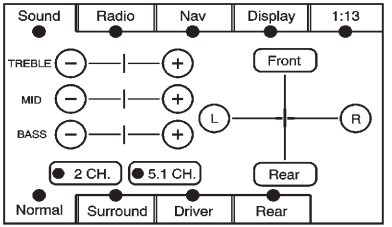
While a notification popup alert screen displays, press the screen button showing the station or press Ignore.

Storing Radio Station Presets

This feature stores a mix of up to 30 AM, FM, and XM (if equipped) preset stations. To store presets:

1. Press ⏻ to turn the system on.
2. If viewing a map screen, press AUDIO, FAV or press the source screen button.
3. Select the band.
4. ∧ / ⏮, ⏭ / ∨, or tune to the desired station, to select the station.
5. Press and hold one of the preset screen buttons for more than two seconds or until a beep is heard.
6. Repeat the steps for each preset.

Sound Menu



♪ **(Sound):** Press this key or press CONFIG to access the Sound menu to adjust the treble, midrange, bass, fade, balance, and Digital Signal Processing (DSP). The system automatically stores audio adjustment settings as changes are made for each audio source including AM, FM, XM (if equipped), CD, and AUX.

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Setting the Tone

TREBLE: Press + or − to increase or decrease the treble. If a station is weak or has static, decrease the treble.

MID (Midrange): Press + or − to increase or decrease the midrange.

BASS: Press + or − to increase or decrease the bass.

Adjusting the Speakers

L/R (Left/Right) (Balance): To adjust the balance between the left and the right speakers, press and hold the L or R screen buttons.

Front/Rear (Fade): To adjust the fade between the front and the rear speakers, press and hold the Front or Rear screen buttons.

Digital Signal Processing (DSP)

The system has Digital Signal Processing (DSP). DSP provides a choice of four different listening experiences. DSP can be used while listening to the audio system. Not all DSP modes are available for all source types. The type of DSP selected is displayed on the status line.

Select from the following DSP settings:

Normal: Adjusts the audio for normal mode. This provides the best sound quality for all seating positions.

Surround (Centerpoint®): Enables Bose® Centerpoint signal processing that produces a surround sound listening experience from a CD or XM (if equipped) stereo digital audio source. Centerpoint delivers five independent audio channels from conventional two channel stereo recordings (not available for AM or FM).

Driver: Adjusts the audio to give the driver the best possible sound quality.

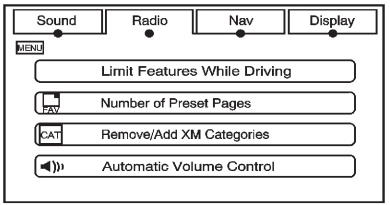
Rear: Adjusts the audio to give the rear seat occupants the best possible sound quality.

2 CH. (Channel): Enhances surround sound.

5.1 CH. (Channel): Gives a full affect of surround sound listening. This button is only available when playing DVD video discs that support 5.1 audio and if the RSA is off.

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Radio Menu



Press CONFIG to enter the configure menu screen, then press CONFIG repeatedly until Radio is selected or press the Radio screen button to make changes for radio information displayed or to limit features while driving, number of preset pages, XM (if equipped) categories, and Bose AudioPilot®.

Limit Features While Driving

Press the Limit Features While Driving screen button to turn on and off the ability to limit functions while driving. When this screen button is highlighted, the following functions are limited while driving:

- Music Navigator Scrolling
- Radio Category Scrolling
- Navigation Menu Scrolling and some functions

Number of Preset Pages

Press the Number of Preset Pages screen button to change the number of preset pages, 1 through 6. Each preset page can contain five preset stations. Press the desired numbered screen button.

Bose AudioPilot

AudioPilot: The Bose AudioPilot noise compensation technology.

To use AudioPilot®:

1. Press CONFIG to enter the menu screen, then press CONFIG repeatedly until Radio is selected or press the Radio screen button
2. Press Automatic Volume Control to access the AudioPilot menu.
3. Press ON.

To turn it off, press OFF. When on, AudioPilot continuously adjusts the audio system equalization, to compensate for background noise, so that the music sound is consistent at the set volume level.

This feature is most effective at lower volume settings where background noise can affect how well the music being played is heard through the vehicle's audio system.

Information Provided by:
DEALER E-PROCESS

At higher volume settings, where the music is much louder than the background noise, there may be little or no adjustments by AudioPilot. For more information on AudioPilot, visit www.bose.com/audiopilot.

Remove/Add XM Categories (US and Canada)

Press the Remove/Add XM Categories screen button to remove or add XM categories when selecting XM categories from the category list screen. The list of XM categories appear on the screen. Use the arrow screen buttons to scroll through the list. The categories to remove are highlighted and the categories to add are dark in color. Press the category to be added or removed. Press the Restore All Categories screen button to add all categories that have been removed.

Radio Data System (RDS)

The audio system has a Radio Data System (RDS). RDS features are available for use only on FM stations that broadcast RDS information. With RDS, the radio can do the following:

- Receive announcements concerning local and national emergencies
- Display messages from radio stations

This system relies on receiving specific information from these stations and only works when the information is available. In rare cases, a radio station may broadcast incorrect information that causes the radio features to work improperly. If this happens, contact the radio station.

The RDS system is always on. When information is broadcast from the FM station that is playing, the station name or call letters displays on the audio screen.

Satellite Radio

XM™ Satellite Radio Service

XM™ is a satellite radio service that is based in the 48 contiguous United States and 10 Canadian provinces. XM Satellite Radio has a wide variety of programming and commercial-free music, coast-to-coast, and in digital-quality sound. A service fee is required to receive the XM service. If the service needs to be reactivated, the radio will display “No Subscription Please Renew on channel XM1.” For more information, contact XM at www.xmradio.com or call 1-800-929-2100 in the U.S. and www.xmradio.ca or call 1-877-438-9677 in Canada.

When XM is active, the channel name and number, song title, and artist displays on the screen.

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XM™ Radio Messages

XL (Explicit Language Channels): XL on the radio display, after the channel name, indicates content with explicit language. These channels, or any others, can be blocked at a customer's request by calling 1-800-929-2100.

XM Updating: The encryption code in the receiver is being updated and no action is required.

No XM signal: The vehicle is in a location that is blocking the XM signal. When the vehicle is moved into an open area, the signal should return.

Loading XM: The audio system is processing audio and text data received. No action is needed.

Channel Off Air: This channel is not currently in service.

Channel Unauth: This channel is blocked or cannot be received with your XM Subscription package.

Channel Unavail: This previously assigned channel is no longer assigned.

No Artist Info: No artist information is available. The system is working properly.

No Title Info: No song title information is available. The system is working properly.

No CAT Info: No category information is available. The system is working properly.

CAT Not Found: There are no channels available for the selected category. The system is working properly.

No Information: No text or informational messages are available. The system is working properly.

XM Theftlocked: The XM receiver may have previously been in another vehicle. For security purposes, XM receivers cannot be swapped between vehicles. If this message is received after having your vehicle serviced, check with your dealer.

XM Radio ID: If tuned to channel 0, this message will alternate with the XM Radio eight digit radio ID label. This label is needed to activate the service.

Unknown: If this message is received when tuned to channel 0, there may be a receiver fault. Consult with your dealer.

Check XM Receiver: If this message does not clear within a short period of time, the receiver may have a fault. Consult with your dealer.

No Subscription Please Renew: The XM subscription needs to be reactivated. Contact XM at www.xmradio.com or call 1-800-929-2100.

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Radio Reception

Frequency interference and static can occur during normal radio reception if items such as cell phone chargers, vehicle convenience accessories, and external electronic devices are plugged into the accessory power outlet. If there is interference or static, unplug the item from the accessory power outlet.

AM

The range for most AM stations is greater than for FM, especially at night. The longer range can cause station frequencies to interfere with each other. For better radio reception, most AM radio stations boost the power levels during the day, and then reduce these levels during the night. Static can also occur when things like storms and power lines interfere with radio reception. When this happens, try reducing the treble on the radio.

FM Stereo

FM signals only reach about 16 to 65 km (10 to 40 mi). Although the radio has a built-in electronic circuit that automatically works to reduce interference, some static can occur, especially around tall buildings or hills, causing the sound to fade in and out.

XM™ Satellite Radio Service

XM Satellite Radio Service gives digital radio reception from coast to coast in the 48 contiguous United States, and in Canada. Just as with FM, tall buildings or hills can interfere with satellite radio signals, causing the sound to fade in and out. In addition, traveling or standing under heavy foliage, bridges, garages, or tunnels may cause loss of the XM signal for a period of time.

Cellular Phone Usage

Cellular phone usage may cause interference with the vehicle's radio. This interference may occur when making or receiving phone calls, charging the phone's battery, or simply having the phone on. This interference causes an increased level of static while listening to the radio. If static is received while listening to the radio, unplug the cellular phone and turn it off.

Rear Side Window Antenna

The AM-FM antenna is located in the passenger rear side windows. Make sure the inside surfaces of the rear side windows are not scratched and that the lines on the glass are not damaged. If the inside surfaces are damaged, they could interfere with radio reception.

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If a cellular telephone antenna needs to be attached to the glass, make sure that the grid lines for the AM-FM antenna are not damaged. There is enough space between the grid lines to attach a cellular telephone antenna without interfering with radio reception.

Notice: **Using a razor blade or sharp object to clear the inside of the rear side windows may affect radio reception or damage the rear side window antenna. Repairs would not be covered by the warranty. Do not clear the inside of the rear side windows with sharp objects.**

Notice: **Do not apply aftermarket glass tinting with metallic film. The metallic film in some tinting materials will interfere with or distort the incoming radio reception. Any damage caused to the antenna due to metallic tinting materials will not be covered by the warranty.**

Satellite Radio Antenna

The XM Satellite Radio antenna is located on the roof of the vehicle. Keep the antenna clear of obstructions for clear radio reception.

If the vehicle has a sunroof, the performance of the XM system (if equipped) may be affected if the sunroof is open.

Audio Players

CD/DVD Player

The player can be used for CD, MP3, and as a DVD video player. Read this section for more information about DVD video.

When playing an audio CD the rear seat operator can power on the RSE video screen and use the remote control to navigate through the tracks on the CD.

CD Player

While playing a CD, the navigation system is available.

When you insert a CD, the CD tab displays. If a DSP setting is selected for the CD, it activates each time you play a CD.

If the ignition or radio is turned off with a CD in the player, it stays in the player. When the ignition or radio is turned on, the CD starts playing where it stopped, if it was the last selected audio source.

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As each new track starts to play, the track number displays.

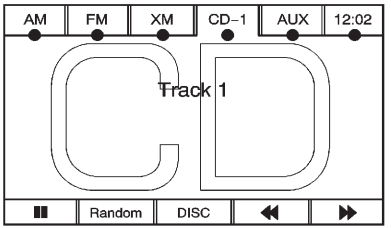
If an error appears on the display, see “CD/DVD Messages” in this section.

If viewing a map screen, press the CD screen button. The display splits between the audio screen and the map screen. If you do not want to view a split screen or you are not on a map screen, press AUDIO then press AUDIO again, repeatedly until CD is selected or press the CD screen button.

⏏ **(Eject):** To eject a disc:

1. Press ⏏.
2. The system displays “Ejecting Disc.”

Playing an Audio CD



⏸/▶ **(Pause/Play):** Press to pause the CD. This button will then change to the play button. Press the play button to play the CD.

Random:

1. Press to hear the tracks in random, rather than sequential, order.
2. Press Random again to turn off random play.

⏪ **(Rewind):**

1. Press and hold this screen button to rewind quickly through a track selection. You will hear sound at a reduced volume.
2. Release this screen button to stop rewinding. The display will show the elapsed time of the track.

⏩ **(Forward):**

1. Press and hold this screen button to fast forward quickly through a track selection. You will hear sound at a reduced volume.
2. Release this screen button to stop fast forwarding. The display will show the elapsed time of the track.

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/ or / (Seek/Scan):

1. To seek tracks, press the up arrow to go to the next track.
2. Press the down arrow to go to the start of the current track, if more than eight seconds have played.
3. If either arrow is pressed more than once, the player continues moving backward or forward through the CD. The sound mutes while seeking.

(Tuning Knob):

1. Turn counterclockwise one notch to go to the start of the current track, turn it again to go to the previous track.
2. Turn clockwise to go to the next track.

Playing a DVD

DVD video does not display on the navigation screen unless the vehicle is in P (Park). It will operate on the rear seat entertainment screens while the vehicle is moving. The Rear Seat Entertainment (RSE) video screen starts play of the DVD when a DVD video has been inserted into the CD/DVD slot. The DVD player can be controlled by the buttons on the navigation system, the Rear Seat Audio (RSA) system, and the remote control. The DVD player can also be used for the rear seat passengers with the radio off. The rear seat passengers can power on the video screen and use the remote control to navigate the disc. See the Rear Seat Infotainment user guide for more information.

The DVD player is only compatible with DVDs of the appropriate region code that is printed on the jacket of most DVDs.

The CD/DVD slot is compatible with most audio CDs, CD-R, CD-RW, DVD-Video, DVD-R/RW, DVD+R/RW media along with MP3 and WMA formats.

If an error appears on the display, see “CD/DVD Messages” in this section.

Once a DVD starts to play, the menu options and cursor screen buttons will automatically appear. To display the menu Options screen button while a DVD is playing, touch anywhere on the screen.

There are three ways to play a DVD:

- Once a DVD is inserted, the system will automatically start play of the DVD.
- If you are on a map screen, press the DVD screen button.
- Press AUDIO, then press the DVD screen button.

When a DVD is loaded, the rear seat passengers can power on the RSE video screen and use the remote control to navigate through the DVD.

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⏻ / ◿ (Power/Volume):

1. Press to turn the system on and off.
2. Turn the knob to increase or decrease the volume of the audio system.
3. Press and hold for more than two seconds to turn off the navigation system, RSE video screen, and RSA. If the vehicle has not been tuned off, the RSE and the RSA can be turned back on by pressing this knob and will continue play of the last active source.

DVD Menu Options

Options: Press to view the menu option screen buttons. Menu options are available when they are highlighted. Some menu options are only available when the DVD is not playing.

Cursor: Press to access the cursor menu. The arrows and other cursor options allow you to navigate the DVD menu options. The cursor menu options are only available if a DVD has a menu. Use the cursor menu to start a DVD video from the disc main menu.

◀, ▲, ▶, ▼ (Arrow Buttons): Press the arrows to move around the DVD menu.

Enter: Press to select the highlighted option.

Return: Press to go back to the previous DVD menu.

Back: Press to go back to the main DVD display screen.

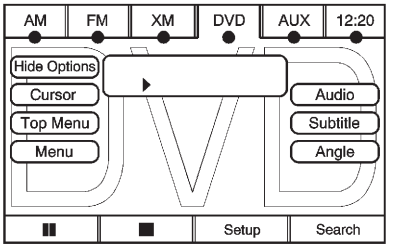
Move: Press to move the cursor buttons back and forth from the bottom-right corner to the top-left corner of the screen.

⏸ / ▶ (Pause/Play):

1. Press to pause the DVD. This button will then change to the play button.
2. Press the play button to play the DVD.
3. Press this button in a DVD disc main menu to start the movie.

■ (Stop):

1. Press to stop play of the DVD.
2. Press the play button to continue playing the DVD from where the DVD was stopped.
3. Press this button twice to return to the beginning of the DVD.



Hide Options: Press to remove all menu options from the display, except Options and Cursor.

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Top Menu: Press to display the first menu of the DVD. This is not available on all DVDs.

Menu: Press to display the DVD menu of the current area of the DVD that is playing. This button is not available for DVD audio.

Audio: Press to display the audio options. Select the audio options that best improve sound quality. This is not available on all DVDs or when the DVD is stopped. This button is not available for DVD audio.

Subtitle: Press to playback the video with subtitles. This is not available on all DVDs or when the DVD is stopped. This button is not available for DVD audio.

Angle: Press to adjust the viewing angle of the DVD. Repeatedly press this button to toggle through the angles. This is not available on all DVDs or when the DVD is stopped. This button is not available for DVD audio.

Search: Press to display the search screen. Select Title or Chapter Search for DVD video and Group or Track for DVD audio. The keyboard allows you to type in the title/chapter/group/track number that you would like to watch or listen to. This button does not work when the DVD is stopped.

Setup: Press to display the DVD Setup screen. This button is only available when the DVD is not playing. The DVD Setup screen allows you to change the brightness, contrast, and mode, change the viewing on the monitor and to change the initial settings; language, parental level, and aspect.

☼ **(Brightness):** Press the up or down screen arrows to increase or decrease the brightness of the navigation screen.

◑ **(Contrast):** Press the up or down screen arrows to increase or decrease the contrast of the navigation screen.

Auto (Automatic): Press so the system can automatically adjust the navigation screen background depending on exterior lighting conditions.

Night: Press to make the navigation screen background brighten.

Day: Press to make the navigation screen background darken.

Monitor: From the DVD Setup screen, press to adjust the viewing angle of the DVD on the navigation screen. This is not available on all DVDs. This button is not available for DVD audio

Press ⇹ to close the screen in from the left and right sides.

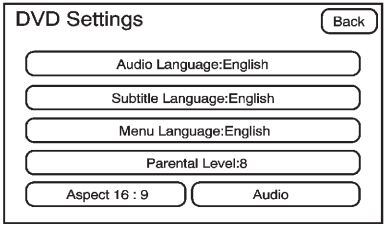
Press ⟷ to fill the screen on the left and right sides.

Press ⇳ to fill the screen on the top and bottom.

Settings: From the DVD Setup screen, press to change the default audio, subtitle, and menu

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languages, parental level, audio, and to view the aspect of the DVD. These settings are not available on all DVDs. This button is not available for DVD audio.



Audio Language: Press English, French, or Spanish to change the default language that the DVD player uses for each disc. The audio language must be available on the disc. The audio language may vary for each DVD.

Subtitle Language: Press English, French, or Spanish to change the default language of the subtitles that the DVD player uses for each disc. The subtitle language must be available on the disc. The subtitle language may vary for each DVD.

Menu Language: Press English, French, or Spanish to change the default language of the DVD video menus. The menu language must be available on the disc. The menu language may vary for each DVD.

Parental Level: Press to change the rating level to only allow the play of DVDs with a certain rating. The rating selection is 1 through 8, with 1 Kids Safe being a G rating. If the 1 is selected, any DVD with a rating above G will not be able to be viewed without entering a password.

When the parental level is first entered a keyboard will appear on the display and a four-digit password will need to be created. Type in a password that you will be able to remember. Once the password is created, you can then select a rating level.

If you would like to change the rating level, press the Parental Level button, then press the Password button. Type in the password and then change the rating level.

If the password has been forgotten, contact your dealer.

This may not be available on all DVDs.

Aspect: Press to change the aspect ratio of the DVD. This may not be available on all DVDs.

⋀ (Next Track/Chapter): Press to go to the next track or chapter. This button may not work when the DVD is playing the copyright information or the previews.

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⋁ (Previous Track/Chapter):

1. Press to return to the start of the current track or chapter.
2. Press again to go to the previous track or chapter. This button may not work when the DVD is playing the copyright information or the previews.

⏭ (Tuning Knob):

1. Turn counterclockwise one notch to go to the start of the current chapter/track, turn it again to go to the previous chapter/track.
2. Turn clockwise to go to the next chapter/track.

Care of Your CDs and DVDs

Sound quality can be reduced due to disc quality, recording method, quality of the music recorded, and how the disc has been handled. Handle discs carefully and store them in their original cases or other protective cases away from direct sunlight and dust. If the bottom surface of a disc is damaged, the disc may not play properly or at all. Do not touch the bottom surface of a disc while handling it; this could damage the surface. Pick up discs by grasping the outer edges or the edge of the hole and the outer edge.

If the bottom surface of a disc is dirty, take a soft lint free cloth, or dampen a clean soft cloth in a mild neutral detergent solution mixed with water, and clean it. Wipe the disc from the center to the outer edge.

Notice: **If a label is added to a CD or DVD, or more than one CD or DVD is inserted into the slot at a time, or an attempt is made to play scratched or damaged CDs or DVDs, the player could be damaged. While using the CD or DVD player, use only CDs or DVDs in good condition without any label, load one CD or DVD at a time, and keep the player and the loading slot free of foreign materials, liquids, and debris.**

Do not add any label to a CD or DVD, it could get caught in the player. If a CD or DVD is recorded on a personal computer and a description label is needed, try labeling the top of the recorded CD or DVD with a soft marker.

CD/DVD Messages

If Disc Read Error appears on the display and/or the CD/DVD comes out, it could be for one of the following reasons:

- If a CD was inserted with an invalid or unknown format.
- If a DVD is not from a correct region.
- It is very hot. When the temperature returns to normal, the CD should play.
- You are driving on a very rough road. When the road becomes smoother, the CD/DVD should play.
- The CD/DVD is dirty, scratched, wet, or upside down.

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- The air is very humid. If so, wait about an hour and try again.
- There may have been a problem while burning the CD/DVD.
- The label may be caught in the CD/DVD player.

If the CD/DVD is not playing correctly, for any other reason, try a known good CD/DVD.

If any error occurs repeatedly or if an error cannot be corrected, contact your dealer.

Connecting a USB Storage Device or iPod®

The USB Port, located on the instrument panel or in the center console, can be used to control an iPod or a USB storage device.

To avoid connection problems, extension cords are not recommended. Use only the cable that came with the device.

To connect a USB storage device, connect the device to the USB port located on the instrument panel or in the center console.

To connect an iPod, connect one end of the USB cable that came with the iPod to the iPod's dock connector and connect the other end to the USB port. If the vehicle is on and the USB connection works, "OK to disconnect" and a GM logo may appear on the iPod and iPod appears on the radio's display. The iPod music appears on the radio's display and begins playing.

The iPod charges while it is connected to the vehicle if the vehicle is in the ACC/ACCESSORY or ON/RUN position. When the vehicle is turned off, the iPod automatically powers off and will not charge or draw power from the vehicle's battery.

USB Supported File and Folder Structure

The guidelines that must be met while using USB supported files and folders are:

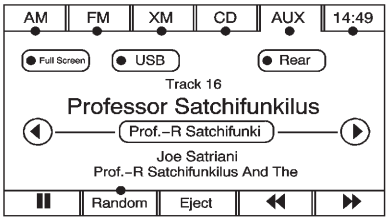
- Up to 700 folders.
- Up to 8 folders in depth.
- Up to 65,535 files.
- Folder and file names up to 64 bytes.
- Files with an .mp3 or .wma file extension.
- AAC files stored on an iPod.
- FAT16
- FAT32

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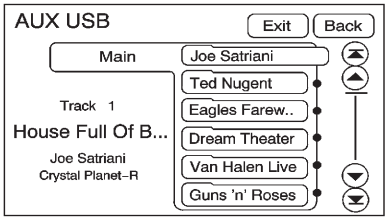
Using the Navigation Audio System to Control a USB Storage Device or iPod®

The navigation audio system can control a USB storage device or an iPod by using the radio touch screens and steering wheel controls.

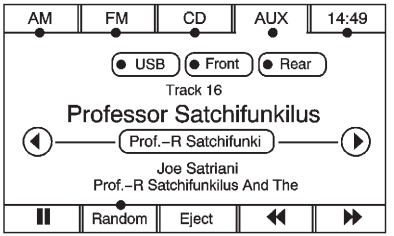
1. Press AUX and then the USB button.



2. Press the center screen button to enter the music navigator main screen.
3. Press or tap the left or right arrow to select desired Category such as: Artist, Album, Genre, etc. A list of that category will display.



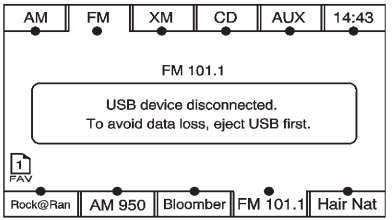
4. Select an Artist, Album, or Track from that list.
5. Press the up or down arrows located on the side of the screen to select one item at a time, or press the top or bottom arrow to jump 10 percent up or down the list.
6. Press the Back button to go back to the previous screen.
7. Press the Exit button to go back to the main audio screen.



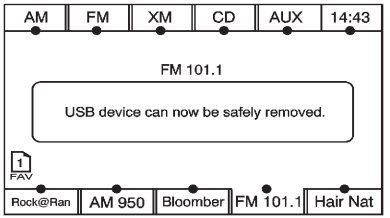
8. Press the left or right arrow to select desired Category such as: Artist, Album, Genre, etc. A list of that category will display.

The iPod or USB storage device should not be pulled out from the USB dock. To safely remove it, press Eject.

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A warning message will display for a few seconds.



A message to safely remove the device displays.

MP3

Using an MP3 CD

MP3 Format

There are guidelines that must be met, when creating an MP3 disc. If the guidelines are not met when recording a CD-R(W), the CD may not play. The guidelines are:

- Sampling rate: 16 kHz, 22.05 kHz, 24 kHz, 32 kHz, and 44.1 kHz.
- Bit rates supported: 32, 40, 48, 56, 64, 80, 96, 112, 128, 160, 192, 224, 256, and 320 kbps.
- ID3 tag information is displayed by the radio if it is available. The radio supports ID3 tag information v1.0, v1.1, or v2.0. The radio will display a filename, song name, artist name, album name, and directory name.
- Maximum 32 characters, including spaces, in a file or folder name.

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- Maximum number of folders is 100 with a maximum hierarchy of eight folders.
- Create a folder structure that makes it easy to find songs while driving. Organize songs by albums using one folder for each album. Each folder or album should contain 18 songs or fewer.
- It is recommended that there is a maximum of 192 files on a disc.
- The files can be recorded on a CD-R or CD-RW with a maximum capacity of 700MB.
- DVD with MP3 are not playable on this system.

Root Directory

The root directory is treated as a folder. If the root directory has compressed audio files, the directory displays as No Folder or ALL.

Empty Directory or Folder

If a root directory or a folder exists somewhere in the file structure that contains only folders/subfolders and no compressed files directly beneath them, the player advances to the next folder in the file structure that contains compressed audio files and the empty folder is not displayed or numbered.

No Folder

When the CD contains only compressed files, the files are located under the root folder. The next and previous folder functions will have no function on a CD that was recorded without folders or playlists. When displaying the name of the folder the radio will display No Folder.

Order of Play

Play begins from the first track under the root directory. When all tracks from the root directory have been played, play continues from files according to their numerical listing. After playing the last track from the last folder, play begins again at the first track of the first folder or root directory.

When play enters a new folder, the display does not automatically show the new folder name. The new track name appears on the display.

File System and Naming

The song name that displays is the song name that is contained in the ID3 tag. If the song name is not present in the ID3 tag, then the radio displays the file name without the extension (such as .mp3) as the track name.

Track names longer than 32 characters or four pages are shortened. The display does not show parts of words on the last page of text and the extension of the filename does not display.

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Playing an MP3

While playing a CD, the navigation system is available.

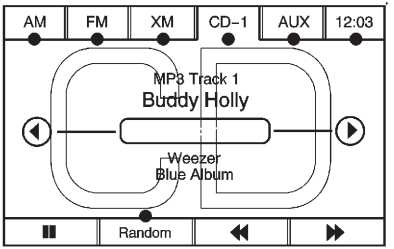
When you insert a CD, the CD tab displays. If a DSP setting is selected for the CD, it will be activated each time you play a CD.

If you turn off the ignition or radio with a CD in the player, it stays in the player. When you turn on the ignition or radio, the CD starts playing where it stopped, if it was the last selected audio source.

As each new track starts to play, the track number appears on the display.

If an error appears on the display, see “CD/DVD Messages” in this section.

If viewing a map screen, press the CD screen button. The display splits between the audio screen and the map screen. If you do not want to view a split screen or you are not on a map screen, press AUDIO, then press AUDIO again, repeatedly until CD is selected or press the CD screen button.



II / ▶ (Pause/Play): Press to pause the CD. This button will then change to the play button. Press the play button to play the CD.

Random:

1. Press to hear the tracks in random, rather than sequential, order.
2. Press Random again to turn off random play.

◀◀ (Rewind):

1. Press and hold to rewind quickly through a track selection. You will hear sound at a reduced volume.
2. Release to stop rewinding. The display will show the elapsed time of the track.

▶▶ (Forward):

1. Press and hold to fast forward quickly through a track selection. You will hear sound at a reduced volume.
2. Release to stop fast forwarding. The display shows the elapsed time of the track.

◀ ▶ (Folder/Artist/Album):

1. Select the left or right arrow to go to the previous or next folder, artist, or album on the disc.
2. Press the middle screen button, with the folder, artist, or album name, to sort the MP3 by folder,

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artist, or album. It may take a few minutes for the system to sort the MP3.

/ or / (Seek/Scan):

1. To seek tracks, press the up arrow to go to the next track.
2. Press the down arrow to go to the start of the current track, if more than eight seconds have played.
3. If either arrow is pressed more than once, the player continues moving backward or forward through the CD. The sound mutes while seeking.

(Tuning Knob):

1. Turn counterclockwise one notch to go to the start of the current track, turn it again to go to the previous track.
2. Turn clockwise to go to the next track.

When playing an MP3 the rear seat operator can power on the RSE video screen and use the remote control to navigate through the MP3.

Auxiliary Devices

Using the Auxiliary Input Jack

The navigation system has an auxiliary input jack located on the faceplate and in the center console. This is not an audio output; do not plug the headphone set into the front auxiliary input jack. An external audio device such as an iPod, laptop computer, MP3 player, CD player, or cassette tape player, etc. can be connected to the auxiliary input jack for use as another audio source.

Drivers are encouraged to set up any auxiliary device while the vehicle is in P (Park). See *Defensive Driving on page 9-3* for more information on driver distraction.

To use a portable audio player, connect a 1/8 in (3.5 mm) cable to the radio's front auxiliary input jack. When a device is connected, press AUDIO, then press AUDIO again until AUX is selected or press the AUX screen button to begin playing audio from the device over the vehicle speakers.

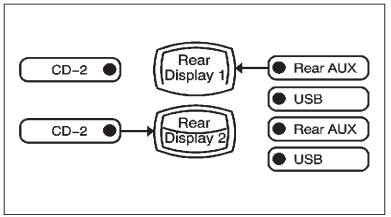
For optimal sound quality, increase the portable audio device's volume to the loudest level.

It is always best to power the portable audio device through its own battery while playing.

The vehicle may have a rear entertainment system (RSE) with a second and third row screen. The RSE has audio adapters to allow you to connect auxiliary devices. The audio can be heard through the speakers or through the wireless or wired headphones. See the Rear Seat Infotainment user guide for more information.

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Drivers are encouraged to set up any auxiliary device while the vehicle is in P (Park). See *Defensive Driving on page 9-3* for more information on driver distraction.



To switch the RSE system to use an auxiliary device:

1. Connect the auxiliary device to the RSE system, for the second or third row.
2. Press AUDIO then press AUDIO again, repeatedly until AUX (auxiliary) is selected or press the AUX screen button. An auxiliary device must be connected for the AUX screen button to appear as an option to select.
3. For the second row display select the Rear AUX screen button next to Rear Display 1 and for the third row display select the Rear AUX screen button next to Rear Display 2. Each screen works independently of the other. The second row screen can watch a DVD while the third row screen can use the auxiliary device.

The rear seat passengers can also use the remote control to change the functions of the RSE. See the Rear Seat Infotainment user guide for more information.

Rear Seat Infotainment

Rear Seat Entertainment (RSE) System (Overhead)

The vehicle may have an Overhead DVD Rear Seat Entertainment (RSE) system. The RSE system works with the vehicle's audio system. The DVD player is part of the front radio. The RSE system includes a radio with a DVD player, a video display screen, and if the vehicle has a third row seat, it could have a second video display screen, audio/video jacks, two wireless headphones, and a remote control. See *CD/DVD Player on page 7-18* for more information on the vehicle's DVD system.

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Before Driving

The RSE is designed for rear seat passengers only. The driver cannot safely view the video screen while driving and should not try to do so.

In severe or extreme weather conditions, the RSE system might not work until the temperature is within the operating range. The operating range for the RSE system is above −20°C (−4°F) or below 60°C (140°F). If the temperature of the vehicle is outside this range, heat or cool the vehicle until the temperature is within the operating range of the RSE system.

Parental Control

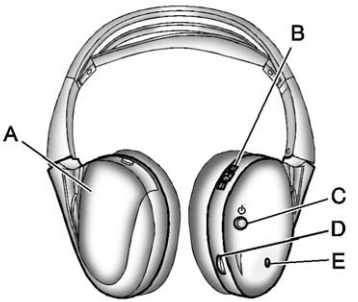
The RSE system may have a Parental Control feature, depending on which radio the vehicle has. To start Parental Control, press and hold the radio power button for more than two seconds to stop all system features such as: radio, video screen, Rear Seat Audio (RSA), DVD, and/or CD. While Parental Control is on, a padlock icon displays.

The radio can be turned back on with a single press of the power button, but the RSE system will remain under Parental Control.

To turn Parental Control off, press and hold the radio power button for more than two seconds. The RSE returns from where it was previously left and the padlock icon disappears from the radio display.

Parental Control can also be turned off by inserting or ejecting any disc, pressing the play icon on the radio DVD display menu, or changing an ignition position.

Headphones



A. Battery cover

B. Channel 1 or 2 switch

C. Power button

D. Volume control

E. Power indicator light

The RSE includes two 2-channel wireless headphones that are dedicated to this system. Channel 1 is dedicated to the video screen, while Channel 2 is dedicated to Rear Seat Audio (RSA) selections.

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These headphones can be used to listen to the radio, CDs, DVDs, MP3s, DVD-As, or any auxiliary source connected to A/V jacks or the auxiliary input jack, if the vehicle has this feature. The wireless headphones have a power button, channel 1 or 2 switch, and a volume control.

If the vehicle has a third row video screen display, it has two additional headphones.

Push the power button to turn on the headphones. An indicator light located on the headphones comes on. If the light comes on, but there is intermittent sound and/or static on the headphones, or if the indicator light does not come on, the batteries might need to be replaced. See “Battery Replacement” later in this section for more information. Switch the headphones to Off when not in use.

Infrared transmitters are located at the rear of the overhead console. The headphones shut off automatically to save the battery power if the RSE system and RSA are shut off, or if the headphones are out of range of the transmitters for more than three minutes. If you move too far forward or step out of the vehicle, the headphones lose the audio signal.

To adjust the volume on the headphones, use the volume control located on the right side.

For optimal audio performance, the headphones must be worn correctly. Headphones should be worn with the headband over the top of the head for best audio reception. The symbol L (Left) appears on the outside bottom edge of the ear cup and should be positioned on the left ear. The symbol R (Right) appears on the outside bottom edge of the ear cup and should be positioned on the right ear.

Notice: **Do not store the headphones in heat or direct sunlight. This could damage the headphones and repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the headphones stored in a cool, dry place.**

If the foam ear pads attached to the headphones become worn or damaged, the pads can be replaced separately from the headphone set. To purchase replacement ear pads, call 1-888-293-3332, then prompt zero (0), or contact your dealer.

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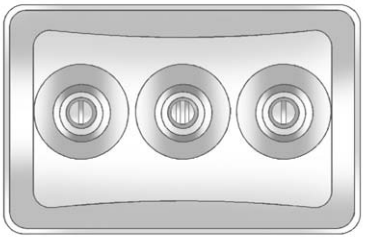
Battery Replacement

To change the batteries on the headphones:

1. Turn the screw to loosen the battery door located on the left side of the headphones. Slide the battery door open.
2. Replace the two batteries in the compartment. Make sure that they are installed correctly, using the diagram on the inside of the battery compartment.
3. Replace the battery door and tighten the door screw.

If the headphones are to be stored for a long period of time, remove the batteries and keep them in a cool, dry place.

Audio/Video (A/V) Jacks



Yellow: Video Input

White: Left Audio Input

Red: Right Audio Input

The A/V jacks, located on the rear of the floor console, allow audio or video signals to be connected from an auxiliary device such as a camcorder or a video game unit to the RSE system. Adapter connectors or cables (not included) may be required to connect the auxiliary device to the A/V jacks. Refer to the manufacturer's instructions for proper usage.

Power for auxiliary devices is not supplied by the radio system.

To use the auxiliary inputs of the RSE system, connect an external auxiliary device to the color-coded A/V jacks and turn both the auxiliary device and the video screen power on. If the video screen is in the DVD player mode, pressing the AUX (auxiliary) button on the remote control switches the video screen from the DVD player mode to the auxiliary device. The audio of the connected source can be listened to over the speakers by sourcing the radio to the auxiliary device or by sourcing the RSA to the Rear Aux and listening with the wireless headphones on Channel 2 or with the wired headphones. See "Using the Auxiliary Input Jack" under *Auxiliary Devices on page 7-30* for more information about changing the source.

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How to Change the RSE Video Screen Settings

The screen display mode (normal, full, and zoom), screen brightness, and setup menu language can be changed from the on screen setup menu. To change any feature:

1. Press the ▢ (display menu) button on the remote control.
2. Use the remote control ▲, ▼, ◀, ▶ (navigation) arrows and the ↵ (enter) button to use the setup menu.
3. Press the ▢ button again to remove the setup menu from the screen.

Audio Output

Audio from the DVD player or auxiliary inputs can be heard through the following possible sources:

- Wireless headphones
- Vehicle speakers
- Vehicle-wired headphone jacks on the RSA system, if the vehicle has this feature.

The RSE system always transmits the audio signal to the wireless headphones, if there is audio available. See “Headphones” earlier in this section for more information.

The DVD player is capable of outputting audio to the wired headphone jacks on the RSA system, if the vehicle has this feature. The DVD player can be selected as an audio source on the RSA system. See *Rear Seat Audio (RSA) System on page 7-60* for more information.

When a device is connected to the A/V jacks, or the radio's auxiliary input jack if the vehicle has this feature, the rear seat passengers are able to hear audio from the auxiliary device through the wireless or wired headphones. The front seat passengers are able to listen to playback from this device through the vehicle speakers by selecting AUX as the source on the radio.

Video Screen(s)

The video screen(s) are located in the overhead console.

To use the video screen(s):

1. Push the release button located on the overhead console.
2. Move the screen to the desired position.

When the video screen is not in use, push it up into its locked position.

If a DVD is playing and the screen is raised to its locked position, the screen remains on. This is normal, and the DVD continues to play through the previous audio source. Use the remote control power button or eject the disc to turn off the screen.

The overhead console contains the infrared transmitters for the wireless headphones and the infrared receivers for the remote control. They are located at the rear of the console.

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Notice: **Avoid directly touching the video screen, as damage may occur. See "Cleaning the Video Screens" later in this section for more information.**

Remote Control



To use the remote control, aim it at the transmitter window at the rear of the RSE overhead console and press the desired button. Direct sunlight or very bright light could affect the ability of the RSE transmitter to receive signals from the remote control. If the remote control does not seem to be working, the batteries might need to be replaced. See "Battery Replacement" later in this section. Objects blocking the line of sight could also affect the function of the remote control.

If a CD or DVD is in the Radio DVD slot, the remote control ⏻ (power) button can be used to turn on the video screen display and start the disc. The radio can also turn on the video screen display. See *CD/DVD Player on page 7-18* for more information.

Notice: **Storing the remote control in a hot area or in direct sunlight can damage it, and the repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the remote control stored in a cool, dry place.**

If the remote control becomes lost or damaged, a new universal remote control can be purchased. If this happens, make sure the universal remote control uses a code set of Toshiba®.

Remote Control Buttons

⏻ **(Power):** Press this button to turn the video screen on and off.

☼ **(Illumination):** Press this button to turn the remote control backlight on. The backlight automatically times out after 7 to 10 seconds if no other button is pressed while the backlight is on.

⮌ **(Title):** Press this button to return the DVD to the main menu of the DVD. This function could vary for each disc.

▤ **(Main Menu):** Press this button to access the DVD menu. The DVD menu is different on every DVD. Use the navigation arrows to move the cursor around the DVD menu. After making a selection press the enter button. This button only operates when using a DVD.

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▲, ▼, ◀, ▶ (Menu Navigation Arrows): Use the arrow buttons to navigate through a menu.

↵ (Enter): Press this button to select the choice that is highlighted in any menu.

▭ (Display Menu): Press this button to adjust the brightness, screen display mode (normal, full, or zoom), and display the language menu.

↩ (Return): Press this button to exit the current active menu and return to the previous menu. This button operates only when the display menu or a DVD menu is active.

■ (Stop): Press this button to stop playing, fast reversing, or fast forwarding a DVD. Press this button twice to return to the beginning of the DVD.

▶‖ (Play/Pause): Press this button to start playing a DVD. Press this button while a DVD is playing to pause it. Press it again to continue playing the DVD.

While the DVD is playing, the DVD can be played slowly by pressing the play/pause button then pressing the fast forward button. The DVD continues playing in a slow play mode. Also, reverse can be played slowly by pressing the play/pause button and then pressing the fast reverse button. To cancel slow play mode, press the play/pause button.

|◀ (Previous Track/Chapter): Press this button to return to the start of the current track or chapter. Press this button again to go to the previous track or chapter. This button might not work when the DVD is playing the copyright information or the previews.

▶| (Next Track/Chapter): Press this button to go to the beginning of the next chapter or track. This button might not work while the DVD is playing the copyright information or the previews.

◀◀ (Fast Reverse): Press this button to quickly reverse the DVD or CD. To stop fast reversing a DVD video, press the play/pause button. To stop fast reversing a DVD audio or CD, release the fast reverse button. This button might not work when the DVD is playing the copyright information or the previews.

▶▶ (Fast Forward): Press this button to fast forward the DVD or CD. To stop fast forwarding a DVD video, press the play/pause button. To stop fast forwarding a DVD audio or CD, release the fast forward button. This button might not work while the DVD is playing the copyright information or the previews.

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(Audio): Press this button to change audio tracks on DVDs that have this feature when the DVD is playing. The format and content of this function vary for each disc.

(Subtitles): Press this button to turn on or off subtitles and to move through subtitle options when a DVD is playing. The format and content of this function vary for each disc.

AUX (Auxiliary): Press this button to switch the system between the DVD player and an auxiliary source.

If the vehicle has a third row video screen, the AUX button controls the source display on the second row video screen, and the third row video screen as described in the table below:

Aux Button Press	Second Row Screen	Third Row Screen
Default State (No Press)	DVD Media	DVD Media
First Press	Aux Video Source	Aux Video Source
Second Press	DVD Media	Aux Video Source
Third Press	Aux Video Source	DVD Media
Fourth Press	Return to Default State	Return to Default State

(Camera): Press this button to change camera angles on DVDs that have this feature while a DVD is playing. The format and content of this function vary for each disc.

1 through 0 (Numeric Keypad): The numeric keypad provides the capability of direct chapter or track number selection.

(Clear): Press this button within three seconds after entering a numeric selection, to clear all numerical inputs.

≧10 (Double Digit Entries): Press this button to select chapter or track numbers greater than nine. Press this button before entering the number.

Battery Replacement

To change the remote control batteries:

1. Slide the rear cover back on the remote control.
2. Replace the two batteries in the compartment. Make sure they are installed correctly using the diagram on the inside of the remote control.
3. Replace the battery cover.

If the remote control is to be stored for a long period of time, remove the batteries and keep them in a cool, dry place.

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Tips and Troubleshooting Chart

Problem	Recommended Action
There is no power.	The ignition might not be turned to ON/RUN or ACC/ ACCESSORY.
The picture does not fill the screen. There are black borders on the top and bottom or on both sides, or the picture looks stretched out.	Check the display mode settings in the setup menu by pressing the display menu button on the remote control.
In auxiliary mode, the picture moves or scrolls.	Check the auxiliary input connections at both devices.
The remote control does not work.	Check to make sure there is no obstruction between the remote control and the transmitter window. Check the batteries to make sure they are not dead or installed incorrectly.
After stopping the player, and pushing Play, sometimes the DVD starts where it left off and sometimes at the beginning.	If the stop button was pressed one time, the DVD player resumes playing where the DVD was stopped. If the stop button was pressed two times, the DVD player begins to play from the beginning of the DVD.
The auxiliary source is running, but there is no picture or sound.	Check that the RSE video screen is in the auxiliary source mode. Check the auxiliary input connections at both devices.

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Tips and Troubleshooting Chart (cont'd)

Problem	Recommended Action
Sometimes the wireless headphone audio cuts out or buzzes.	Check for obstructions, low batteries, reception range, and interference from cellular telephone towers, or use a cellular telephone in the vehicle. Check that the headphones are on correctly using the L (left) and R (right) on the headphones.
The remote and/or the headphones are lost.	See your dealer for assistance.
The DVD is playing, but there is no picture or sound.	Check that the RSE video screen is sourced to the DVD player.

DVD Display Error Messages

The DVD display error message depends on the radio that is in the vehicle. The video screen can display one of the following:

Disc Load/Eject Error: This message displays when there are disc load or eject problems.

Disc Format Error: This message displays if the disc is inserted with the disc label wrong side up, or if the disc is damaged.

Disc Region Error: This message displays if the disc is not from a correct region.

No Disc Inserted: This message displays if no disc is present when ⏏ is pressed on the radio.

DVD Distortion

Video distortion can occur when operating cellular phones, scanners, CB radios, Global Positioning Systems (GPS)*, two-way radios, mobile fax machines, or walkie talkies.

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It might be necessary to turn off the DVD player when operating one of these devices in or near the vehicle.

*Excludes the OnStar® System.

Cleaning the RSE Overhead Console

When cleaning the RSE overhead console surface, use only a clean cloth dampened with clean water.

Cleaning the Video Screen

When cleaning the video screen, use only a clean cloth dampened with clean water. Use care when directly touching or cleaning the screen, as damage could result.

Rear Seat Entertainment (RSE) System (Headrest DVD)

Vehicles with an RSE system include two head restraint video display screens with integrated DVD players, auxiliary inputs, two wireless headphones, and a remote control. This system works independently from the vehicle's Overhead DVD RSE system. See *Rear Seat Entertainment (RSE) System (Headrest DVD) on page 7-41* or *Rear Seat Entertainment (RSE) System (Overhead) on page 7-31* for information about the Overhead DVD RSE system.

The vehicle has a feature called Retained Accessory Power (RAP). With RAP, the RSE system can be played even after the ignition is turned off. See *Retained Accessory Power (RAP) on page 9-26* for more information.

Video Display Screens



The video display screens are located on the back of each head restraint.

Notice: **Avoid directly touching the video screen, as damage can occur. See "Cleaning the Video Screens" later in this section for more information.**

Overview RSE Base System

Some DVDs do not allow fast forwarding or skipping of the copyright information or previews. If the DVD does not begin playing at the main title, refer to the on-screen instructions.

The DVD player can be controlled by using the buttons located below the video display screen or by using the buttons on the system's remote control. See "Remote Control" later for more information.

The following discs are compatible with the DVD player:

- DVD-Video: A DVD that has video.
- CD-DA: A CD that has music or sound content only.

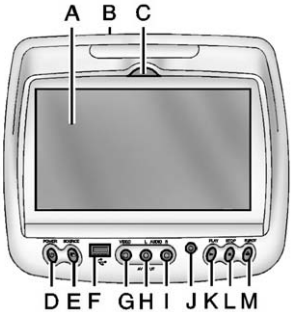
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- CD-Video: A CD that has a movie.
- CD-R/RW: A disc that has audio files such as CD-R with downloaded MP3 files, MPEG, or JPEG files.

The DVD player and discs are coded by global region. The DVD players are set to Region 1. Discs with other region codes will not work in the players.

If an error message displays on the video screen, see “DVD Messages” later in this section.

While the vehicle is moving, passengers should not unfasten their safety belts to make adjustments to the video screen control buttons. See *Safety Belts on page 3-15*. Use the remote control for any necessary adjustments. See “Remote Control” later in this section.



A. Video Screen
 - Located behind the front seat headrest.

B. CD/DVD Slot
 - The loading slot for the DVD player is located at the top of the head restraint. Insert the disc partially into the loading slot with the printed side facing the rear of the vehicle. The DVD player automatically draws the disc in, “Loading” displays on the screen along with a disc indicator, and playback starts. If the disc is inserted incorrectly, the DVD player ejects the disc and No Disc displays.

C. Level Lock and Release Latch
 - The viewing angle of the video screen can be adjusted by releasing the latch and gently moving the screen. Then lock it into a secure position.

D. POWER ⏻
 - Press to turn the power on or off. Each video screen can be powered on or off independently.

E. SOURCE
 - Press to select between Monitor 3, Monitor 4, or the AV INPUT.

 Each video display screen can be adjusted independently, as well as

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display information from both DVD players and both A/V inputs.

F. AV OUTPUT (Audio/Video Output Jack)

- Wired headphones or video output can be plugged in with a 3.5 mm (1/8 in) jack to listen to music or show the video on another device.

G. Video Input

- The yellow connector is used for video input.

H. Left Audio Input

- The white connector is used for the left side audio.

I. Right Audio Input

- The red connector is used for the right side audio.

J. 3.5 mm (1/8 in) Output Jack

- Wired headphones can be plugged in with a 3.5 mm (1/8 in) jack.

K. PLAY ▶

- Press this button located below the video display screen to start playback of a disc. On DVDs and video CDs with playback control (PBC), menu screens can display automatically. It might be necessary to press the play button again to begin play.

 There is a play position memory feature for DVD and video CD only. If the DVD player is turned off and then turned back on, the DVD player resumes playback where the disc stopped. The play position memory is erased if the disc is removed.

L. STOP ■

- Press once to stop playing a DVD.

 There is a pre-stop feature for DVD and video CD only. This feature resumes playback of the disc where it was stopped. Press the stop button once during disc playback and ■ displays on the DVD startup screen. This icon disappears after a few seconds. Press the stop button a second time, or eject the disc, to cancel the pre-stop feature and to clear the disc position memory.

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M. EJECT ⏏

- Press to eject a disc from the DVD slot.

 If a disc is ejected from the player, but not removed, it will automatically reload into the player. Another way to reload a disc that has been ejected, but not removed from the DVD player, is to press the eject button or the play button.

Infrared Remote Sensor: Located in the top center of the video display screen. Do not block the signal from the remote to the sensor.

Infrared Transmitters: Located in the top center of the video display screen. Do not block the signal from the headphones to the transmitter.

Using the Base RSE On-Screen Display (OSD) Menus

Use the OSD setup display menus for:

- Initial setup
- Display setup
- Parental control setup
- Adjusting the picture quality
- Setting the various outputs
- On-screen display language

To use the OSD menus while using the DVD player or an auxiliary device:

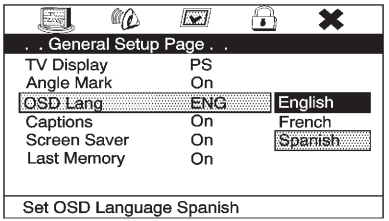
1. Press the SETUP button on the remote control to display the icons and pages on the display screen.
2. Select the desired page by using the left/right navigation arrows to move the cursor.
3. Press the SETUP button again on the remote control to cancel use of the setup display.

Not all DVDs support all of the feature defaults in the setup menus. If a feature is not supported, the defaults are provided by the DVD media.

To set the language for the OSD:

1. Press the SETUP button on the remote control.
2. Use the left/right navigation arrows to navigate the General Setup Page, then use the down navigation arrow to select the OSD language.
3. Press the right navigation arrow and then use the up/down navigation arrows to select English, French, or Spanish.

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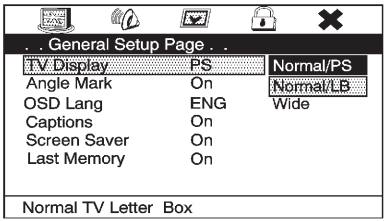


To set the TV display:

1. Press the SETUP button on the remote control.
2. Use the left/right navigation arrows to navigate the General Setup Page.
3. Press the down navigation arrow to select TV Display sub-menu and to adjust the screen setting.
4. Press the right navigation arrow and then use the up/down navigation arrows to select a display option.

 The display options are:

 - Normal/PS (Pan and Scan): This displays the wide picture on the screen with a portion of the left and right sides removed.
 - Normal/LB (Letter-Box): This displays the wide picture with black bands on the upper and lower portions of the screen.
 - Wide (16:9): This option is chosen if the video screen panel is wide screen.
5. Press ENTER on the remote control to confirm the screen.

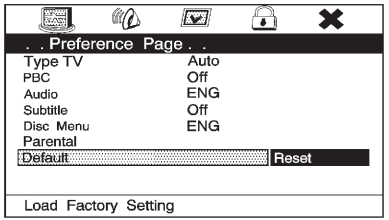


To reset all options to factory defaults:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Default sub-menu under the Preference Page.
3. Press the right navigation arrow, then press ENTER to reset.

This function will not affect the parental setting.

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Settings for Parental Control

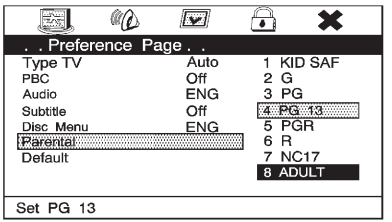
Use the SETUP MENU to access the parental control feature. It allows for control of the type of movie rating content (from G to Adult) that can be viewed and is only accessible when no disc is loaded.

To setup the Parental Control:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Parental sub-menu under the Preference Page.
3. Press the SETUP button, and use the right and up/down navigation arrows to select any one of the available Rating settings from the display menu.

 The Rating settings are:

 - Kid SAF
 - G
 - PG 13
 - PG R
 - R
 - NC 17
 - ADULT
4. Press the ENTER button to confirm the selection.



If a disc is inserted into the DVD compartment slot and it exceeds the Parental Setting, the following message appears on display:

The Parental Setting of this player prohibits play. Would you like to allow this disc to play?

If yes if selected, the six digit password must be entered for the disc to play. If the wrong password is entered, the following message appears:

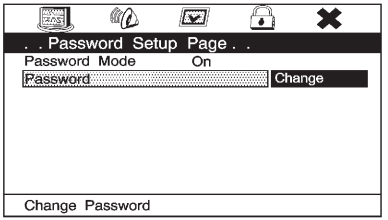
This movie will not play due to the Parental Setting of the player.

Information Provided by: DEALER E-PROCESS

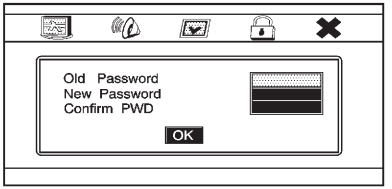
To create a six digit password, use the numeric keypad on the remote control. Press the ENTER button to confirm. *The default password is 136900.*

To change the Parental Control Password:

1. Press the SETUP button on the remote control



2. Navigate to the Password sub-menu under the Password Setup Page.
3. Press the right navigation arrow, then press ENTER.



4. At the Old Password option, enter the old password or the default password (136900).
5. At the New Password option, enter the new password (six digits) using numeric buttons.
6. At the Confirm PWD option, confirm the new password by entering the new password again.
7. Scroll to the OK button and press ENTER. The message “Your password has been changed” displays.

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RSE Overview Uplevel System

The loading slot for the DVD player is located at the top of the head restraint. Insert the disc partially into the loading slot with the printed side facing the rear of the vehicle. The DVD player automatically draws the disc in, “Loading” displays on the screen along with a disc indicator, and playback starts. If the disc is inserted incorrectly, the DVD player ejects the disc and No Disc displays.

Some DVDs do not allow fast forwarding or skipping of the copyright information or previews. If the DVD does not begin playing at the main title, refer to the on-screen instructions.

The DVD player can be controlled by using the buttons located below the video display screen or by using the buttons on the system’s remote control. See “Remote Control” later for more information.

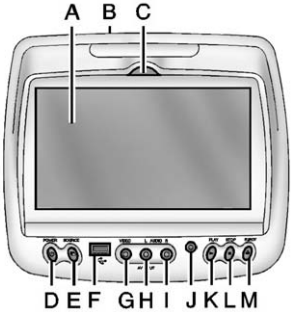
The following discs are compatible with the DVD player:

- DVD-Video: A DVD that has video.
- CD-DA: A CD that has music or sound content only.
- CD-Video: A CD that has a movie.
- CD-R/RW: A disc that has audio files such as CD-R with downloaded MP3 files, MPEG, or JPEG files.

The DVD player and discs are coded by global region. The DVD players are set to Region 1. Discs with other region codes will not work in the players.

If an error message displays on the video screen, see “DVD Messages” later in this section.

While the vehicle is moving, passengers should not unfasten their safety belts to make adjustments to the video screen control buttons. See *Safety Belts on page 3-15*. Use the remote control for any necessary adjustments. See “Remote Control” later in this section.



A. Video Screen
 - Located behind the front seat headrest.

B. CD/DVD Slot
 - The loading slot for the DVD player is located at the top of the head restraint. Insert the disc partially into the loading slot with the printed side facing the rear of the vehicle. The DVD player automatically draws the disc in, “Loading” displays on the screen along with a disc indicator, and playback starts. If the disc is inserted incorrectly, the DVD player ejects the disc and No Disc displays.

C. Level Lock and Release Latch
 - The viewing angle of the video screen can be adjusted by releasing the latch and gently moving the screen. Then lock it into a secure position.

D. POWER ⏻
 - Press to turn the power on or off. Each video screen can be powered on or off independently.

E. SOURCE
 - Press to select between Monitor 3, Monitor 4, or the AV INPUT. Each video display screen can be

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adjusted independently, as well as display information from both DVD players and both A/V inputs.

F. USB Port

- Connect USB drive to listen to music or view pictures. To charge devices, connect it to the USB port. Not all devices are able to be charged. For playback, the formats available are:
 - JPEG
 - JPG
 - M2V
 - MP3
 - MPE
 - MPEG-1
 - MPEG-2
 - MPEG-4
 - MPG
 - OGG
 - WMA
 - MWA

G. Video Input

- The yellow connector is used for video input.

H. Left Audio Input

- The white connector is used for the left side audio.

I. Right Audio Input

- The red connector is used for the right side audio.

J. 3.5 mm (1/8 in) Output Jack

- Wired headphones can be plugged in with a 3.5 mm (1/8 in) jack.

K. PLAY ▶

- Press this button located below the video display screen to start playback of a disc. On DVDs and video CDs with playback control (PBC), menu screens can display automatically. It might be necessary to press the play button again to begin play. There is a play position memory feature for DVD and video CD only. If the DVD player is turned off and then turned back on, the DVD player resumes playback where the disc stopped. The play position memory is erased if the disc is removed.

L. STOP ■

- Press once to stop playing a DVD.

 There is a pre-stop feature for DVD and video CD only. This feature resumes playback of the disc where it was stopped. Press the stop button once during disc playback and ■ displays on the DVD startup screen. This icon disappears after a few seconds. Press the stop button a second time,

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or eject the disc, to cancel the pre-stop feature and to clear the disc position memory.

M. EJECT ⏏

- Press to eject a disc from the DVD slot.

 If a disc is ejected from the player, but not removed, it will automatically reload into the player. Another way to reload a disc that has been ejected, but not removed from the DVD player, is to press the eject button or the play button.

Infrared Remote Sensor: Located in the top center of the video display screen. Do not block the signal from the remote to the sensor.

Infrared Transmitters: Located in the top center of the video display screen. Do not block the signal from the headphones to the transmitter.

Using the Uplevel RSE On-Screen Display (OSD) Menus

Use the OSD setup display menus for:

- General Setup
- Audio Setup
- Quality Setup
- Preference Setup

To use the OSD menus while using the DVD player or an auxiliary device:

1. Press the SETUP button on the remote control to display the icons and pages on the display screen.
2. Select the desired page by using the left/right navigation arrows to move the cursor.
3. Press the SETUP button again on the remote control to cancel use of the setup display.

Not all DVDs support all of the feature defaults in the setup menus. If a feature is not supported, the defaults are provided by the DVD media.

General Setup Menu

To set the language for the OSD:

1. Press the SETUP button on the remote control.
2. Use the left/right navigation arrows to navigate the General Setup Page, then use the down navigation arrow to select the OSD language.
3. Press the ENTER button and then use the right or left navigation arrows to select English, Simple/Traditional Chinese, French, German, Italian, Spanish, Portuguese, or Korean. Press the left navigation arrow to go back to the previous menu.

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The angle mark allows different viewing angles on the DVD player. To set the angle mark:

1. Press the SETUP button on the remote control.
2. Use the left/right navigation arrows to navigate the General Setup Page, then use the down navigation arrow to select the OSD language.
3. Press the ENTER button and then use the right or left navigation arrows to select On or Off. Press the left navigation arrow to go back to the previous menu.

Audio Setup Menu

The Audio Setup Menu is available when a disc is not loaded.

To set the speaker setup:

1. Press the SETUP button on the remote control.
2. Use the left/right navigation arrows to navigate the Audio Setup Page.
3. Press the down navigation arrow to select Speaker Setup sub-menu and to adjust the speakers setting. Choose from LT/RT, Stereo, V SURR, and OFF
4. Press the ENTER button and then use the left or right navigation arrows to select a speaker option. Press the left navigation arrow to go back to the previous menu.

The Dolby Digital Setup Menu speaker options are L-Mono, R-Mono, and Mix-Mono.

Quality Setup Menu

To setup the video quality setup menu:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Video Quality Setup sub-menu.
3. Press the ENTER button, use the left or right navigation arrows to adjust the following:

Sharpness: Adjust to soften or sharpen the picture. Use the right or left navigation arrows to choose from Low, Med, or High.

Brightness: Adjust to brighten or darken the picture. Use the right or left navigation arrows to choose from −20 to +20.

Contrast: Adjust to increase or decrease the picture contrast. Use the right or left navigation arrows to choose from −16 to +16.

Hue: Adjust to increase or decrease the color hue. Use the right or left navigation arrows to choose from −9 to +9.

Saturation: Adjust to increase or decrease color intensity. Use the right or left navigation arrows to choose from −9 to +9

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Preference Setup Menu

To set the audio playback language:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Audio sub-menu under the Preference Page.

To turn the Subtitles on or off:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Subtitle sub-menu under the Preference Page and use the left or right navigation arrows to choose On or Off. Press the left navigation arrow to go back to the previous menu.

To set the disc menu language:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Disc sub-menu under the Preference Page and use the left or right navigation arrows to select the language. Press the left navigation arrow to go back to the previous menu.

To setup the Parental Control:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Parental sub-menu under the Preference Page.
3. Press the SETUP button, and use the right and up/down navigation arrows to select any one of the available Rating settings from the display menu.

 The Rating settings are:

 - Kid SAFE (Children)
 - G
 - PG
 - PG 13
 - PG R
 - R
 - NC 17
 - ADULT
4. Press the left navigation arrow to confirm the selection.

If a disc is inserted into the DVD compartment slot and it exceeds the Parental Setting, the following message appears on display:

The Parental Setting of this player prohibits play. Would you like to allow this disc to play?

If yes if selected, the six digit password must be entered for the disc to play. If the wrong password is entered, the following message appears:

This movie will not play due to the Parental Setting of the player.

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To create a six digit password, use the numeric keypad on the remote control. Press the ENTER button to confirm. *The default password is 136900.*

To change the Parental Control Password:

1. Press the SETUP button on the remote control
2. Navigate to the Password sub-menu under the Preference Menu and press enter.
3. At the Old Password option, enter the old password or the default password (136900).
4. At the New Password option, enter the new password (six digits) using numeric buttons.
5. At the Confirm PWD option, confirm the new password by entering the new password again.
6. Scroll to the OK button and press ENTER. The message "Your password has been changed" displays.

To reset the system back to the factory default settings:

1. Press the SETUP button on the remote control.
2. Use the left/right and down navigation arrows on the remote control to select the Default sub-menu under the Preference Page and press the ENTER button to reset the settings. The parental settings will not be affected.

Vehicle Speakers

Audio from the DVD player or an auxiliary device can be heard through the vehicle speakers or the wireless/wired headphones, while the radio is tuned to one of the six frequencies selected on the Sound Around portion of the system's remote control. See "Remote Control" later in this section.

Only one audio source can be heard through the vehicle's speakers at a time. The audio source being used is specified by the A/V (audio/video) source selected on the driver side head restraint video display screen.

To turn the RSE system audio output to the vehicle's speakers, press Sound Around ON, on the system's remote control. The audio from the RSE system can be heard through the wireless/wired headphones and the vehicle's speakers at the same time. The volume on the radio can vary when switching between the radio, CD, DVD, MP3, or an auxiliary device.

Wireless Headphones

The two wireless headphones included with the Headrest DVD RSE system will only work with the Headrest DVD RSE system and are marked for channel 3 and 4. The wireless headphones must be used within a line of sight of the transmitter that is located above the video display screen.

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3-4 Channel Selector: This is located on the right earpiece. Either Channel 3 or 4 can be selected with the channel selector. The driver side monitor is designated as Channel 3, and the passenger side as Channel 4. Set the channel selector switch according to the video display screen being viewed. The message, “To listen to this monitor tune your headphones to Channel 3 (or 4)” displays for five seconds then disappears when the video display screen is turned on.

OFF/ON (Power): Turn the power switch located on the earpiece to turn the wireless headphones on or off. Each headphone has a light to indicate ON. If the light does not come on, the batteries may need to be replaced. See “Battery Replacement” under *Rear Seat Entertainment (RSE) System (Headrest DVD) on page 7-41* or *Rear Seat Entertainment (RSE) System (Overhead) on page 7-31* for more information.

The headphones shut off automatically if the RSE system is turned off or if the headphones are out of range of the transmitter for more than three minutes.

VOL (Volume): Use to adjust the volume on the headphones.

Notice: **Do not store the headphones in heat or direct sunlight. This could damage the headphones and repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the headphones stored in a cool, dry place.**

Remote Control

To use the remote control, aim at the remote sensor located on top center of the video display screen and press the desired button.

Objects blocking the line-of-sight can affect the function of the remote control. Direct or very bright light can affect the ability of the transmitter to receive signals from the remote control. If the remote control does not seem to be working, the batteries might need to be replaced. See “Battery Replacement” following this section.

The remote control provided with the Headrest DVD RSE system, is not a universal remote control and will not control other equipment.

Notice: **Storing the remote control in a hot area or in direct sunlight can damage it, and the repairs will not be covered by the warranty. Storage in extreme cold can weaken the batteries. Keep the remote control stored in a cool, dry place.**

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Remote Control Buttons



POWER: Press to turn the Headrest DVD RSE system on and off.

SOURCE: Press to select between Monitor 3, Monitor 4, or AV INPUT. Any video equipment connected to the AV inputs automatically overrides the source selection.

SETUP: Press to change the default settings, see “Using the RSE On-Screen Display (OSD) Menus” later in this manual. There are four main menu screens, each screen displays a menu to select different setting options. The screens are:

1. General Setup — adjusts screen settings.
2. Audio Setup — sets the language.
3. Preference Screen — sets the subtitles and parental controls.
4. Password Setup — allows a password to be set.

Press SETUP again to exit.

EJECT ⏏ : Press to eject or reload a disc.

DVD-Video Screen 3: Press the DVD button located under 3 to transmit IR codes for DVD mode on Video Screen 3.

TV-Video Screen 3: This button is not used with the system.

DVD-Video Screen 4: Press the DVD button located under 4 to transmit IR codes for DVD mode on Video Screen 4.

TV-Video Screen 4: This button is not used with the system.

SOUND AROUND ON/OFF: Press to turn the FM Transmitter power on or off.

MUTE 🔇 (For DVD Only): Press to turn off the headphone sound. Press again to turn the sound on again.

PIX (Picture Selection): Press to adjust the picture’s On Screen Display (OSD). Each time this button is pressed, the picture adjustment OSD, cycles through bars for BRIGHTNESS, CONTRAST, COLOR, and TINT. Use the right/left navigation arrows to adjust the setting. This feature automatically shuts off id another button is pressed or adjustments are not made within six seconds.

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SOUND AROUND SELECT: Press to select an FM transmitter channel. The SOUND AROUND SELECT lets the DVD audio play over the vehicle's sound system by tuning the radio to one of the six FM frequencies listed below.

- CH1 : 88.3MHz
- CH2 : 88.7MHz
- CH3 : 89.1MHz
- CH4 : 89.5MHz
- CH5 : 89.9MHz
- CH6 : 90.3MHz

MENU: Press to enter the DVD disc menu while the disc is playing.

▲, ▼, ◀, ▶ (Navigation Arrows): Press to navigate through menus.

ENTER: Press to enter a selected function or to begin playback of the disc.

REPEAT ↻ : Press to repeat part or all of a chapter, title, track, or the entire disc after using the A-B button to setup repeat preset sections.

RETURN ↵ : This button is not used with the system.

A-B: This button is used to setup repeat preset sections. Press this button once while the disc is playing to select the starting position. Press a second time to select the end position. Press a third time to turn the function off. To view the preset section, press ↻.

AUTO MEMORY: This button is not used with the system.

SEARCH/SKIP: This button is not used with the system.

ERASE/ADD: This button is not used with the system.

R-S: This button is not used with the system.

TITLE: Press to enter the disc title mode. The title feature is disc-specific, and may not be available on all discs.

SUBTITLE: Press to change the subtitle language to another available language or to turn subtitles off.

ANGLE: Press to select a different viewing angle for discs that are recorded with different camera angles.

AUDIO: Press to select a different language for discs that are recorded with different languages.

0-9 (Numbers): The numbers located on the lower left side of the remote control can be used to enter numbered menu options, channels, or track numbers.

GOTO: Press to enter the GOTO menu to choose a desired title, chapter, track, or song inside the disc.

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DISPLAY: Press to scroll through display information on the upper left corner of the screen, such as title, chapter/track, time elapsed, and time remaining, or to turn off the display

PROGRAM: Press to edit a playback program containing desired titles in the DVD or tracks in the CD-DA.

3D: Press to change between different 3D audio modes for DVD or CD.

The options for DVD are: Off, Rock, Pop, Live, Dance, Techno, Classic, and Soft.

The options for CD are: Off, Concert, Living room, Hall, Bathroom Cave, Arena, and Church.

RANDOM: Press to play titles randomly.

PLAY/PAUSE ▶ / ⏸ : Press to start playback of the disc, or to pause playback.

STOP ■ : Press to stop playback of a disc.

- To resume disc playback, press PLAY.
- To start playback from the beginning of the disc, press STOP, STOP, then PLAY .

ZOOM: Press to either enlarge the viewed image by 2X, 3X, and 4X, or reduce the image by 1/2X, 1/3X, and 1/4X.

PBC (Playback Control): Press to turn video CD playback control on or off.

FR ◀◀ (Fast Reverse): Press to fast reverse the disc. Press multiple times to choose between 2X, 4X, 8X, 16X, and 32X speeds.

FF ▶▶ (Fast Forward): Press to fast forward the disc. Press multiple times to choose between 2X, 4X, 8X, 16X, and 32X speeds.

PREV ⏮ (Previous): Press to play the previous chapter or track. To return to previous chapters or tracks one at a time, press and release multiple times until the desired chapter or track is reached.

NEXT ⏭ : Press to play the next chapter or track. To go to the next chapter or track one at a time, press and release multiple times until the desired chapter or track is reached.

Battery Replacement

To change batteries in the remote control:

1. Turn the remote control face down.
2. Press down on the ridged area of the battery cover and slide it off.
3. Install two AAA batteries into the battery compartment.
4. Slide the cover back on until it clicks.

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If the remote control is to be stored for a long period of time, remove the batteries and keep it in a cool, dry place.

Playing Audio CD

When an audio CD is playing, the display shows the current track and the amount of time that track has been playing, the total amount of time on the disc, and the current time running on the disc.

DISPLAY: Press to choose from the following display options:

1. Press DISPLAY once and Single Elapsed appears along with the current track playing and the length of time for that track.
2. Press DISPLAY twice and Single Remain appears along with the current track playing and the amount of time left on the track.
3. Press DISPLAY three times and Total Elapsed appears along with the current track playing and the total time that has played on the CD.
4. Press DISPLAY four times and Total Remain appears along with the current track playing and the amount of time left on the CD.

REPEAT: Press to toggle between Track and All. The default for repeat is OFF.

- Track repeats the track that is playing.
- All repeats the disc that is playing.

Playing MP3 CD

MP3 is the format for storing digital audio. An audio CD quality song can be compressed into the MP3 format with very little loss of quality, while taking up much less space. CD-R/RW discs that have been encoded in MP3 format can be played on the DVD player. See *MP3 on page 7-27* for more information.

Selecting Folders and Songs

When an MP3 disc is inserted in the player, the navigation screen appears. The folders and songs can be changed by navigating through the file system. The DVD player plays the songs in the order they were burned to the disc.

1. Press STOP if a disc is playing. Press the up or down navigation arrows on the remote control to go through the folder list on the left side of the screen.
2. Press ENTER when the desired folder is highlighted.
3. Press the up or down navigation arrows to go through the song list and highlight the desired song. Press ENTER to begin the playback of the selected song.

Skipping a Song

NEXT: Press to go to the next song.

PREV (Previous): Press to return to the beginning of the song that is currently playing. Press PREV twice to go to the previous song.

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Selecting a Play Mode

The order the songs are played can be temporarily chosen on a disc. The FOLDER play mode is the default. Press the REPEAT button to access the play mode options.

The play mode options are:

- Single — Play a selected song.
- Folder — Play the folder in the order the songs were recorded.
- Shuffle — Play the songs in random order, from within the selected folder.

Using the REPEAT Feature

REPEAT: Press to change between Repeat One and Repeat Folder.

- Repeat One — Repeats the song that is playing.
- Repeat Folder — Repeats the folder that is playing.

Tips and Troubleshooting

IR Sensor Inoperative: Check that the batteries are good in the remote control. Check that the remote Control IR Sensor is not blocked. Aim the remote control toward the IR Sensor being controlled. Select the correct screen, 3 or 4.

No picture: Check that the correct video input mode is selected. Check that the video cable is plugged into the jack securely.

No Sound: Check that the correct audio input mode is selected. Check that the audio cable is securely plugged into the jack.

Cleaning the Video Screens

The video display screens are made of a specially coated glass and can be scratched or damaged by abrasive products, solvents, or ammonia-based window cleaners. Clean with a soft, lint-free, cotton cloth that has been slightly dampened with warm water. Dry the screens by wiping with a clean dry cotton cloth.

Cleaning the Components

Use care when touching or cleaning the components such as the DVD player or the discs.

Do not use DVD lens cleaners for DVD players because the lens of the DVD optics can become contaminated by lubricants.

Handle CDs and DVDs carefully. Store them in their original cases or other protective cases and away from direct sunlight and dust. The DVD player scans the bottom surface of the disc. If the surface of a CD or DVD is damaged, such as cracked, broken, or scratched, the CD or DVD may not play properly or not at all. If the surface of a CD or DVD is soiled, take a soft, lint free cloth or dampen a clean, soft cloth in a mild, neutral detergent solution mixed with water, and clean it. Make sure the wiping process starts from the center to the edge.

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Do not touch the bottom side of a CD or DVD while handling it; this could damage the surface. Pick up CDs or DVDs by grasping the outer edges or the edge of the hole and the outer edge.

Rear Seat Audio (RSA) System

Vehicles with this feature allow the rear seat passengers to listen to and control any of the music sources: radio, CD, DVD, or other auxiliary sources. The rear seat passengers can control the same music sources the front seat passengers are listening to (dual control) or a different source. For example, rear seat passengers can listen to and control a CD through the headphones, while the driver listens to the radio through the speakers. The rear seat passengers have control of the volume for each set of headphones.

The radio functionality is controlled by both the RSA and the front radio, only one band can be tuned to at one time. Changing the band on the RSA or the front radio will change band on the other system.

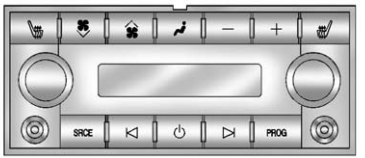
RSA functions can be operated even when the main radio is off.

Audio can be heard through wired headphones (not included) plugged into the jacks on the RSA. If the vehicle has this feature, audio can also be heard on Channel 2 of the wireless headphones.

The audio system allows the rear speakers to continue playing even when the RSA audio is active through the headphones.

To listen to an iPod or portable audio device through the RSA, attach the iPod or portable audio device to the auxiliary input (if available), located below the RSA.

Turn the iPod on, then choose the auxiliary input with the RSA SRCE button. An iPod® or portable audio device can be connected to the front auxiliary jack or the USB port.



(Power): Press the button to turn RSA on and off.

Volume: Turn this knob to increase or to decrease the volume of the wired headphones. The left knob controls the left headphones and the right knob controls the right headphones.

SRCE (Source): Press this button to switch between the radio (AM/FM), XM™ (if equipped), CD, and if the vehicle has these features, DVD, USB, auxiliary jack, and rear auxiliary.

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(Seek): When listening to FM, AM, or XM (if equipped), press either the left or right seek arrow to go to the previous or to the next station or channels and stay there. This function is inactive, with some radios, if the front seat passengers are listening to the radio.

Press and hold either the left or right seek arrow until the display flashes, to tune to an individual station. The display stops flashing after the buttons have not been pushed for more than two seconds. This function is inactive, with some radios, if the front seat passengers are listening to the radio.

While listening to a disc, press the right seek arrow to go to the next track or chapter on the disc. Press the left seek arrow to go back to the start of the current track or chapter (if more than ten seconds have played). This function is inactive, with some radios, if the front seat passengers are listening to the disc.

When a DVD video menu is being displayed, press either the left or right seek arrow to perform a cursor up or down on the menu. Hold the left or right seek arrow to perform a cursor left or right on the menu.

When a USB device is playing, the right or left seek button can be used to control the device.

PROG (Program): Press this button to go to the next preset radio station or channel set on the main radio. This function is inactive, with some radios, if the front seat passengers are listening to the radio.

When a CD or DVD audio disc is playing, press this button to go to the beginning of the CD or DVD audio. This function is inactive, with some radios, if the front seat passengers are listening to the disc.

When a DVD video menu is being displayed, press the PROG button to perform the menu function, enter.

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Navigation

Using the Navigation System

This section presents basic information needed to operate the navigation system.

Use the buttons located on the navigation system along with the available touch-sensitive screen buttons on the navigation screen to operate the system. See *Overview on page 7-4* for more information.

Once the vehicle is moving, various functions are disabled to reduce driver distractions.

Navigation Control Buttons

The following control buttons are located on the navigation system:

⏻ / ▁◢ (Power/Volume):

1. Press to turn the system on and off.
2. Turn to increase or decrease the volume to the audio system.
3. Press and hold for more than two seconds to turn off the navigation system, the Rear Seat Entertainment (RSE), and Rear Seat Audio (RSA). If the vehicle has not been tuned off, the RSE and the RSA can be turned back on by pressing this knob and continues play of the last active source.

⏏ (Eject): Press to eject the CD/DVD Disc. See *CD/DVD Player on page 7-18*.

▷▷| (Tuning Knob): Turn to go to the next or previous frequency or disc track or chapter. See *CD/DVD Player on page 7-18* or *MP3 on page 7-27* for more information.

AUDIO: Press to display the audio screen. Press to switch between AM, FM, or XM, if equipped, DISC, or AUX (Auxiliary), or press on the screen button. See *CD/DVD Player on page 7-18*, *MP3 on page 7-27*, and *Auxiliary Devices on page 7-30* for more information.

FAV (Favorite): Press to access the preset stations. See “Storing Radio Station Presets” under, *Overview on page 7-4*.

(Phone): See *OnStar Overview on page 14-1* (if equipped) and *Bluetooth on page 7-103* (if equipped) for more information.

♪ (Sound): Press to access the Sound menu to adjust the treble, midrange, bass, fade, balance, and Digital Signal Processing (DSP).

∧ / ∨ (Scan Up/Down): Press to scan the tracks/chapters up or down on a disc.

∧ / |◁ or |▷ / ∨ (Seek/Scan) (Previous/Next): Press the up or down arrows to go to the next or previous station. Press and hold either arrow for more than two seconds. The radio goes to a station, plays for a few seconds, then goes to the next station.

NAV (Navigation): Press to view the vehicle's current position on the map screen. Each press of this

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button cycles through Full Map and the tab that displays the current audio source (AM, FM, XM (if equipped), CD, etc.). Full Map displays the screen in full map view. Selecting the audio tab splits the screen between the map screen and the current audio source screen menu.

RPT (Repeat): Press to repeat the last voice guidance prompt.

DEST (Destination): Press to access the Destination Entry screen. From this screen, you can select from several options to plan a route by entering destination points.

CONFIG (Configure): Press to adjust several of the system's features and preferences.

Touch-Sensitive Screen Buttons

Touch-sensitive screen buttons are located on the screen. When a screen button has been selected, a beep sounds. Screen buttons are highlighted when a feature is available.

Alpha-Numeric Keyboard

Letters of the alphabet, symbols, punctuation, and numbers, when available, displays on the navigation screen as an alpha or numeric keyboard. The alpha keyboard displays when the system requires entry of a city or street name.

All characters are touch-sensitive screen buttons. Press a character to select it.

A-Y (Accent Alphabet): Select to enter letters with accent symbols. This button may toggle to A-Z.

A-Z (Alphabet): Select to enter letters from the alphabet. This button may toggle to A-Y.

0-9 (Numbers): Select to enter numbers.

(Space): Select to enter a space between characters or the words of a name.

Backspace: Select if an incorrect character has been entered.

To make name entries easier, the system only highlights the characters that can follow the last one entered. For example, if a Z is entered, a T may not be available for selection.

If a name does not display after entry, it may need to be entered differently or the map DVD disc may not contain that information. See *Maps on page 7-63* for more information.

Maps

This section includes basic information that you need to know about the map database.

The maps are stored on a compact flash drive that is built into the navigation system.

Detailed Areas

Road network attributes are contained in the map database for detailed areas. Attributes include

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information such as street names, street address, turn restrictions, etc. A detailed area includes all major highways, service roads, and residential roads. The detailed areas include points of interest (POI) such as: restaurants, airports, banks, hospitals, police stations, gas stations, tourist attractions, historical monuments, etc. The map database may not include data for newly constructed areas or map database corrections that are completed after the production of the compact flash drive. The navigation system provides full route guidance in the detailed map areas.

Limited Guidance Areas

Any area that is not classified as detailed, is a limited guidance area. Limited guidance streets are displayed on the map but route guidance may not be given on these streets. Some POI categories, such as the city center POI category, and some street addresses are included in the limited guidance areas.

The navigation system informs through voice prompts when you are traveling into a limited guidance area where route guidance is not available. The street maps and the directional arrow displayed on the navigation system can then be used to determine the remaining route to your destination.

Map Adjustments

The system lets you adjust the scale of view on the map. Also, as you drive, the map scrolls automatically based on the direction of travel.

Map Scales

+ / − (Zoom In/Zoom Out): Press the zoom in or out screen buttons or the scale on the bar to change the level of map detail. The scale appears on the screen once the zoom in or zoom out screen buttons are selected. The system adjusts the map accordingly. The scale of a map can range from 1/32 mi (50 m) to 256 mi (400 km). To change English or metric, see *Driver Information Center (DIC) on page 5-23* for more information.

Scrolling the Map



Press anywhere on the map screen and the scroll symbol appears. Use this feature to scroll across the map.

Move your finger in any direction on the map screen and the map continues to scroll in that direction until you remove your finger from the screen.

If scrolling while the vehicle is in P (Park), the system scrolls initially at a slower rate. It increases if you continue pressing on the map screen.

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If scrolling while the vehicle is in motion, there is one scroll speed and a limited distance to scroll. Keep pressing on the map screen to scroll for a longer distance.

If you have used the scroll feature to scroll the map and the vehicle icon disappears off the screen, press NAV to return to the current vehicle location on the map.

The scroll feature on the map can be used to set a destination. See “From Map” under *Destination on page 7-70* for more information.

While scrolling on the map, press GO to calculate the route from the current position to the destination mark.

Navigation Symbols

The following symbols are the most common symbols that appear on a map screen.



The vehicle is shown as this symbol. It indicates the current position and the direction the vehicle is traveling on the map.



The destination symbol appears on the map, after a route has been planned, marking the final destination.



The stopover symbol displays on the map after a stopover has been added to the route.

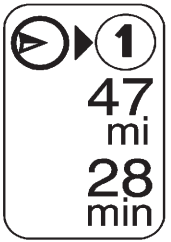
The stopover symbols are numbered one through three, depending on how many stopovers have been set.



The distance to destination symbol indicates the distance to the final destination.

This symbol appears when the time to the destination is not available or while you are scrolling on the map.

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The distance and time to destination symbol indicates the distance and the estimated time remaining to the final destination, depending on the option selected.



The straight line to distance symbol indicates the straight-line distance to the destination.

This symbol appears before you start driving on the route or if on a road where navigation guidance cannot be given.



The north up symbol indicates the map with North Up, known as North Up mode.

While in North Up mode, the vehicle icon follows the north direction on the map regardless of which direction the vehicle is traveling. Press this screen symbol to switch between North Up, Heading Up, and 3-D view modes.



The heading up symbol indicates that the vehicle is traveling up on the map and is known as Heading Up mode.

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The shaded triangle indicates the North direction. While in Heading Up mode the direction at the top of the screen and the way the vehicle icon is heading indicates the direction the vehicle is traveling. Press this screen symbol to switch between Heading Up, North Up, and 3-D view modes.

Three-dimensional (3-D) view mode changes the appearance of the map display to a road level view.



The No GPS symbol appears when the vehicle is acquiring or not receiving a Global Positioning System (GPS) satellite signal.

See *Global Positioning System (GPS) on page 7-96* for more information.



Press the Mark screen button to store the location on the screen in the address book.

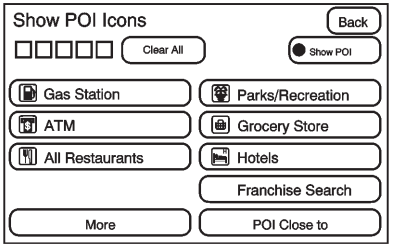
The system automatically stores the point in the address book. See “Adding Destinations to the Address Book” under *Destination on page 7-70* for more information.

Displaying Points of Interest (POI) on the Map Screen



Select the POI screen button to display or delete POI icons from the map.

Displaying POI icons on the map shows where POIs (e.g. restaurants, gas stations, etc.) are located. This screen appears after selecting the POI screen button.



1. Select one of the POI categories to display the POI icon at the top of the map screen. Select the POI category again to delete the POI icon.
2. Up to five categories can display on the map screen.
3. Press the Show POI screen button to add more POI icons.

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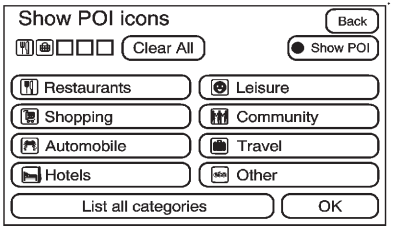
More: Press to view more POI categories.

Franchise Search:

1. Press to display a list of pre-set franchise categories near the vehicle's current location.
2. Press the desired franchise category.
3. Press Search Selected Categories. A list of franchises with location information will display.

POI Close to:

1. Once a category has been selected, press this button to display the list of available POIs for the selected POI category. The list provides the POI icon, the name, the direction, and the distance to the POI from the vehicle's current position.



2. Use the scroll arrows to move up and down the list.
3. Use the sorting screen buttons: Dist (distance), Icon, Name, and on Route as needed.

GO: Press this screen button, next to the desired POI, to make this POI a destination or a stopover.

Select a POI name to receive information about the POI. From this screen you can select: Address Book, Go, Map, or Call (if Bluetooth® or OnStar personal calling is activated).

Address Book: Press to add this POI to the address book. See “Nav” under *Configure Menu on page 7-84* for information on editing address book entries.

GO: Press to make this POI a destination or a stopover.

Map: Press to display the map showing the location of the POI.

Call: Press to dial the phone number using your Bluetooth® phone (if “paired” with the vehicle) or the OnStar Hands-Free Calling system (if equipped). For more information about Bluetooth calling, see *Bluetooth on page 7-103*.

OK: Press to display the map screen.

Show POI: Press to display or remove the POI icons from the map screen.

List all Categories: Press to list all POIs sorted alphabetically.

Delete: To delete a specific POI category, select the category.

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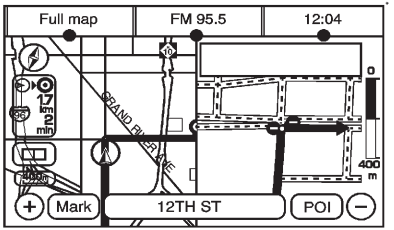
Clear All: Press this screen button to clear all selected POI categories.

Driving on a Route

When driving on a routed destination, the map screen automatically displays the next maneuver.

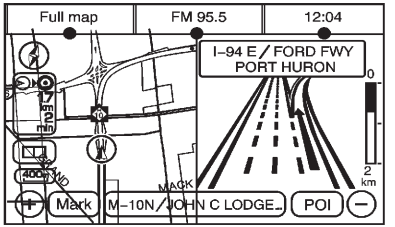


The pop-up displays the next maneuver direction and the distance from it.



When approximately 400 m (1/4 mi) from the next maneuver, the screen displays the name and a detailed view of it.

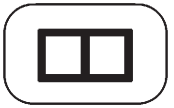
3-D Lane Guidance



Some major metropolitan areas may include a 3-D lane guidance feature for highway exits and junctions. This feature gives you an enhanced representation of the exits and junctions on the route.

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Dual Mode



This dual screen symbol displays when the screen is in dual mode.

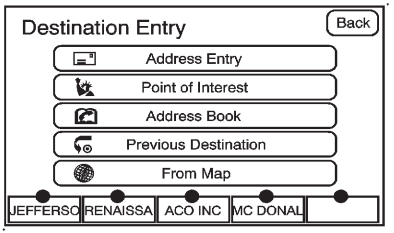
Dual mode displays the route on half of the screen and a maneuver or Interstate Exit list on the other half. The Interstate Exit list advises of approaching exits. Press this screen button to switch between dual screen and full screen which displays the entire route.

Auto Reroute

When a destination is set but is off the planned route, the system automatically plans a new route and begins to reroute. The new route is highlighted on the screen.

Destination

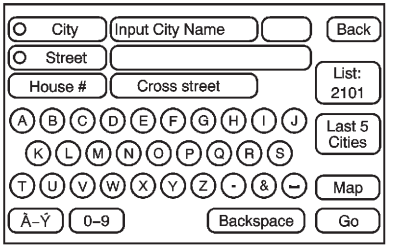
Press DEST to access the Destination Entry screen. From this screen, you can select from several options to plan a route by entering destination points.



To enter a destination, choose from one of the following destination entry methods:

Address Entry

Address Entry: Enter either a city or street to use the address entry destination method.



To enter a destination by inputting the city name first:

1. Press DEST.
2. Select (Address Entry).
3. Select the state/province screen button, if needed, to change the current state or province. A list of all of the available states and provinces appear. Select the state or province.
4. Once a state or province has been selected the City name category is automatically selected for entry.

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Enter the City Name or press the Last 5 Cities screen button.

The Last 5 Cities screen displays a list of the last five city names that had been entered. Select a city from the list and it appears in the City name area.

If using the alpha keyboard, finish entering the city name. If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This number represents the number of available cities. Press this button to view the list and select a city.

5. Once a city has been selected the Street name category is automatically selected for entry.

 Start entering the street name. If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This number represents the number of available streets. Press this button to view the list.

6. Once a street has been selected, press House to enter the house number. The system displays the house number range that is available for the street.
7. Press GO. The map screen, with the destination marked displays.
8. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
9. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

To enter a destination by entering the street name first:

1. Press DEST.
2. Select .
3. Select the state/province screen button, if needed, to change the current state or province. A list of all of the available states and provinces appear. Select the state or province.
4. Select Street and start entering the street name or press the Last 5 Streets screen button.

 If the street name is common, the city might need to be entered first.

 The Last 5 Streets screen displays a list of the last five street names that had been entered. Select a street from the list and it appears in the Street name area.

 If using the alpha keyboard, finish entering the street name. If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This number represents

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the number of available streets. Press this button to view the list and select a street.

5. Once a street has been selected, select House to enter the house number. The system displays the house number range that is available for the street.
6. Once the house number is selected, the city name automatically populates. If there is more than one city available for selection, a list of cities display. Select the city.
7. Press GO. The map screen, with the destination marked displays.
8. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
9. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

To enter a destination by entering a cross street:

1. Press DEST.
2. Press .
3. Select the state/province screen button, if needed, to change the current state or province. A list of all of the available states and provinces appear. Select the state or province.
4. Select Street and start entering the street name or press the Last 5 Streets screen button.

 If the street name is common, the city might need to be entered first.

 The Last 5 Streets screen displays a list of the last five street names that had been entered. Select a street from the list and it appears in the Street name area.

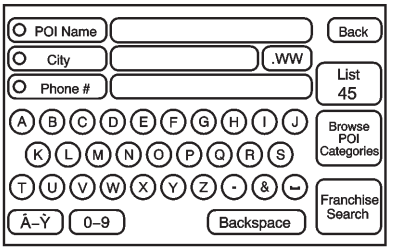
 If using the alpha keyboard, finish entering the street name. If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This number represents the number of available streets. Press this button to view the list and select a street.
5. Once a street has been selected, select Cross Street and start entering the cross street name. If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This number represents the number of available streets. Press this button to view the list and select a street.
6. Press GO. The map screen, with the destination marked displays.
7. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
8. Press Start Guidance. The route is now ready to be started.

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See “Getting Started on Your Route” in this section for more information.

Point of Interest (POI)

The Point of Interest (POI) destination entry method lets you select a destination from the POI list.



Point of Interest: Press to access the POI (Point of Interest) screen. From this screen you have three options to select/enter a destination. Enter the name using the alpha keyboard, select a category from the category list, or select the Franchise Search screen button to do a franchise search.

To use the point of interest destination entry method by entering the name:

1. Press DEST.
2. Press .
3. Select the state/province screen button, if needed, to change the current state or province. A list of all of the available states and provinces appear. Select the state or province.
4. Enter the POI name.

 If five or fewer names are available, a list displays. If more than five are available, the List screen button displays a number. This number represents the number of available POIs. Press this button to view the list.
5. Press GO, located next to the POI. The map screen, with the destination marked displays.
6. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
7. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

To use the point of interest destination entry method by selecting a category:

1. Press DEST.
2. Press .
3. Press Browse POI Categories to view the list of POI categories.
4. Select a category.

 The system displays available POI names in the selected category.

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5. Press GO, located next to the POI. The map screen, with the destination marked displays.
6. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
7. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

To use the point of interest destination entry method by selecting to do a franchise search:

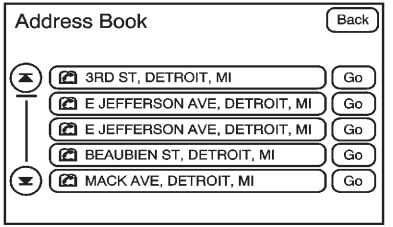
1. Press DEST.
2. Press .
3. Press Franchise Search to view a list of franchise categories.
4. Select a category.

 The system displays available POI names in the selected category.
5. Press GO, located next to the POI. The map screen, with the destination marked displays.
6. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
7. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

Address Book

The address book entry method lets you select a destination by selecting an address that has been stored in the address book.



Address Book: Press to access the Address Book screen. From this screen an address that already exists can be selected as the destination.

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To use the address book entry method:

1. Press DEST.
2. Press .

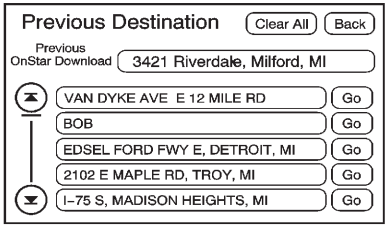
 A list of the address book addresses display.
3. Press GO, located next to the destination. The map screen, with the destination marked displays.
4. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
5. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

 See “Adding Destinations to the Address Book” in this section.

Previous Destination

The previous destination entry method lets you select a destination from a list of previous destination points.



Previous Destination: Press to access the Previous Destination screen. The system stores up to 20 points that have been previously entered. As new destinations are entered, the system automatically deletes the oldest destinations and adds the new destinations.

To use the previous destination entry method:

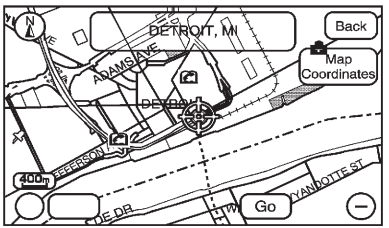
1. Press DEST.
2. Press .
3. Select a previous destination from the list. Use the arrow to the right of the destination to view the entire destination name as necessary. Use the scroll arrows to the left to scroll through the list.
4. Press GO, located next to the destination. The map screen, with the destination marked displays.
5. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
6. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

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From Map

This destination entry method allows you to select a destination by scrolling on the map.



From Map: Press to enter the From Map destination entry method.

To use this destination entry method:

1. Press DEST.
2. Press . A map screen displays with the scrolling symbol.
3. Use ⊕ / ⊖ and press on the map to find the area that you would like to select as your destination.

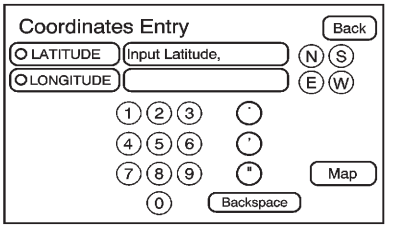
 Pressing/holding and dragging your finger on the map activates fast scrolling.
4. Press once on the area that you would like to set as your destination.

 The map screen displays the address information.
5. Press GO. The map screen, with the destination marked displays.
6. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
7. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

Map Coordinates

The coordinates destination entry method lets you select a destination by entering latitude and longitude coordinates.



Map Coordinates: Press to access the Coordinates Entry screen.

To use the coordinates destination entry method:

1. Press DEST.
2. Press From Map.
3. Press Map Coordinates.

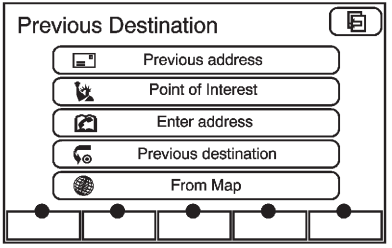
Information Provided by: DEALER E-PROCESS

4. Press Latitude and select either N (North) or S (South) to enter the direction of the latitude coordinate. Enter the numeric portion of the latitude coordinate.
5. Press Longitude and select either E (East) or W (West) next to enter the direction of the longitude coordinate. Enter the numeric portion of the longitude coordinate.
6. Once both coordinates are entered, press GO. The map screen, with the destination marked displays.
7. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
8. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

Preset Destination

The preset destination entry method lets you set a destination by selecting from one of five previously stored destinations. Besides voice tagged destinations, these are the only destinations available to set while the vehicle is moving. If a destination is not set for one of the screen buttons, the button is dimmed and not available for use. See “Adding or Changing Preset Destinations” in this section for information on how to add a preset destination.



To use the preset destination entry method:

1. Press DEST.
2. Select the desired preset destination screen button. The screen buttons are labeled with the name that was selected for the destination when it was stored. The map screen, with the destination marked displays.
3. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
4. Press Start Guidance. The route is now ready to be started.

 See “Getting Started on Your Route” in this section for more information.

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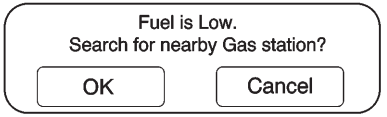
Map Destination Screen Functions

If the map screen is used to show destination, it will have map screen capabilities such as GO, Mark, Zoom, Scroll, etc. The address is shown at the top of the screen.



Destination Map Screen

Low Fuel Warning



When the fuel in the vehicle becomes low, a pop-up displays "Fuel is low. Search for nearby Gas station?"

1. Press OK to show a list of nearby gas stations.
2. Press GO next to the desired gas station for location information.
3. Press Cancel if the list of Near Gas Station is not needed.

For more information, see *Driver Information Center (DIC) on page 5-23*.

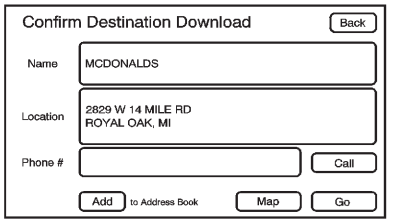
OnStar® Destination Download (US and Canada)

OnStar Destination Download (if equipped) is a service available for OnStar subscribers that makes operating your navigation system much simpler. It allows subscribers to request and receive navigation assistance on-the-go.

Using OnStar® Destination Download (US and Canada)

Press the blue OnStar button and an Advisor can locate a point-of-interest or an address and download the necessary information or coordinates to your navigation system. Once the destination is downloaded, the navigation system will search for the address in the mapping disc's database. When the address is found, it will be shown on your navigation system's screen along with the buttons described below.

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DEALER E-PROCESS



OnStar Destination Download Screen

- Press GO, the navigation system calculates route(s). Select a route (i.e. Shortest Route), and Start Guidance.
- Press Map, the navigation system displays the Destination Map Screen.
- Press Call, the navigation system initiates a call to your destination with your Bluetooth phone (if available) or OnStar Hands-Free Calling (if minutes are available).
- Press Add to Address Book, the navigation system copies the downloaded destination to the address book and displays the new address book entry.
- Press Back, the navigation system cancels your OnStar Destination Download and returns to the previous screen. The downloaded address will not be added to the previous destinations

Route Guidance Not Active

If an OnStar destination is downloaded while route guidance is not active, the navigation system displays an OnStar Destination Download Screen and operations will continue as outlined in the Using OnStar Destination Download section:

Route Guidance Active

If OnStar downloads a destination while route guidance is already active, the navigation system adds the downloaded destination as the next waypoint in the existing route. All features such as Call and Add to Address Book will be available for the waypoint. Refer to the section on Waypoints for more information.

Previous Destinations

Previous OnStar Destination Downloads are saved under Previous Destinations in the navigation system where they can be accessed or saved to the address book.

Important Notes regarding OnStar Destination Download:

- If the navigation system is turned off when the destination download is attempted, the navigation system will automatically turn on and display the OnStar Destination Download Screen. The radio will remain on after the download occurs.
- If OnStar downloads a destination and the address is not found in the mapping disc's

Information Provided by:
DEALER E-PROCESS

database and routing by coordinates is not available, the GO and Map buttons gray out and routing will not be available. Press the blue OnStar button for further assistance.

- The Call button grays out when there is no phone number available for your destination and while connected to OnStar.

Map Destination Screen Functions

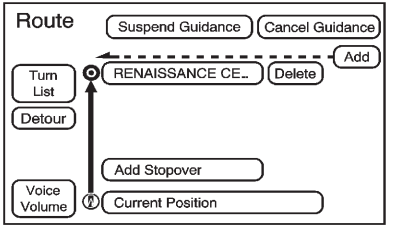
If the map screen is used to show destination, it will have map screen capabilities such as GO, Mark, Zoom, Scroll, etc. The address is shown at the top of the screen.



Destination Map Screen

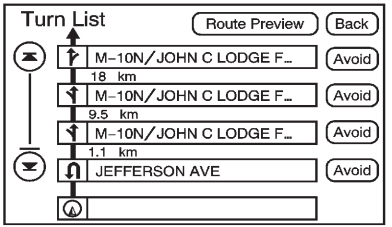
Getting Started on Your Route

Once a destination has been entered, there are several functions that can be performed. Press DEST to access the Route screen.



Information Provided by:
DEALER E-PROCESS

Turn List

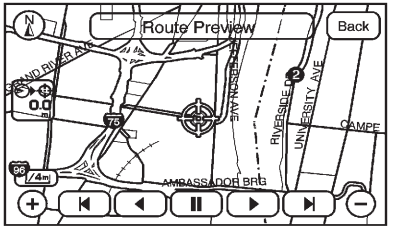


Press to view the list of turn maneuvers for the entire route and to avoid turns on the route.

▲ / ▼ (Scroll Arrows): Press the arrows to scroll through the list of maneuvers.

Avoid: Press this screen button, next to the adjacent street name, to avoid the maneuver.

The map screen displays. The route recalculates without this maneuver.



Route Preview: Press to preview the entire route in either direction.

|◀ (Reverse Skip): Press to go back to the start point or previous stopover.

◀ / ◀◀ (Reverse Scroll): Press to scroll to the start point or previous stopover. The |◀ (reverse skip) button changes to a fast reverse screen button.

II (Pause): Press to pause the route preview, while in reverse or fast forward scroll.

▶ / ▶▶ (Fast Forward Scroll): Press to scroll to the next stopover or to the final destination. The ▶| (fast forward skip) button changes to a fast speed fast forward.

▶| (Fast Forward Skip): Press to go to the next stopover or to the final destination.

Detour

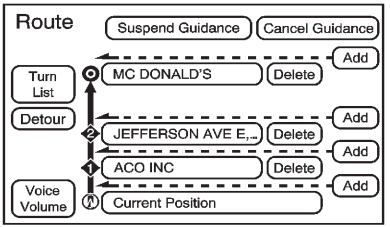
Press this screen button from the Route screen, then select to detour 2 km, 5 km, 10 km (1 mile, 3 miles, or 5 miles) around the current route. This can also be selected to detour the whole route if necessary. The detour option is only available while driving on a current planned route.

Voice Volume

Press this screen button from the Route screen to turn voice guidance on or off and to change the volume of voice prompts. See “Nav” under *Configure Menu on page 7-84* for more information.

Information Provided by:
DEALER E-PROCESS

Add Stopover



Press this screen button from the Route screen. This feature allows up to three stopovers to be added to the current route between the start point and final destination. Once a stopover has been added, the points can be edited or deleted.

To add a stopover:

1. Press DEST.
2. Press the Add Stopover screen button. This button only appears if a route has been calculated.
3. Using the desired method of entering a destination, enter the stopover. See “Destination” previously for more information.
4. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
5. Press Start Guidance. The route is now ready to be started.
6. To add the second and third stopovers, press DEST, then press the Add screen button, where the next waypoint should appear on the route.
7. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
8. Press Start Guidance. The route is now ready to be started.

To delete a stopover from the current route:

1. Press DEST.
2. Press Delete for the desired stopover to delete.
3. The system displays a pop-up confirmation message. Press Yes to delete the stopover; press No to cancel this operation.
4. Select the route preference for Fastest, Shortest, or Other. The system calculates and highlights the route.
5. Press Start Guidance. The route is now ready to be started.

Suspend Guidance

Press this screen button, from the Route screen, to put the current route on hold.

Resume Guidance

Press this screen button, from the Route screen, to resume guidance on the current route.

Cancel Guidance

Press this screen button, from the Route screen, to cancel the current route.

Information Provided by:
DEALER E-PROCESS

Adding Destinations to the Address Book

There are two ways to add a destination to the address book:

- To add the current vehicle position to the address book, press the Mark screen button from the map screen. The system automatically saves the current vehicle information in the address book. When scrolling on the map the Mark screen button automatically adds the current scrolled position information in the address book.
- Press the Add to Address Book screen button when available on POI information screens, Destination Entry screens, or POI screens. The system automatically saves this information in the address book.

See “Nav” under *Configure Menu on page 7-84* for information on editing address book entries.

Adding or Changing Preset Destinations

This feature allows additions or changes one of five preset destinations. When a destination has been added as a preset destination, it is available to select from the Destination Entry screen. See “Preset Destination” previously for information on how to select a preset destination as a final destination.

To store the current vehicle position as a preset destination:

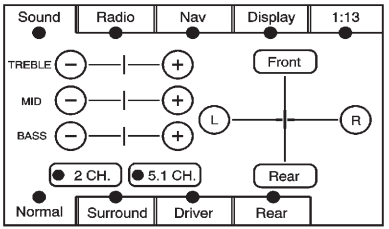
1. Press Mark from the map screen to add the current vehicle position to the address book. The Address Book screen appears.
2. Press Name. An alpha-keyboard displays. Enter the name. Press OK then press Back to return to the address book information screen.
3. Press and hold one of the buttons at the bottom of the screen until the name appears in that preset destination screen button. It is now available to select from the Destination Entry screen.

To store an address book entry as a preset destination:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Edit/View.
4. Select the address book entry to be stored as the preset destination. Press Name to add a name, if needed.
5. Press and hold one of the buttons at the bottom of the screen until the name appears in that preset destination screen button. It is now available to select from the Destination Entry screen.

Information Provided by: DEALER E-PROCESS

Configure Menu



Press CONFIG to adjust several of the system's features and preferences. The last selected CONFIG screen is the screen that displays: Sound, Radio, Nav (navigation), Display, or Time.

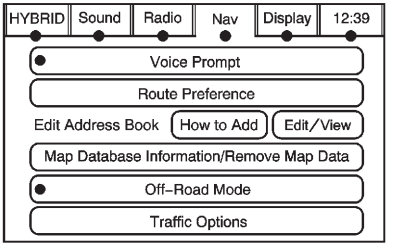
Sound

Press CONFIG to enter the configure menu options, then press CONFIG again, repeatedly until Sound is selected or press the Sound screen button to make speaker and DSP (Digital Signal Processing) adjustments. See “Sound Menu” under, *AM-FM Radio on page 7-9* for more information.

Radio

Press CONFIG to enter the configure menu options, then press CONFIG again, repeatedly until Radio is selected or press the Radio screen button to make changes for radio information displayed, preset pages, XM (if equipped) categories, and Bose AudioPilot. See “Radio Menu” under, *AM-FM Radio on page 7-9* for more information.

Nav (Navigation)



Press CONFIG to enter the configure menu options, then press CONFIG again, repeatedly until Nav is selected or press the Nav screen button.

Voice Prompt

Press the Voice Prompt screen button to change the volume of the voice prompts or to turn voice guidance on and off.

Information Provided by:
DEALER E-PROCESS

Volume: Press + or − to increase or to decrease the volume of the voice prompts. The system will respond with the adjusted voice level.

Voice Guidance: Press On or Off to turn voice instructions on and off while traveling on a planned route.

Route Preference

Press the Route Preference screen button to change route options when the system calculates a route.

Allow Major Roads: This feature allows the system to use major roads when calculating a planned route.

Allow Toll Roads: This feature allows the system to use toll roads when calculating a planned route.

Allow Ferrys: This feature allows the system to use ferries when calculating a planned route.

Allow Time and Seasonal Restricted Roads: This feature allows the system to use time restricted and seasonal roads when calculating a planned route.

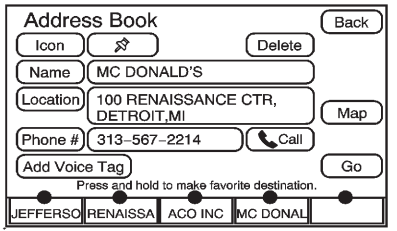
Edit Address Book — How to Add

To add an address to the address book, see “Adding Destinations to the Address Book” under *Destination on page 7-70*.

Edit Address Book — Edit/View

To edit the name of an address book:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Edit/View Address Book.
4. Select the Address book entry.



5. Press the Name screen button and use the alpha keyboard to edit or add the name.
6. Press OK to save your changes, then press Back to return to the Address Book information screen.

To add or change the phone number of an address book entry:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Edit/View Address Book.
4. Select the address book entry to change.

Information Provided by:
DEALER E-PROCESS

5. Press the Phone # screen button and use the numeric keyboard to input or change the phone number.
6. Press OK to save your changes, then press Back to return to the Address Book information screen.

To change the map icon of an address book entry:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Edit/View Address Book.
4. Select the address book entry to change.
5. Press the Icon screen button.
6. Select an icon from the list.

To add a voice tag to an address book entry:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Edit/View Address Book.
4. Press Add Voice Tag.
5. The system will ask for you to state the name. You will have four seconds to state the name. The system will respond back with the name and prompt you to repeat the name for confirmation.

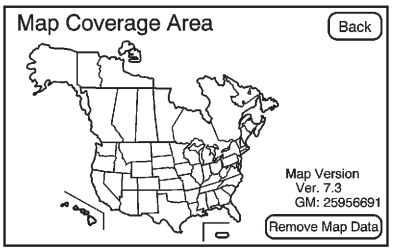
To delete an address book entry:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Edit/View Address Book.
4. Select the address book entry to delete.
5. Press Delete to delete the address book entry.
6. A confirmation pop-up will display. Press OK to delete; press Cancel to cancel the operation.

To delete the entire address book:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Edit/View Address Book.
4. A list of all the address book entries will display. Press and hold Clear All.
5. A confirmation pop-up will display. Press OK to delete; press Cancel to cancel the operation.

Map Database Information



Use the Map Database Information/ Remove Map Data screen button to view the coverage areas of the map database or to replace the map database.

Information Provided by:
DEALER E-PROCESS

1. Press the Map Database Information/Remove Map Data screen button to display the Map Coverage Area screen.
2. Press the Remove Map Data screen button to remove the map data. A screen showing, “The Map can now be safely removed” displays.
3. Press the confirmation screen button to safely remove the map data.

If the map data is not removed, the map database will not be available for that ignition cycle. Map database functionality can be restored by cycling the ignition.

Off-Road Mode

To turn the Off-road mode on or off:

1. Press CONFIG.
2. Press the Nav screen button.
3. Press Off-Road mode. The button will be highlighted when the feature is on.

When the off-road mode is turned on, the navigation system will show the path being traveled by the vehicle when not on a marked road. This path will be a simulation since the map database coverage will not have these roads on the DVD. This path will be stored in the navigation system's memory, see “Previous Destination” under *Destination on page 7-70* for more information.

See *Defensive Driving on page 9-3* for more information about off-road driving.

Traffic Options (US and Canada)

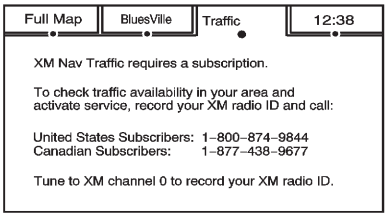
Read the following Options descriptions to understand how the XM NavTraffic™ operates.

XM NavTraffic (USA and Canada)

Vehicles with the navigation system have an XM NavTraffic receiver. XM NavTraffic is a subscription service provided via XM Satellite Radio. XM NavTraffic provides real-time traffic information fully integrated to the navigation system to display current traffic conditions for a driver’s chosen route. XM NavTraffic allows drivers to make the most informed, timesaving routing decisions.

If the Traffic screen button is pressed or if an attempt is made to turn on the traffic display in the Navigation Setup Menu without a subscription, a Caution screen displays indicating that XM traffic is not activated.

Information Provided by:
DEALER E-PROCESS



Three types of traffic information for major roadways are displayed on the navigation system:

- Unscheduled traffic incident data, such as accidents and disabled vehicles
- Scheduled traffic incident data, such as road construction and road closures
- Traffic flow information (rate of speed data)

Traffic information is delivered to the vehicle by the XM Radio satellites. XM NavTraffic makes it possible for the navigation system to provide continuously updated traffic information personalized for a driver's needs.

XM NavTraffic currently broadcasts the traffic information for many markets nationally, and the service may be available in more cities in the future. Visit www.xmnavtraffic.com for more details on local coverage.

A service fee is required in order to receive the XM NavTraffic service.

Turning XM NavTraffic On and Off

To turn traffic on or off:

1. Press CONFIG, then press CONFIG repeatedly until Nav is selected or press the Nav screen button.
2. Press the Traffic Options button.
3. Press the Traffic button. This button is highlighted when it is active.

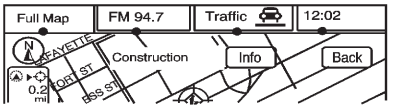
 Selecting Alert for Approaching Traffic Events enables the system to show a pop-up screen that notifies of possible traffic issues ahead.

 When this feature is highlighted, while traveling on a route, accidents located on the route are indicated and can be avoided.

Information Provided by:
DEALER E-PROCESS

Traffic Icon

The Traffic Icon appears on the Traffic Tab, next to the word Traffic, when traffic is found in the local area.



The Traffic Icon has three different condition displays. These are:

Condition	Traffic Status Icon
• No XM NavTraffic™ subscription. • No Traffic is found in the local area. • The Traffic Feature is turned off.	Traffic

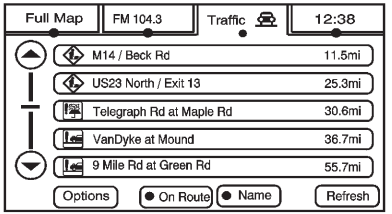
Condition	Traffic Status Icon
Traffic events are in the area, but none are on route.	Traffic
Traffic events are on route.	Traffic

Locations and Information of Traffic Conditions

The system may take some time to sort the information. The list of traffic conditions display in the order of distance from the vehicle, up to approximately 125 km (75 mi). With a route planned, the system defaults to list traffic events on your route.

Without a route planned, if travelling on a major interstate, the system lists events immediately ahead on the interstate first. Then all other traffic events follow. Not all traffic conditions may be listed.

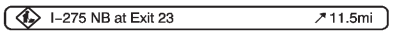
To view the traffic condition location and information on the map:



1. Press NAV, then press NAV repeatedly until Traffic is selected, or press the Traffic screen button. A list of traffic conditions with distance from the vehicle's current position displays.

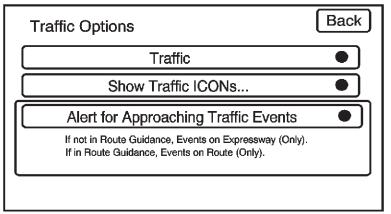
Information Provided by:
DEALER E-PROCESS

An arrow may appear before the distance. The arrow indicates the distance is a straight line distance and it shows the direction of the event from the current vehicle's position. If no arrow appears, the distance indicates how far the event is ahead on current Interstate highway or route. While the vehicle is moving, the traffic list up or down, scroll arrows are limited to a maximum of four pages. No more than four pages of traffic events may be viewed while the vehicle is moving.



2. Select a traffic condition to get more detailed information of the event.

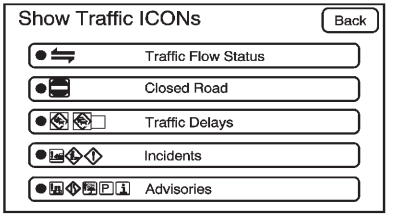
Options



Press the Options screen button. A Traffic Options menu displays. Select the desired traffic related option.

Traffic: Press to enable or disable the traffic function.

Show Traffic ICONS: Press to display traffic icons on the map screen. This function allows which traffic information displays.



Traffic Flow Status — This screen button is used to enable or disable the green, yellow, red and orange arrows shown beside the roads and used to show the traffic flow or extent of a traffic event.

- Black indicates a closed road segment.
- Red indicates significantly impaired traffic flow with average speed of fewer than 40 km/h (25 mph).

Information Provided by:
DEALER E-PROCESS

- Yellow indicates slightly impaired traffic flow with average speed between 40 km/h (25 mph) and 72 km/h (45 mph).
- Green indicates normal traffic flow with average speed above 72 km/h (45 mph).
- Orange indicates construction.

Traffic flow data arrows display on the map when scaled up to eight miles.

Closed Road, Traffic Delays, Incidents, and Advisories — These four screen buttons are used to select the traffic event ICONS that appear on the map screens.

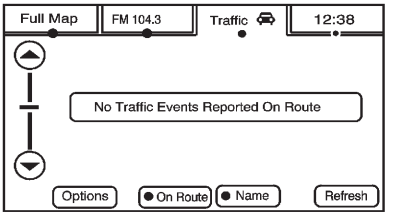
Alert for Approaching Traffic Events: When On, if an approaching traffic event is within the alert range, one of two traffic alert pop-up screens display:

- With no route planned, while on expressways, Approaching Traffic Event without Avoid screen displays.
- With route planned, Traffic Event on Route screen displays.

If the Alert for Approaching Traffic Events is Off, the alert pop-up screen does not display.

On-Route

Select the On Route screen button to display all events ahead on the current active route. If no traffic events have been reported on route, No Traffic Events Reported On route displays.



Name

Press the Name screen button to display traffic events in the order of distance. The closest event is shown first.

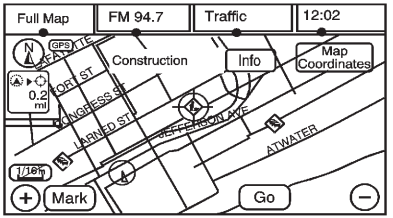
Refresh

Press the Refresh screen button to update the screen with all of the latest traffic events, miles, etc.

Traffic events update approximately every two minutes. To update the events immediately, press the Refresh screen button.

Information Provided by:
DEALER E-PROCESS

Scrolling to Traffic Events on the Map



While scrolling the map, traffic condition icons may appear. Traffic events may appear up to 75 mi (125 km) from your current position. To receive information about the traffic condition, place the cross hairs over the traffic condition icon.

After pressing the INFO (information) screen button, the type of traffic condition, the street name, and a description of the traffic condition displays. See “Scrolling the Map” under *Maps on page 7-63* for more information.

To display traffic events in another state or a great distance away, scroll to the desired area, and then stop scrolling. Wait for the traffic to update. It may take up to two minutes before traffic in this new area can be received and displayed.

Traffic Event Display Categories

The following are traffic condition categories and symbols that can appear on the display:

Category 1, Road Closure:

(Road Closed): Road and/or ramps closed.

Category 2, Traffic Delayed:

(Stopped Traffic): Traffic stopped, stop and go traffic, delayed and congested traffic.

Category 3, Incidents:

(Alert): Object in the roadway, disabled vehicle, or dangerous road conditions.

(Accident): Roadway obstructed due to accident.

(Road Works): Delayed traffic due to construction.

Category 4, Advisories:

/ (Road Condition): Delayed or stopped traffic, lane blocked or closed due to a road condition.

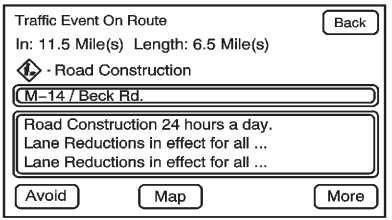
(Weather): Heavy rain, snow, or fog weather condition.

(Parking): Available parking area.

(Information): Special event, general information, or warning.

Information Provided by: DEALER E-PROCESS

Detailed Traffic Event Screens



Traffic Event Screen

The detailed Traffic Event screens are used to display additional details of a traffic event condition. This screen may display if:

- Scrolling to an event on the map and then pressing INFO.
- Selecting a traffic event listed on the Traffic Event List screen.

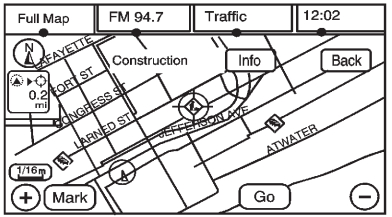
The Traffic Event screen may display when approaching a traffic event.

Back, Map, More, and Avoid

These buttons have common functions across all three Detailed Traffic Event screens.

Back: Press to return to the previous screen.

Map: If available, press to display the related traffic event on the map.



Map Traffic Event Icon with Back Screen

More: Press to display more of the traffic event description, if the whole event does not fit in the given display.

Avoid: This button is used to avoid the location of an event on the route. If pressed, a new route is calculated and the related traffic event is avoided. After the new route has been calculated, the navigation system goes to the full map screen and shows the new route.

The Avoid button is only available if the event is on the route ahead.

Traffic Voice Prompts

The traffic voice prompts are part of the current navigation voice prompts. If the navigation voice prompts are turned off, all traffic prompts are also turned off.

If the voice prompts are on, whenever an Alert for Approaching Traffic is displayed, the system gives the related voice prompt. The content of the voice prompt depends on actual traffic event data.

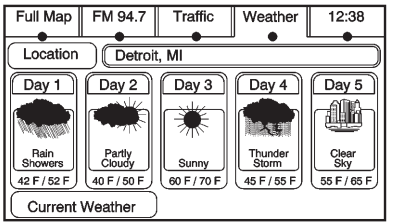
Information Provided by:
DEALER E-PROCESS

The RPT (Repeat) button is for navigation traffic maneuvers only. It is not used to repeat traffic prompts. During a traffic voice prompt, if RPT is pressed, the current prompt playback cancels.

Traffic prompts are disabled during OnStar (if equipped) or Voice Recognition activity.

XM Weather (If Equipped)

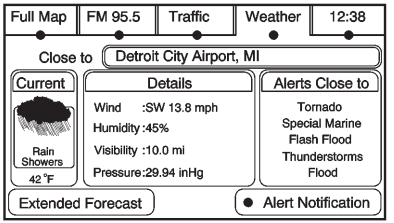
Press the Weather screen button to display the Current or Extended Forecast Weather.



The Extended Forecast Weather screen displays five days of the forecasted weather at the vehicle's current position.

Press the Location button located near the top leftside of the screen to change the current location to a new location from a list of 156 supported cities. The display will then update the extended forecast for the new chosen location.

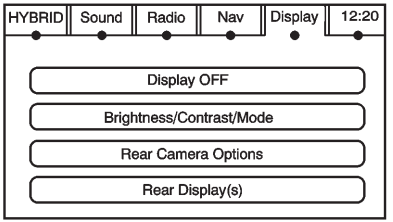
Press the Current Weather button located near the bottom leftside of the Extended Forecast Screen to display the current weather at the vehicle's current position. Weather alerts will also be displayed in the Alerts nearby area. These alerts include Flash Flood Warning, Flood Warning, Special Marine Warning, Tornado Warning, and Thunderstorm Warning.



Alert Notification: Press the Alert Notification button located at the bottom rightside of the Current Weather screen turns on or off Weather alert pop-ups. The Weather Alert Pop-up, when turned on, will appear briefly in any audio source, providing alert notification during extreme weather warnings close to the vehicle's current position.

Information Provided by:
DEALER E-PROCESS

Display

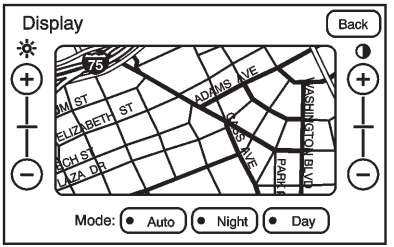


Press CONFIG to enter the configure menu options, then press CONFIG repeatedly until Display is selected or press the Display screen button.

Display OFF

Press this screen button to turn the display off. Press any control button to view the display.

Brightness/Contrast/Mode



Press this screen button to change the brightness, contrast, and mode of the display.

☼ **(Brightness):** Press + or − to increase or decrease the brightness of the screen.

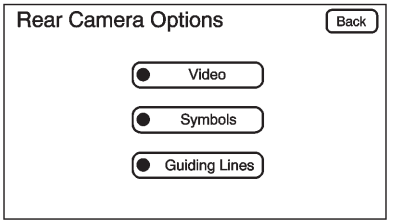
◑ **(Contrast):** Press + or − to increase or decrease the contrast of the screen.

Auto (Automatic): Press so the system can automatically adjust the screen background depending on exterior lighting conditions.

Night: Press to make the map background darker.

Day: Press to make the map background brighter.

Rear Vision Camera (If Equipped)



Rear Camera Options: Press to display options available.

The available options are:

Video: Press to turn on or off.

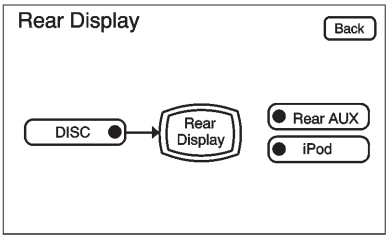
Symbols: Press to turn on or off.

Guiding Lines: Press to turn on or off.

Information Provided by:
DEALER E-PROCESS

For more information about the Rear Vision Camera, see *Rear Vision Camera (RVC) on page 9-48* in the vehicle owner manual.

Rear Display(s)



Press the Rear Display(s) screen button to allow the choice of sources for rear display between front disc, rear aux, or usb, if connected.

Setting the Clock

The navigation system time and the analog clock operate independently. Changing the time through the navigation system does not change the time on the analog clock. See *Clock on page 5-7* to change the analog clock time.

Press CONFIG to enter the configure menu options, then press CONFIG repeatedly until the time is selected or press the time screen button.

Hours: Press − or + to decrease or increase the hours.

Minutes: Press − or + to decrease or increase the minutes.

12/24 Format: Select the 12 screen button for standard time; select the 24 screen button for military time.

Global Positioning System (GPS)

The navigation system determines the position of the vehicle by using satellite signals, various vehicle signals, and map data.

At times, other interferences such as the satellite condition, road configuration, the condition of the vehicle and/or other circumstances can interfere with the navigation system's ability to determine the accurate position of the vehicle.

The GPS shows the current position of the vehicle using signals sent by the GPS Satellites of the United States Department of Defense. When the vehicle is not receiving signals from the satellites, a symbol appears on the map screen. Refer to *Global Positioning System (GPS) on page 7-96*.

Information Provided by:
DEALER E-PROCESS

This system may not be available or interferences may occur if any of the following are true:

- Signals are obstructed by tall buildings, trees, large trucks, or a tunnel.
- Objects are located on the front dash of the vehicle.
- Satellites are being repaired or improved.
- After-market glass tinting has been applied to the vehicle's windshield.

Notice: **Do not apply after-market glass tinting to the vehicle's windows. Glass tinting interferes with the system's ability to receive GPS signals and causes the system to malfunction. The window might have to be replaced to correct the problem. This would not be covered by the warranty.**

For more information if the GPS is not functioning properly, see *Vehicle Positioning on page 7-97* and *Problems with Route Guidance on page 7-98*.

Vehicle Positioning

At times, the position of the vehicle on the map may be inaccurate due to one or more of the following reasons:

- Road system has changed.
- Vehicle is driving on slippery road surfaces such as in sand, gravel, and/or snow.
- Vehicle is traveling on winding roads.
- Vehicle is on a long straight road.
- Vehicle is approaching a tall building or a large vehicle.
- Surface streets run parallel to a freeway.
- Vehicle has just been transferred by a vehicle carrier or a ferry.
- Current position calibration is set incorrectly.
- Vehicle is traveling at high speed.
- Vehicle changes directions more than once, or when the vehicle is turning on a turn table in a parking lot.
- Vehicle is entering and/or exiting a parking lot or a garage.
- GPS signal is not received.
- Roof carrier is installed on the vehicle.
- Vehicle is being driven with tire chains.
- Tires are replaced.
- Tire pressure for the tires is incorrect.
- Tires are worn.
- First time the map DVD is inserted.
- Battery is disconnected for several days.

Information Provided by: DEALER E-PROCESS

- Vehicle is driving in heavy traffic where driving is at low speeds, and the vehicle is stopped and started repeatedly.

See your dealer if other problems occur.

Problems with Route Guidance

Inappropriate route guidance may occur under one or more of the following conditions:

- You have not turned onto the road indicated.
- Route guidance may not be available when using automatic rerouting for the next right or left turn.
- The route may not be changed when using automatic rerouting.
- There is no route guidance when turning at an intersection.
- Plural names of places may be announced occasionally.
- It may take a long time to operate automatic rerouting during high-speed driving.
- Automatic rerouting may display a route returning to the set stopover if you are heading for a destination without passing through a set stopover.
- The route prohibits the entry of a vehicle due to a regulation by time or season or any other regulation which may be given.
- Some routes may not be searched.
- The route to the destination may not be shown if there are new roads, if roads have recently changed, or if certain roads are not listed on the map DVD. See *Database Coverage Explanations on page 7-99*

To recalibrate the vehicle's position on the map, see your dealer.

If the System Needs Service

If the navigation system needs service and the steps listed here have been followed but there are still problems, see your dealer for assistance.

Map Data Updates

The navigation map database is stored on a compact flash card. It is usable only in this type of navigation system, and will not function in other electronic devices.

The map in the vehicle was installed by the factory and is the most up-to-date information available as the vehicle was produced. This map may have to be updated periodically, provided that the map information has changed. See your dealer for service.

Information Provided by: DEALER E-PROCESS

Ordering Map Data Updates

The map database in the vehicle is the most up-to-date information available when the vehicle was produced. The map database is updated periodically, provided that the map information has changed.

United States and Canada

For any questions about the system or the update process, contact the GM Nav Disc Center toll-free phone number, 1-877-NAV-DISC (1-877-628-3472) or go to the center's website, www.gmnavdisc.com. For any updates or replacements, call the GM Nav Disc Center or order the new database online. Have the Vehicle Identification Number (VIN) available when ordering to ensure the correct and most up-to-date map database for the vehicle is sent. See “Vehicle Identification Number (VIN)” in the index of the vehicle owner manual for more information.

Mexico

For any questions about the operation of the navigation system or the update process, contact General Motors of Mexico, Customer Care Center Cadillac toll-free phone number, 01-800-466-0805 or write to cac.cadillac@gm.com. Have the Vehicle Identification Number (VIN) available when ordering to ensure the correct and most up-to-date DVD map disc for the vehicle is sent. See “Vehicle Identification Number (VIN)” in the Index of the vehicle owner manual for more information.

After receiving the updated map database, see your dealer for replacement.

Database Coverage Explanations

Coverage area depends upon the map detail available. Some areas have greater map detail than others. The navigation system works only as well as the information provided on the stored map data. See *Map Data Updates on page 7-98* on how to obtain updated map information.

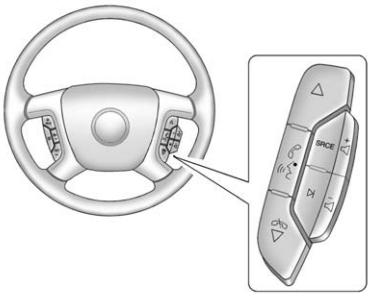
Information Provided by: DEALER E-PROCESS

Voice Recognition

The navigation system's voice recognition allows for hands-free operation of the navigation system, audio system, and OnStar (if equipped) features.

Voice recognition can be used when the ignition is on or when Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP) on page 9-26* for more information.

To use voice recognition:



1. Press and hold SRCE located on the steering wheel until you hear a beep. The audio system mutes.
2. Clearly state one of the commands listed on the following pages.

Helpful Hints for Stating Commands

- When a multiple command is available, choose the command that works best.
- Words that are in brackets are optional. For example, for the command Radio [band] [select] FM, stating Radio FM or Radio select FM are both valid commands.
- When the system recognizes the command the system does one of the following:
 - Perform the function.
 - Ask you to confirm your choice.
 - Issue an error message “Did not recognize. Voice Recognition Canceled.”
- If you experience difficulty with the system recognizing a command, try saying it more softly, and wait for a few seconds after the beep, or repeat the command.

Information Provided by:
DEALER E-PROCESS

- Background noise may cause voice commands to be misunderstood, including airflow noise from wind.
- To use the voice recognition system, the map DVD must be loaded and the navigation system must be on.

This system is able to recognize commands in three different languages. The system only recognizes commands based on the language selected from the Driver Information Center (DIC). See *Driver Information Center (DIC) on page 5-23* for more information.

Voice Recognition Commands

The following list shows all of the voice commands available for the navigation system with a brief description of each. The commands are listed with the optional words in brackets. To use the voice commands, refer to the instructions listed previously.

Voice Tag Commands

The following are voice tag commands that can be accessed by clearly stating the commands exactly as they are written. There are up to 40 voice tag entries for destinations.

Navigation go to [destination], navigation select: These commands instruct the system to select a destination saved under the voice tag you have stored. The system prompts for a destination name then waits for you to state the name.

If not currently driving on a route, the system automatically creates the voice tag destination as the final destination. If driving on a route, the system automatically creates the voice tag destination as a stopover. Up to three stopovers can be created.

Storing Voice Tags

From the address book entry information page, press the Add Voice tag screen button. The system responds “Name Please?” and you will have four seconds to record a name. The system asks for confirmation of the name before saving it as a voice tag.

Navigation Help

This command instructs the system to assist with navigation commands.

Display Commands

Use the following display commands to set the display mode.

Display [set] day [mode]: Sets the display to daytime mode.

Display [set] night [mode]: Sets the display to night mode.

Display [set] auto [mode]: Sets the display to automatic mode. The system changes between day and night mode automatically.

Information Provided by: DEALER E-PROCESS

System help: Instructs the system to assist with display commands.

Radio Commands

The following are radio commands that can be accessed by clearly stating the commands exactly as they are written.

Radio [band] [select] AM, radio [band] [select] FM, radio [band] [select] XM (if equipped), radio [band] [select] satellite (if equipped): Instructs the system to go to either the AM, FM, or XM (if equipped).

Radio [select] (frequency) AM, radio [select] (frequency) FM: Instructs the system to go to a specific frequency on either AM or FM.

Radio [select] (channel) XM (if equipped), radio [select] (channel) satellite (if equipped): Instructs the system to go to a specific channel on the XM band (if equipped).

Radio help: Instructs the system to assist with radio commands.

CD Commands

The following are CD, MP3, and DVD commands that can be accessed by clearly stating the commands exactly as they are written.

CD, DVD, Disc: Use this command to select a CD, DVD, or disc that is currently loaded.

CD, DVD, Disc, [select] track (one, two, three, etc.): Instructs the system to select a specific track number.

CD, DVD, Disc select next folder: Use this command to select the next folder on the MP3 or audio DVD.

CD, DVD, Disc select previous folder: Use this command to select the previous folder on the MP3 or audio DVD.

CD help, DVD help, Disc help: Instructs the system to assist with CD and DVD commands.

Auxiliary Commands

The following auxiliary commands can be accessed by clearly stating the commands exactly as they are written. The commands are available when the auxiliary source is available.

Aux, Auxiliary: Use this command to select the auxiliary device, when a device is connected.

Voice Help

Provides a description of help commands that can be used.

Information Provided by:
DEALER E-PROCESS

Phone

Bluetooth

For vehicles equipped with Bluetooth capability, the system can interact with many cell phones, allowing:

- Placement and receipt of calls in a hands-free mode.
- Sharing of the cell phone's address book or contact list with the vehicle.

To minimize driver distraction, before driving, and with the vehicle parked:

- Become familiar with the features of the cell phone. Organize the phone book and contact lists clearly and delete duplicate or rarely used entries. If possible, program speed dial or other shortcuts.
- Review the controls and operation of the infotainment system.
- Pair cell phone(s) to the vehicle. The system may not work with all cell phones. See "Pairing" in this section for more information.
- If the cell phone has voice dialing capability, learn to use that feature to access the address book or contact list. See "Voice Pass-Thru" in this section for more information.
- See "Storing and Deleting Phone Numbers" in this section for more information.

⚠ WARNING

When using a cell phone, it can be distracting to look too long or too often at the screen of the phone or the infotainment (navigation) system. Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

A Bluetooth system can use a Bluetooth-capable cell phone with a Hands-Free Profile to make and receive phone calls. The system can be used while the key is in the ON/RUN or ACC/ACCESSORY position. The range of the Bluetooth system can be up to 9.1 m (30 ft). Not all phones support all functions, and not all phones work with the in-vehicle Bluetooth system. See www.gm.com/bluetooth for more information on compatible phones.

Voice Recognition

The Bluetooth system uses voice recognition to interpret voice commands to dial phone numbers and name tags.

For additional information, say "Help" while you are in a voice recognition menu.

Noise: Keep interior noise levels to a minimum. The system may not recognize voice commands if there is too much background noise.

Information Provided by: DEALER E-PROCESS

When to Speak: A short tone sounds after the system responds indicating when it is waiting for a voice command. Wait until the tone and then speak.

How to Speak: Speak clearly in a calm and natural voice.

Audio System

When using the in-vehicle Bluetooth system, sound comes through the vehicle's front audio system speakers and overrides the audio system. Use the audio system volume knob, during a call, to change the volume level. The adjusted volume level remains in memory for later calls. To prevent missed calls, a minimum volume level is used if the volume is turned down too low.

Bluetooth Controls

Use the buttons located on the steering wheel to operate the in-vehicle Bluetooth system. See *Steering Wheel Controls on page 5-2* for more information.

(Push To Talk): Press to answer incoming calls, confirm system information, and start speech recognition.

(End): Press to end a call, reject a call, or cancel an operation.

Pairing

A Bluetooth enabled cell phone must be paired to the Bluetooth system and then connected to the vehicle before it can be used. See the cell phone manufacturer's user guide for Bluetooth functions before pairing the cell phone. If a Bluetooth phone is not connected, calls will be made using OnStar Hands-Free Calling, if equipped. See *OnStar Overview on page 14-1* for more information.

Pairing Information

- A Bluetooth phone with MP3 capability cannot be paired to the vehicle as a phone and an MP3 player at the same time.
- Up to five cell phones can be paired to the Bluetooth system.
- The pairing process is disabled when the vehicle is moving.
- Pairing only needs to be completed once, unless the pairing information on the cell phone changes or the cell phone is deleted from the system.
- Only one paired cell phone can be connected to the Bluetooth system at a time.
- If multiple paired cell phones are within range of the system, the system connects to the first available paired cell phone in the order that they were first paired to the system. To connect to a different paired phone, see “Connecting to a Different Phone” later in this section.

Information Provided by: DEALER E-PROCESS

Pairing a Phone

1. Press and hold ✆ / ⋐ for two seconds.
2. Say “Bluetooth.” This command can be skipped.
3. Say “Pair.” The system responds with instructions and a four-digit Personal Identification Number (PIN). The PIN is used in Step 5.
4. Start the pairing process on the cell phone that you want to pair. For help with this process, see the cell phone manufacturer's user guide.
5. Locate the device named “Your Vehicle” in the list on the cell phone. Follow the instructions on the cell phone to enter the PIN provided in Step 3. After the PIN is successfully entered, the system prompts you to provide a name for the paired cell phone. This name will be used to indicate which phones are paired and connected to the vehicle. The system responds with “<phone name> has been successfully paired” after the pairing process is complete.
6. Repeat Steps 1 through 5 to pair additional phones.

Listing All Paired and Connected Phones

The system can list all cell phones paired to it. If a paired cell phone is also connected to the vehicle, the system responds with “is connected” after that phone name.

1. Press and hold ✆ / ⋐ for two seconds.
2. Say “Bluetooth.”
3. Say “List.”

Deleting a Paired Phone

If the phone name you want to delete is unknown, see “Listing All Paired and Connected Phones.”

1. Press and hold ✆ / ⋐ for two seconds.
2. Say “Bluetooth.”
3. Say “Delete.” The system asks which phone to delete.
4. Say the name of the phone you want to delete.

Connecting to a Different Phone

To connect to a different cell phone, the Bluetooth system looks for the next available cell phone in the order in which all the available cell phones were paired. Depending on which cell phone you want to connect to, you may have to use this command several times.

1. Press and hold ✆ / ⋐ for two seconds.
2. Say “Bluetooth.”
3. Say “Change phone.”
 - If another cell phone is found, the response will be “<Phone name> is now connected.”
 - If another cell phone is not found, the original phone remains connected.

Information Provided by: DEALER E-PROCESS

Storing and Deleting Phone Numbers

The system can store up to 30 phone numbers as name tags in the Hands-Free Directory that is shared between the Bluetooth and OnStar systems, if equipped.

The following commands are used to delete and store phone numbers.

Store: This command will store a phone number, or a group of numbers as a name tag.

Digit Store: This command allows a phone number to be stored as a name tag by entering the digits one at a time.

Delete: This command is used to delete individual name tags.

Delete All Name Tags: This command deletes all stored name tags in the Hands-Free Calling Directory and the OnStar Turn-by-Turn Destinations Directory, if equipped.

Using the "Store" Command

1. Press and hold ✆ / ⌇ for two seconds.
2. Say "Store."
3. Say the phone number or group of numbers you want to store all at once with no pauses, then follow the directions given by the system to save a name tag for this number.

Using the "Digit Store" Command

If an unwanted number is recognized by the system, say "Clear" at any time to clear the last number.

To hear all of the numbers recognized by the system, say "Verify" at any time.

1. Press and hold ✆ / ⌇ for two seconds.
2. Say "Digit Store."
3. Say each digit, one at a time, that you want to store. After each digit is entered, the system repeats back the digit it heard followed by a tone. After the last digit has been entered, say "Store," and then follow the directions given by the system to save a name tag for this number.

Using the "Delete" Command

1. Press and hold ✆ / ⌇ for two seconds.
2. Say "Delete."
3. Say the name tag you want to delete.

Using the "Delete All Name Tags" Command

This command deletes all stored name tags in the Hands-Free Calling Directory and the OnStar Turn-by-Turn Destinations Directory, if equipped.

To delete all name tags:

1. Press and hold ✆ / ⌇ for two seconds.
2. Say "Delete all name tags."

Information Provided by: DEALER E-PROCESS

Listing Stored Numbers

The list command will list all stored numbers and name tags.

Using the "List" Command

1. Press and hold ✆ / 🎤 for two seconds.
2. Say "Directory."
3. Say "Hands-Free Calling."
4. Say "List."

Making a Call

Calls can be made using the following commands.

Dial or Call: The dial or call command can be used interchangeably to dial a phone number or a stored name tag.

Digit Dial: This command allows a phone number to be dialed by entering the digits one at a time.

Re-dial: This command is used to dial the last number used on the cell phone.

Using the "Dial" or "Call" Command

1. Press and hold ✆ / 🎤 for two seconds.
2. Say "Dial" or "Call."
3. Say the entire number without pausing, or say the name tag.

Once connected, the person called will be heard through the audio speakers.

Using the "Digit Dial" Command

The digit dial command allows a phone number to be dialed by entering the digits one at a time. After each digit is entered, the system repeats back the digit it heard followed by a tone.

If an unwanted number is recognized by the system, say "Clear" at any time to clear the last number.

To hear all of the numbers recognized by the system, say "Verify" at any time.

1. Press and hold ✆ / 🎤 for two seconds.
2. Say "Digit Dial."
3. Say each digit, one at a time, that you want to dial. After each digit is entered, the system repeats back the digit it heard followed by a tone. After the last digit has been entered, say "Dial."

Once connected, the person called will be heard through the audio speakers.

Using the "Re-dial" Command

1. Press and hold ✆ / 🎤 for two seconds.
2. After the tone, say "Re-dial."

Once connected, the person called will be heard through the audio speakers.

Information Provided by: DEALER E-PROCESS

Receiving a Call

When an incoming call is received, the audio system mutes and a ring tone is heard in the vehicle.

- Press ✆ / ⌇ to answer the call.
- Press ✆ / ▽ to ignore a call.

Call Waiting

Call waiting must be supported on the cell phone and enabled by the wireless service carrier.

- Press ✆ / ⌇ to answer an incoming call when another call is active. The original call is placed on hold.
- Press ✆ / ⌇ again to return to the original call.
- To ignore the incoming call, no action is required.
- Press ✆ / ▽ to disconnect the current call and switch to the call on hold.

Three-Way Calling

Three-way calling must be supported on the cell phone and enabled by the wireless service carrier.

1. While on a call, press ✆ / ⌇.
2. Say “Three-way call.”
3. Use the dial or call command to dial the number of the third party to be called.
4. Once the call is connected, press ✆ / ⌇ to link all callers together.

Ending a Call

Press ✆ / ▽ to end a call.

Muting a Call

During a call, all sounds from inside the vehicle can be muted so that the person on the other end of the call cannot hear them.

- To mute a call, press ✆ / ⌇ , and then say “Mute call.”
- To cancel mute, press ✆ / ⌇ , and then say “Un-mute call.”

Transferring a Call

Audio can be transferred between the Bluetooth system and the cell phone.

The cell phone must be paired and connected with the Bluetooth system before a call can be transferred. The connection process can take up to two minutes after the ignition is turned to ON/RUN.

Information Provided by: DEALER E-PROCESS

Transferring Audio from the Bluetooth System to a Cell Phone

During a call with the audio in the vehicle:

1. Press ✆ / 🎤.
2. Say “Transfer Call.”

Transferring Audio to the Bluetooth System from a Cell Phone

During a call with the audio on the cell phone, press ✆ / 🎤. The audio transfers to the vehicle. If the audio does not transfer to the vehicle, use the audio transfer feature on the cell phone. See your cell phone manufacturer's user guide for more information.

Voice Pass-Thru

Voice pass-thru allows access to the voice recognition commands on the cell phone. See your cell phone manufacturer's user guide to see if the cell phone supports this feature.

To access contacts stored in the cell phone:

1. Press and hold ✆ / 🎤 for two seconds.
2. Say “Bluetooth.” This command can be skipped.
3. Say “Voice.” The system responds “OK, accessing <phone name>.”

The cell phone's normal prompt messages will go through their cycle according to the phone's operating instructions.

Dual Tone Multi-Frequency (DTMF) Tones

The Bluetooth system can send numbers and the numbers stored as name tags during a call. You can use this feature when calling a menu-driven phone system. Account numbers can also be stored for use.

Sending a Number or Name Tag During a Call

1. Press ✆ / 🎤. The system responds “Ready,” followed by a tone.
2. Say “Dial.”
3. Say the number or name tag to send.

Information Provided by: DEALER E-PROCESS

Clearing the System

Unless information is deleted out of the in-vehicle Bluetooth system, it will be retained indefinitely. This includes all saved name tags in the phone book and phone pairing information. For information on how to delete this information, see the previous section “Deleting a Paired Phone” and the previous sections on deleting name tags.

Other Information

The Bluetooth® word mark and logos are owned by the Bluetooth® SIG, Inc. and any use of such marks by General Motors is under license. Other trademarks and trade names are those of their respective owners.

See *Radio Frequency Statement on page 13-21* for information regarding Part 15 of the Federal Communications Commission (FCC) rules and Industry Canada Standards RSS-GEN/210/220/310.

Information Provided by:
DEALER E-PROCESS

Climate Controls

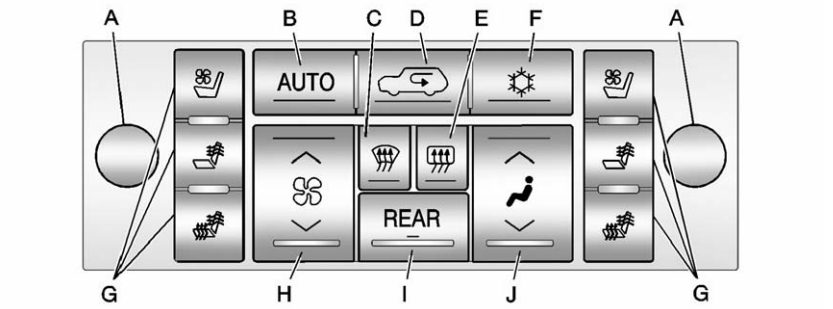
Climate Control Systems
Dual Automatic Climate Control System 8-1
Rear Climate Control System (Rear Climate with Rear Seat Audio) 8-6

Air Vents
Air Vents 8-7

Climate Control Systems

Dual Automatic Climate Control System

The heating, cooling, and ventilation in the vehicle can be controlled with this system. The vehicle also has a flow-through ventilation system described later in this section.



Climate Control with Heated and Cooled Seats Shown

A. Driver and Passenger Temperature Controls
B. AUTO (Automatic Operation)
C. Defrost
D. Recirculation
E. Rear Window Defogger
F. Air Conditioning
G. Heated and Cooled Seats
H. Fan Control

Information Provided by: DEALER E-PROCESS

I. REAR (Rear Climate Control)

J. Air Delivery Mode Control

Off: Press the driver side temperature knob to turn the climate control system off. Outside air still enters the vehicle, and is directed to the floor. This direction can be changed by pressing the mode button. The temperature can also be adjusted using either temperature knob. Press the up or down arrows on the fan switch, the defrost button, the AUTO button, driver side temperature knob, or the air conditioning button to turn the system on when it is off.

Driver and Passenger Side Temperature Knob

The driver and passenger side temperature knobs are used to adjust the temperature of the air coming through the system on the driver or passenger side of the vehicle. The temperature can be adjusted even if the system is turned off. This is possible since outside air always flows through the system as the vehicle is moving forward unless it is set to recirculation mode. See “Recirculation” later in this section.

Turn the knob clockwise or counterclockwise to increase or decrease the cabin temperature. The display will show the temperature setting increasing or decreasing.

Set the passenger temperature setting to match the driver temperature setting by pressing the passenger temperature knob.

When in defrost mode the passenger temperature setting cannot be changed.

Automatic Operation

AUTO (Automatic): When automatic operation is active the system will control the inside temperature, the air delivery, and the fan speed.

Use the steps below to place the entire system in automatic mode:

1. Press the AUTO button.

 When AUTO is selected, the display will change to show the current temperature(s) and AUTO come on the display. The current delivery mode and fan speed will also be displayed for approximately 5 seconds.

 When AUTO is selected, the air conditioning operation and air inlet will be automatically controlled. The air conditioning compressor will run when the outside temperature is over about 4°C (40°F). The air inlet will normally be set to outside air. If it is hot outside, the air inlet may automatically switch to recirculate inside air to help quickly cool down the vehicle. The light on the button comes on in recirculation.

Information Provided by: DEALER E-PROCESS

2. Set the driver and passenger temperature.

 To find your comfort setting, start with a 23°C (74°F) temperature setting and allow about 20 minutes for the system to regulate. Use the driver or passenger temperature buttons to adjust the temperature setting as necessary. If a temperature setting of 15°C (60°F) is chosen, the system remains at the maximum cooling setting. If a temperature setting of 32°C (90°F) is chosen, the system remains at the maximum heat setting. Choosing either maximum setting will not cause the vehicle to heat or cool any faster.

Be careful not to cover the sensor located on the top of the instrument panel near the windshield. This sensor regulates air temperature based on sun load and also turns on the headlamps.

To avoid blowing cold air in cold weather, the system will delay turning on the fan until warm air is available. The length of delay depends on the engine coolant temperature. Pressing the fan switch will override this delay and change the fan to a selected speed.

Manual Operation

(Fan Control): Press the up or down arrows to increase or decrease the fan speed

Pressing this button when the system is off will turn the system on.

Pressing either arrow while using automatic operation will place the fan in manual operation. The fan setting will display and the AUTO light will turn off. The air delivery will remain in automatic operation.

(Air Delivery Mode Control): Press to change the direction of the airflow in the vehicle. Repeatedly press the button until the desired mode appears on the display.

Information Provided by: DEALER E-PROCESS

When the system is turned off, the display goes blank after displaying the current status of the system.

(Vent): Air is directed to the instrument panel outlets.

(Bi-Level): Air is divided between the instrument panel and floor outlets. Some air is directed towards the windshield and side window outlets. Cooler air is directed to the upper vents and warmer air to the floor vents.

(Floor): Air is directed to the floor outlets, with some to the windshield, side window outlets, and second row floor outlets. In this mode, the system automatically selects outside air.

(Defog): This mode clears the windows of fog or moisture. Air is directed to the windshield, floor outlets, and side window vents. In this mode, the system turns off recirculation and runs the air conditioning compressor unless the outside temperature is close to

freezing. The recirculation mode cannot be selected while in the defog mode.

(Defrost): This mode removes fog or frost from the windshield more quickly. Air is directed to the windshield and side window vents, with some directed to the floor vents. In this mode, the system automatically forces outside air into the vehicle and runs the air conditioning compressor unless the outside temperature is close to freezing. The recirculation mode cannot be selected while in the defrost mode.

The passenger temperature control cannot be activated while in defrost mode. If the passenger control knob is pressed, the passenger temperature flashes three times and will not work. If the passenger control knob is adjusted, the driver temperature indicator changes. The passenger temperature will not be displayed.

If vent, bi-level, or floor mode is selected again, the climate control system displays the previous temperature settings.

Do not drive the vehicle until all the windows are clear.

(Air Conditioning): Press to turn the air conditioning (A/C) compressor on and off. An indicator light comes on to show that the air conditioning is on.

Pressing this button when the outside temperature is too cool for air conditioning will make the air conditioning indicator flash 3 times and then turn off indicating the air conditioning mode is not available. If the air conditioning is on and the outside temperature drops below a temperature which is too cool for air conditioning to be effective, the air conditioning light turns off to show that the air conditioning mode has been canceled.

On hot days, open the windows long enough to let hot inside air escape. This helps to reduce the time it takes for the vehicle to cool down. It also helps the system to operate more efficiently.

The air conditioning system removes moisture from the air, so a small amount of water might drip under the vehicle while idling or after turning off the engine. This is normal.

(Recirculation): Press to turn the recirculation mode on or off. An indicator light comes on to show that the recirculation is on.

This mode recirculates and helps to quickly cool the air inside the vehicle. It can be used to help prevent outside air and odors from entering the vehicle.

The recirculation mode cannot be used with floor, defog, or defrost modes. If recirculation is selected with one of those modes, the indicator light flashes three times and then turns off. The air

Information Provided by: DEALER E-PROCESS

conditioning compressor also comes on when this mode is activated. While in recirculation mode the windows may fog when the weather is cold and damp. To clear the fog, select either the defog or defrost mode and increase the fan speed.

The recirculation mode can also be turned off by turning off the ignition.

REAR (Rear Climate Control): For vehicles with the rear heating and air conditioning controls. Press the REAR button to turn the rear climate control system on or off. See *Rear Climate Control System (Rear Climate with Rear Seat Audio) on page 8-6*.

Rear Window Defogger

The rear window defogger uses a warming grid to remove fog from the rear window.

(Rear Window Defogger): Press to turn the rear window defogger on or off. It automatically turns off after it has been activated. The defogger can also be turned off by turning off the engine. Do not drive the vehicle until all the windows are clear.

Notice: **Do not use a razor blade or sharp object to clear the inside rear window. Do not adhere anything to the defogger grid lines in the rear glass. These actions may damage the rear defogger. Repairs would not be covered by your warranty.**

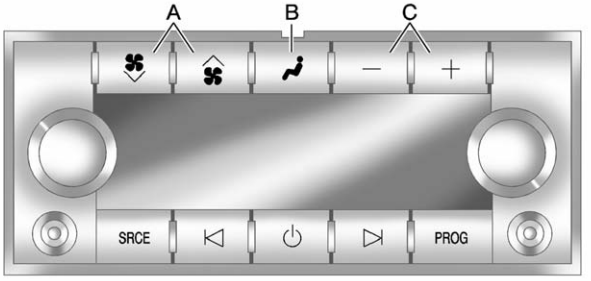
Heated Mirrors: Press to help clear fog or frost from the surface of the outside mirror. See “Outside Heated Mirrors” in *Heated Mirrors on page 2-17*.

Heated or Cooled Seats: For vehicles with heated and cooled seats, see *Heated and Ventilated Front Seats on page 3-7*.

Information Provided by: DEALER E-PROCESS

Rear Climate Control System (Rear Climate with Rear Seat Audio)

For vehicles with the rear heat and air conditioning controls, they are integrated with the rear seat audio controls located in the center console. The system can be controlled from the front controls as well as the rear controls.



Rear Climate Control with Rear Seat Audio Controls

A. Fan Control
B. Air Delivery Mode Control
C. Temperature Control

REAR: Press the REAR button on the front climate control system to turn the rear climate control system on or off. An indicator comes on when the rear system is on.

The rear climate control system can also be turned off by pressing and holding the button. To turn the system on from the rear seats, press any rear climate control button, except the button.

Mimic Mode: This mode matches the rear climate control to the front climate control airflow settings. It comes on when REAR is pressed the first time.

Independent Mode: This mode directs rear seating airflow according to the settings of the rear controls.

To turn the system on from the rear, press any rear climate control button, except the button.

Information Provided by:
DEALER E-PROCESS

Automatic Operation, If Equipped

AUTO: Press the air delivery mode button until this setting is selected to control the inside temperature, air delivery, and fan speed. AUTO appears in the display when automatic operation is active.

+ or − (Increase/Decrease Temperature): Press the + or − buttons to increase or decrease the cabin temperature. The rear control temperature display will show the temperature setting increasing or decreasing.

The display only indicates climate control functions when the system is in rear independent mode.

Manual Operation

(Fan Control): Press these buttons on the rear seat audio control panel to increase or decrease the airflow. Pressing the fan up button when the system is off will turn the system on. The air delivery mode will remain under automatic control.

+ or − (Temperature Control): Press these buttons to adjust the temperature of the air flowing into the passenger area. Press the + button for warmer air and press the − button for cooler air.

(Air Delivery Mode Control): Press the mode button to change the direction of the airflow in the vehicle. Repeatedly press the button until the desired mode appears on the display. Multiple presses will cycle through the delivery selections.

Air Vents

Use the air outlets located in the center and on the side of the instrument panel to direct the airflow.

Operation Tips

- Keep the hood and front air inlets free of ice, snow, or any other obstruction (such as leaves). The heater and defroster will work far better, reducing the chance of fogging the inside of the windows.
- When you enter a vehicle in cold weather, press the fan up button to the maximum fan level before driving. This helps clear the intake ducts of snow and moisture, and reduces the chance of fogging the inside of the window.

Information Provided by: DEALER E-PROCESS

- Keep the air path under the front seats clear of objects. This helps air to circulate throughout the vehicle.
- Adding outside equipment to the front of the vehicle, such as hood-air deflectors, may affect the performance of the heating and air conditioning system. Check with your dealer before adding equipment to the outside of the vehicle.

Information Provided by:
DEALER E-PROCESS

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Driving Information

Distracted Driving

Distraction comes in many forms and can take your focus from the task of driving. Exercise good judgment and do not let other activities divert your attention away from the road. Many local governments have enacted laws regarding driver distraction. Become familiar with the local laws in your area.

To avoid distracted driving, always keep your eyes on the road, hands on the wheel, and mind on the drive.

- Do not use a phone in demanding driving situations. Use a hands-free method to place or receive necessary phone calls.
- Watch the road. Do not read, take notes, or look up information on phones or other electronic devices.
- Designate a front seat passenger to handle potential distractions.
- Become familiar with vehicle features before driving, such as programming favorite radio stations and adjusting climate control and seat settings. Program all trip information into any navigation device prior to driving.
- Wait until the vehicle is parked to retrieve items that have fallen to the floor.
- Stop or park the vehicle to tend to children.
- Keep pets in an appropriate carrier or restraint.
- Avoid stressful conversations while driving, whether with a passenger or on a cell phone.

Information Provided by: DEALER E-PROCESS

⚠ WARNING

Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

Refer to the Infotainment section for more information on using that system, including pairing and using a cell phone.

Refer to the Navigation section for information on that system, including pairing and using a cell phone.

Defensive Driving

Defensive driving means “always expect the unexpected.” The first step in driving defensively is to wear the safety belt. See *Safety Belts on page 3-15*.

- Assume that other road users (pedestrians, bicyclists, and other drivers) are going to be careless and make mistakes. Anticipate what they might do and be ready.
- Allow enough following distance between you and the driver in front of you.
- Focus on the task of driving.

Drunk Driving

Death and injury associated with drinking and driving is a global tragedy.

⚠ WARNING

Drinking and then driving is very dangerous. Your reflexes, perceptions, attentiveness, and judgment can be affected by even a small amount of alcohol. You can have a serious — or even fatal — collision if you drive after drinking.

Do not drink and drive or ride with a driver who has been drinking. Ride home in a cab; or if you are with a group, designate a driver who will not drink.

Information Provided by: DEALER E-PROCESS

Control of a Vehicle

Braking, steering, and accelerating are important factors in helping to control a vehicle while driving.

Braking

Braking action involves perception time and reaction time. Deciding to push the brake pedal is perception time. Actually doing it is reaction time.

Average driver reaction time is about three-quarters of a second. In that time, a vehicle moving at 100 km/h (60 mph) travels 20 m (66 ft), which could be a lot of distance in an emergency.

Helpful braking tips to keep in mind include:

- Keep enough distance between you and the vehicle in front of you.
- Avoid needless heavy braking.
- Keep pace with traffic.

If the engine ever stops while the vehicle is being driven, brake normally but do not pump the brakes. Doing so could make the pedal harder to push down. If the engine stops, there will be some power brake assist but it will be used when the brake is applied. Once the power assist is used up, it can take longer to stop and the brake pedal will be harder to push.

Steering

Hydraulic Power Steering

Your vehicle has hydraulic power steering. It may require maintenance. See Power Steering Fluid *Power Steering Fluid on page 10-22*.

If power steering assist is lost because the engine stops or the power steering system is not functioning, the vehicle can be steered but may required increased effort. See your dealer if there is a problem.

If the vehicle is a hybrid, see the hybrid supplement for more information.

Curve Tips

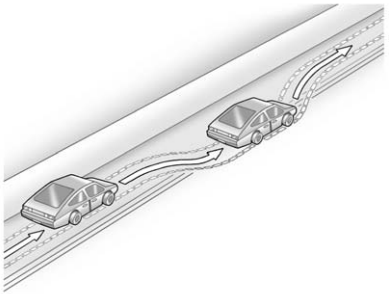
- Take curves at a reasonable speed.
- Reduce speed before entering a curve.
- Maintain a reasonable steady speed through the curve
- Wait until the vehicle is out of the curve before accelerating gently into the straightaway.

Steering in Emergencies

- There are some situations when steering around a problem may be more effective than braking.
- Holding both sides of the steering wheel allows you to turn 180 degrees without removing a hand.
- Antilock Brake System (ABS) allows steering while braking.

Information Provided by: DEALER E-PROCESS

Off-Road Recovery



The vehicle's right wheels can drop off the edge of a road onto the shoulder while driving. Follow these tips:

1. Ease off the accelerator and then, if there is nothing in the way, steer the vehicle so that it straddles the edge of the pavement.
2. Turn the steering wheel about one-eighth of a turn, until the right front tire contacts the pavement edge.
3. Then turn the steering wheel to go straight down the roadway.

Loss of Control

Skidding

There are three types of skids that correspond to the vehicle's three control systems:

- Braking Skid — wheels are not rolling.
- Steering or Cornering Skid — too much speed or steering in a curve causes tires to slip and lose cornering force.
- Acceleration Skid — too much throttle causes the driving wheels to spin.

Defensive drivers avoid most skids by taking reasonable care suited to existing conditions, and by not overdriving those conditions. But skids are always possible.

If the vehicle starts to slide, follow these suggestions:

- Ease your foot off the accelerator pedal and quickly steer the way you want the vehicle to go. The vehicle may straighten out. Be ready for a second skid if it occurs.
- Slow down and adjust your driving according to weather conditions. Stopping distance can be longer and vehicle control can be affected when traction is reduced by water, snow, ice, gravel, or other material on the road. Learn to recognize warning clues — such as enough water, ice, or packed snow on the road to make a mirrored surface — and slow down when you have any doubt.
- Try to avoid sudden steering, acceleration, or braking, including reducing vehicle speed by shifting to a lower gear. Any sudden changes could cause the tires to slide.

Information Provided by:
DEALER E-PROCESS

Remember: Antilock brakes help avoid only the braking skid.

Off-Road Driving

All-wheel-drive vehicles can be used for off-road driving. Vehicles without all-wheel drive and vehicles not equipped with All Terrain (AT) or On-Off Road (OOR) tires must not be driven off-road except on a level, solid surface. To contact the tire manufacturer for more information about the original equipment tires, see the Limited Warranty and Owner Assistance Information manual.

Controlling the vehicle is the key to successful off-road driving. One of the best ways to control the vehicle is to control the speed.

⚠ WARNING

When driving off-road, bouncing and quick changes in direction can easily throw you out of position. This could cause you to lose control and crash. You and your passengers should always wear safety belts.

Before Driving Off-Road

- Have all necessary maintenance and service work completed.
- Fuel the vehicle, fill fluid levels, and check inflation pressure in all tires, including the spare, if equipped.
- Read all the information about all-wheel-drive vehicles in this manual.
- Make sure all underbody shields, if equipped, are properly attached.
- Know the local laws that apply to off-road driving.

To gain more ground clearance if needed, it may be necessary to remove the front fascia lower air dam.

Notice: **Operating the vehicle for extended periods without the front fascia lower air dam installed can cause improper air flow to the engine. Re-attach the front fascia air dam after off-road driving.**

Information Provided by: DEALER E-PROCESS

Loading the Vehicle for Off-Road Driving

⚠ WARNING

- Unsecured cargo on the load floor can be tossed about when driving over rough terrain. You or your passengers can be struck by flying objects. Secure the cargo properly.
- Keep cargo in the cargo area as far forward and as low as possible. The heaviest things should be on the floor, forward of the rear axle.
- Heavy loads on the roof raise the vehicle's center of gravity, making it more likely to roll over. You can be seriously or fatally injured if the vehicle rolls over. Put heavy loads inside the cargo area, not on the roof.

For more information about loading the vehicle, see *Vehicle Load Limits on page 9-16*.

Environmental Concerns

- Always use established trails, roads, and areas that have been set aside for public off-road recreational driving and obey all posted regulations.
- Do not damage shrubs, flowers, trees, or grasses or disturb wildlife.
- Do not park over things that burn. See *Parking over Things That Burn on page 9-28*.

Driving on Hills

Driving safely on hills requires good judgment and an understanding of what the vehicle can and cannot do.

⚠ WARNING

Many hills are simply too steep for any vehicle. Driving up hills can cause the vehicle to stall. Driving down hills can cause loss of control. Driving across hills can cause a rollover. You could be injured or killed. Do not drive on steep hills.

Before driving on a hill, assess the steepness, traction, and obstructions. If the terrain ahead cannot be seen, get out of the vehicle and walk the hill before driving further.

Information Provided by: DEALER E-PROCESS

When driving on hills:

- Use a low gear and keep a firm grip on the steering wheel.
- Maintain a slow speed.
- When possible, drive straight up or down the hill.
- Slow down when approaching the top of the hill.
- Use headlamps even during the day to make the vehicle more visible.

⚠ WARNING

Driving to the top of a hill at high speed can cause an accident. There could be a drop-off, embankment, cliff, or even another vehicle. You could be seriously injured or killed. As you near the top of a hill, slow down and stay alert.

- Never go downhill forward or backward with the transmission in N (Neutral). The brakes could overheat and you could lose control.
- When driving down a hill, keep the vehicle headed straight down. Use a low gear because the engine will work with the brakes to slow the vehicle and help keep the vehicle under control.

⚠ WARNING

Heavy braking when going down a hill can cause your brakes to overheat and fade. This could cause loss of control and you or others could be injured or killed. Apply the brakes lightly when descending a hill and use a low gear to keep vehicle speed under control.

If the vehicle stalls on a hill:

1. Apply the brakes to stop the vehicle, and then apply the parking brake.
2. Shift into P (Park) and then restart the engine.
 - If driving uphill when the vehicle stalls, shift to R (Reverse), release the parking brake, and back straight down.
 - Never try to turn the vehicle around. If the hill is steep enough to stall the vehicle, it is steep enough to cause it to roll over.
 - If you cannot make it up the hill, back straight down the hill.
 - Never back down a hill in N (Neutral) using only the brake.

Information Provided by: DEALER E-PROCESS

- The vehicle can roll backward quickly and you could lose control.
- If driving downhill when the vehicle stalls, shift to a lower gear, release the parking brake, and drive straight down the hill.

3. If the vehicle cannot be restarted after stalling, set the parking brake, shift an automatic transmission into P (Park), and turn the vehicle off.
 3.1. Leave the vehicle and seek help.
 3.2. Stay clear of the path the vehicle would take if it rolled downhill.

- Avoid turns that take the vehicle across the incline of the hill. A hill that can be driven straight up or down might be too steep to drive across. Driving across an incline puts more weight on the downhill wheels which could cause a downhill slide or a rollover.
- Surface conditions can be a problem. Loose gravel, muddy spots, or even wet grass can cause the tires to slip sideways, downhill. If the vehicle slips sideways, it can hit something that will trip it – a rock, a rut, etc. – and roll over.
- Hidden obstacles can make the steepness of the incline more severe. If a rock is driven across with the uphill wheels, or if the downhill wheels drop into a rut or depression, the vehicle can tilt even more.
- If an incline must be driven across, and the vehicle starts to slide, turn downhill. This should help straighten out the vehicle and prevent the side slipping.

⚠ WARNING

Getting out of the vehicle on the downhill side when stopped across an incline is dangerous. If the vehicle rolls over, you could be crushed or killed. Always get out on the uphill side of the vehicle and stay well clear of the rollover path.

Information Provided by: DEALER E-PROCESS

Driving in Mud, Sand, Snow, or Ice

Use a low gear when driving in mud – the deeper the mud, the lower the gear. Keep the vehicle moving to avoid getting stuck.

Traction changes when driving on sand. On loose sand, such as on beaches or sand dunes, the tires tend to sink into the sand. This affects steering, accelerating, and braking. Drive at a reduced speed and avoid sharp turns or abrupt maneuvers.

Traction is reduced on hard packed snow and ice and it is easy to lose control. Reduce vehicle speed when driving on hard packed snow and ice.

⚠ WARNING

Driving on frozen lakes, ponds, or rivers can be dangerous. Ice conditions vary greatly and the

(Continued)

WARNING (Continued)

vehicle could fall through the ice; you and your passengers could drown. Drive your vehicle on safe surfaces only.

Driving in Water

⚠ WARNING

Driving through rushing water can be dangerous. Deep water can sweep your vehicle downstream and you and your passengers could drown. If it is only shallow water, it can still wash away the ground from under your tires. Traction could be lost, and the vehicle could roll over. Do not drive through rushing water.

Notice: **Do not drive through standing water if it is deep enough to cover the wheel hubs, axles or exhaust pipe. Deep water can damage the axle and other vehicle parts.**

If the standing water is not too deep, drive slowly through it. At faster speeds, water splashes on the ignition system and the vehicle can stall. Stalling can also occur if you get the exhaust pipe under water. While the exhaust pipe is under water, you will not be able to start the engine. When going through water, the brakes get wet, and it might take longer to stop. See *Driving on Wet Roads on page 9-11*.

After Off-Road Driving

Remove any brush or debris that has collected on the underbody or chassis, or under the hood. These accumulations can be a fire hazard.

After operation in mud or sand, have the brake linings cleaned and checked. These substances can cause glazing and uneven braking.

Information Provided by: DEALER E-PROCESS

Check the body structure, steering, suspension, wheels, tires, and exhaust system for damage and check the fuel lines and cooling system for any leakage.

More frequent maintenance service is required. Refer to the *Maintenance Schedule on page 11-3* for more information.

Driving on Wet Roads

Rain and wet roads can reduce vehicle traction and affect your ability to stop and accelerate. Always drive slower in these types of driving conditions and avoid driving through large puddles and deep-standing or flowing water.

⚠ WARNING

Wet brakes can cause crashes. They might not work as well in a quick stop and could cause pulling to one side. You could lose control of the vehicle.

(Continued)

WARNING (Continued)

After driving through a large puddle of water or a car/vehicle wash, lightly apply the brake pedal until the brakes work normally.

Flowing or rushing water creates strong forces. Driving through flowing water could cause the vehicle to be carried away. If this happens, you and other vehicle occupants could drown. Do not ignore police warnings and be very cautious about trying to drive through flowing water.

Hydroplaning

Hydroplaning is dangerous. Water can build up under the vehicle's tires so they actually ride on the water. This can happen if the road is wet enough and you are going fast enough. When the vehicle is hydroplaning, it has little or no contact with the road.

There is no hard and fast rule about hydroplaning. The best advice is to slow down when the road is wet.

Other Rainy Weather Tips

Besides slowing down, other wet weather driving tips include:

- Allow extra following distance.
- Pass with caution.
- Keep windshield wiping equipment in good shape.
- Keep the windshield washer fluid reservoir filled.
- Have good tires with proper tread depth. See *Tires on page 10-46*.
- Turn off cruise control.

Information Provided by: DEALER E-PROCESS

Highway Hypnosis

Always be alert and pay attention to your surroundings while driving. If you become tired or sleepy, find a safe place to park the vehicle and rest.

Other driving tips include:

- Keep the vehicle well ventilated.
- Keep the interior temperature cool.
- Keep your eyes moving — scan the road ahead and to the sides.
- Check the rearview mirror and vehicle instruments often.

Hill and Mountain Roads

Driving on steep hills or through mountains is different than driving on flat or rolling terrain. Tips for driving in these conditions include:

- Keep the vehicle serviced and in good shape.
- Check all fluid levels and brakes, tires, cooling system, and transmission.
- Shift to a lower gear when going down steep or long hills.

⚠ WARNING

If you do not shift down, the brakes could get so hot that they would not work well. You would then have poor braking or even none going down a hill. You could crash. Shift down to let the engine assist the brakes on a steep downhill slope.

⚠ WARNING

Coasting downhill in N (Neutral) or with the ignition off is dangerous. The brakes will have to do all the work of slowing down and they could get so hot that they would not work well. You would then have poor braking or even none going down a hill. You could crash. Always have the engine running and the vehicle in gear when going downhill.

- Stay in your own lane. Do not swing wide or cut across the center of the road. Drive at speeds that let you stay in your own lane.
- Be alert on top of hills; something could be in your lane (stalled car, accident).

Information Provided by: DEALER E-PROCESS

- Pay attention to special road signs (falling rocks area, winding roads, long grades, passing or no-passing zones) and take appropriate action.

Winter Driving

Driving on Snow or Ice

Drive carefully when there is snow or ice between the tires and the road, creating less traction or grip. Wet ice can occur at about 0°C (32°F) when freezing rain begins to fall, resulting in even less traction. Avoid driving on wet ice or in freezing rain until roads can be treated with salt or sand.

Drive with caution, whatever the condition. Accelerate gently so traction is not lost. Accelerating too quickly causes the wheels to spin and makes the surface under the tires slick, so there is even less traction.

Try not to break the fragile traction. If you accelerate too fast, the drive wheels will spin and polish the surface under the tires even more.

The *Antilock Brake System (ABS) on page 9-35* improves vehicle stability during hard stops on slippery roads, but apply the brakes sooner than when on dry pavement.

Allow greater following distance on any slippery road and watch for slippery spots. Icy patches can occur on otherwise clear roads in shaded areas. The surface of a curve or an overpass can remain icy when the surrounding roads are clear. Avoid sudden steering maneuvers and braking while on ice.

Turn off cruise control, if equipped, on slippery surfaces.

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Blizzard Conditions

Being stuck in snow can be a serious situation. Stay with the vehicle unless there is help nearby. If possible, use the *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*. To get help and keep everyone in the vehicle safe:

- Turn on the hazard warning flashers.
- Tie a red cloth to an outside mirror.

⚠ WARNING

Snow can trap engine exhaust under the vehicle. This may cause exhaust gases to get inside. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

(Continued)

WARNING (Continued)

If the vehicle is stuck in the snow:

- Clear away snow from around the base of your vehicle, especially any that is blocking the exhaust pipe.
- Check again from time to time to be sure snow does not collect there.
- Open a window about 5 cm (2 in) on the side of the vehicle that is away from the wind to bring in fresh air.
- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to a setting that circulates the air inside the vehicle and set the fan speed to the highest setting. See “Climate Control Systems” in the Index.

(Continued)

WARNING (Continued)

For more information about carbon monoxide, see *Engine Exhaust on page 9-29*.

Run the engine for short periods only as needed to keep warm, but be careful.

To save fuel, run the engine for only short periods as needed to warm the vehicle and then shut the engine off and close the window most of the way to save heat. Repeat this until help arrives but only when you feel really uncomfortable from the cold. Moving about to keep warm also helps.

If it takes some time for help to arrive, now and then when you run the engine, push the accelerator pedal slightly so the engine runs faster than the idle speed. This keeps the battery charged to restart the vehicle and to signal for help with the headlamps. Do this as little as possible to save fuel.

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If the Vehicle Is Stuck

Slowly and cautiously spin the wheels to free the vehicle when stuck in sand, mud, ice, or snow. See “Rocking Your Vehicle to Get It Out” later in this section.

If the vehicle has a traction system, it can often help to free a stuck vehicle. Refer to the vehicle's traction system in the Index. If stuck too severely for the traction system to free the vehicle, turn the traction system off and use the rocking method.

⚠ WARNING

If the vehicle's tires spin at high speed, they can explode, and you or others could be injured. The vehicle can overheat, causing an engine compartment fire or other damage. Spin the wheels as little as possible and avoid going above 56 km/h (35 mph).

For information about using tire chains on the vehicle, see *Tire Chains on page 10-65*.

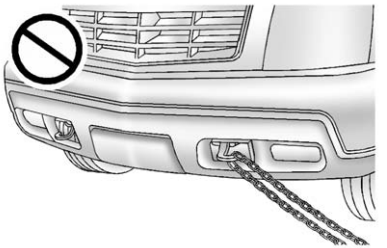
Rocking Your Vehicle to Get It Out

Turn the steering wheel left and right to clear the area around the front wheels. Turn off any traction or stability system. Shift back and forth between R (Reverse) and a forward gear, spinning the wheels as little as possible. To prevent transmission wear, wait until the wheels stop spinning before shifting gears. Release the accelerator pedal while shifting, and press lightly on the accelerator pedal when the transmission is in gear. Slowly spinning the wheels in the forward and reverse directions causes a rocking motion that could free the vehicle. If that does not get the vehicle out after a few tries, it might need to be towed out. Recovery hooks can be used, if the vehicle has them. If the vehicle does need to be towed out, see *Towing the Vehicle on page 10-93*.

Recovery Hooks

⚠ WARNING

Never pull on recovery hooks from the side. The hooks could break and you and others could be injured. When using recovery hooks, always pull the vehicle straight out.



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Notice: **Never use recovery hooks to tow the vehicle. Your vehicle could be damaged and it would not be covered by warranty.**

For vehicles with recovery hooks at the front of the vehicle, you can use them if you are stuck off-road and need to be pulled to some place where you can continue driving.

Vehicle Load Limits

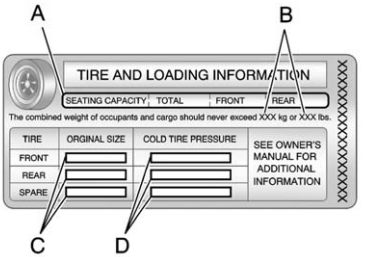
It is very important to know how much weight your vehicle can carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo, and all nonfactory-installed options.

Two labels on your vehicle show how much weight it was designed to carry, the Tire and Loading Information label and the Certification/Tire label.

⚠ WARNING

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash. Overloading can also shorten the life of the vehicle.

Tire and Loading Information Label



Label Example

A vehicle specific Tire and Loading Information label is attached to the center pillar (B-pillar). With the driver door open, you will find the label attached below the door lock post (striker). The tire and

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loading information label shows the number of occupant seating positions (A), and the maximum vehicle capacity weight (B) in kilograms and pounds.

The Tire and Loading Information label also shows the size of the original equipment tires (C) and the recommended cold tire inflation pressures (D). For more information on tires and inflation see *Tires on page 10-46* and *Tire Pressure on page 10-52*.

There is also important loading information on the vehicle Certification/Tire label. It tells you the Gross Vehicle Weight Rating (GVWR) and the Gross Axle Weight Rating (GAWR) for the front and rear axles. See "Certification/Tire Label" later in this section.

Steps for Determining Correct Load Limit

1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs" on your vehicle's placard.
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1400 lbs and there will be five 150 lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs (1400−750 (5 x 150) = 650 lbs).
5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
6. If your vehicle will be towing a trailer, the load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle. See *Trailer Towing on page 9-61* for important information on towing a trailer, towing safety rules and trailering tips.

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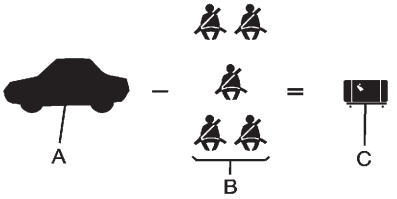


Example 1

A. Maximum Vehicle Capacity Weight for Example 1 = 453 kg (1,000 lbs)

B. Subtract Occupant Weight @ 68 kg (150 lbs) × 2 = 136 kg (300 lbs)

C. Available Occupant and Cargo Weight = 317 kg (700 lbs)

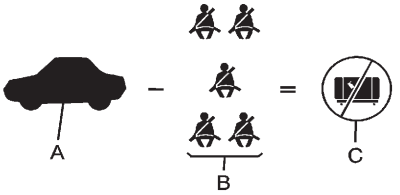


Example 2

A. Vehicle Capacity Weight for Example 2 = 453 kg (1,000 lbs)

B. Subtract Occupant Weight @ 68 kg (150 lbs) × 5 = 136 kg (750 lbs)

C. Available Cargo Weight = 113 kg (250 lbs)



Example 3

A. Maximum Vehicle Capacity Weight for Example 3 = 453 kg (1,000 lbs)

B. Subtract Occupant Weight @ 91 kg (200 lbs) × 5 = 453 kg (1,000 lbs)

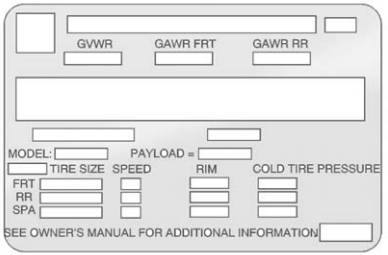
C. Available Cargo Weight = 0 kg (0 lbs)

Refer to your vehicle's tire and loading information label for specific information about your vehicle's capacity weight and seating positions. The combined

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weight of the driver, passengers, and cargo should never exceed your vehicle's capacity weight.

Certification/Tire Label



A vehicle specific Certification/ Tire label is attached to the rear edge of the driver door. The label shows the size of your vehicle's original tires and the inflation pressures needed to obtain the gross weight capacity of your vehicle. This is called Gross Vehicle Weight Rating (GVWR). The GVWR includes the weight of the vehicle, all occupants, fuel, and cargo.

The Certification/Tire label also tells you the maximum weights for the front and rear axles, called Gross Axle Weight Rating (GAWR). To find out the actual loads on your front and rear axles, you need to go to a weigh station and weigh your vehicle. Your dealer can help you with this. Be sure to spread out your load equally on both sides of the center line.

Never exceed the GVWR for your vehicle, or the GAWR for either the front or rear axle.

And, if you do have a heavy load, you should spread it out.

⚠ WARNING

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash. Overloading can also shorten the life of the vehicle.

Your warranty does not cover parts or components that fail because of overloading.

The label will help you decide how much cargo and installed equipment your truck can carry.

Using heavier suspension components to get added durability might not change your

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weight ratings. Ask your dealer to help you load your vehicle the right way.

If you put things inside your vehicle — like suitcases, tools, packages, or anything else — they will go as fast as the vehicle goes. If you have to stop or turn quickly, or if there is a crash, they will keep going.

⚠ WARNING

Things you put inside the vehicle can strike and injure people in a sudden stop or turn, or in a crash.

- Put things in the cargo area of the vehicle. Try to spread the weight evenly.
- Never stack heavier things, like suitcases,

(Continued)

WARNING (Continued)

inside the vehicle so that some of them are above the tops of the seats.

- Do not leave an unsecured child restraint in the vehicle.
- When you carry something inside the vehicle, secure it whenever you can.
- Do not leave a seat folded down unless you need to.

There is also important loading information for off-road driving in this manual. See “Loading Your Vehicle for Off-Road Driving” under *Off-Road Driving on page 9-6*.

Add-On Equipment

When you carry removable items, you may need to put a limit on how many people you can carry inside your vehicle. Be sure to weigh your vehicle before you buy and install the new equipment.

Notice: **Overloading the vehicle may cause damage. Repairs would not be covered by the vehicle warranty. Do not overload the vehicle.**

Remember not to exceed the Gross Axle Weight Rating (GAWR) of the front or rear axle.

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Automatic Level Control

The automatic level control rear suspension comes as a part of the Road Sensing Suspension. See *Road Sensing Suspension on page 9-40*.

This type of level control is fully automatic and will provide a better leveled riding position as well as better handling under a variety of passenger and loading conditions. An air compressor connected to the rear shocks will raise or lower the rear of the vehicle to maintain proper vehicle height. The system is activated when the ignition key is turned to RUN and will automatically adjust vehicle height thereafter. The system may exhaust (lower vehicle height) for up to 10 minutes after the ignition key has been turned to LOCK. You may hear the air compressor operating when the height is being adjusted.

If a weight-distributing hitch is being used, it is recommended to allow the shocks to inflate, thereby leveling the vehicle prior to adjusting the height. See "Weight distributing Hitches and Weight Carrying Hitches" under *Towing Equipment on page 9-65*.

Starting and Operating

New Vehicle Break-In

Notice: **The vehicle does not need an elaborate break-in. But it will perform better in the long run if you follow these guidelines:**

- **Keep the vehicle speed at 88 km/h (55 mph) or less for the first 805 km (500 miles).**
- **Do not drive at any one constant speed, fast or slow, for the first 805 km (500 miles). Do not make full-throttle starts. Avoid downshifting to brake or slow the vehicle.**
- **Avoid making hard stops for the first 322 km (200 miles) or so. During this time the new brake linings are not yet broken in. Hard stops with**

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new linings can mean premature wear and earlier replacement. Follow this breaking-in guideline every time you get new brake linings.

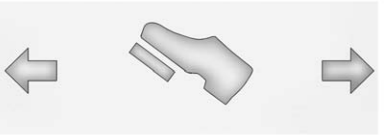
- **Do not tow a trailer during break-in. See *Trailer Towing on page 9-61* for the trailer towing capabilities of the vehicle and more information.**

Following break-in, engine speed and load can be gradually increased.

Adjustable Throttle and Brake Pedal

The vehicle has adjustable throttle and brake pedals that allow you to change their positions.

The feature will not operate when the vehicle is in R (Reverse) or while using the cruise control.



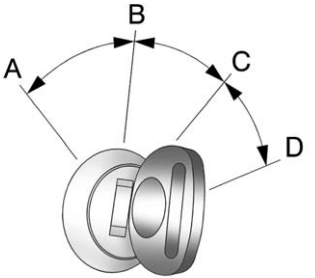
The switch used to adjust the pedals is located on the center console below the climate control system.

Press the right and left arrows to move the pedals either closer or further from your body.

Before you start driving, fully press the brake pedal to confirm the adjustment is right for you. While driving, make only small adjustments.

The vehicle has a memory function which allows the pedal positions to be saved and recalled. See *Memory Seats on page 3-5*.

Ignition Positions



The ignition switch has four different positions.

To shift out of P (Park), the ignition must be in ON/RUN or ACC/ ACCESSORY and the regular brake pedal must be applied.

A (STOPPING THE ENGINE/ LOCK/OFF): When the vehicle is stopped, turn the ignition switch to LOCK/OFF to turn the engine off.

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Retained Accessory Power (RAP) will remain active. See *Retained Accessory Power (RAP) on page 9-26*.

This position locks the ignition. It may also lock the steering wheel and automatic transmission. The key can be removed in LOCK/OFF.

Do not turn the engine off when the vehicle is moving. This will cause a loss of power assist in the brake and steering systems and disable the airbags.

If the vehicle must be shut off In an emergency:

1. Brake using a firm and steady pressure. Do not pump the brakes repeatedly. This may deplete power assist, requiring increased brake pedal force.
2. Shift the vehicle to N (Neutral). This can be done while the vehicle is moving. After shifting to N (Neutral), firmly apply the brakes and steer the vehicle to a safe location.
3. Come to a complete stop, shift to P (Park), and turn the ignition to LOCK/OFF. On vehicles with an automatic transmission, the shift lever must be in P (Park) to turn the ignition switch to the LOCK/OFF position.
4. Set the parking brake. See *Parking Brake on page 9-36*.

⚠ WARNING

Turning off the vehicle while moving may cause loss of power assist in the brake and steering systems and disable the airbags. While driving, only shut the vehicle off in an emergency.

If the vehicle cannot be pulled over, and must be shut off while driving, turn the ignition to ACC/ ACCESSORY.

The steering may bind with the wheels turned off center. If this happens, move the steering wheel from right to left while turning the key to ACC/ACCESSORY. If this doesn't work, then the vehicle needs service.

Notice: **Using a tool to force the key to turn in the ignition could cause damage to the switch or break the key. Use the correct key, make sure it is all the way in, and turn it only with your hand. If the key cannot be turned by hand, see your dealer.**

B (ACC/ACCESSORY): This position lets things like the radio and the windshield wipers operate while the engine is off. Use this position if the vehicle must be pushed or towed.

C (ON/RUN): This position can be used to operate the electrical accessories and to display some instrument panel cluster warning and indicator lights. This position can also be used for service and diagnostics, and to verify the proper operation of the malfunction indicator lamp as may be required for emission inspection purposes.

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The switch stays in this position when the engine is running. The transmission is also unlocked in this position on automatic transmission vehicles.

If you leave the key in the ACC/ ACCESSORY or ON/RUN position with the engine off, the battery could be drained. You may not be able to start the vehicle if the battery is allowed to drain for an extended period of time.

D (START): This is the position that starts the engine. When the engine starts, release the key. The ignition switch returns to ON/RUN for driving.

A warning tone will sound when the driver door is opened, the ignition is in ACC/ACCESSORY or LOCK/OFF and the key is in the ignition.

Starting the Engine

If the vehicle is a hybrid, see the hybrid supplement for more information.

Move the shift lever to P (Park) or N (Neutral). The engine will not start in any other position. To restart the engine when the vehicle is already moving, use N (Neutral) only.

Notice: **Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.**

Starting Procedure

1. With your foot off the accelerator pedal, turn the ignition to START. When the engine starts, let go of the key. The idle speed will go down as the engine warms. Do not race the engine immediately after starting it. Operate the engine and transmission gently to allow the oil to warm up and lubricate all moving parts.

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The vehicle has a Computer-Controlled Cranking System. This feature assists in starting the engine and protects components. If the ignition key is turned to the START position, and then released when the engine begins cranking, the engine will continue cranking for a few seconds or until the vehicle starts. If the engine does not start and the key is held in START, cranking will be stopped after 15 seconds to prevent cranking motor damage. To prevent gear damage, this system also prevents cranking if the engine is already running. Engine cranking can be stopped by turning the ignition switch to the ACC/ACCESSORY or LOCK/OFF position.

When the Low Fuel warning lamp is on and the FUEL LEVEL LOW message is displayed in the Driver Information Center (DIC), the Computer-Controlled Cranking System is disabled to

prevent possible vehicle component damage. When this happens, hold the ignition switch in the START position to continue engine cranking.

Notice: **Cranking the engine for long periods of time, by returning the key to the START position immediately after cranking has ended, can overheat and damage the cranking motor, and drain the battery. Wait at least 15 seconds between each try, to let the cranking motor cool down.**

2. If the engine does not start after 5-10 seconds, especially in very cold weather (below −18°C or 0°F), it could be flooded with too much gasoline. Try pushing the accelerator pedal all the way to the floor and holding it there as you hold the key in START for up to a maximum of 15 seconds. Wait at least 15 seconds between each try, to allow the cranking motor to cool down. When the engine starts, let go of the key and accelerator. If the vehicle starts briefly but then stops again, repeat these steps. This clears the extra gasoline from the engine. Do not race the engine immediately after starting it. Operate the engine and transmission gently until the oil warms up and lubricates all moving parts.

Notice: **If you add electrical parts or accessories, you could change the way the engine operates. Any resulting damage would not be covered by the vehicle warranty. See *Add-On Electrical Equipment on page 9-69*.**

Engine Heater

The engine coolant heater can provide easier starting and better fuel economy during engine warm-up in cold weather conditions at or below −18°C (0°F). Vehicles with an engine heater should be plugged in at least four hours before starting. An internal thermostat in the plug-end of the cord may exist which will prevent engine coolant heater operation at temperatures above −18°C (0°F).

To Use the Engine Coolant Heater

1. Turn off the engine.
2. Open the hood and unwrap the electrical cord. The cord is secured to the engine compartment fuse block with a clip. Carefully remove the wire tie which secures the electrical cord. Do not cut the electrical cord.

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3. Plug the cord into a normal, grounded 110-volt AC outlet.

⚠ WARNING

Plugging the cord into an ungrounded outlet could cause an electrical shock. Also, the wrong kind of extension cord could overheat and cause a fire. You could be seriously injured. Plug the cord into a properly grounded three-prong 110-volt AC outlet. If the cord will not reach, use a heavy-duty three-prong extension cord rated for at least 15 amps.

4. Before starting the engine, be sure to unplug and store the cord as it was before to keep it away from moving engine parts. If you do not, it could be damaged.

The length of time the heater should remain plugged in depends on several factors. Ask a dealer in the area where you will be parking the vehicle for the best advice on this.

Retained Accessory Power (RAP)

The following vehicle accessories can be used for up to 10 minutes after the engine is turned off:

- Audio System
- Power Windows
- OnStar System (if equipped)
- Sunroof (if equipped)

These features work when the key is in ON/RUN or ACC/ ACCESSORY. Once the key is turned from ON/RUN to LOCK/OFF, the windows and sunroof continue to work up to 10 minutes until any door is opened. The radio continues to work for up to 10 minutes or until the driver door is opened.

Shifting Into Park

⚠ WARNING

It can be dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, use the steps that follow. If you are pulling a trailer, see *Driving Characteristics and Towing Tips on page 9-57*.

1. Hold the brake pedal down, then set the parking brake.
2. Move the shift lever into the P (Park) position by pulling the shift lever toward you and moving it up as far as it will go.
3. Turn the ignition key to LOCK/OFF.

Information Provided by: DEALER E-PROCESS

4. Remove the key and take it with you. If you can leave the vehicle with the ignition key in your hand, the vehicle is in P (Park).

Leaving the Vehicle with the Engine Running

⚠ WARNING

It can be dangerous to leave the vehicle with the engine running. The vehicle could move suddenly if the shift lever is not fully in P (Park) with the parking brake firmly set. And, if you leave the vehicle with the engine running, it could overheat and even catch fire. You or others could be injured. Do not leave the vehicle with the engine running.

If you have to leave the vehicle with the engine running, be sure the vehicle is in P (Park) and the parking brake is firmly set. After the shift lever is moved into P (Park), hold the regular brake pedal down. Then, see if you can move the shift lever away from P (Park) without first pulling it toward you. If you can, it means that the shift lever was not fully locked into P (Park).

Torque Lock

If you are parking on a hill and you do not shift the transmission into P (Park) properly, the weight of the vehicle can put too much force on the parking pawl in the transmission. It might be difficult to pull the shift lever out of P (Park). This is called torque lock. To prevent torque lock, set the parking brake and then shift into P (Park) properly before you leave the driver seat. To find out how, see *Shifting Into Park on page 9-26*.

When you are ready to drive, move the shift lever out of P (Park) before releasing the parking brake.

If torque lock does occur, you might need to have another vehicle push yours a little uphill to take some of the pressure from the parking pawl in the transmission. Then you should be able to pull the shift lever out of P (Park).

Shifting out of Park

This vehicle is equipped with an electronic shift lock release system. The shift lock release is designed to:

- Prevent ignition key removal unless the shift lever is in P (Park) with the shift lever button fully released.
- Prevent movement of the shift lever out of P (Park), unless the ignition is in ON/RUN or ACC/ ACCESSORY and the regular brake pedal is applied.

The shift lock release is always functional except in the case of an uncharged or low voltage (less than 9 volt) battery.

Information Provided by: DEALER E-PROCESS

If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See *Jump Starting on page 10-88* for more information.

To shift out of P (Park) use the following:

1. Apply the brake pedal.
2. Move the shift lever to the desired position.

If you still are unable to shift out of P (Park):

1. Ease the pressure on the shift lever.
2. While holding down the brake pedal, press the shift lever all the way into P (Park).
3. Move the shift lever to the desired position.

If you are still having a problem shifting, then have the vehicle serviced soon.

Parking over Things That Burn

⚠ WARNING

Things that can burn could touch hot exhaust parts under the vehicle and ignite. Do not park over papers, leaves, dry grass, or other things that can burn.

Active Fuel Management®

Vehicles with V8 engines may have Active Fuel Management™. This system allows the engine to operate on either all or half of its cylinders, depending on the driving conditions.

When less power is required, such as cruising at a constant vehicle speed, the system will operate in the half cylinder mode, allowing the vehicle to achieve better fuel economy. When greater power demands are required, such as accelerating from a stop, passing, or merging onto a freeway, the system will maintain full-cylinder operation.

If the vehicle has an Active Fuel Management™ indicator, see *Driver Information Center (DIC) on page 5-23* for more information on using this display.

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Engine Exhaust

⚠ WARNING

Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. Exposure to CO can cause unconsciousness and even death.

Exhaust may enter the vehicle if:

- The vehicle idles in areas with poor ventilation (parking garages, tunnels, deep snow that may block underbody airflow or tail pipes).
- The exhaust smells or sounds strange or different.

(Continued)

WARNING (Continued)

- The exhaust system leaks due to corrosion or damage.
- The vehicle exhaust system has been modified, damaged or improperly repaired.
- There are holes or openings in the vehicle body from damage or aftermarket modifications that are not completely sealed.

(Continued)

WARNING (Continued)

If unusual fumes are detected or if it is suspected that exhaust is coming into the vehicle:

- Drive it only with the windows completely down.
- Have the vehicle repaired immediately.

Never park the vehicle with the engine running in an enclosed area such as a garage or a building that has no fresh air ventilation.

Information Provided by: DEALER E-PROCESS

Running the Vehicle While Parked

It is better not to park with the engine running. But if you ever have to, here are some things to know.

⚠ WARNING

Idling a vehicle in an enclosed area with poor ventilation is dangerous. Engine exhaust may enter the vehicle. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death. Never run the engine in an enclosed area that has no fresh air ventilation. For more information, see *Engine Exhaust on page 9-29*.

⚠ WARNING

It can be dangerous to get out of the vehicle if the automatic transmission shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll. Do not leave the vehicle when the engine is running unless you have to. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park).

Follow the proper steps to be sure the vehicle will not move. See *Shifting Into Park on page 9-26*.

If parking on a hill and pulling a trailer, see *Driving Characteristics and Towing Tips on page 9-57*.

Automatic Transmission

If the vehicle is a hybrid, see the hybrid supplement for more information.

The vehicle has a Hydra-Matic® 6L80 automatic transmission, and has an electronic shift position indicator within the instrument panel cluster. The electronic shift position indicator displays when the shift lever is moved out of P (Park).

There are several different positions for the shift lever.



Information Provided by: DEALER E-PROCESS

P (Park): This position locks the rear wheels. It is the best position to use when you start the engine because the vehicle cannot move easily.

When parked on a hill, especially when the vehicle has a heavy load, you may notice an increase in the effort to shift out of P (Park). See "Torque Lock" under *Shifting Into Park on page 9-26* for more information.

⚠ WARNING

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running unless you have to. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the

(Continued)

WARNING (Continued)

vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park). See *Shifting Into Park on page 9-26*. If you are pulling a trailer, see *Driving Characteristics and Towing Tips on page 9-57*.

R (Reverse): Use this gear to back up.

Notice: **Shifting to R (Reverse) while the vehicle is moving forward could damage the transmission. The repairs would not be covered by the vehicle warranty. Shift to R (Reverse) only after the vehicle is stopped.**

To rock the vehicle back and forth to get out of snow, ice, or sand without damaging the transmission, see *If the Vehicle Is Stuck on page 9-15*.

N (Neutral): In this position, the engine does not connect with the wheels. To restart when you are already moving, use N (Neutral) only. Also, use N (Neutral) when the vehicle is being towed.

⚠ WARNING

Shifting into a drive gear while the engine is running at high speed is dangerous. Unless your foot is firmly on the brake pedal, the vehicle could move very rapidly. You could lose control and hit people or objects. Do not shift into a drive gear while the engine is running at high speed.

Notice: **Shifting out of P (Park) or N (Neutral) with the engine running at high speed may damage the transmission. The repairs would not be covered by the vehicle warranty. Be sure the engine is not running at high speed when shifting the vehicle.**

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D (Drive): This position is for normal driving. It provides the best fuel economy. If you need more power for passing, and you are:

- Going less than about 55 km/h (35 mph), push the accelerator pedal about halfway down.
- Going about 55 km/h (35 mph) or more, push the accelerator all the way down.

By doing this, the vehicle shifts down to the next gear and has more power.

D (Drive) can be used when towing a trailer, carrying a heavy load, driving on steep hills, or for off-road driving. You may want to shift the transmission to a lower gear selection if the transmission shifts too often.

Downshifting the transmission in slippery road conditions could result in skidding, see “Skidding” under *Loss of Control on page 9-5*.

M (Manual Mode): This position lets drivers select the range of gears appropriate for current driving conditions. See “Driver Shift Control (DSC)” under *Manual Mode on page 9-33*.

Notice: **Spinning the tires or holding the vehicle in one place on a hill using only the accelerator pedal may damage the transmission. The repair will not be covered by the vehicle warranty. If you are stuck, do not spin the tires. When stopping on a hill, use the brakes to hold the vehicle in place.**

The vehicle has a shift stabilization feature that adjusts the transmission shifting to the current driving conditions in order to reduce rapid upshifts and downshifts. This shift stabilization feature is designed to determine, before making an upshift, if the engine will be able to maintain vehicle speed by analyzing things such as vehicle speed, throttle position and vehicle load.

If the shift stabilization feature determines that a current vehicle speed cannot be maintained, the transmission does not upshift and instead holds the current gear. In some cases, this may appear to be a delayed shift, however the transmission is operating normally.

The vehicle's transmission uses adaptive shift controls that compares key shift parameters to pre-programmed ideal shifts stored in the transmissions computer. The transmission constantly makes adjustments to improve vehicle performance according to how the vehicle is being used, such as with a heavy load or when temperature changes. During this adaptive shift controls process, shifting may feel different as the transmission determines the best settings.

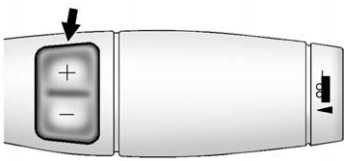
When temperatures are very cold, the Hydra-Matic® 6L80 automatic transmission's gear shifting may be delayed providing more stable shifts until the engine warms up. Shifts

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may be more noticeable with a cold transmission. This difference in shifting is normal.

Manual Mode

Driver Shift Control (DSC)



The vehicle has Driver Shift Control (DSC). DSC controls the vehicle's transmission and vehicle speed while driving down hill or towing a trailer by allowing you to select a desired range of gears.

To use this feature, do the following:

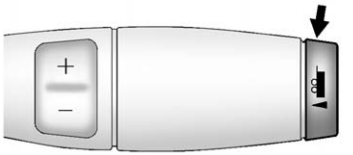
1. Move the shift lever to the M (Manual Mode).
2. Press the plus/minus button, to upshift or downshift selecting the desired range of gears for current driving conditions.

The DIC display will show the message MANUAL SHIFT on the first line and the current gear will be displayed on the second line. The number displayed in the DIC is the highest gear that can be used. However, the vehicle can automatically shift to lower gears as it adjusts to driving conditions. This means that all gears below that number are available. When 5 (Fifth) is selected, 1 (First) through 5 (Fifth) gears are automatically shifted by the vehicle, but 6 (Sixth) cannot be used until the plus/minus button located on the steering column lever is used to change to the gear.

Grade Braking is not available when the Driver Shift Control is active. See *Tow/Haul Mode on page 9-33* for more information.

While using the DSC, Cruise Control and the Tow/Haul Mode can be used.

Tow/Haul Mode



The vehicle has a Tow/Haul Mode. The Tow/Haul Mode adjusts the transmission shift pattern to reduce shift cycling, providing increased performance, vehicle control, and transmission cooling when driving down steep hills and mountain grades, towing, or hauling heavy loads.

Press the button located on the end of the shift lever to turn the tow/haul on or off. When the tow/haul is on, a light on the instrument panel cluster will come on.

See *Tow/Haul Mode Light on page 5-20* and *Hill and Mountain Roads on page 9-12* for more information.

Information Provided by: DEALER E-PROCESS

Also see “Tow/Haul Mode” under *Towing Equipment on page 9-65* for more information.

The Tow/Haul Mode works with the Autoride® feature, if the vehicle has this, to enhance the ride when trailering or with a loaded vehicle. See *Continuous Damping Control (CDC) on page 9-40*.

Grade Braking

The Grade Braking shift modes can be activated by pressing the button on the end of the shift control lever. While in Range Selection Mode, Grade Braking is deactivated allowing the driver to select a desired range of gears.

Grade Braking is only active while the Tow/Haul Mode is selected and you are not in the Range Selection Mode. See “Tow/Haul Mode” listed previously and *Manual Mode on page 9-33* for more information on the Range Selection Mode. Grade Braking assists in maintaining desired vehicle speeds when driving on downhill grades by automatically implementing a shift schedule that utilizes the engine and transmission to slow the vehicle. This reduces wear on the braking system and increases control of the vehicle. Grade Braking monitors vehicle speed, acceleration, engine torque and brake pedal usage. Using this information, it detects when the vehicle is on a downhill grade and the driver desires to slow the vehicle by pressing the brake.

Also see *Towing Equipment on page 9-65* for more information.

Drive Systems

All-Wheel Drive

If the vehicle has this feature, engine power is sent to all four wheels when extra traction is needed. This is like four-wheel drive, but there is no separate lever or switch to engage or disengage the front axle. It is fully automatic, and adjusts itself as needed for road conditions.

If the vehicle is a hybrid, see “Four-Wheel Drive” in the hybrid supplement.

Information Provided by: DEALER E-PROCESS

Brakes

Antilock Brake System (ABS)

This vehicle has the Antilock Brake System (ABS), an advanced electronic braking system that helps prevent a braking skid.

When the engine is started and the vehicle begins to drive away, ABS checks itself. A momentary motor or clicking noise might be heard while this test is going on, and it might even be noticed that the brake pedal moves a little. This is normal.



If there is a problem with ABS, this warning light stays on. See *Antilock Brake System (ABS) Warning Light on page 5-20*.

If driving safely on a wet road and it becomes necessary to slam on the brakes and continue braking to avoid a sudden obstacle, a computer senses that the wheels are slowing down. If one of the wheels is about to stop rolling, the computer will separately work the brakes at each wheel.

ABS can change the brake pressure to each wheel, as required, faster than any driver could. This can help the driver steer around the obstacle while braking hard.

As the brakes are applied, the computer keeps receiving updates on wheel speed and controls braking pressure accordingly.

Remember: ABS does not change the time needed to get a foot up to the brake pedal or always decrease stopping distance. If you get too close to the vehicle in front of you, there will not be enough time to apply the brakes if that vehicle suddenly slows or stops. Always leave enough room up ahead to stop, even with ABS.

Using ABS

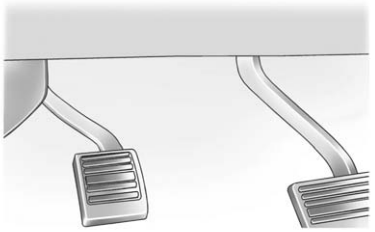
Do not pump the brakes. Just hold the brake pedal down firmly and let ABS work. You might hear the ABS pump or motor operating and feel the brake pedal pulsate, but this is normal.

Braking in Emergencies

ABS allows the driver to steer and brake at the same time. In many emergencies, steering can help more than even the very best braking.

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Parking Brake



Set the parking brake by holding the regular brake pedal down, then pushing down the parking brake pedal.

If the ignition is on, the brake system warning light will come on. See *Brake System Warning Light on page 5-19*.

Notice: **Driving with the parking brake on can overheat the brake system and cause premature wear or damage to brake system parts. Make sure that the parking brake is fully released and the brake warning light is off before driving.**

To release the parking brake, hold the regular brake pedal down, then push down momentarily on the parking brake pedal until you feel the pedal release. Slowly pull your foot up off the parking brake pedal. If the parking brake is not released when you begin to drive, the brake system warning light will flash and a chime will sound warning you that the parking brake is still on.

If you are towing a trailer and are parking on a hill, see *Driving Characteristics and Towing Tips on page 9-57*.

Brake Assist

This vehicle has a brake assist feature designed to assist the driver in stopping or decreasing vehicle speed in emergency driving conditions. This feature uses the stability system hydraulic brake control module to supplement the power brake system under conditions where the driver has quickly and forcefully applied the brake pedal in an attempt to quickly stop or slow down the vehicle. The stability system hydraulic brake control module increases brake pressure at each corner of the vehicle until the ABS activates. Minor brake pedal pulsation or pedal movement during this time is normal and the driver should continue to apply the brake pedal as the driving situation dictates. The brake assist feature will automatically disengage when the brake pedal is released or brake pedal pressure is quickly decreased.

Hill Start Assist (HSA)

Non-hybrid vehicles with StabiliTrak have a Hill Start Assist (HSA) feature, which may be useful when the vehicle is stopped on a grade. This feature is designed to prevent the vehicle from rolling, either forward or rearward, during vehicle

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drive off. After the driver completely stops and holds the vehicle in a complete standstill on a grade, HSA will be automatically activated. During the transition period between when the driver releases the brake pedal and starts to accelerate to drive off on a grade, HSA holds the braking pressure for a maximum of two seconds to ensure that there is no rolling. The brakes will automatically release when the accelerator pedal is applied within the two-second window. It will not activate if the vehicle is in a drive gear and facing downhill or if the vehicle is facing uphill and in R (Reverse). There may be situations on minor hills (less than 5% grade) with a loaded vehicle or while pulling a trailer where HSA will not activate.

Ride Control Systems

StabiliTrak® System

The vehicle has a vehicle stability enhancement system called StabiliTrak. It is an advanced computer-controlled system that assists the driver with directional control of the vehicle in difficult driving conditions.

StabiliTrak activates when the computer senses a discrepancy between the intended path and the direction the vehicle is actually traveling. StabiliTrak selectively applies braking pressure at any one of the vehicle's brakes to assist the driver with keeping the vehicle on the intended path.

StabiliTrak is on automatically whenever the vehicle is started. To assist with directional control of the vehicle, the system should always be left on. Trailer Sway Control (TSC) is also on automatically when the vehicle is started. See *Trailer Sway Control (TSC) on page 9-69* for more information.

When the vehicle is started and begins to move, the system performs several diagnostic checks to insure there are no problems. The system may be heard or felt while it is working. This is normal and does not mean there is a problem with the vehicle. The system should initialize before the vehicle reaches 32 km/h (20 mph). In some cases, it may take approximately 3.2 km (2 mi) of driving before the system initializes.

If cruise control is being used when StabiliTrak activates, the cruise control automatically disengages. The cruise control can be re-engaged when road conditions allow. See *Cruise Control on page 9-41*.

If the system fails to turn on or activate, the StabiliTrak light along with a message will be displayed on the Driver Information Center (DIC).

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If a DIC message appears, make sure the StabiliTrak system has not been turned off using the Traction Control System (TCS)/StabiliTrak button. Then turn the vehicle off, wait 15 seconds, and then turn it back on again to reset the system. If any of the messages still appear on the DIC, the vehicle should be taken in for service. For more information on the DIC messages, see *Ride Control System Messages on page 5-34*.



The StabiliTrak light will flash on the instrument panel cluster when the system or the TSC feature is both on and activated.

The system may be heard or felt while it is working; this is normal.



The TCS/StabiliTrak button is located on the instrument panel.

The traction control part of StabiliTrak can be turned off by pressing and releasing the TCS/StabiliTrak button if both systems (traction control and StabiliTrak) were previously on.



To disable both TCS and StabiliTrak, press and hold the TCS/StabiliTrak button until the StabiliTrak OFF light illuminates and the appropriate DIC message displays. This will also disable the TSC feature.

Traction control and StabiliTrak can be turned on by pressing and releasing the TCS/StabiliTrak button if they are not automatically shut off for any other reason. This will also enable the TSC feature.

When the TCS or StabiliTrak system is turned off, the StabiliTrak light and the appropriate TCS off or StabiliTrak off message will be displayed on the DIC to warn the driver. The vehicle will still have brake-traction control when traction control is off, but will not be able to use the engine speed management system. See “Traction Control Operation” next for more information.

When TCS has been turned off, system noises may still be heard as a result of the brake-traction control coming on.

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It is recommended to leave the system on for normal driving conditions, but it may be necessary to turn the system off if the vehicle is stuck in sand, mud, ice or snow, and you want to "rock" the vehicle to attempt to free it. It may also be necessary to turn off the system when driving in extreme off-road conditions where high wheel spin is required. See *If the Vehicle Is Stuck on page 9-15*.

Traction Control Operation

TCS is part of the StabiliTrak system. Traction control limits wheel spin by reducing engine power to the wheels (engine speed management) and by applying brakes to each individual wheel (brake-traction control) as necessary.

TCS is enabled automatically when the vehicle is started. It will activate and the StabiliTrak light will flash if it senses that any of the wheels are spinning or beginning to lose traction while driving. If traction control is turned off, only the brake-traction control portion of traction control will work. The engine speed management will be disabled. In this mode, engine power is not reduced automatically and the driven wheels can spin more freely. This can cause the brake-traction control to activate constantly.

Notice: **If the wheel(s) of one axle is allowed to spin excessively while the StabiliTrak®, ABS, brake warning lights, and any relevant DIC messages are displayed, the transfer case could be damaged. The repairs would not be covered by the vehicle warranty. Reduce engine power and do not spin the wheel(s) excessively while these lights and messages are displayed.**

TCS may activate on dry or rough roads or under conditions such as heavy acceleration while turning or abrupt upshifts/downshifts of the transmission. When this happens, a reduction in acceleration may be noticed, or a noise or vibration may be heard. This is normal.

If cruise control is being used when the system activates, the StabiliTrak light will flash and cruise control will automatically disengage. Cruise control may be reengaged when road conditions allow. See *Cruise Control on page 9-41*.

StabiliTrak may also turn off automatically if it determines that a problem exists with the system. If the problem does not clear itself after restarting the vehicle, see your dealer for service.

Non-hybrid vehicles with StabiliTrak have a Trailer Sway Control (TSC) feature. See *Trailer Sway Control (TSC) on page 9-69*.

Non-hybrid vehicles with StabiliTrak have a Hill Start Assist (HSA) feature. See *Hill Start Assist (HSA) on page 9-36*.

Information Provided by: DEALER E-PROCESS

Adding non-dealer accessories can affect the vehicle's performance. See *Accessories and Modifications on page 10-3*.

Locking Rear Axle

Vehicles with a locking rear axle can give more traction on snow, mud, ice, sand, or gravel. It works like a standard axle most of the time, but when traction is low, this feature will allow the rear wheel with the most traction to move the vehicle.

Road Sensing Suspension

The Road Sensing Suspension (RSS) feature provides superior vehicle ride and handling under a variety of passenger and loading conditions.

The system is fully automatic and uses a computer controller to continuously monitor vehicle speed, wheel to body position, lift/dive and steering position of the vehicle. The controller then sends signals to each shock absorber to independently adjust the damping level to provide the optimum vehicle ride.

RSS also interacts with the tow/haul mode that, when engaged, will provide additional control of the shock absorbers. This additional control results in better ride and handling characteristics when the vehicle is loaded or towing a trailer. See “Tow/Haul Mode” under *Towing Equipment on page 9-65*.

Continuous Damping Control (CDC)

This vehicle may have a continuous damping control system called Autoride® or MagneRide™. With this feature, improved vehicle ride and handling is provided under a variety of passenger and loading conditions.

Autoride and MagneRide are fully automatic and use a computer controller to continuously monitor vehicle speed, wheel to body position, lift/dive and steering position of the vehicle. The controller then sends signals to each shock absorber to independently adjust the damping level to provide the optimum vehicle ride.

Autoride and MagneRide also interact with the tow/haul mode that, when activated, will provide additional control of the shock absorbers. This additional control results in better ride and handling characteristics when the vehicle is loaded or towing a trailer. See “Tow/Haul Mode” under *Trailer Towing on page 9-61* for more information.

Automatic Level Control

The automatic level control rear suspension is available on light-duty vehicles and comes as a part of the Continuous Damping Control (CDC) suspension, if equipped.

This type of level control is fully automatic and will provide a better leveled riding position as well as

Manual Provided by DEALER E-PROCESS

better handling under a variety of passenger and loading conditions. An air compressor connected to the rear shocks will raise or lower the rear of the vehicle to maintain proper vehicle height. The system is activated when the ignition key is turned to ON/RUN and will automatically adjust vehicle height thereafter. The system may exhaust (lower vehicle height) for up to ten minutes after the ignition key has been turned off. You may hear the air compressor operating when the height is being adjusted.

If a weight-distributing hitch is being used, it is recommended to allow the shocks to inflate, thereby leveling the vehicle prior to adjusting the hitch.

Cruise Control

⚠ WARNING

Cruise control can be dangerous where you cannot drive safely at a steady speed. So, do not use the cruise control on winding roads or in heavy traffic.

Cruise control can be dangerous on slippery roads. On such roads, fast changes in tire traction can cause excessive wheel slip, and you could lose control. Do not use cruise control on slippery roads.

With cruise control, a speed of about 40 km/h (25 mph) or more can be maintained without keeping your foot on the accelerator. Cruise control does not work at speeds below about 40 km/h (25 mph).

When the brakes are applied, cruise control is turned off.

This vehicle has a Hydra-Matic 6-speed automatic transmission, see Grade Braking under *Tow/Haul Mode on page 9-33* for an explanation of how cruise control interacts with the Range Selection Mode, tow/haul and grade braking systems.

This vehicle has StabiliTrak and when the system begins to limit wheel spin, the cruise control will automatically disengage. See *StabiliTrak® System on page 9-37*. When road conditions allow the cruise control to be safely used again, it can be turned back on.

Information Provided by: DEALER E-PROCESS



Cruise Control Shown with Heated Steering Wheel Button (If Equipped)

The cruise control buttons are located on the left side of the steering wheel.

(On/Off): Press to turn the system on or off. The indicator light is on when cruise control is on and turns off when cruise control is off.

+ RES (Resume/Accelerate): Press briefly to make the vehicle resume to a previously set speed, or press and hold to accelerate.

SET − (Set/Coast): Press to set the speed and activate cruise control or make the vehicle decelerate.

(Cancel): Press to disengage cruise control without erasing the set speed from memory.

Setting Cruise Control

If the cruise button is on when not in use, it could get bumped and go into cruise when not desired. Keep the cruise control switch off when cruise is not being used.

The cruise control light on the instrument panel cluster comes on after the cruise control has been set to the desired speed.

1. Press the button.
2. Get up to the desired speed.
3. Press the SET− button located on the steering wheel and release it.
4. Take your foot off the accelerator.

Resuming a Set Speed

If the cruise control is set at a desired speed and then the brakes are applied, the cruise control is disengaged without erasing the set speed from memory.

Once the vehicle speed reaches about 40 km/h (25 mph) or more, press the +RES button on the steering wheel. The vehicle returns to the previous set speed and stays there.

Increasing Speed While Using Cruise Control

If the cruise control system is already activated,

- Press and hold the +RES button on the steering wheel until the desired speed is reached, then release it.
- To increase vehicle speed in small amounts, press the +RES button. Each time this is done, the vehicle goes about 1.6 km/h (1 mph) faster.

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Reducing Speed While Using Cruise Control

If the cruise control system is already activated,

- Press and hold the SET– button on the steering wheel until the desired lower speed is reached, then release it.
- To slow down in small amounts, press the SET– button on the steering wheel briefly. Each time this is done, the vehicle goes about 1.6 km/h (1 mph) slower.

Passing Another Vehicle While Using Cruise Control

Use the accelerator pedal to increase the vehicle speed. When you take your foot off the pedal, the vehicle will slow down to the previous set cruise speed.

Using Cruise Control on Hills

How well the cruise control works on hills depends on the vehicle speed, the load, and the steepness of the hills. When going up steep hills, pressing the accelerator pedal may be necessary to maintain vehicle speed.

While going downhill, the Cruise Grade Braking feature may automatically shift to a lower gear to keep the vehicle's speed down. It may be necessary to apply the brake or manually shift the transmission to a lower gear. The vehicle may shift to a higher gear when grade braking assistance is no longer required. Cruise Grade Braking is not available while in Range Selection Mode. See "Range Selection Mode" under *Manual Mode on page 9-33*.

When the brakes are manually applied the cruise control is disengaged.

Ending Cruise Control

There are three ways to end cruise control:

- To disengage cruise control, step lightly on the brake pedal.
- Press ⊗ on the steering wheel.
- To turn off the cruise control, press on the steering wheel.

Erasing Speed Memory

The cruise control set speed is erased from memory by pressing the button or if the ignition is turned off.

Information Provided by: DEALER E-PROCESS

Object Detection Systems

Ultrasonic Parking Assist

If available, the Ultrasonic Rear Parking Assist (URPA) system uses sensors on the rear bumper to assist with parking and avoiding objects while in R (Reverse).

⚠ WARNING

The URPA system does not detect pedestrians, bicyclists, animals, or objects below the bumper or that are too close or too far from the vehicle. To prevent injury, death, or vehicle damage, even with URPA, always check the area around the vehicle and check all mirrors before backing.

How the System Works

URPA comes on automatically when the shift lever is moved into R (Reverse). A single tone sounds to indicate the system is working.

URPA operates only at speeds less than 8 km/h (5 mph).

An obstacle is indicated by audible beeps. The interval between the beeps becomes shorter as the vehicle gets closer to the obstacle. A continuous tone is heard when the distance is less than 30 cm (12 in).

To be detected, objects must be at least 25 cm (10 in) off the ground and below liftgate level. Objects must also be within 2.5 m (8 ft) from the rear bumper. This distance may be less during warmer or humid weather.

Turning the System On and Off



Press this button, located next to the radio, to disable URPA.

The indicator light will come on and PARK ASSIST OFF displays on the Driver Information Center (DIC). See *Object Detection System Messages on page 5-33*.

When the System Does Not Seem to Work Properly

The following messages may be displayed on the DIC:

SERVICE PARKING ASSIST: If this message occurs, take the vehicle to your dealer for repair.

Information Provided by: DEALER E-PROCESS

PARKING ASSIST OFF: This message occurs if the driver disables the system or if the vehicle is driven above 8 km/h (5 mph) in R (Reverse).

PARKING ASSIST BLOCKED SEE OWNERS MANUAL: This message can occur under the following conditions:

- The ultrasonic sensors are not clean. Keep the vehicle's rear bumper free of mud, dirt, snow, ice, slush, and frost. The message may not clear until frost or ice has melted all around and inside the sensor.
- A trailer is attached to the vehicle, or a bicycle or an object was hanging out of the liftgate during the current or last drive cycle. URPA will return to normal operation after it is determined the object is removed. This could take a few drive cycles.
- A tow bar is attached to the vehicle.

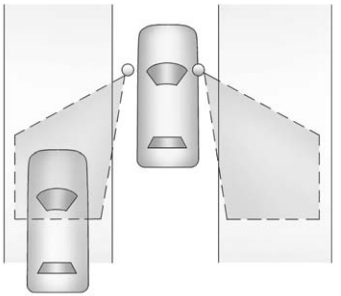
Other conditions may affect system performance, such as vibrations from a jackhammer or the compression of air brakes on a very large truck.

Side Blind Zone Alert (SBZA)

If available, the Side Blind Zone Alert system is a lane changing aid that assists drivers with avoiding crashes that occur with vehicles in the side blind zones.

⚠ WARNING

SBZA does not detect vehicles rapidly approaching outside of the side blind zones, pedestrians, bicyclists, or animals. Failure to use proper care when changing lanes may result in injury, death, or vehicle damage. Always check for other vehicles and use the turn signals when changing lanes.



SBZA Detection Zones

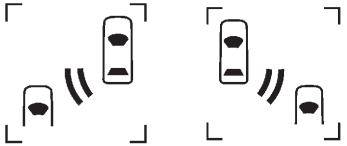
The SBZA sensor covers a zone of approximately one lane over from both sides of the vehicle, 3.5 m (11 ft). This zone starts at each side mirror and goes back approximately 5.0 m (16 ft). The height of the zone is approximately between 0.5 m (1.5 ft) and 2.0 m (6 ft) off the ground.

Use caution while changing lanes when towing a trailer, as the SBZA detection zones do not change when a trailer is towed.

Information Provided by: DEALER E-PROCESS

How the System Works

The SBZA symbol lights up in the side mirrors when the system detects a vehicle in the side blind zone, indicating it may be unsafe to change lanes. Before making a lane change, check the SBZA display, check all mirrors, glance over your shoulder, and use the turn signals.



Left Side Mirror Display **Right Side Mirror Display**

When the vehicle is started, both outside mirror SBZA displays will briefly come on to indicate the system is operating. When the vehicle is moving forward, the left or right side mirror display will light up if a vehicle is detected in that blind zone. If the turn signal is activated and a vehicle is also detected on the same side, the display will flash to give you extra warning not to change lanes.

At speeds greater then 32 km/h (20 mph), SBZA displays may come on when approaching or passing other vehicles. SBZA displays may come on when a passed vehicle remains in or drops back into the detection zone. SBZA can be disabled through the Driver Information Center (DIC). See *Driver Information Center (DIC) on page 5-23*. If SBZA is disabled by the driver, the SBZA mirror displays will not light up.

When the System Does Not Seem To Work Properly

Missed alerts can occur under normal circumstances and will increase in wet conditions. The system does not need to be serviced. SBZA is designed to ignore stationary objects; however, the system may occasionally light up due to guard rails, signs, trees, shrubs, and other stationary objects. This is normal system operation, the vehicle does not need service.

If the SBZA displays do not light up when the system is on and vehicles are in the blind zone, the system may need service. Take the vehicle to your dealer.

SBZA does not operate when the SBZA sensors in the left or right corners of the rear bumper are covered with mud, dirt, snow, ice, slush, or in heavy rainstorms. For cleaning instructions, see “Washing the Vehicle” under *Exterior Care on page 10-96*. If the DIC still displays the SIDE BLIND ZONE SYSTEM UNAVAILABLE message after cleaning the bumper, see your dealer.

Information Provided by: DEALER E-PROCESS

The SBZA displays may remain on if a trailer is attached to the vehicle, or a bicycle or object is extending out to either side of the vehicle.

When SBZA is disabled for any reason other than the driver turning it off, it cannot be turned back on. The SIDE BLIND ZONE ALERT ON option will not be selectable if the conditions for normal system operation are not met.

SBZA Error Messages

The following messages may appear in the DIC:

SIDE BLIND ZONE ALERT SYSTEM OFF: This message indicates that the driver has turned the system off.

SIDE BLIND ZONE SYSTEM UNAVAILABLE: This message indicates that the SBZA system is disabled either because the sensor is blocked and cannot detect vehicles in your blind zone, or the vehicle is passing through an open field of view area, such as the desert, where there is insufficient data for operation. This message may also activate during heavy rain or due to road spray. The vehicle does not need service. For cleaning, see “Washing the Vehicle” under *Exterior Care on page 10-96*.

SERVICE SIDE BLIND ZONE ALERT SYSTEM: If this message appears, both SBZA displays will remain on indicating there is a problem with the SBZA system. If these displays remain on after continued driving, the system needs service. Take the vehicle to your dealer.

FCC Information

See *Radio Frequency Statement on page 13-21* for information regarding Part 15 of the Federal Communications Commission (FCC) rules and Industry Canada Standards RSS-GEN/210/220/310.

Frequency of operation: 24.05GHz – 24.25GHz

Field Strength: Not greater than 2.5V/m peak (0.25V/m average) at a distance of 3m

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

Information Provided by: DEALER E-PROCESS

Rear Vision Camera (RVC)

If available, the Rear Vision Camera (RVC) system displays part of the scene behind the vehicle.

⚠ WARNING

The RVC system does not display pedestrians, bicyclists, animals, or any other object located outside the camera's field of view, below the bumper, or under the vehicle. Do not back the vehicle using only the RVC screen, such as during longer, higher speed backing maneuvers, or where there could be cross-traffic. Perceived distances may be different from actual distances.

(Continued)

WARNING (Continued)

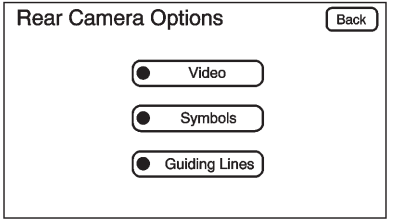
Failure to use proper care before backing may result in injury, death, or vehicle damage. Always check behind and around the vehicle before backing.

Turning the RVC System On or Off

The RVC system is designed to help the driver when backing up by displaying a view of the area behind the vehicle. When the vehicle is shifted into R (Reverse), the video image appears on the navigation screen. After a delay, the navigation screen displays the last screen after the vehicle is shifted out of R (Reverse).

To turn the RVC system on or off:

1. Shift into P (Park).
2. Press the CONFIG hard key to enter the configure menu options, then press the CONFIG hard key to select Display or touch the Display screen button.
3. Select the Rear Camera Options screen button. The Rear Camera Options screen displays.



4. Select the Video screen button. When the Video screen button is highlighted the RVC system is on.

Information Provided by:
DEALER E-PROCESS

The delay that is received after shifting out of R (Reverse) is approximately 10 seconds. The delay can be canceled by performing one of the following:

- Pressing a hard key on the navigation system.
- Shifting in to P (Park).
- Reach a vehicle speed of 8 km/h (5 mph).

Symbols

The navigation system may have a feature that allows for viewing parking assist symbols on the navigation screen while using the RVC. The Ultrasonic Rear Park Assist (URPA) system must not be disabled to use the caution symbols. If URPA has been disabled and the symbols have been turned on, the Rear Parking Assist Symbols Unavailable error message may display. See *Ultrasonic Parking Assist on page 9-44*.

The symbols appear near objects detected by the URPA system. The symbol may cover the object when viewing the navigation screen.

To turn the symbols on or off:

1. Make sure that URPA has not been disabled.
2. Shift into P (Park).
3. Press the CONFIG hard key to enter the configure menu options, then press the CONFIG hard key to select Display or touch the Display screen button.
4. Select the Rear Camera Options screen button. The Rear Camera Options screen displays.
5. Touch the Symbols screen button. The screen button will be highlighted when on.

Guidelines

The RVC system has a guideline overlay that can help the driver align the vehicle when backing into a parking spot.

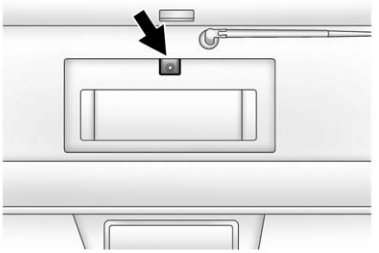
To turn the guidelines on or off:

1. Make sure that URPA has not been disabled.
2. Shift into P (Park).
3. Press the CONFIG hard key to enter the configure menu options, then press the CONFIG hard key to select Display or touch the Display screen button.

Information Provided by: DEALER E-PROCESS

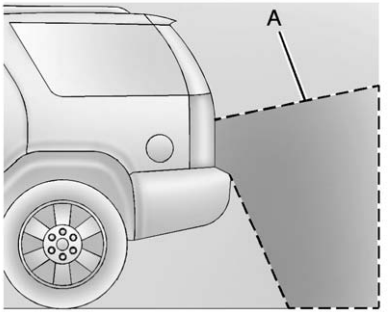
4. Select the Rear Camera Options screen button. The Rear Camera Options screen displays.
5. Touch the Guidelines screen button. The screen button will be highlighted when on.

RVC Location

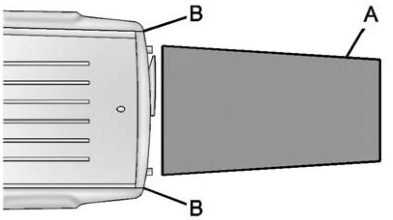


The camera is located above the license plate.

This shows the field of view that the camera provides.



A. View displayed by the camera



A. View displayed by the camera

B. Corners of the rear bumper

Displayed images may be further or closer than they appear. The area displayed is limited and objects which are close to either corner of the bumper or under the bumper do not display.

Information Provided by:
DEALER E-PROCESS

When the System Does Not Seem To Work Properly

The RVC system might not work properly or display a clear image if:

- The RVC is turned off. See “Turning the RVC System On or Off” earlier in this section.
- It is dark.
- The sun or the beam of headlamps is shining directly into the camera lens.
- Ice, snow, mud, or anything else builds up on the camera lens. Clean the lens, rinse it with water, and wipe it with a soft cloth.
- The back of the vehicle is in an accident, the position and mounting angle of the camera can change or the camera can be affected. Be sure to have the camera and its position and mounting angle checked at your dealer.

Fuel

Use of the recommended fuel is an important part of the proper maintenance of this vehicle. To help keep the engine clean and maintain optimum vehicle performance, we recommend the use of gasoline advertised as TOP TIER Detergent Gasoline.

Look for the TOP TIER label on the fuel pump to ensure gasoline meets enhanced detergency standards developed by auto companies. A list of marketers providing TOP TIER Detergent Gasoline can be found at www.toptiergas.com.

TOP TIER™
Detergent Gasoline

CATEGORIE SUPERIEURE™
Essences Détergentes

Vehicles that have a FlexFuel badge and a yellow fuel cap can use either unleaded gasoline or ethanol fuel containing up to 85% ethanol (E85). See *Fuel E85 (85% Ethanol) on page 9-54*. For all other vehicles, use only the unleaded gasoline described under *Recommended Fuel on page 9-52*.

Information Provided by: DEALER E-PROCESS

Recommended Fuel

Use premium unleaded gasoline with a posted octane rating of 91 or higher. You can also use regular unleaded gasoline rated at 87 octane or higher, but the vehicle's acceleration could be slightly reduced, and a slight audible knocking noise, commonly referred to as spark knock, might be heard. If the octane is less than 87, you might notice a heavy knocking noise when you drive. If this occurs, use a gasoline rated at 87 octane or higher as soon as possible. Otherwise, you could damage the engine. If heavy knocking is heard when using gasoline rated at 91 octane or higher, the engine needs service.

Gasoline Specifications (U.S. and Canada Only)

At a minimum, gasoline should meet ASTM specification D 4814 in the United States or CAN/CGSB-3.5 or 3.511 in Canada. Some gasolines contain an octane-enhancing additive called methylcyclopentadienyl manganese tricarbonyl (MMT). We recommend against the use of gasolines containing MMT. See *Fuel Additives on page 9-53* for additional information.

California Fuel Requirements

If the vehicle is certified to meet California Emissions Standards, it is designed to operate on fuels that meet California specifications. See the underhood emission control label. If this fuel is not available in states adopting California Emissions Standards, the vehicle will operate satisfactorily on fuels meeting federal specifications, but emission control system performance might be affected. The malfunction indicator lamp could turn on and the vehicle might fail a smog-check test. See *Malfunction Indicator Lamp on page 5-16*. If this occurs, return to your authorized dealer for diagnosis. If it is determined that the condition is caused by the type of fuel used, repairs might not be covered by the vehicle warranty.

Fuels in Foreign Countries

Never use leaded gasoline or any other fuel not recommended in the previous text on fuel. Costly repairs caused by use of improper fuel would not be covered by the vehicle warranty.

To check the fuel availability, ask an auto club, or contact a major oil company that does business in the country where you will be driving.

Information Provided by: DEALER E-PROCESS

Fuel Additives

To provide cleaner air, all gasolines in the United States are now required to contain additives that help prevent engine and fuel system deposits from forming, allowing the emission control system to work properly. In most cases, nothing should have to be added to the fuel. However, some gasolines contain only the minimum amount of additive required to meet U.S. Environmental Protection Agency regulations. To help keep fuel injectors and intake valves clean and avoid problems due to dirty injectors or valves, look for gasoline that is advertised as TOP TIER Detergent Gasoline. Look for the TOP TIER label on the fuel pump to ensure gasoline meets enhanced detergency standards developed by the auto companies. A list of marketers providing TOP TIER Detergent Gasoline can be found at www.toptiergas.com.

For customers who do not use TOP TIER Detergent Gasoline regularly, one bottle of GM Fuel System Treatment PLUS, added to the fuel tank at every engine oil change, can help clean deposits from fuel injectors and intake valves. GM Fuel System Treatment PLUS is the only gasoline additive recommended by General Motors. It is available at your dealer.

Gasolines containing oxygenates, such as ethers and ethanol, and reformulated gasolines might be available in your area. We recommend that you use these gasolines, if they comply with the specifications described earlier. However, E85 (85% ethanol) and other fuels containing more than 15% ethanol must not be used in vehicles that were not designed for those fuels.

Notice: **This vehicle was not designed for fuel that contains methanol. Do not use fuel containing methanol. It can corrode metal parts in the fuel system and also damage plastic and rubber parts. That damage would not be covered under the vehicle warranty.**

Some gasolines that are not reformulated for low emissions can contain an octane-enhancing additive called methylcyclopentadienyl manganese tricarbonyl (MMT); ask the attendant where you buy gasoline whether the fuel contains MMT. We recommend against the use of such gasolines. Fuels containing MMT can reduce spark plug life and affect emission control system performance. The malfunction indicator lamp might turn on. If this occurs, return to your dealer for service.

Information Provided by: DEALER E-PROCESS

Fuel E85 (85% Ethanol)

Vehicles that have a FlexFuel badge and a yellow fuel cap can use either unleaded gasoline or ethanol fuel containing up to 85% ethanol (E85). For all other vehicles, use only the unleaded gasoline described under *Recommended Fuel on page 9-52*.

We encourage the use of E85 in vehicles that are designed to use it. The ethanol in E85 is a “renewable” fuel, meaning it is made from renewable sources such as corn and other crops.

Many service stations will not have an 85% ethanol fuel (E85) pump available. The U.S. Department of Energy has an alternative fuels website (www.afdc.energy.gov/afdc/locator/stations/) that can help you find E85 fuel. Those stations that do have E85 should have a label indicating ethanol content. Do not use the fuel if the ethanol content is greater than 85%.

At a minimum, E85 should meet ASTM Specification D 5798 or CGSB Specification 3.512. Filling the tank with fuel mixtures that do not meet ASTM or CGSB specifications can affect driveability and could cause the malfunction indicator lamp to come on. As the outside temperature approaches freezing, ethanol fuel distributors should supply winter grade ethanol, the same as with unleaded gasoline.

It is best not to alternate repeatedly between gasoline and E85. If you do switch fuels, it is recommended that you add as much fuel as possible — do not add less than 11 L (3 gal) when refueling. You should drive the vehicle immediately after refueling for at least 11 km (7 mi) to allow the vehicle to adapt to the change in ethanol concentration.

E85 has less energy per liter (gallon) than gasoline, so you will need to refill the fuel tank more often when using E85 than when you are using gasoline. See *Filling the Tank on page 9-55*.

Notice: **Some additives are not compatible with E85 fuel and can harm the vehicle's fuel system. Do not add anything to E85. Damage caused by additives would not be covered by the vehicle warranty.**

Notice: **This vehicle was not designed for fuel that contains methanol. Do not use fuel containing methanol. It can corrode metal parts in the fuel system and also damage plastic and rubber parts. That damage would not be covered under the vehicle warranty.**

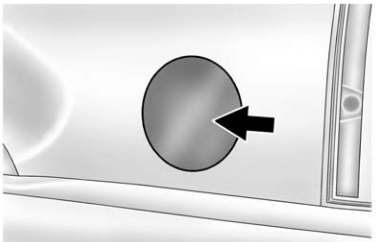
Information Provided by: DEALER E-PROCESS

Filling the Tank

⚠ WARNING

Fuel vapor burns violently and a fuel fire can cause bad injuries. To help avoid injuries to you and others, read and follow all the instructions on the fuel pump island. Turn off the engine when refueling. Do not smoke near fuel or when refueling the vehicle. Do not use cellular phones. Keep sparks, flames, and smoking materials away from fuel. Do not leave the fuel pump unattended when refueling the vehicle. This is against the law in some places. Do not re-enter the vehicle while pumping fuel. Keep children away from the fuel pump; never let children pump fuel.

The tethered fuel cap is located behind a hinged fuel door on the driver side of the vehicle. If the vehicle has E85 fuel capability, the fuel cap will be yellow and state that E85 or gasoline can be used. See *Fuel E85 (85% Ethanol) on page 9-54*.



To open the fuel door, push the rearward center edge in and release and it will open.

To remove the fuel cap, turn it slowly counterclockwise. The fuel cap has a spring in it; if the cap is released too soon, it will spring back to the right.

While refueling, hang the tethered fuel cap from the hook on the fuel door.

⚠ WARNING

Fuel can spray out on you if you open the fuel cap too quickly. If you spill fuel and then something ignites it, you could be badly burned. This spray can happen if the tank is nearly full, and is more likely in hot weather. Open the fuel cap slowly and wait for any hiss noise to stop. Then unscrew the cap all the way.

Information Provided by: DEALER E-PROCESS

Be careful not to spill fuel. Do not top off or overfill the tank and wait a few seconds after you have finished pumping before removing the nozzle. Clean fuel from painted surfaces as soon as possible. See *Exterior Care on page 10-96*.

When replacing the fuel cap, insert the tether in its hole before tightening the cap. Turn the fuel cap clockwise until it clicks. It will require more effort to turn the fuel cap on the last turn as you tighten it. Make sure the cap is fully installed. The diagnostic system can determine if the fuel cap has been left off or improperly installed. This would allow fuel to evaporate into the atmosphere. See *Malfunction Indicator Lamp on page 5-16*.

If the vehicle has a Driver Information Center (DIC), the TIGHTEN GAS CAP message displays if the fuel cap is not properly installed.

⚠ WARNING

If a fire starts while you are refueling, do not remove the nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

Notice: **If you need a new fuel cap, be sure to get the right type. Your dealer can get one for you. If you get the wrong type, it may not fit properly. This may cause the malfunction indicator lamp to light and may damage the fuel tank and emissions system. See *Malfunction Indicator Lamp on page 5-16*.**

Filling a Portable Fuel Container

⚠ WARNING

Never fill a portable fuel container while it is in the vehicle. Static electricity discharge from the container can ignite the fuel vapor. You can be badly burned and the vehicle damaged if this occurs. To help avoid injury to you and others:

- Dispense fuel only into approved containers.
- Do not fill a container while it is inside a vehicle, in a vehicle's trunk, pickup bed, or on any surface other than the ground.

(Continued)

Information Provided by: DEALER E-PROCESS

WARNING (Continued)

- Bring the fill nozzle in contact with the inside of the fill opening before operating the nozzle. Contact should be maintained until the filling is complete.
- Do not smoke while pumping fuel.
- Do not use a cellular phone while pumping fuel.

Towing

General Towing Information

Only use towing equipment that has been designed for the vehicle. Contact your dealer or trailering dealer for assistance with preparing the vehicle for towing a trailer.

See the following trailer towing information in this section:

- For information on driving while towing a trailer, see “Driving Characteristics and Towing Tips.”
- For maximum vehicle and trailer weights, see “Trailer Towing.”
- For information on equipment to tow a trailer, see “Towing Equipment.”

For information on towing a disabled vehicle, see *Towing the Vehicle on page 10-93*. For information on towing the vehicle behind another vehicle such as a motor home, see *Recreational Vehicle Towing on page 10-93*.

Driving Characteristics and Towing Tips

Pulling a Trailer

Here are some important points:

- There are many different laws, including speed limit restrictions, having to do with trailering. Make sure the rig will be legal, not only where you live but also where you will be driving.
- Consider using a sway control. See “Hitches” later in this section.
- Do not tow a trailer at all during the first 800 km (500 miles) the new vehicle is driven. The engine, axle or other parts could be damaged.
- Then, during the first 800 km (500 miles) that a trailer is towed, do not drive over 80 km/h

Information Provided by: DEALER E-PROCESS

(50 mph) and do not make starts at full throttle. This helps the engine and other parts of the vehicle wear in at the heavier loads.

- Vehicles can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.
- If the vehicle has the Side Blind Zone Alert (SBZA) system and it doesn't seem to be working properly while pulling a trailer, turn the system off. See *Side Blind Zone Alert (SBZA) on page 9-45* for more information.

Important considerations that have to do with weight:

- The weight of the trailer
- The weight of the trailer tongue
- The weight on the vehicle's tires
- And the weight of the trailering combination

Driving with a Trailer

⚠ WARNING

When towing a trailer, exhaust gases may collect at the rear of the vehicle and enter if the liftgate, trunk/hatch, or rear-most window is open.

Engine exhaust contains Carbon Monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

To maximize safety when towing a trailer:

- Have the exhaust system inspected for leaks and make necessary repairs before starting a trip.
- Never drive with the liftgate, trunk/hatch, or rear-most window open.

(Continued)

WARNING (Continued)

- Fully open the air outlets on or under the instrument panel.
- Adjust the Climate Control system to a setting that brings in only outside air and set the fan speed to the highest setting. See Climate Control System in the Index.

For more information about Carbon Monoxide, see *Engine Exhaust on page 9-29*.

Towing a trailer requires a certain amount of experience. The combination you are driving is longer and not as responsive as the vehicle itself. Get acquainted with the handling and braking of the rig before setting out for the open road.

Information Provided by: DEALER E-PROCESS

Before starting, check all trailer hitch parts and attachments, safety chains, electrical connectors, lamps, tires and mirrors. If the trailer has electric brakes, start the combination moving and then apply the trailer brake controller by hand to be sure the brakes work.

During the trip, check occasionally to be sure that the load is secure and the lamps and any trailer brakes still work.

Following Distance

Stay at least twice as far behind the vehicle ahead as you would when driving the vehicle without a trailer. This can help to avoid heavy braking and sudden turns.

Passing

More passing distance is needed when towing a trailer. The combination will not accelerate as quickly and is longer so it is necessary to go much farther beyond the passed vehicle before returning to the lane.

Backing Up

Hold the bottom of the steering wheel with one hand. Then, to move the trailer to the left, move that hand to the left. To move the trailer to the right, move your hand to the right. Always back up slowly and, if possible, have someone guide you.

Making Turns

Notice: **Making very sharp turns while trailering could cause the trailer to come in contact with the vehicle. The vehicle could be damaged. Avoid making very sharp turns while trailering.**

When turning with a trailer, make wider turns than normal. Do this so the trailer will not strike soft shoulders, curbs, road signs, trees or other objects. Avoid jerky or sudden maneuvers. Signal well in advance.

If the trailer turn signal bulbs burn out, the arrows on the instrument panel will still flash for turns. It is important to check occasionally to be sure the trailer bulbs are still working.

Driving on Grades

Reduce speed and shift to a lower gear *before* starting down a long or steep downgrade. If the transmission is not shifted down, the brakes might get hot and no longer work well.

Vehicles can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.

Information Provided by: DEALER E-PROCESS

The tow/haul mode may be used if the transmission shifts too often. See *Tow/Haul Mode on page 9-33*.

When towing at high altitude on steep uphill grades, consider the following: Engine coolant will boil at a lower temperature than at normal altitudes. If the engine is turned off immediately after towing at high altitude on steep uphill grades, the vehicle may show signs similar to engine overheating. To avoid this, let the engine run while parked, preferably on level ground, with the automatic transmission in P (Park) for a few minutes before turning the engine off. If the overheat warning comes on, see *Engine Overheating on page 10-19*.

Parking on Hills

⚠ WARNING

Parking the vehicle on a hill with the trailer attached can be dangerous. If something goes wrong, the rig could start to move. People can be injured, and both the vehicle and the trailer can be damaged. When possible, always park the rig on a flat surface.

If parking the rig on a hill:

1. Press the brake pedal, but do not shift into P (Park) yet. Turn the wheels into the curb if facing downhill or into traffic if facing uphill.
2. Have someone place chocks under the trailer wheels.
3. When the wheel chocks are in place, release the regular brakes until the chocks absorb the load.
4. Reapply the brake pedal. Then apply the parking brake and shift into P (Park).
5. Release the brake pedal.

⚠ WARNING

It can be dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

If the engine has been left running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when on fairly level ground, always put the shift lever fully in P (Park) with the parking brake firmly set.

Leaving After Parking on a Hill

1. Apply and hold the brake pedal.
2. Start the engine.
3. Shift into a gear.

Information Provided by: DEALER E-PROCESS

4. Release the parking brake.
5. Let up on the brake pedal.
6. Drive slowly until the trailer is clear of the chocks.
7. Stop and have someone pick up and store the chocks.

Maintenance When Trailer Towing

The vehicle needs service more often when pulling a trailer. See the Maintenance Schedule for more information. Things that are especially important in trailer operation are automatic transmission fluid, engine oil, axle lubricant, belts, cooling system and brake system. It is a good idea to inspect these before and during the trip.

Check periodically to see that all hitch nuts and bolts are tight.

Trailer Towing

If the vehicle is a hybrid, see the hybrid supplement for more information.

Do not tow a trailer during break-in. See *New Vehicle Break-In on page 9-21* for more information.

⚠ WARNING

The driver can lose control when pulling a trailer if the correct equipment is not used or the vehicle is not driven properly. For example, if the trailer is too heavy, the brakes may not work well — or even at all. The driver and passengers could be seriously injured. The vehicle may also be damaged; the resulting repairs would not be covered by the vehicle warranty. Pull a trailer only if all the steps in this section have been followed. Ask your

(Continued)

WARNING (Continued)

dealer for advice and information about towing a trailer with the vehicle.

Notice: **Pulling a trailer improperly can damage the vehicle and result in costly repairs not covered by the vehicle warranty. To pull a trailer correctly, follow the advice in this section and see your dealer for important information about towing a trailer with the vehicle.**

To identify the trailering capacity of the vehicle, read the information in “Weight of the Trailer” that appears later in this section.

Trailering is different than just driving the vehicle by itself. Trailering means changes in handling, acceleration, braking, durability and fuel economy. Successful, safe trailering takes correct equipment, and it has to be used properly.

Information Provided by: DEALER E-PROCESS

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. So please read this section carefully before pulling a trailer.

Weight of the Trailer

How heavy can a trailer safely be?

It depends on how the rig is used. Speed, altitude, road grades, outside temperature and how much the vehicle is used to pull a trailer are all important. It can depend on any special equipment on the vehicle, and the amount of tongue weight the vehicle can carry. See “Weight of the Trailer Tongue” later in this section for more information.

Trailer weight rating (TWR) is calculated assuming the tow vehicle has only the driver but all required trailering equipment. Weight of additional optional equipment, passengers and cargo in the tow vehicle must be subtracted from the trailer weight rating.

Information Provided by:
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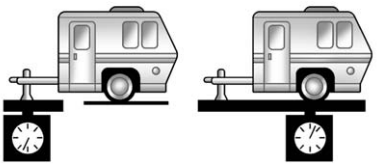
Use the following chart to determine how much the vehicle can weigh, based upon the vehicle model and options.

Vehicle	Axle Ratio	Maximum Trailer Weight	GCWR*
Escalade 2WD 6.2L V8	3.42	3 765 kg (8,300 lbs)	6 350 kg (14,000 lbs)
Escalade AWD 6.2L V8	3.42	3 674 kg (8,100 lbs)	6 350 kg (14,000 lbs)
Escalade ESV 2WD 6.2L V8	3.42	3 629 kg (8,000 lbs)	6 350 kg (14,000 lbs)
Escalade ESV AWD 6.2L V8	3.42	3 493 kg (7,700 lbs)	6 350 kg (14,000 lbs)
*The Gross Combination Weight Rating™ (GCWR) is the total allowable weight of the completely loaded vehicle and trailer including any passengers, cargo, equipment and conversions. The GCWR for the vehicle should not be exceeded.			

Ask your dealer for trailering information or advice, or write us at our Customer Assistance Offices. See *Customer Assistance Offices (U.S. and Canada) on page 13-4* or *Customer Assistance Offices (Mexico) on page 13-5* for more information.

Weight of the Trailer Tongue

The tongue load (A) of any trailer is very important because it is also part of the vehicle weight. The Gross Vehicle Weight (GVW) includes the curb weight of the vehicle, any cargo carried in it, and the people who will be riding in the vehicle as well as trailer tongue weight. Vehicle options, equipment, passengers and cargo in the vehicle reduce the amount of tongue weight the vehicle can carry, which will also reduce the trailer weight the vehicle can tow. See *Vehicle Load Limits on page 9-16* for more information about the vehicle's maximum load capacity.



Information Provided by:
DEALER E-PROCESS

Trailer tongue weight (A) should be 10 percent to 15 percent and fifth wheel or gooseneck kingpin weight should be 15 to 25 percent of the loaded trailer weight (B) up to the maximums for vehicle series and hitch type.

Vehicle Series	Hitch Type	Maximum Tongue Weight
1500	Weight Carrying	272 kg (600 lbs)
1500	Weight Distributing	499 kg (1,100 lbs)

Do not exceed the maximum allowable tongue weight for the vehicle. Choose the shortest hitch extension that will position the hitch ball closest to the vehicle. This will help reduce the effect of trailer tongue weight on the rear axle.

Trailering may be limited by the vehicle's ability to carry tongue weight. Tongue or kingpin weight cannot cause the vehicle to exceed the GVWR (Gross Vehicle Weight Rating) or the RGAWR (Rear Gross Axle Weight Rating). See “Total Weight on the Vehicle's Tires” later in this section for more information.

After loading the trailer, weigh the trailer and then the tongue, separately, to see if the weights are proper. If they are not, adjustments might be made by moving some items around in the trailer.

Total Weight on the Vehicle's Tires

Be sure the vehicle's tires are inflated to the inflation pressures found on the Certification label on the driver door or see *Vehicle Load Limits on page 9-16* for more information. Make sure not to exceed the GVWR limit for the vehicle, or the RGAWR, with the tow vehicle and trailer fully loaded for the trip including the weight of the trailer tongue. If using a weight distributing hitch, make sure not to exceed the RGAWR before applying the weight distribution spring bars.

Weight of the Trailering Combination

It is important that the combination of the tow vehicle and trailer does not exceed any of its weight ratings — GCWR, GVWR, RGAWR, Trailer Weight Rating or Tongue Weight. The only way to be sure it is not exceeding any of these ratings is to weigh the tow vehicle and trailer combination, fully loaded for the trip, getting individual weights for each of these items.

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Towing Equipment

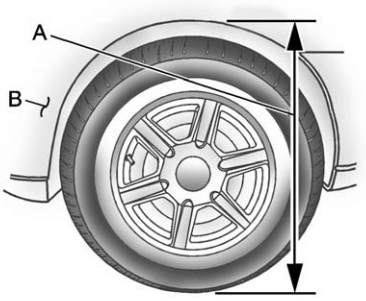
Hitches

The correct hitch equipment helps maintain combination control. Many trailers can be towed with a weight carrying hitch which simply features a coupler latched to the hitch ball, or a tow eye latched to a pintle hook. Other trailers may require a weight distributing hitch that uses spring bars to distribute the trailer tongue weight among the two vehicle and trailer axles. See “Weight of the Trailer Tongue” in *Trailer Towing on page 9-61* for rating limits with various hitch types.

If a step-bumper hitch will be used, the bumper could be damaged in sharp turns. Make sure there is ample room when turning to avoid contact between the trailer and the bumper.

Consider using sway controls with any trailer. Ask a trailering professional about sway controls or refer to the trailer manufacturer's recommendations and instructions.

Weight-Distributing Hitch Adjustment



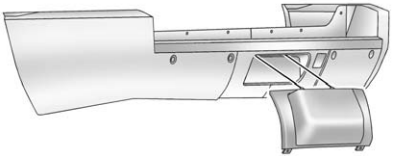
A. Body to Ground Distance

B. Front of Vehicle

When using a weight-distributing hitch, the spring bars should be adjusted so the distance (A) is the same after coupling the trailer to the tow vehicle and adjusting the hitch.

Hitch Cover (without Dual Exhaust)

The vehicle may have a hitch cover. To remove the hitch cover:



1. Turn the fasteners on the lower tabs 90 degrees counterclockwise.
2. Lift the lower edge of the cover about 45 degrees.
3. Pull the cover downward to disengage the upper attachments.

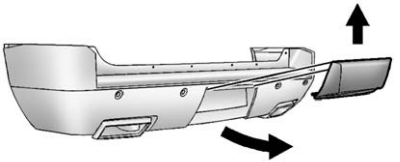
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To reinstall the hitch cover:

1. Hold the cover at a 45 degree angle to the vehicle and push the upper tabs in the hitch cover into the chrome slots in the fascia.
2. Move the bottom of the cover forward until the lower tabs line up with the lower fascia slots.
3. Snap the hitch cover into place by pushing the upper corners forward.
4. Turn the fasteners on the lower tabs 90 degrees clockwise to lock the cover in place.

Hitch Cover (with Dual Exhaust)

To remove the hitch cover:



1. Turn the fasteners on the lower tabs 90 degrees counterclockwise.
2. Pull the lower edge of the cover out slightly.
3. Lift the cover up off the upper bracket.

To reinstall the hitch cover:

1. Insert the tabs on the hitch cover into the slots in the upper bracket.
2. Move the bottom of the cover forward.
3. Turn the fasteners on the lower tabs 90 degrees clockwise to lock the cover in place.

Safety Chains

Always attach chains between the vehicle and the trailer. Cross the safety chains under the tongue of the trailer to help prevent the tongue from contacting the road if it becomes separated from the hitch. Instructions about safety chains may be provided by the hitch manufacturer or by the trailer manufacturer. Safety chains should be attached to holes on the trailer hitch platform. Always leave just enough slack so the combination can turn. Never allow safety chains to drag on the ground.

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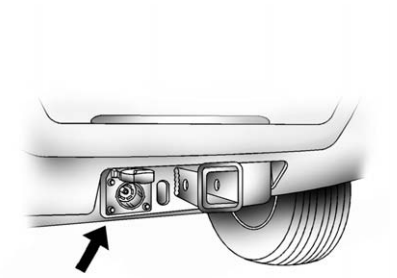
Trailer Brakes

A loaded trailer that weighs more than 900 kg (2,000 lbs) needs to have its own brake system that is adequate for the weight of the trailer. Be sure to read and follow the instructions for the trailer brakes so they are installed, adjusted and maintained properly.

Do not tap into the vehicle's hydraulic system.

Trailer Wiring Harness

Heavy-Duty Trailer Wiring Harness Package



The vehicle has a seven-pin universal heavy-duty trailer connector attached to the rear bumper beam next to the integrated trailer hitch.

The seven-wire harness contains the following trailer circuits:

- Yellow: Left Stop/Turn Signal
- Dark Green: Right Stop/Turn Signal
- Brown: Taillamps
- White: Ground
- Light Green: Back-up Lamps
- Red: Battery Feed*
- Dark Blue: Trailer Brake*

*The fuses for these two circuits are installed in the underhood electrical center, but the wires are not connected. They should be connected by your dealer or a qualified service center.

If charging a remote (non-vehicle) battery, press the tow/haul mode button located at the end of the shift lever. This will boost the vehicle system voltage and properly charge the battery. If the trailer is too light for tow/haul mode, turn on the

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headlamps as a second way to boost the vehicle system and charge the battery.

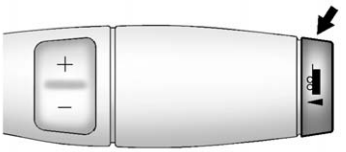
Electric Brake Control Wiring Provisions

These wiring provisions are included with the vehicle as part of the trailer wiring package. These provisions are for an electric brake controller. The instrument panel contains blunt cut wires near the data link connector for the trailer brake controller. The harness contains the following wires:

- Dark Blue: Brake Signal to Trailer Connector
- Red/Black: Battery
- Light Blue/White: Brake Switch
- White: Ground

It should be installed by your dealer or a qualified service center.

Tow/Haul Mode



Pressing this button at the end of the shift lever turns on and off the tow/haul mode.



This indicator light on the instrument panel cluster comes on when the tow/haul mode is on.

Tow/Haul is a feature that assists when pulling a heavy trailer or a large or heavy load. See *Tow/Haul Mode on page 9-33* for more information.

Tow/Haul is designed to be most effective when the vehicle and trailer combined weight is at least 75 percent of the vehicle's Gross Combined Weight Rating (GCWR). See “Weight of the Trailer” in *Trailer Towing on page 9-61*. Tow/Haul is most useful under the following driving conditions:

- When pulling a heavy trailer or a large or heavy load through rolling terrain.
- When pulling a heavy trailer or a large or heavy load in stop and go traffic.
- When pulling a heavy trailer or a large or heavy load in busy parking lots where improved low speed control of the vehicle is desired.

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Operating the vehicle in Tow/Haul when lightly loaded or with no trailer at all will not cause damage. However, there is no benefit to the selection of Tow/Haul when the vehicle is unloaded. Such a selection when unloaded may result in unpleasant engine and transmission driving characteristics and reduced fuel economy. Tow/Haul is recommended only when pulling a heavy trailer or a large or heavy load.

Trailer Sway Control (TSC)

Non-hybrid vehicles with StabiliTrak have a Trailer Sway Control (TSC) feature. If the vehicle is towing a trailer and the system detects that the trailer is swaying, the vehicle brakes are applied without the driver pressing the brake pedal. The TCS/StabiliTrak warning light will flash on the instrument panel cluster to notify the driver to reduce speed. If the trailer continues to sway, StabiliTrak will reduce engine torque to help slow the vehicle. See *StabiliTrak® System on page 9-37* for more information.

Adding non-dealer accessories can affect the vehicle performance. See *Accessories and Modifications on page 10-3* for more information.

Conversions and Add-Ons

Add-On Electrical Equipment

Notice: **Do not add anything electrical to the vehicle unless you check with your dealer first. Some electrical equipment can damage the vehicle and the damage would not be covered by the vehicle's warranty. Some add-on electrical equipment can keep other components from working as they should.**

Add-on equipment can drain the vehicle's 12-volt battery, even if the vehicle is not operating.

The vehicle has an airbag system. Before attempting to add anything electrical to the vehicle, see *Servicing the Airbag-Equipped Vehicle on page 3-38* and *Adding Equipment to the Airbag-Equipped Vehicle on page 3-38*.

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✍ NOTES

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General Information

For service and parts needs, visit your dealer. You will receive genuine GM parts and GM-trained and supported service people.

Genuine GM parts have one of these marks:

ACDelco

Genuine GM | Parts

GM Accessories

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California Proposition 65 Warning

Most motor vehicles, including this one, contain and/or emit chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. Engine exhaust, many parts and systems, many fluids, and some component wear by-products contain and/or emit these chemicals.

California Perchlorate Materials Requirements

Certain types of automotive applications, such as airbag initiators, safety belt pretensioners, and lithium batteries contained in Remote Keyless Entry transmitters, may contain perchlorate materials. Special handling may be necessary. For additional information, see www.dtsc.ca.gov/hazardouswaste/perchlorate.

Accessories and Modifications

Adding non-dealer accessories or making modifications to the vehicle can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, and electronic systems like antilock brakes, traction control, and stability control. These accessories or modifications could even cause malfunction or damage not covered by the vehicle warranty.

Damage to vehicle components resulting from modifications or the installation or use of non-GM certified parts, including control module or software modifications, is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. See your dealer to accessorize the vehicle using genuine GM Accessories installed by a dealer technician.

Also, see *Adding Equipment to the Airbag-Equipped Vehicle on page 3-38*.

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Vehicle Checks

Doing Your Own Service Work

If the vehicle is a hybrid, see the hybrid supplement for more information.

⚠ WARNING

It can be dangerous to work on your vehicle if you do not have the proper knowledge, service manual, tools, or parts. Always follow owner manual procedures and consult the service manual for your vehicle before doing any service work.

If doing some of your own service work, use the proper service manual. It tells you much more about how to service the vehicle than this manual can. To order the proper service manual, see *Service Publications Ordering Information on page 13-17*.

This vehicle has an airbag system. Before attempting to do your own service work, see *Airbag System Check on page 3-40*.

Keep a record with all parts receipts and list the mileage and the date of any service work performed. See *Maintenance Records on page 11-16*.

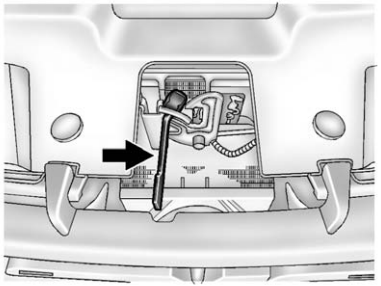
Hood

To open the hood:



1. Pull the handle with this symbol on it. It is located inside the vehicle to the lower left of the steering wheel.

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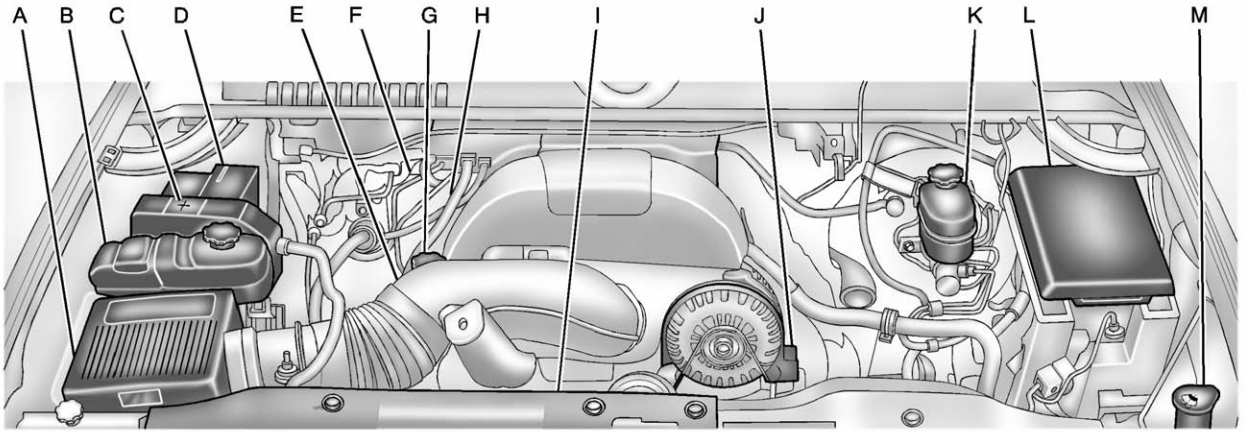
2. Then go to the front of the vehicle and locate the secondary hood release, near the center of the grille.
3. Push the secondary hood release to the right.
4. Lift the hood.

 Before closing the hood, be sure all the filler caps are on properly. Then bring the hood from full open to within 152 mm (6 in) from the closed position, pause, then push the front center of the hood with a swift, firm motion to fully close the hood.

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Engine Compartment Overview

6.2L V8 Engine



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A. *Engine Air Cleaner/Filter on page 10-13*.

B. Coolant Surge Tank and Pressure Cap. See *Cooling System on page 10-15*.

C. Remote Positive (+) Terminal. See *Jump Starting on page 10-88*.

D. *Battery on page 10-27*.

E. Remote Negative (−) Terminal (Out of View). See *Jump Starting on page 10-88*.

F. Automatic Transmission Dipstick (Out of View). See “Checking the Fluid Level” under *Automatic Transmission Fluid on page 10-10*.

G. Engine Oil Fill Cap. See “When to Add Engine Oil” under *Engine Oil on page 10-7*.

H. Engine Oil Dipstick (Out of View). See “Checking Engine Oil” under *Engine Oil on page 10-7*.

I. Engine Cooling Fans (Out of View). See *Cooling System on page 10-15*.

J. Power Steering Fluid Reservoir. See *Power Steering Fluid on page 10-22*.

K. Brake Master Cylinder Reservoir. See “Brake Fluid” under *Brake Fluid on page 10-25*.

L. *Engine Compartment Fuse Block on page 10-39*.

M. Windshield Washer Fluid Reservoir. See “Adding Washer Fluid” under *Washer Fluid on page 10-23*.

If the vehicle is a hybrid, see the hybrid supplement for more information.

Engine Oil

To ensure proper engine performance and long life, careful attention must be paid to engine oil. Following these simple, but important steps will help protect your investment:

- Always use engine oil approved to the proper specification and of the proper viscosity grade. See “Selecting the Right Engine Oil” in this section.
- Check the engine oil level regularly and maintain the proper oil level. See “Checking Engine Oil” and “When to Add Engine Oil” in this section.
- Change the engine oil at the appropriate time. See *Engine Oil Life System on page 10-9*.
- Always dispose of engine oil properly. See “What to Do with Used Oil” in this section.

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Checking Engine Oil

It is a good idea to check the engine oil level at each fuel fill. In order to get an accurate reading, the vehicle must be on level ground. The engine oil dipstick handle is a yellow loop. See *Engine Compartment Overview on page 10-6* for the location of the engine oil dipstick.

Obtaining an accurate oil level reading is essential:

1. If the engine has been running recently, turn off the engine and allow several minutes for the oil to drain back into the oil pan. Checking the oil level too soon after engine shutoff will not provide an accurate oil level reading.
2. Pull out the dipstick and clean it with a paper towel or cloth, then push it back in all the way. Remove it again, keeping the tip down, and check the level.

When to Add Engine Oil



If the oil is below the cross-hatched area at the tip of the dipstick, add 1 L (1 qt) of the recommended oil and then recheck the level. See "Selecting the Right Engine Oil" in this section for an explanation of what kind of oil to use. For engine oil crankcase capacity, see *Capacities and Specifications on page 12-2*.

Notice: **Do not add too much oil. Oil levels above or below the acceptable operating range shown on the dipstick are harmful to the engine. If you find that you have an oil level above the operating range, i.e., the engine has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range, the engine could be damaged. You should drain out the excess oil or limit driving of the vehicle and seek a service professional to remove the excess amount of oil.**

See *Engine Compartment Overview on page 10-6* for the location of the engine oil fill cap.

Add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

Selecting the Right Engine Oil

Selecting the right engine oil depends on both the proper oil specification and viscosity grade. See *Recommended Fluids and Lubricants on page 11-13*.

Specification

Use and ask for licensed engine oils with the dexos1™ approved certification mark. Engine oils meeting the requirements for the vehicle should have the dexos1

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approved certification mark. This certification mark indicates that the oil has been approved to the dexos1 specification.



Notice: **Failure to use the recommended engine oil or equivalent can result in engine damage not covered by the vehicle warranty. Check with your dealer or service provider on whether the oil is approved to the dexos1 specification.**

Viscosity Grade

SAE 5W-30 is the best viscosity grade for the vehicle. Do not use other viscosity grade oils such as SAE 10W-30, 10W-40, or 20W-50.

If in an area of extreme cold, where the temperature falls below −20°F (−29°C), an SAE 0W-30 oil should be used. An oil of this viscosity grade will provide easier cold starting for the engine at extremely low temperatures. When selecting an oil of the appropriate viscosity grade, always select an oil that meets the dexos1 specification or equivalent. See “Specification” for more information.

Engine Oil Additives/Engine Oil Flushes

Do not add anything to the oil. The recommended oils with the dexos specification and displaying the dexos certification mark are all that is needed for good performance and engine protection.

Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

What to Do with Used Oil

Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a good hand cleaner. Wash or properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products.

Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash or pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

Engine Oil Life System

When to Change Engine Oil

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on a combination of factors which include engine revolutions, engine temperature, and miles driven. Based on driving conditions, the mileage at which an oil change is

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indicated can vary considerably. For the oil life system to work properly, the system must be reset every time the oil is changed.

When the system has calculated that oil life has been diminished, it indicates that an oil change is necessary. A CHANGE ENGINE OIL SOON message comes on. See *Engine Oil Messages on page 5-31*. Change the oil as soon as possible within the next 1 000 km (600 mi). It is possible that, if driving under the best conditions, the oil life system might indicate that an oil change is not necessary for up to a year. The engine oil and filter must be changed at least once a year and, at this time, the system must be reset. Your dealer has trained service people who will perform this work and reset the system. It is also important to check the oil regularly over the course of an oil drain interval and keep it at the proper level.

If the system is ever reset accidentally, the oil must be changed at 5 000 km (3,000 mi) since the last oil change. Remember to reset the oil life system whenever the oil is changed.

How to Reset the Engine Oil Life System

Reset the system whenever the engine oil is changed so that the system can calculate the next engine oil change. Always reset the engine oil life to 100% after every oil change. It will not reset itself. To reset the system:

1. Display OIL LIFE REMAINING on the DIC.
2. Press and hold the SET/RESET button on the DIC for more than five seconds. The oil life will change to 100%.

If the CHANGE ENGINE OIL SOON message comes back on when the vehicle is started, the engine oil life system has not reset. Repeat the procedure.

Automatic Transmission Fluid

When to Check and Change Automatic Transmission Fluid

It is usually not necessary to check the transmission fluid level. The only reason for fluid loss is a transmission leak or overheating the transmission. If a small leak is suspected, then use the following checking procedures to check the fluid level. However, if there is a large leak, then it may be necessary to have the vehicle towed to a dealer and have it repaired before driving the vehicle further.

Notice: **Use of the incorrect automatic transmission fluid may damage the vehicle, and the damages may not be covered by the vehicle warranty. Always use the automatic transmission fluid listed in *Recommended Fluids and Lubricants on page 11-13*.**

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Change the fluid and filter at the scheduled maintenance intervals listed in *Maintenance Schedule on page 11-3*. Be sure to use the transmission fluid listed in *Recommended Fluids and Lubricants on page 11-13*.

How to Check Automatic Transmission Fluid

Notice: **Too much or too little fluid can damage the transmission. Too much can mean that some of the fluid could come out and fall on hot engine parts or exhaust system parts, starting a fire. Too little fluid could cause the transmission to overheat. Be sure to get an accurate reading if checking the transmission fluid.**

Before checking the fluid level, prepare the vehicle as follows:

1. Start the engine and park the vehicle on a level surface. Keep the engine running.
2. Apply the parking brake and place the shift lever in P (Park).
3. With your foot on the brake pedal, move the shift lever through each gear range, pausing for about three seconds in each range. Then, move the shift lever back to P (Park).
4. Allow the engine to idle (500 – 800 rpm) for at least one minute. Slowly release the brake pedal.
5. Keep the engine running and press the Trip/Fuel button or trip odometer reset stem until TRANS TEMP (Transmission Temperature) displays on the Driver Information Center (DIC).
6. Using the TRANS TEMP reading, determine and perform the appropriate check procedure. If the TRANS TEMP reading is not within the required temperature ranges, allow the vehicle to cool, or operate the vehicle until the appropriate transmission fluid temperature is reached.

Cold Check Procedure

Use this procedure only as a reference to determine if the transmission has enough fluid to be operated safely until a hot check procedure can be made. The hot check procedure is the most accurate method to check the fluid level. Perform the hot check procedure at the first opportunity. Use this cold check procedure to check fluid level when the transmission temperature is between 27°C and 32°C (80°F and 90°F).

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1. Locate the transmission dipstick at the rear of the engine compartment, on the passenger side of the vehicle.

 See *Engine Compartment Overview on page 10-6* for more information.
2. Flip the handle up and then pull out the dipstick and wipe it with a clean rag or paper towel.
3. Install the dipstick by pushing it back in all the way, wait three seconds, and then pull it back out again.
4. Check both sides of the dipstick and read the lower level. Repeat the check procedure to verify the reading.



5. If the fluid level is below the COLD check band, add only enough fluid as necessary to bring the level into the COLD band. It does not take much fluid, generally less than 0.5 L (1 pint). Do not overfill.
6. Perform a hot check at the first opportunity after the transmission reaches a normal operating temperature between 71°C to 93°C (160°F to 200°F).
7. If the fluid level is in the acceptable range, push the dipstick back in all the way, then flip the handle down to lock the dipstick in place.

Hot Check Procedure

Use this procedure to check the transmission fluid level when the transmission fluid temperature is between 71°C and 93°C (160°F and 200°F).

The hot check is the most accurate method to check the fluid level. The hot check should be performed at the first opportunity in order to verify the cold check. The fluid level rises as fluid temperature increases, so it is important to ensure the transmission temperature is within range.



1. Locate the transmission dipstick at the rear of the engine compartment, on the passenger side of the vehicle.

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See *Engine Compartment Overview on page 10-6* for more information.

2. Flip the handle up and then pull out the dipstick and wipe it with a clean rag or paper towel.
3. Install the dipstick by pushing it back in all the way, wait three seconds, and then pull it back out again.
4. Check both sides of the dipstick and read the lower level. Repeat the check procedure to verify the reading.



5. Safe operating level is within the HOT cross hatch band on the dipstick. If the fluid level is not within the HOT band, and the transmission temperature is between 71°C and 93°C (160°F and 200°F), add or drain fluid as necessary to bring the level into the HOT band. If the fluid level is low, add only enough fluid to bring the level into the HOT band. It does not take much fluid, generally less than 0.5 L (1 pint). Do not overfill.
6. If the fluid level is in the acceptable range, push the dipstick back in all the way, then flip the handle down to lock the dipstick in place.

Consistency of Readings

Always check the fluid level at least twice using the procedures described. Consistency (repeatable readings) is important to maintaining proper fluid level. If fluid is added, it may take 15 minutes or longer to obtain an accurate reading because of residual fluid draining down the dipstick tube. If inconsistent readings persist, check the transmission breather to be sure it is clean and not clogged. If readings are still inconsistent, contact your dealer.

Engine Air Cleaner/Filter

See *Engine Compartment Overview on page 10-6* for the location of the engine air cleaner/filter.

Inspect the air cleaner/filter at the scheduled maintenance intervals and replace it at the first oil change after each 80 000 km (50,000 mile) interval. See *Maintenance Schedule on page 11-3* for more information. If driving on dusty/dirty conditions, inspect the filter at each engine oil change.

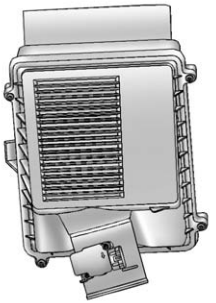
How to Inspect the Engine Air Cleaner/Filter

To inspect the air cleaner/filter, remove the engine air cleaner/filter from the vehicle by following Steps 1 through 6. When the engine air cleaner/filter is removed, lightly shake it to release loose dust and dirt. If the engine air cleaner/filter

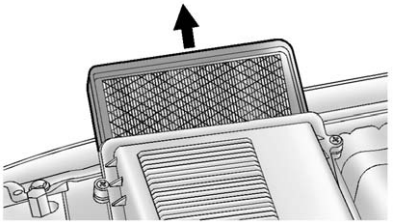
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remains covered with dirt, a new filter is required. Never use compressed air to clean the filter.

Replacing the Engine Air Cleaner/ Filter



1. Locate the air cleaner/filter assembly. See *Engine Compartment Overview on page 10-6*.
2. Loosen the four screws on the cover of the housing and lift up the cover.



3. Remove the engine air cleaner/ filter from the housing. Care should be taken to dislodge as little dirt as possible.
4. Clean the engine air cleaner/ filter sealing surfaces and the housing.
5. Inspect or replace the engine air cleaner/filter.
6. Reinstall the cover and tighten the screws.

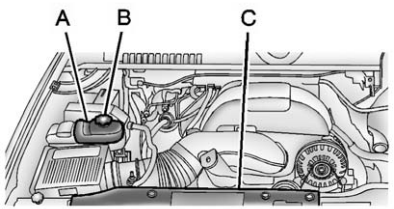
⚠ WARNING

Operating the engine with the air cleaner/filter off can cause you or others to be burned. The air cleaner not only cleans the air; it helps to stop flames if the engine backfires. Use caution when working on the engine and do not drive with the air cleaner/filter off.

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Cooling System

The cooling system allows the engine to maintain the correct working temperature.



A. Coolant Surge Tank

B. Coolant Surge Tank Pressure Cap

C. Engine Cooling Fan(s) (Out of View)

⚠ WARNING

An electric engine cooling fan under the hood can start up even when the engine is not running and can cause injury. Keep hands, clothing, and tools away from any underhood electric fan.

⚠ WARNING

Heater and radiator hoses, and other engine parts, can be very hot. Do not touch them. If you do, you can be burned.

Do not run the engine if there is a leak. If you run the engine, it could lose all coolant. That could cause an engine fire, and you could be burned. Get any leak fixed before you drive the vehicle.

Notice: **Using coolant other than DEX-COOL® can cause premature engine, heater core, or radiator corrosion. In addition, the engine coolant could require changing sooner, at 50 000 km (30,000 mi) or 24 months, whichever occurs first. Any repairs would not be covered by the vehicle warranty. Always use DEX-COOL (silicate-free) coolant in the vehicle.**

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Engine Coolant

The cooling system in the vehicle is filled with DEX-COOL engine coolant. This coolant is designed to remain in the vehicle for 5 years or 240 000 km (150,000 mi), whichever occurs first.

The following explains the cooling system and how to check and add coolant when it is low. If there is a problem with engine overheating, see *Engine Overheating on page 10-19*.

What to Use

⚠ WARNING

Adding only plain water or some other liquid to the cooling system can be dangerous. Plain water and other liquids, can boil before the proper coolant mixture will. The coolant warning system is set for the proper coolant mixture. With plain water or the wrong mixture, the engine could get too hot but you would not get the overheat warning. The engine could catch fire and you or others could be burned. Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant.

Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant. If using this mixture, nothing else needs to be added. This mixture:

- Gives freezing protection down to −37°C (−34°F), outside temperature.
- Gives boiling protection up to 129°C (265°F), engine temperature.
- Protects against rust and corrosion.
- Will not damage aluminum parts.
- Helps keep the proper engine temperature.

Notice: **If an improper coolant mixture is used, the engine could overheat and be badly damaged. The repair cost would not be covered by the vehicle warranty. Too much water in the mixture can freeze and crack the engine, radiator, heater core, and other parts.**

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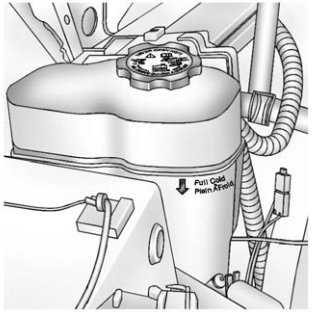
Notice: **If extra inhibitors and/or additives are used in the vehicle cooling system, the vehicle could be damaged. Use only the proper mixture of the engine coolant listed in this manual for the cooling system. See *Recommended Fluids and Lubricants on page 11-13* for more information.**

Never dispose of engine coolant by putting it in the trash, pouring it on the ground, or into sewers, streams, or bodies of water. Have the coolant changed by an authorized service center, familiar with legal requirements regarding used coolant disposal. This will help protect the environment and your health.

Checking Coolant

The vehicle must be on a level surface when checking the coolant level.

Check to see if coolant is visible in the coolant surge tank. If the coolant inside the coolant surge tank is boiling, do not do anything else until it cools down. If coolant is visible but the coolant level is not at or above the FULL COLD mark, add a 50/50 mixture of clean, drinkable water and DEX-COOL coolant at the coolant surge tank, but be sure the cooling system is cool before this is done.



The coolant surge tank is located in the engine compartment on the passenger side of the vehicle. See *Engine Compartment Overview on page 10-6* for more information on location.

The coolant level should be at or above the FULL COLD mark. If it is not, the vehicle may have a leak in the cooling system.

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How to Add Coolant to the Surge Tank

⚠ WARNING

You can be burned if you spill coolant on hot engine parts. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough. Do not spill coolant on a hot engine.

Notice: **This vehicle has a specific coolant fill procedure. Failure to follow this procedure could cause the engine to overheat and be severely damaged.**

⚠ WARNING

An electric engine cooling fan under the hood can start up even when the engine is not running and can cause injury. Keep hands, clothing, and tools away from any underhood electric fan.

⚠ WARNING

Steam and scalding liquids from a hot cooling system can blow out and burn you badly. They are under pressure, and if you turn the surge tank pressure cap — even a little — they can come out at high speed. Never turn the cap when the cooling system, including the surge tank pressure cap, is hot. Wait for the cooling system and surge tank pressure cap to cool if you ever have to turn the pressure cap.

If no coolant is visible in the surge tank, add coolant as follows:

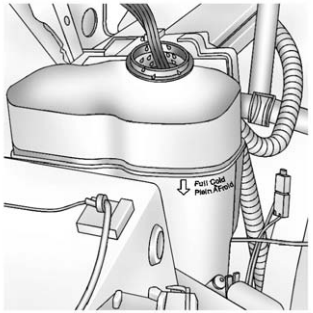


1. Remove the coolant surge tank pressure cap when the cooling system, including the coolant surge tank pressure cap and upper radiator hose, is no longer hot.

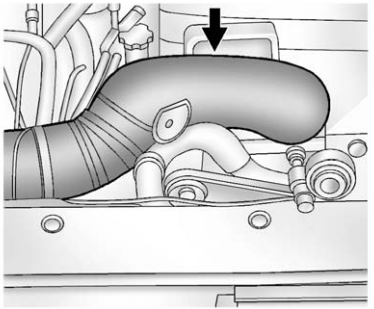
 Turn the pressure cap slowly counterclockwise about one full turn. If a hiss is heard, wait for that to stop. A hiss means there is still some pressure left.

2. Keep turning the pressure cap slowly and remove it.

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3. Fill the coolant surge tank with the proper mixture to the FULL COLD mark.



4. With the coolant surge tank pressure cap off, start the engine and let it run until the upper radiator hose can be felt getting hot. Watch out for the engine cooling fan.

 By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, add more of the proper mixture to the coolant surge tank until the level reaches the FULL COLD mark.

5. Replace the pressure cap. Be sure the pressure cap is hand-tight and fully seated.
6. Verify coolant level after engine is shut off and the coolant is cold. If necessary, repeat coolant fill procedure Steps 1 through 6.

Notice: **If the pressure cap is not tightly installed, coolant loss and possible engine damage may occur. Be sure the cap is properly and tightly secured.**

Engine Overheating

The vehicle has several indicators to warn of engine overheating.

There is a coolant temperature gauge on your vehicle's instrument panel. See *Engine Coolant Temperature Gauge on page 5-13*.

In addition, ENGINE OVERHEATED STOP ENGINE, ENGINE OVERHEATED IDLE ENGINE, and a ENGINE POWER IS REDUCED message comes on in the Driver Information Center (DIC) on the

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instrument panel. See *Engine Cooling System Messages on page 5-30* and *Engine Power Messages on page 5-32*.

If the decision is made not to lift the hood when this warning appears, but instead get service help right away. See *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*.

If the decision is made to lift the hood, make sure the vehicle is parked on a level surface.

Then check to see if the engine cooling fans are running. If the engine is overheating, both fans should be running. If they are not, do not continue to run the engine and have the vehicle serviced.

Notice: **Engine damage from running the engine without coolant is not covered by the vehicle warranty. See *Overheated Engine Protection Operating Mode on page 10-22* for information on driving to a safe place in an emergency.**

Notice: **If the engine catches fire while driving with no coolant, the vehicle can be badly damaged. The costly repairs would not be covered by the vehicle warranty. See *Overheated Engine Protection Operating Mode on page 10-22* for information on driving to a safe place in an emergency.**

If Steam Is Coming from the Engine Compartment

⚠ WARNING

Steam from an overheated engine can burn you badly, even if you just open the hood. Stay away from the engine if you see or hear steam coming from it. Turn it off and get everyone away from the vehicle until it cools down. Wait

(Continued)

WARNING (Continued)

until there is no sign of steam or coolant before you open the hood.

If you keep driving when the vehicles engine is overheated, the liquids in it can catch fire. You or others could be badly burned. Stop the engine if it overheats, and get out of the vehicle until the engine is cool.

See *Overheated Engine Protection Operating Mode on page 10-22* for information on driving to a safe place in an emergency.

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If No Steam Is Coming from the Engine Compartment

The ENGINE OVERHEATED STOP ENGINE or the ENGINE OVERHEATED IDLE ENGINE message, along with a low coolant condition, can indicate a serious problem.

If there is an engine overheat warning, but see or hear no steam, the problem may not be too serious. Sometimes the engine can get a little too hot when the vehicle:

- Climbs a long hill on a hot day.
- Stops after high-speed driving.
- Idles for long periods in traffic.
- Tows a trailer. See *Trailer Towing on page 9-61*.

If the ENGINE OVERHEATED STOP ENGINE or the ENGINE OVERHEATED IDLE ENGINE message appears with no sign of steam, try this for a minute or so:

If the overheat warning is displayed with no sign of steam:

1. Turn the air conditioning off.
2. Turn the heater on to the highest temperature and to the highest fan speed. Open the windows as necessary.
3. In heavy traffic, let the engine idle in N (Neutral) while stopped. If it is safe to do so, pull off the road, shift to P (Park) or N (Neutral) and let the engine idle.

If the temperature overheat gauge is no longer in the overheat zone or an overheat warning no longer displays, the vehicle can be driven. Continue to drive the vehicle slowly for about 10 minutes. Keep a safe vehicle distance from the vehicle in front. If the warning does not come back on, continue to drive normally.

If the warning continues, pull over, stop, and park the vehicle right away.

If there is no sign of steam, idle the engine for five minutes while parked. If the warning is still displayed, turn off the engine until it cools down. Also, see “Overheated Engine Protection Operating Mode” later in this section.

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Overheated Engine Protection Operating Mode

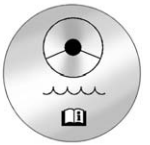
If an overheated engine condition exists and the ENGINE POWER IS REDUCED message is displayed, an overheat protection mode which alternates firing groups of cylinders helps prevent engine damage. In this mode, a loss in power and engine performance will be noticed. This operating mode allows the vehicle to be driven to a safe place in an emergency. Driving extended distances and/or towing a trailer in the overheat protection mode should be avoided.

Notice: **After driving in the overheated engine protection operating mode, to avoid engine damage, allow the engine to cool before attempting any repair. The engine oil will be severely degraded. Repair the cause of coolant loss, change the oil and reset the oil life system. See *Engine Oil on page 10-7*.**

Engine Fan

The vehicle has electric cooling fans. The fans spinning at low speed during most everyday driving might be heard. The fans can turn off if no cooling is required. Under heavy vehicle loading, trailer towing, and/or high outside temperatures, or if operating the air conditioning system, the fans can change to high speed and an increase in fan noise might be heard. This is normal and indicates that the cooling system is functioning properly. The fans change to low speed when additional cooling is no longer required.

Power Steering Fluid



See *Engine Compartment Overview on page 10-6* for reservoir location.

When to Check Power Steering Fluid

It is not necessary to regularly check power steering fluid unless there is a leak suspected in the system or an unusual noise is heard. A fluid loss in this system could indicate a problem. Have the system inspected and repaired.

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How to Check Power Steering Fluid

Notice: **Extremely small amounts of contamination can cause steering system damage and cause it to not work properly. Do not allow contaminants to contact the fluid side of the reservoir cap/ dipstick or to enter the reservoir.**

To check the power steering fluid:

1. Turn the key off and let the engine compartment cool down.
2. Wipe the cap and the top of the reservoir clean.
3. Unscrew the cap and wipe the dipstick with a clean rag.
4. Replace the cap and completely tighten it.
5. Remove the cap again and look at the fluid level on the dipstick.

The level should be at the FULL COLD mark. If necessary, add only enough fluid to bring the level up to the mark.

What to Use

To determine what kind of fluid to use, see *Recommended Fluids and Lubricants on page 11-13*. Always use the proper fluid.

Notice: **Use of the incorrect fluid may damage the vehicle and the damages may not be covered by the vehicle's warranty. Always use the correct fluid listed in *Recommended Fluids and Lubricants on page 11-13*.**

Washer Fluid

What to Use

When windshield washer fluid needs to be added, be sure to read the manufacturer's instructions before use. Use a fluid that has sufficient protection against freezing in an area where the temperature may fall below freezing.

Adding Washer Fluid

The vehicle has a low washer fluid message on the DIC that comes on when the washer fluid is low. The message is displayed for 15 seconds at the start of each ignition cycle. When the WASHER FLUID LOW ADD FLUID message displays, washer fluid will need to be added to the windshield washer fluid reservoir.



Open the cap with the washer symbol on it. Add washer fluid until the tank is full. See *Engine Compartment Overview on page 10-6* for reservoir location.

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Notice

- **When using concentrated washer fluid, follow the manufacturer's instructions for adding water.**
- **Do not mix water with ready-to-use washer fluid. Water can cause the solution to freeze and damage the washer fluid tank and other parts of the washer system.**
- **Fill the washer fluid tank only three-quarters full when it is very cold. This allows for fluid expansion if freezing occurs, which could damage the tank if it is completely full.**
- **Do not use engine coolant (antifreeze) in the windshield washer. It can damage the windshield washer system and paint.**

Brakes

This vehicle has disc brakes. Disc brake pads have built-in wear indicators that make a high-pitched warning sound when the brake pads are worn and new pads are needed. The sound can come and go or be heard all the time the vehicle is moving, except when applying the brake pedal firmly.

⚠ WARNING

The brake wear warning sound means that soon the brakes will not work well. That could lead to a crash. When the brake wear warning sound is heard, have the vehicle serviced.

Notice: **Continuing to drive with worn-out brake pads could result in costly brake repair.**

Some driving conditions or climates can cause a brake squeal when the brakes are first applied or lightly applied. This does not mean something is wrong with the brakes.

Properly torqued wheel nuts are necessary to help prevent brake pulsation. When tires are rotated, inspect brake pads for wear and evenly tighten wheel nuts in the proper sequence to torque specifications in *Capacities and Specifications on page 12-2*.

Brake linings should always be replaced as complete axle sets.

Brake Pedal Travel

See your dealer if the brake pedal does not return to normal height, or if there is a rapid increase in pedal travel. This could be a sign that brake service might be required.

Brake Adjustment

Every time the brakes are applied, with or without the vehicle moving, the brakes adjust for wear.

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Replacing Brake System Parts

The braking system on a vehicle is complex. Its many parts have to be of top quality and work well together if the vehicle is to have really good braking. The vehicle was designed and tested with top-quality brake parts. When parts of the braking system are replaced, be sure to get new, approved replacement parts. If this is not done, the brakes might not work properly. For example, installing disc brake pads that are wrong for the vehicle, can change the balance between the front and rear brakes — for the worse. The braking performance expected can change in many other ways if the wrong replacement brake parts are installed.

Brake Fluid



The brake master cylinder reservoir is filled with DOT 3 brake fluid. See *Engine Compartment Overview on page 10-6* for the location of the reservoir.

There are only two reasons why the brake fluid level in the reservoir might go down:

- The brake fluid level goes down because of normal brake lining wear. When new linings are installed, the fluid level goes back up.
- A fluid leak in the brake hydraulic system can also cause a low fluid level. Have the brake hydraulic system fixed, since a leak means that sooner or later the brakes will not work well.

Do not top off the brake fluid. Adding fluid does not correct a leak. If fluid is added when the linings are worn, there will be too much fluid when new brake linings are installed. Add or remove brake fluid, as necessary, only when work is done on the brake hydraulic system.

⚠ WARNING

If too much brake fluid is added, it can spill on the engine and burn, if the engine is hot enough. You or others could be burned, and the vehicle could be damaged. Add brake fluid only when work is done on the brake hydraulic system. See “Checking Brake Fluid” in this section.

When the brake fluid falls to a low level, the brake warning light comes on. See *Brake System Warning Light on page 5-19*.

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Refer to the Maintenance Schedule to determine when to check the brake fluid. See *Maintenance Schedule on page 11-3*.

Checking Brake Fluid

Check brake fluid by looking at the brake fluid reservoir. See *Engine Compartment Overview on page 10-6*.



The fluid level should be above MIN. If it is not, have the brake hydraulic system checked to see if there is a leak.

After work is done on the brake hydraulic system, make sure the level is above the MIN but not over the MAX mark.

What to Add

Use only new DOT 3 brake fluid from a sealed container. See *Recommended Fluids and Lubricants on page 11-13*.

Always clean the brake fluid reservoir cap and the area around the cap before removing it. This helps keep dirt from entering the reservoir.

⚠ WARNING

With the wrong kind of fluid in the brake hydraulic system, the brakes might not work well. This could cause a crash. Always use the proper brake fluid.

Notice

- **Using the wrong fluid can badly damage brake hydraulic system parts. For example, just a few drops of mineral-based oil, such as engine oil, in the brake hydraulic system can damage brake hydraulic system parts so badly that they will have to be replaced. Do not let someone put in the wrong kind of fluid.**
- **If brake fluid is spilled on the vehicle's painted surfaces, the paint finish can be damaged. Be careful not to spill brake fluid on the vehicle. If you do, wash it off immediately.**

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Battery

If the vehicle is a hybrid, see the hybrid supplement for more information.

Refer to the replacement number on the original battery label when a new battery is needed. See *Engine Compartment Overview on page 10-6* for battery location.

⚠ WARNING

Battery posts, terminals, and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. Wash hands after handling.

Vehicle Storage

⚠ WARNING

Batteries have acid that can burn you and gas that can explode. You can be badly hurt if you are not careful. See *Jump Starting on page 10-88* for tips on working around a battery without getting hurt.

Infrequent Usage: Remove the black, negative (−) cable from the battery to keep the battery from running down.

Extended Storage: Remove the black, negative (−) cable from the battery or use a battery trickle charger.

All-Wheel Drive

Transfer Case

If the vehicle is equipped with All-Wheel Drive, be sure to perform the lubricant checks described in this section.

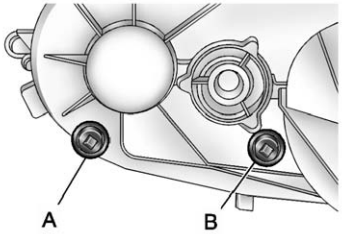
When to Check Lubricant

Refer to *Maintenance Schedule on page 11-3* to determine how often to check the lubricant.

Information Provided by: DEALER E-PROCESS

How to Check Lubricant

To get an accurate reading, the vehicle should be on a level surface.



A. Drain Plug

B. Fill Plug

If the level is below the bottom of the fill plug hole, located on the transfer case, some lubricant will need to be added. Add enough lubricant to raise the level to the bottom of the fill plug hole. Use care not to overtighten the plug.

What to Use

Refer to *Recommended Fluids and Lubricants on page 11-13* to determine what kind of lubricant to use.

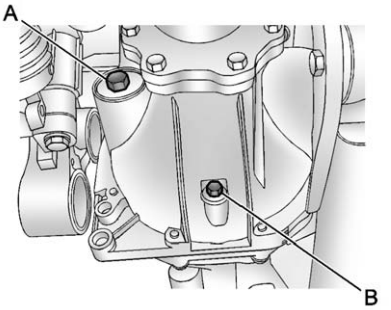
Front Axle

When to Check and Change Lubricant

It is not necessary to regularly check front axle fluid unless there is a leak suspected or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired.

How to Check Lubricant

To get an accurate reading, the vehicle should be on a level surface.



A. Fill Plug

B. Drain Plug

- When the differential is cold, add enough lubricant to raise the level from 0 mm (0 in) to 3.2 mm (1/8 in) below the fill plug hole.
- When the differential is at operating temperature (warm), add enough lubricant to raise the level to the bottom of the fill plug hole.

Information Provided by: DEALER E-PROCESS

What to Use

Refer to *Recommended Fluids and Lubricants on page 11-13* to determine what kind of lubricant to use.

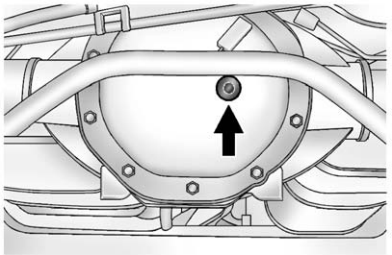
Rear Axle

When to Check Lubricant

It is not necessary to regularly check rear axle fluid unless there is a leak suspected or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired.

All axle assemblies are filled by volume of fluid during production. They are not filled to reach a certain level. When checking the fluid level on any axle, variations in the readings can be caused by factory fill differences between the minimum and the maximum fluid volume. Also, if a vehicle has just been driven before checking the fluid level, it may appear lower than normal because fluid has traveled out along the axle tubes and has not drained back to the sump area. Therefore, a reading taken five minutes after the vehicle has been driven will appear to have a lower fluid level than a vehicle that has been stationary for an hour or two. Remember that the rear axle assembly must be supported to get a true reading.

How to Check Lubricant



To get an accurate reading, the vehicle should be on a level surface.

- For Two-Wheel-Drive vehicles, the proper level is from 15 mm to 40 mm (0.6 in to 1.6 in) below the bottom of the filler plug hole, located on the rear axle. Add only enough fluid to reach the proper level.
- For All-Wheel-Drive vehicles, the proper level is from 1.0 mm to 19.0 mm (0.04 in to 0.75 in) below the bottom of the filler plug hole, located on the rear axle. Add only enough fluid to reach the proper level.

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What to Use

Refer to *Recommended Fluids and Lubricants on page 11-13* to determine what kind of lubricant to use.

Starter Switch Check

⚠ WARNING

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle.
2. Firmly apply both the parking brake and the regular brake. See *Parking Brake on page 9-36*.

 Do not use the accelerator pedal, and be ready to turn off the engine immediately if it starts.
3. Try to start the engine in each gear. The vehicle should start only in P (Park) or N (Neutral). If the vehicle starts in any other position, contact your dealer for service.

Automatic Transmission Shift Lock Control Function Check

⚠ WARNING

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle. It should be parked on a level surface.
2. Firmly apply the parking brake. See *Parking Brake on page 9-36*.

 Be ready to apply the regular brake immediately if the vehicle begins to move.
3. With the engine off, turn the ignition on, but do not start the engine. Without applying the regular brake, try to move the shift lever out of P (Park) with normal effort. If the shift lever moves out of P (Park), contact your dealer for service.

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Ignition Transmission Lock Check

While parked, and with the parking brake set, try to turn the ignition to LOCK/OFF in each shift lever position.

- The ignition should turn to LOCK/OFF only when the shift lever is in P (Park).
- The ignition key should come out only in LOCK/OFF.

Contact your dealer if service is required.

Park Brake and P (Park) Mechanism Check

⚠ WARNING

When you are doing this check, the vehicle could begin to move. You or others could be injured and property could be damaged. Make sure there is room in front of the vehicle in case it begins to roll. Be ready to apply the regular brake at once should the vehicle begin to move.

Park on a fairly steep hill, with the vehicle facing downhill. Keeping your foot on the regular brake, set the parking brake.

- To check the parking brake's holding ability: With the engine running and the transmission in N (Neutral), slowly remove foot pressure from the regular brake pedal. Do this until the vehicle is held by the parking brake only.
- To check the P (Park) mechanism's holding ability: With the engine running, shift to P (Park). Then release the parking brake followed by the regular brake.

Contact your dealer if service is required.

Information Provided by: DEALER E-PROCESS

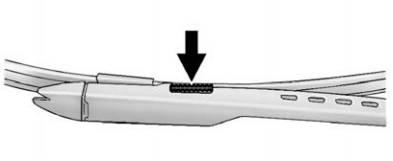
Wiper Blade Replacement

Windshield wiper blades should be inspected for wear or cracking. See *Maintenance Schedule on page 11-3*.

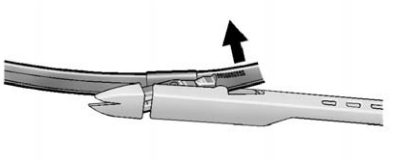
Replacement blades come in different types and are removed in different ways.

Front Wiper Blade Replacement

1. Pull the windshield wiper arm connector away from the windshield.



2. Squeeze the grooved areas on each side of the blade, and turn the blade assembly away from the arm connector.

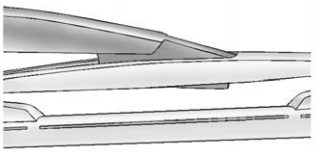


3. Install the new blade onto the arm connector and make sure the grooved areas are fully set in the locked position.

For the proper type and size, see *Maintenance Replacement Parts on page 11-15*.

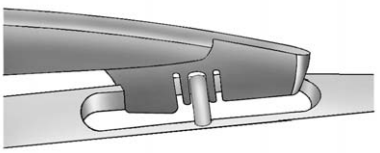
Rear Wiper Blade Replacement

1. Lift the wiper blade assembly up and out of the park rest position.



2. Pull the wiper blade assembly away from the backglass. The backglass wiper blade will not lock in a vertical position, so care should be used when pulling it away from the vehicle.
3. Turn the wiper blade assembly, and pull it off of the wiper arm. Hold the wiper arm in position and push the blade away from the wiper arm.

Information Provided by:
DEALER E-PROCESS



4. Replace the wiper blade.
5. Return the wiper blade assembly to the park rest position.

Glass Replacement

If the windshield or front side glass must be replaced, see your dealer to determine the correct replacement glass.

Headlamp Aiming

The vehicle has a visual optical headlamp aiming system. The aim of the headlamps have been preset at the factory and should need no further adjustment.

However, if the vehicle is damaged in a crash, the aim of the headlamps may be affected and adjustment may be necessary.

If oncoming vehicles flash their high beams at you, this may mean the vertical aim of the headlamps needs to be adjusted.

It is recommended that the vehicle is taken to your dealer for service if the headlamps need to be adjusted. It is possible however, to re-aim the headlamps as described.

The vehicle should:

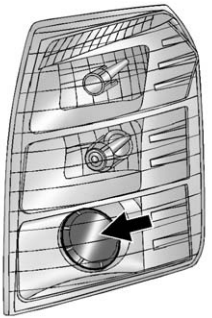
- Be placed so the headlamps are 7.6 m (25 ft.) from a light colored wall or other flat surface.
- Have all four tires on a level surface which is level all the way to the wall or other flat surface.
- Be placed so it is perpendicular to the wall or other flat surface.
- Not have any snow, ice, or mud on it.
- Be fully assembled and all other work stopped while headlamp aiming is being performed.
- Be normally loaded with a full tank of fuel and one person or 75 kg (160 lbs) sitting on the driver seat.
- Have the tires properly inflated.
- Have the spare tire is in its proper location in the vehicle.

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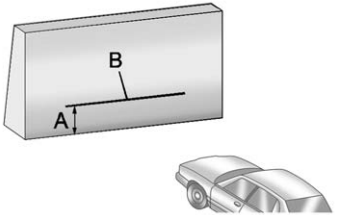
Headlamp aiming is done with the vehicle's low-beam headlamps. The high-beam headlamps will be correctly aimed if the low-beam headlamps are aimed properly.

To adjust the vertical aim:

1. Open the hood. See *Hood on page 10-4* for more information.



2. Locate the center of the projector lens of the low-beam headlamp.
3. Record the distance from the ground to the center of the projector lens of the low-beam headlamp.

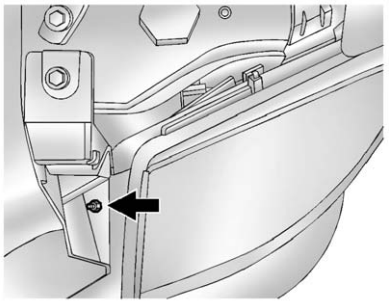


4. At a wall, measure from the ground upward (A) to the recorded distance from Step 3 and mark it.
5. Draw or tape a horizontal line (B) on the wall the width of the vehicle at the height of the mark in Step 4.

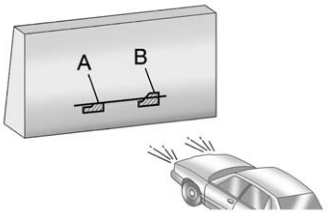
Notice: **Do not cover a headlamp to improve beam cut-off when aiming. Covering a headlamp may cause excessive heat build-up which may cause damage to the headlamp.**

6. Turn on the low-beam headlamps and place a piece of cardboard or equivalent in front of the headlamp not being adjusted. This allows only the beam of light from the headlamp being adjusted to be seen on the flat surface.

Information Provided by:
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7. Locate the vertical headlamp aiming screws, which are under the hood near each headlamp assembly.
8. Turn the vertical aiming screw until the headlamp beam is aimed to the horizontal tape line. Turn it clockwise or counterclockwise to raise or lower the angle of the beam.



9. Make sure that the light from the headlamp is positioned at the bottom edge of the horizontal tape line. The lamp on the left (A) shows the correct headlamp aim. The lamp on the right (B) shows the incorrect headlamp aim.
10. Repeat Steps 7 through 9 for the opposite headlamp.

Bulb Replacement

For the proper type of replacement bulbs, see *Replacement Bulbs on page 10-37*.

For any bulb-changing procedure not listed in this section, contact your dealer.

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High Intensity Discharge (HID) Lighting

⚠ WARNING

The low beam high intensity discharge lighting system operates at a very high voltage. If you try to service any of the system components, you could be seriously injured. Have your dealer or a qualified technician service them.

The vehicle may have HID headlamps. After an HID headlamp bulb has been replaced, you may notice that the beam is a slightly different shade than it was originally. This is normal.

LED Lighting

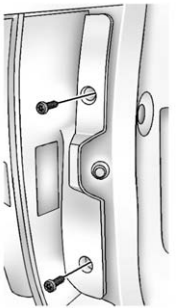
The vehicle may have LED headlamps. For replacement of the LED lighting assembly contact your dealer.

Back-Up Lamps

To replace this bulb:



1. Open the liftgate. See *Liftgate on page 2-9* for more information.



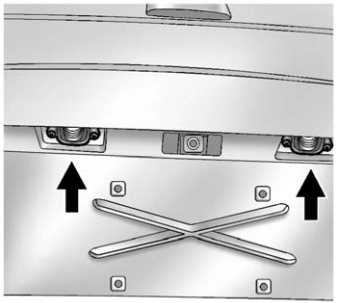
2. Remove the two screws from the taillamp assembly.
3. Pull the taillamp assembly rearward until the inner pins on the taillamp assembly disengage from the vehicle.
4. Press the release tab, if the bulb socket has one, and turn the socket counterclockwise to remove it from the taillamp assembly.

Information Provided by: DEALER E-PROCESS

5. Pull the old bulb straight out from the socket.
6. Press a new bulb into the socket, insert the socket into the taillamp assembly and turn the socket clockwise into the taillamp assembly until it clicks.
7. Reinstall the taillamp assembly. When reinstalling, make sure to line up the pins on the taillamp assembly with the vehicle. If the pins do not line up correctly, the taillamp assembly will not be able to be installed properly.

If the taillamp, stoplamp, or turn signal need to be replaced, see your dealer for service.

License Plate Lamp



1. Remove the two screws holding each of the license plate lamps to the molding that is part of the liftgate.
2. Twist and pull the license plate lamp assembly forward through the molding opening.
3. Remove the bulb socket from the lamp assembly by turning it counterclockwise.
4. Pull the bulb straight out of the socket and install the new bulb.
5. Reverse Steps 1 through 3 to reinstall the license plate lamp.

Replacement Bulbs

Exterior Lamp	Bulb Number
Back-up Lamp	7441
License Plate Lamp	168LL (W5WLL)

For replacement bulbs not listed here, contact your dealer.

Information Provided by: DEALER E-PROCESS

Electrical System

Electrical System Overload

The vehicle has fuses and circuit breakers to protect against an electrical system overload.

When the current electrical load is too heavy, the circuit breaker opens and closes, protecting the circuit until the current load returns to normal or the problem is fixed. This greatly reduces the chance of circuit overload and fire caused by electrical problems.

Fuses and circuit breakers protect power devices in the vehicle.

Replace a bad fuse with a new one of the identical size and rating.

If there is a problem on the road and a fuse needs to be replaced, the same amperage fuse can be borrowed. Choose some feature of the vehicle that is not needed to use and replace it as soon as possible.

Headlamp Wiring

An electrical overload may cause the lamps to go on and off, or in some cases to remain off. Have the headlamp wiring checked right away if the lamps go on and off or remain off.

Windshield Wipers

If the wiper motor overheats due to heavy snow or ice, the windshield wipers will stop until the motor cools and will then restart.

Although the circuit is protected from electrical overload, overload due to heavy snow or ice may cause wiper linkage damage. Always clear ice and heavy snow from the windshield before using the windshield wipers.

If the overload is caused by an electrical problem and not snow or ice, be sure to get it fixed.

Information Provided by:
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Fuses and Circuit Breakers

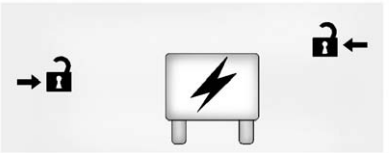
If the vehicle is a hybrid, see the hybrid supplement for more information.

The wiring circuits in the vehicle are protected from short circuits by a combination of fuses, circuit breakers and fusible thermal links. This greatly reduces the chance of fires caused by electrical problems.

Look at the silver-colored band inside the fuse. If the band is broken or melted, replace the fuse. Be sure you replace a bad fuse with a new one of the identical size and rating.

If you ever have a problem on the road and don't have a spare fuse, you can borrow one that has the same amperage. Just pick some feature of your vehicle that you can get along without– like the radio or accessory power outlet– and use its fuse, if it is the correct amperage. Replace it as soon as you can.

Engine Compartment Fuse Block



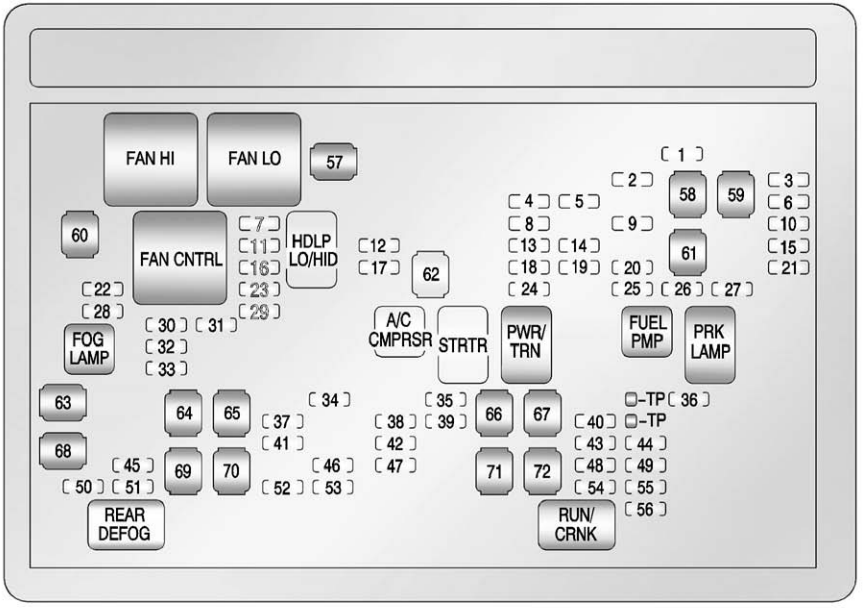
The Engine Compartment Fuse Block is located in the engine compartment, on the driver side of the vehicle. Lift the cover for access to the fuse/relay block.

If the vehicle is a hybrid, see the hybrid supplement for more information.

Notice: **Spilling liquid on any electrical component on the vehicle may damage it. Always keep the covers on any electrical component.**

To remove fuses, hold the end of the fuse between your thumb and index finger and pull straight out.

Information Provided by:
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Information Provided by:
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The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage
1	Right Trailer Stop/ Turn Lamp
2	Electronic Stability Suspension Control, Automatic Level Control Exhaust
3	Left Trailer Stop/ Turn Lamp
4	Engine Controls
5	Engine Control Module, Throttle Control
6	Trailer Brake Controller
7	Front Washer
8	Oxygen Sensors
9	Antilock Brakes System 2
10	Trailer Back-up Lamps
11	Driver Side Low-Beam Headlamp
12	Engine Control Module (Battery)
13	Fuel Injectors, Ignition Coils (Right Side)
14	Transmission Control Module (Battery)
15	Vehicle Back-up Lamps
16	Passenger Side Low-Beam Headlamp
17	Air Conditioning Compressor
18	Oxygen Sensors
19	Transmission Controls (Ignition)
20	Fuel Pump
21	Fuel System Control Module
22	Headlamp Washer
23	Rear Windshield Washer
24	Fuel Injectors, Ignition Coils (Left Side)
25	Trailer Parking Lamps
26	Driver Side Parking Lamps
27	Passenger Side Parking Lamps
28	Fog Lamps
29	Horn
30	Passenger Side High-Beam Headlamp
31	Daytime Running Lamps (DRL) (If Equipped)
32	Driver Side High-Beam Headlamp

Information Provided by: DEALER E-PROCESS

Fuses	Usage
33	Daytime Running Lamps 2 (If Equipped)
34	Sunroof
35	Key Ignition System, Theft Deterrent System
36	Windshield Wiper
37	SEO B2 Upfitter Usage (Battery)
38	Electric Adjustable Pedals
39	Climate Controls (Battery)
40	Airbag System (Ignition)
41	Amplifier
42	Audio System
43	Miscellaneous (Ignition), Cruise Control
44	Liftgate Release

Fuses	Usage
45	Airbag System (Battery)
46	Instrument Panel Cluster
47	Not Used
48	Auxiliary Climate Control (Ignition)
49	Center High-Mounted Stoplamp (CHMSL)
50	Rear Defogger
51	Heated Mirrors
52	SEO B1 Upfitter Usage (Battery)
53	Accessory Power Outlet, Cigarette Lighter (If Equipped)
54	Automatic Level Control Compressor Relay
55	Climate Controls (Ignition)

Fuses	Usage
56	Engine Control Module, Secondary Fuel Pump (Ignition)

J-Case Fuses	Usage
57	Cooling Fan 1
58	Automatic Level Control Compressor
59	Heavy Duty Antilock Braking System
60	Cooling Fan 2
61	Antilock Brake System 1
62	Starter
63	Stud 2 (Trailer Brakes)
64	Left Bussed Electrical Center 1
65	Electric Running Boards

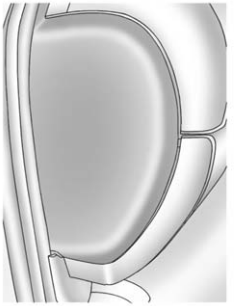
Information Provided by:
DEALER E-PROCESS

J-Case Fuses	Usage
66	Not Used
67	Transfer Case
68	Stud 1 (Trailer Connector Battery Power)
69	Mid-Bussed Electrical Center 1
70	Climate Control Blower
71	Power Liftgate Module
72	Left Bussed Electrical Center 2

Relays	Usage
FAN HI	Cooling Fan High Speed
FAN LO	Cooling Fan Low Speed

Relays	Usage
FAN CNTRL	Cooling Fan Control
HDLP LO/HID	Low-Beam Headlamp
FOG LAMP	Front Fog Lamps
A/C CMPRSR	Air Conditioning Compressor
STRTR	Starter
PWR/TRN	Powertrain
FUEL PMP	Fuel Pump
PRK LAMP	Parking Lamps
REAR DEFOG	Rear Defogger
RUN/ CRNK	Switched Power

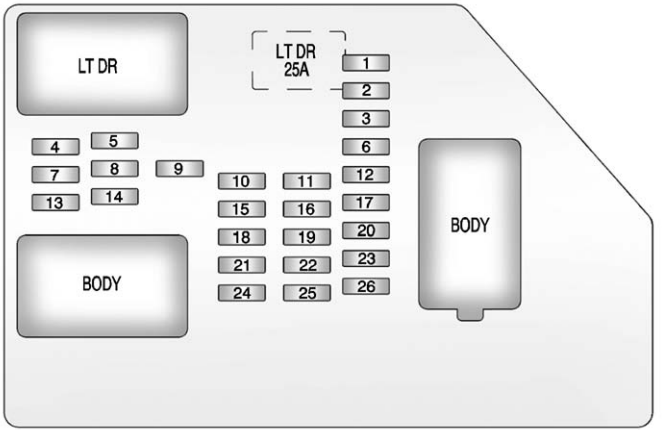
Instrument Panel Fuse Block



The instrument panel fuse block access door is located on the driver side edge of the instrument panel.

Pull off the cover to access the fuse block.

Information Provided by: DEALER E-PROCESS



The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage
1	Rear Seats
2	Rear Accessory Power Outlet

Fuses	Usage
3	Steering Wheel Controls Backlight
4	Driver Door Module
5	Dome Lamps, Driver Side Turn Signal

Fuses	Usage
6	Driver Side Turn Signal, Stoplamp
7	Instrument Panel Back Lighting
8	Passenger Side Turn Signal, Stoplamp
9	Passenger Door Module, Driver Unlock
10	Power Door Lock 2 (Unlock Feature)
11	Power Door Lock 2 (Lock Feature)
12	Stoplamps, Center High-Mounted Stoplamp
13	Rear Climate Controls
14	Power Mirror
15	Body Control Module (BCM)
16	Accessory Power Outlets

Information Provided by:
DEALER E-PROCESS

Fuses	Usage
17	Interior Lamps
18	Power Door Lock 1 (Unlock Feature)
19	Rear Seat Entertainment
20	Ultrasonic Rear Parking Assist, Power Liftgate
21	Power Door Lock 1 (Lock Feature)
22	Driver Information Center (DIC)
23	Rear Wiper
24	Cooled Seats
25	Driver Seat Module, Remote Keyless Entry System
26	Driver Power Door Lock (Unlock Feature)

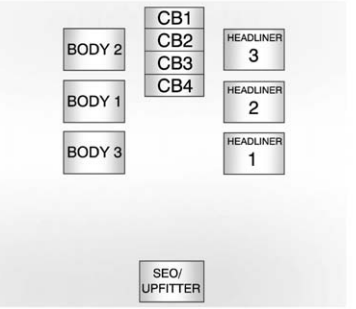
Circuit Breaker	Usage
LT DR	Driver Side Power Window Circuit Breaker

Harness Connector	Usage
LT DR	Driver Door Harness Connection
BODY	Harness Connector
BODY	Harness Connector

Center Instrument Panel Fuse Block

The center instrument panel fuse block is located underneath the instrument panel, to the left of the steering column.

Top View



Harness Connector	Usage
BODY 2	Body Harness Connector 2
BODY 1	Body Harness Connector 1
BODY 3	Body Harness Connector 3
HEADLINER 3	Headliner Harness Connector 3

Information Provided by: DEALER E-PROCESS

Harness Connector	Usage
HEADLINER 2	Headliner Harness Connector 2
HEADLINER 1	Headliner Harness Connector 1
SEO/ UPFITTER	Special Equipment Option Upfitter Harness Connector

Circuit Breaker	Usage
CB1	Passenger Side Power Window Circuit Breaker
CB2	Passenger Seat Circuit Breaker
CB3	Driver Seat Circuit Breaker
CB4	Rear Sliding Window

Wheels and Tires

Tires

Every new GM vehicle has high-quality tires made by a leading tire manufacturer. See the warranty manual for information regarding the tire warranty and where to get service. For additional information refer to the tire manufacturer.

⚠ WARNING

- Poorly maintained and improperly used tires are dangerous.
- Overloading the tires can cause overheating as a result of too much flexing. There could be a blowout and a serious crash. See *Vehicle Load Limits on page 9-16*.

(Continued)

WARNING (Continued)

- Underinflated tires pose the same danger as overloaded tires. The resulting crash could cause serious injury. Check all tires frequently to maintain the recommended pressure. Tire pressure should be checked when the tires are cold.
- Overinflated tires are more likely to be cut, punctured, or broken by a sudden impact — such as when hitting a pothole. Keep tires at the recommended pressure.
- Worn or old tires can cause a crash. If the tread is badly worn, replace them.
- Replace any tires that have been damaged by impacts with potholes, curbs, etc.

(Continued)

Information Provided by: DEALER E-PROCESS

WARNING (Continued)

- Improperly repaired tires can cause a crash. Only the dealer or an authorized tire service center should repair, replace, dismount, and mount the tires.
- Do not spin the tires in excess of 56 km/h (35 mph) on slippery surfaces such as snow, mud, ice, etc. Excessive spinning may cause the tires to explode.

See *Tire Pressure for High-Speed Operation on page 10-53* for inflation pressure adjustment for high speed driving.

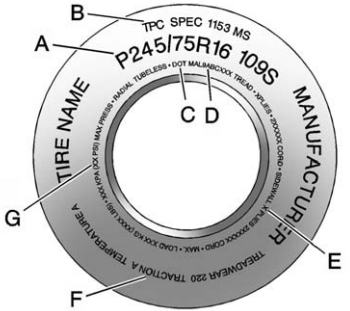
22-Inch Tires

If the vehicle has 22-inch P285/45R22 size tires, they are classified as touring tires and are designed for on-road use. The low-profile, wide tread design is not recommended for off-road driving. See *Off-Road Driving on page 9-6*, for additional information.

Notice: **Low-profile tires are more susceptible to damage from road hazards or curb impact than standard profile tires. Tire and/or wheel assembly damage can occur when coming into contact with road hazards like, potholes, or sharp edged objects, or when sliding into a curb. The warranty does not cover this type of damage. Keep tires set to the correct inflation pressure and, when possible, avoid contact with curbs, potholes, and other road hazards.**

Tire Sidewall Labeling

Useful information about a tire is molded into the sidewall. The example shows a typical passenger vehicle tire sidewall.



Passenger (P-Metric) Tire

(A) Tire Size: The tire size code is a combination of letters and numbers used to define a particular tire's width, height, aspect ratio, construction type, and service description. See the "Tire Size" illustration later in this section for more detail.

Information Provided by: DEALER E-PROCESS

(B) TPC Spec (Tire Performance Criteria Specification): Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. GM's TPC specifications meet or exceed all federal safety guidelines.

(C) DOT (Department of Transportation): The Department of Transportation (DOT) code indicates that the tire is in compliance with the U.S. Department of Transportation Motor Vehicle Safety Standards.

(D) Tire Identification Number (TIN): The letters and numbers following the DOT code are the Tire Identification Number (TIN). The TIN shows the manufacturer and plant code, tire size, and date the tire was manufactured. The TIN is molded onto both sides of the tire, although only one side may have the date of manufacture.

(E) Tire Ply Material: The type of cord and number of plies in the sidewall and under the tread.

(F) Uniform Tire Quality Grading (UTQG): Tire manufacturers are required to grade tires based on three performance factors: treadwear, traction, and temperature resistance. For more information, see *Uniform Tire Quality Grading on page 10-62*.

(G) Maximum Cold Inflation Load Limit: Maximum load that can be carried and the maximum pressure needed to support that load. For information on recommended tire pressure see *Tire Pressure on page 10-52* and *Vehicle Load Limits on page 9-16*.

Tire Designations

Tire Size

The example shows a typical passenger vehicle tire size.



Passenger (P-Metric) Tire

(A) Passenger (P-Metric) Tire: The United States version of a metric tire sizing system. The letter P as the first character in the tire size means a passenger vehicle tire engineered to standards set by the U.S. Tire and Rim Association.

(B) Tire Width: The three-digit number indicates the tire section width in millimeters from sidewall to sidewall.

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(C) Aspect Ratio: A two-digit number that indicates the tire height-to-width measurements. For example, if the tire size aspect ratio is 75, as shown in item C of the tire illustration, it would mean that the tire's sidewall is 75 percent as high as it is wide.

(D) Construction Code: A letter code is used to indicate the type of ply construction in the tire. The letter R means radial ply construction; the letter D means diagonal or bias ply construction; and the letter B means belted-bias ply construction.

(E) Rim Diameter: Diameter of the wheel in inches.

(F) Service Description: These characters represent the load index and speed rating of the tire. The load index represents the load carrying capacity a tire is certified to carry. The speed rating is the maximum speed a tire is certified to carry a load.

Tire Terminology and Definitions

Air Pressure: The amount of air inside the tire pressing outward on each square inch of the tire. Air pressure is expressed in kPa (kilopascal) or psi (pounds per square inch).

Accessory Weight: The combined weight of optional accessories. Some examples of optional accessories are automatic transmission, power steering, power brakes, power windows, power seats, and air conditioning.

Aspect Ratio: The relationship of a tire's height to its width.

Belt: A rubber coated layer of cords that is located between the plies and the tread. Cords may be made from steel or other reinforcing materials.

Bead: The tire bead contains steel wires wrapped by steel cords that hold the tire onto the rim.

Bias Ply Tire: A pneumatic tire in which the plies are laid at alternate angles less than 90 degrees to the centerline of the tread.

Cold Tire Pressure: The amount of air pressure in a tire, measured in kPa (kilopascal) or psi (pounds per square inch) before a tire has built up heat from driving. See *Tire Pressure on page 10-52*.

Curb Weight: The weight of a motor vehicle with standard and optional equipment including the

Information Provided by: DEALER E-PROCESS

maximum capacity of fuel, oil, and coolant, but without passengers and cargo.

DOT Markings: A code molded into the sidewall of a tire signifying that the tire is in compliance with the U.S. Department of Transportation (DOT) Motor Vehicle Safety Standards. The DOT code includes the Tire Identification Number (TIN), an alphanumeric designator which can also identify the tire manufacturer, production plant, brand, and date of production.

GVWR: Gross Vehicle Weight Rating. See *Vehicle Load Limits on page 9-16*.

GAWR FRT: Gross Axle Weight Rating for the front axle. See *Vehicle Load Limits on page 9-16*.

GAWR RR: Gross Axle Weight Rating for the rear axle. See *Vehicle Load Limits on page 9-16*.

Intended Outboard Sidewall: The side of an asymmetrical tire, that must always face outward when mounted on a vehicle.

Kilopascal (kPa): The metric unit for air pressure.

Light Truck (LT-Metric) Tire: A tire used on light duty trucks and some multipurpose passenger vehicles.

Load Index: An assigned number ranging from 1 to 279 that corresponds to the load carrying capacity of a tire.

Maximum Inflation Pressure: The maximum air pressure to which a cold tire can be inflated. The maximum air pressure is molded onto the sidewall.

Maximum Load Rating: The load rating for a tire at the maximum permissible inflation pressure for that tire.

Maximum Loaded Vehicle Weight: The sum of curb weight, accessory weight, vehicle capacity weight, and production options weight.

Normal Occupant Weight: The number of occupants a vehicle is designed to seat multiplied by 68 kg (150 lbs). See *Vehicle Load Limits on page 9-16*.

Occupant Distribution: Designated seating positions.

Outward Facing Sidewall: The side of an asymmetrical tire that has a particular side that faces outward when mounted on a vehicle. The side of the tire that contains a whitewall, bears white lettering, or bears manufacturer, brand, and/or

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model name molding that is higher or deeper than the same moldings on the other sidewall of the tire.

Passenger (P-Metric) Tire: A tire used on passenger cars and some light duty trucks and multipurpose vehicles.

Recommended Inflation Pressure: Vehicle manufacturer's recommended tire inflation pressure as shown on the tire placard. See *Tire Pressure on page 10-52* and *Vehicle Load Limits on page 9-16*.

Radial Ply Tire: A pneumatic tire in which the ply cords that extend to the beads are laid at 90 degrees to the centerline of the tread.

Rim: A metal support for a tire and upon which the tire beads are seated.

Sidewall: The portion of a tire between the tread and the bead.

Speed Rating: An alphanumeric code assigned to a tire indicating the maximum speed at which a tire can operate.

Traction: The friction between the tire and the road surface. The amount of grip provided.

Tread: The portion of a tire that comes into contact with the road.

Treadwear Indicators: Narrow bands, sometimes called wear bars, that show across the tread of a tire when only 1.6 mm (1/16 in) of tread remains. See *When It Is Time for New Tires on page 10-59*.

UTQGS (Uniform Tire Quality Grading Standards): A tire information system that provides consumers with ratings for a tire's traction, temperature, and treadwear. Ratings are determined by tire manufacturers using government testing procedures. The ratings are molded into the sidewall of the tire. See *Uniform Tire Quality Grading on page 10-62*.

Vehicle Capacity Weight: The number of designated seating positions multiplied by 68 kg (150 lbs) plus the rated cargo load. See *Vehicle Load Limits on page 9-16*.

Vehicle Maximum Load on the Tire: Load on an individual tire due to curb weight, accessory weight, occupant weight, and cargo weight.

Vehicle Placard: A label permanently attached to a vehicle showing the vehicle capacity weight and the original equipment tire size and

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recommended inflation pressure. See “Tire and Loading Information Label” under *Vehicle Load Limits on page 9-16*.

Tire Pressure

If the vehicle is a hybrid, see the hybrid supplement for more information.

Tires need the correct amount of air pressure to operate effectively.

Notice: **Neither tire underinflation nor overinflation is good. Underinflated tires, or tires that do not have enough air, can result in:**

- **Tire overloading and overheating which could lead to a blowout.**
- **Premature or irregular wear.**
- **Poor handling.**
- **Reduced fuel economy.**

Overinflated tires, or tires that have too much air, can result in:

- **Unusual wear.**
- **Poor handling.**
- **Rough ride.**
- **Needless damage from road hazards.**

The Tire and Loading Information label on the vehicle indicates the original equipment tires and the correct cold tire inflation pressures. The recommended pressure is the minimum air pressure needed to support the vehicle's maximum load carrying capacity.

For additional information regarding how much weight the vehicle can carry, and an example of the Tire and Loading Information label, see *Vehicle Load Limits on page 9-16*. How the vehicle is loaded affects vehicle handling and ride comfort. Never load the vehicle with more weight than it was designed to carry.

When to Check

Check the tires once a month or more.

Do not forget the spare tire. See *Full-Size Spare Tire on page 10-87* for additional information.

How to Check

Use a good quality pocket-type gauge to check tire pressure. Proper tire inflation cannot be determined by looking at the tire. Check the tire inflation pressure when the tires are cold meaning the vehicle has not been driven for at least three hours or no more than 1.6 km (1 mi).

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Remove the valve cap from the tire valve stem. Press the tire gauge firmly onto the valve to get a pressure measurement. If the cold tire inflation pressure matches the recommended pressure on the Tire and Loading Information label, no further adjustment is necessary. If the inflation pressure is low, add air until the recommended pressure is reached. If the inflation pressure is high, press on the metal stem in the center of the tire valve to release air.

Recheck the tire pressure with the tire gauge

Return the valve caps on the valve stems to prevent leaks and keep out dirt and moisture.

Tire Pressure for High-Speed Operation

⚠ WARNING

Driving at high speeds, 160 km/h (100 mph) or higher, puts an additional strain on tires. Sustained high-speed driving causes excessive heat buildup and can cause sudden tire failure. You could have a crash and you or others could be killed. Some high-speed rated tires require inflation pressure adjustment for high-speed operation. When speed limits and road conditions are such that a vehicle can be driven at high speeds, make sure the tires are rated for high-speed operation, in excellent condition, and set to the correct cold tire inflation pressure for the vehicle load.

Vehicles with P265/65R18 or P285/45R22 size tires require inflation pressure adjustment when driving the vehicle at speeds of 160 km/h (100 mph) or higher. Set the cold inflation pressure to 20 kPa (3 psi) above the recommended tire pressure shown on the Tire and Loading Information Label. Return the tires to the recommended cold tire inflation pressure when high-speed driving has ended. See *Vehicle Load Limits on page 9-16* and *Tire Pressure on page 10-52*.

Tire Pressure Monitor System

The Tire Pressure Monitor System (TPMS) uses radio and sensor technology to check tire pressure levels. The TPMS sensors monitor the air pressure in your tires and transmit tire pressure readings to a receiver located in the vehicle.

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Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated.

Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

See *Tire Pressure Monitor Operation on page 10-55* for additional information.

Federal Communications Commission (FCC) Rules and with Industry Canada Standards

See *Radio Frequency Statement on page 13-21* for information regarding Part 15 of the Federal Communications Commission (FCC) Rules and with Industry Canada Standards RSS-GEN/210/220/310.

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Tire Pressure Monitor Operation

This vehicle may have a Tire Pressure Monitor System (TPMS). The TPMS is designed to warn the driver when a low tire pressure condition exists. TPMS sensors are mounted onto each tire and wheel assembly, excluding the spare tire and wheel assembly. The TPMS sensors monitor the air pressure in the tires and transmit the tire pressure readings to a receiver located in the vehicle.



When a low tire pressure condition is detected, the TPMS illuminates the low tire pressure warning light located on the instrument cluster. If the warning light comes on, stop as soon as possible and inflate the tires to the recommended pressure shown on the tire loading information label. See *Vehicle Load Limits on page 9-16*.

A message to check the pressure in a specific tire displays in the Driver Information Center (DIC). The low tire pressure warning light and the DIC warning message come on at each ignition cycle until the tires are inflated to the correct inflation pressure. Using the DIC, tire pressure levels can be viewed. For additional information and details about the DIC operation and displays see *Driver Information Center (DIC) on page 5-23* and *Tire Messages on page 5-36*.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as the vehicle is driven. This could be an early indicator that the air pressure is getting low and needs to be inflated to the proper pressure.

A Tire and Loading Information label shows the size of the original equipment tires and the correct inflation pressure for the tires when they are cold. See *Vehicle Load Limits on page 9-16*, for an example of the Tire and Loading Information label and its location. Also see *Tire Pressure on page 10-52*.

The TPMS can warn about a low tire pressure condition but it does not replace normal tire maintenance. See *Tire Inspection on page 10-57*, *Tire Rotation on page 10-58* and *Tires on page 10-46*.

Notice: **Tire sealant materials are not all the same. A non-approved tire sealant could damage the TPMS sensors. TPMS sensor damage caused by using an incorrect tire sealant is not covered by the vehicle warranty. Always use only the GM-approved tire sealant available through your dealer or included in the vehicle.**

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Factory-installed Tire Inflator Kits use a GM approved liquid tire sealant. Using non-approved tire sealants could damage the TPMS sensors. See *Tire Sealant and Compressor Kit on page 10-67* for information regarding the inflator kit materials and instructions.

TPMS Malfunction Light and Message

The TPMS will not function properly if one or more of the TPMS sensors are missing or inoperable. When the system detects a malfunction, the low tire warning light flashes for about one minute and then stays on for the remainder of the ignition cycle. A DIC warning message also displays. The malfunction light and DIC warning message come on at each ignition cycle until the problem is corrected. Some of the conditions that can cause these to come on are:

- One of the road tires has been replaced with the spare tire. The spare tire does not have a TPMS sensor. The malfunction light and DIC message should go off after the road tire is replaced and the sensor matching process is performed successfully. See "TPMS Sensor Matching Process" later in this section.
- The TPMS sensor matching process was not done or not completed successfully after rotating the tires. The malfunction light and the DIC message should go off after successfully completing the sensor matching process. See "TPMS Sensor Matching Process" later in this section.
- One or more TPMS sensors are missing or damaged. The malfunction light and the DIC message should go off when the TPMS sensors are installed and the sensor matching process is performed successfully. See your dealer for service.
- Replacement tires or wheels do not match the original equipment tires or wheels. Tires and wheels other than those recommended could prevent the TPMS from functioning properly. See *Buying New Tires on page 10-60*.
- Operating electronic devices or being near facilities using radio wave frequencies similar to the TPMS could cause the TPMS sensors to malfunction.

If the TPMS is not functioning properly, it cannot detect or signal a low tire condition. See your dealer for service if the TPMS malfunction light and DIC message comes on and stays on.

TPMS Sensor Matching Process

Each TPMS sensor has a unique identification code. The identification code needs to be matched to a new tire/wheel position after rotating the vehicle's tires or replacing one or more of the TPMS sensors. The TPMS sensor matching process

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should also be performed after replacing a spare tire with a road tire containing the TPMS sensor. The malfunction light and the DIC message should go off at the next ignition cycle. The sensors are matched to the tire/wheel positions, using a TPMS relearn tool, in the following order: driver side front tire, passenger side front tire, passenger side rear tire, and driver side rear. See your dealer for service or to purchase a relearn tool.

There are two minutes to match the first tire/wheel position, and five minutes overall to match all four tire/wheel positions. If it takes longer, the matching process stops and must be restarted.

The TPMS sensor matching process is outlined below:

1. Set the parking brake.
2. Turn the ignition to ON/RUN with the engine off.
3. Press and on the Remote Keyless Entry (RKE) transmitter at the same time for approximately five seconds. The horn sounds twice to signal the receiver is in relearn mode and TIRE LEARNING ACTIVE message displays on the DIC screen.
4. Start with the driver side front tire.
5. Place the relearn tool against the tire sidewall, near the valve stem. Then press the button to activate the TPMS sensor. A horn chirp confirms that the sensor identification code has been matched to this tire and wheel position.
6. Proceed to the passenger side front tire, and repeat the procedure in Step 5.
7. Proceed to the passenger side rear tire, and repeat the procedure in Step 5.
8. Proceed to the driver side rear tire, and repeat the procedure in Step 5. The horn sounds two times to indicate the sensor identification code has been matched to the driver side rear tire, and the TPMS sensor matching process is no longer active. The TIRE LEARNING ACTIVE message on the DIC display screen goes off.
9. Turn the ignition to LOCK/OFF.
10. Set all four tires to the recommended air pressure level as indicated on the Tire and Loading Information label.

Tire Inspection

We recommend that the tires, including the spare tire, if the vehicle has one, be inspected for signs of wear or damage at least once a month.

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Replace the tire if:

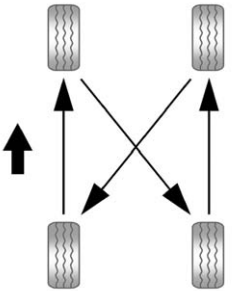
- The indicators at three or more places around the tire can be seen.
- There is cord or fabric showing through the tire's rubber.
- The tread or sidewall is cracked, cut, or snagged deep enough to show cord or fabric.
- The tire has a bump, bulge, or split.
- The tire has a puncture, cut, or other damage that cannot be repaired well because of the size or location of the damage.

Tire Rotation

Tires should be rotated every 12 000 km (7,500 mi). See *Maintenance Schedule on page 11-3*.

Tires are rotated to achieve a uniform wear for all tires. The first rotation is the most important.

Any time unusual wear is noticed, rotate the tires as soon as possible and check the wheel alignment. Also check for damaged tires or wheels. See *When It Is Time for New Tires on page 10-59* and *Wheel Replacement on page 10-64*.



Use this rotation pattern when rotating the tires.

Do not include the spare tire in the tire rotation.

Adjust the front and rear tires to the recommended inflation pressure on the Tire and Loading Information label after the tires have been rotated. See *Tire Pressure on page 10-52* and *Vehicle Load Limits on page 9-16*.

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Reset the Tire Pressure Monitor System. See *Tire Pressure Monitor Operation on page 10-55*.

Check that all wheel nuts are properly tightened. See “Wheel Nut Torque” under *Capacities and Specifications on page 12-2*.

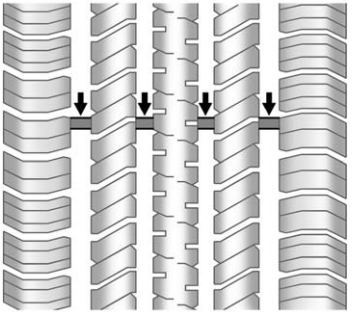
⚠ WARNING

Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or a paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.

Lightly coat the center of the wheel hub with wheel bearing grease after a wheel change or tire rotation to prevent corrosion or rust build-up. Do not get grease on the flat wheel mounting surface or on the wheel nuts or bolts.

When It Is Time for New Tires

Factors, such as maintenance, temperatures, driving speeds, vehicle loading, and road conditions affect the wear rate of the tires.



Treadwear indicators are one way to tell when it is time for new tires. Treadwear indicators appear when the tires have only 1.6 mm (1/16 in) or less of tread remaining. Some commercial truck tires may not have treadwear indicators. See *Tire Inspection on page 10-57* and *Tire Rotation on page 10-58* for additional information.

The rubber in tires ages over time. This also applies to the spare tire, if the vehicle has one, even if it is never used. Multiple conditions including temperatures, loading conditions, and inflation pressure

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maintenance affect how fast aging takes place. Tires will typically need to be replaced due to wear before they may need to be replaced due to age. Consult the tire manufacturer for more information on when tires should be replaced.

Vehicle Storage

Tires age when stored normally mounted on a parked vehicle. Park a vehicle that will be stored for at least a month in a cool, dry, clean area away from direct sunlight to slow aging. This area should be free of grease, gasoline or other substances that can deteriorate rubber.

Parking for an extended period can cause flat spots on the tires that may result in vibrations while driving. When storing a vehicle for at least a month, remove the tires or raise the vehicle to reduce the weight from the tires.

Buying New Tires

GM has developed and matched specific tires for the vehicle. The original equipment tires installed were designed to meet General Motors Tire Performance Criteria Specification (TPC Spec) system rating. When replacement tires are needed, GM strongly recommends buying tires with the same TPC Spec rating.

GM's exclusive TPC Spec system considers over a dozen critical specifications that impact the overall performance of the vehicle, including brake system performance, ride and handling, traction control, and tire pressure monitoring performance. GM's TPC Spec number is molded onto the tire's sidewall near the tire size. If the tires have an all-season tread design, the TPC Spec number will be followed by MS for mud and snow. See *Tire Sidewall Labeling on page 10-47* for additional information.

GM recommends replacing all the tires at the same time. Uniform tread depth on all tires will help to maintain the performance of the vehicle. Braking and handling performance may be adversely affected if all the tires are not replaced at the same time. See *Tire Inspection on page 10-57* and *Tire Rotation on page 10-58* for information on proper tire rotation.

⚠ WARNING

Tires could explode during improper service. Attempting to mount or dismount a tire could cause injury or death. Only your dealer or authorized tire service center should mount or dismount the tires.

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⚠ WARNING

Mixing tires of different sizes, brands, or types may cause loss of control of the vehicle, resulting in a crash or other vehicle damage. Use the correct size, brand, and type of tires on all wheels.

This vehicle may have a different size spare than the road tires originally installed on the vehicle. When new, the vehicle included a spare tire and wheel assembly with a similar overall diameter as the road tires and wheels, so it is all right to drive on it. The spare tire was developed for use on this vehicle and will not affect vehicle handling.

⚠ WARNING

Using bias-ply tires on the vehicle may cause the wheel rim flanges to develop cracks after many miles of driving. A tire and/or wheel could fail suddenly and cause a crash. Use only radial-ply tires with the wheels on the vehicle.

If the vehicle tires must be replaced with a tire that does not have a TPC Spec number, make sure they are the same size, load range, speed rating, and construction (radial) as the original tires.

Vehicles that have a tire pressure monitoring system could give an inaccurate low-pressure warning if non-TPC Spec rated tires are installed. See *Tire Pressure Monitor System on page 10-53*.

The Tire and Loading Information label indicates the original equipment tires on the vehicle. See *Vehicle Load Limits on page 9-16* for the label location and more information about the Tire and Loading Information label.

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Different Size Tires and Wheels

If wheels or tires are installed that are a different size than the original equipment wheels and tires, vehicle performance, including its braking, ride and handling characteristics, stability, and resistance to rollover may be affected. If the vehicle has electronic systems such as antilock brakes, rollover airbags, traction control, and electronic stability control, the performance of these systems can also be affected.

⚠ WARNING

If different sized wheels are used, there may not be an acceptable level of performance and safety if tires not recommended for those wheels are selected. This increases the chance of a crash and serious injury. Only use GM specific wheel and tire systems

(Continued)

WARNING (Continued)

developed for the vehicle, and have them properly installed by a GM certified technician.

See *Buying New Tires on page 10-60* and *Accessories and Modifications on page 10-3*.

Uniform Tire Quality Grading

Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example:

Treadwear 200 Traction AA Temperature A

The following information relates to the system developed by the United States National Highway Traffic Safety Administration (NHTSA), which grades tires by treadwear, traction, and temperature performance. This applies only to vehicles sold in the United States. The grades are molded on the sidewalls of most passenger car tires. The Uniform Tire Quality Grading (UTQG) system does not apply to deep tread, winter tires, compact spare tires, tires with nominal rim diameters of 10 to 12 inches (25 to 30 cm), or to some limited-production tires.

While the tires available on General Motors passenger cars and light trucks may vary with respect to these grades, they must also conform to federal safety requirements and additional General Motors Tire Performance Criteria (TPC) standards.

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All Passenger Car Tires Must Conform to Federal Safety Requirements In Addition To These Grades.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and a half (1½) times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate.

Traction – AA, A, B, C

The traction grades, from highest to lowest, are AA, A, B, and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance. Warning: The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning, or peak traction characteristics.

Temperature – A, B, C

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law. Warning: The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

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Wheel Alignment and Tire Balance

The tires and wheels were aligned and balanced at the factory to provide the longest tire life and best overall performance. Adjustments to wheel alignment and tire balancing will not be necessary on a regular basis. However, check the alignment if there is unusual tire wear or if the vehicle is pulling to one side or the other. If the vehicle vibrates when driving on a smooth road, the tires and wheels might need to be rebalanced. See your dealer for proper diagnosis.

Wheel Replacement

Replace any wheel that is bent, cracked, or badly rusted or corroded. If wheel nuts keep coming loose, the wheel, wheel bolts, and wheel nuts should be replaced. If the wheel leaks air, replace it. Some aluminum wheels can be repaired. See your dealer if any of these conditions exist.

Your dealer will know the kind of wheel that is needed.

Each new wheel should have the same load-carrying capacity, diameter, width, offset, and be mounted the same way as the one it replaces.

Replace wheels, wheel bolts, wheel nuts, or Tire Pressure Monitor System (TPMS) sensors with new GM original equipment parts.

⚠ WARNING

Using the wrong replacement wheels, wheel bolts, or wheel nuts can be dangerous. It could affect the braking and handling of the vehicle. Tires can lose air, and cause loss of control, causing a crash. Always use the correct wheel, wheel bolts, and wheel nuts for replacement.

Notice: **The wrong wheel can also cause problems with bearing life, brake cooling, speedometer or odometer calibration, headlamp aim, bumper height, vehicle ground clearance, and tire or tire chain clearance to the body and chassis.**

Used Replacement Wheels

⚠ WARNING

Replacing a wheel with a used one is dangerous. How it has been used or how far it has been driven may be unknown. It could fail suddenly and cause a crash. When replacing wheels, use a new GM original equipment wheel.

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Tire Chains

⚠ WARNING

Do not use tire chains. There is not enough clearance. Tire chains used on a vehicle without the proper amount of clearance can cause damage to the brakes, suspension, or other vehicle parts. The area damaged by the tire chains could cause loss of control and a crash. Use another type of traction device only if its manufacturer recommends it for the vehicle's tire size combination and road conditions. Follow that manufacturer's instructions. To avoid vehicle damage, drive slowly and readjust or remove the traction device if it contacts the vehicle. Do not spin the wheels. If traction devices are used, install them on the rear tires.

If a Tire Goes Flat

It is unusual for a tire to blow out while driving, especially if the tires are maintained properly. See *Tires on page 10-46*. If air goes out of a tire, it is much more likely to leak out slowly. But if there is ever a blowout, here are a few tips about what to expect and what to do:

If a front tire fails, the flat tire creates a drag that pulls the vehicle toward that side. Take your foot off the accelerator pedal and grip the steering wheel firmly. Steer to maintain lane position, and then gently brake to a stop, well off the road, if possible.

A rear blowout, particularly on a curve, acts much like a skid and may require the same correction as used in a skid. Stop pressing the accelerator pedal and steer to straighten the vehicle. It may be very bumpy and noisy. Gently brake to a stop, well off the road, if possible.

⚠ WARNING

Driving on a flat tire will cause permanent damage to the tire. Re-inflating a tire after it has been driven on while severely underinflated or flat may cause a blowout and a serious crash. Never attempt to re-inflate a tire that has been driven on while severely underinflated or flat. Have your dealer or an authorized tire service center repair or replace the flat tire as soon as possible.

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⚠ WARNING

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for anything else, you or others could be badly injured or killed if the vehicle slips off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.

If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place, well off the road, if possible. Turn on the hazard warning flashers. See *Hazard Warning Flashers on page 6-7*.

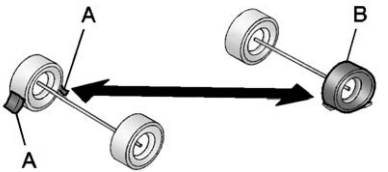
⚠ WARNING

Changing a tire can be dangerous. The vehicle can slip off the jack and roll over or fall causing injury or death. Find a level place to change the tire. To help prevent the vehicle from moving:

1. Set the parking brake firmly.
2. Put an automatic transmission in P (Park) or a manual transmission in 1 (First) or R (Reverse).
3. Turn off the engine and do not restart while the vehicle is raised.
4. Do not allow passengers to remain in the vehicle.
5. Place wheel blocks on both sides of the tire at the opposite corner of the tire being changed.

This vehicle may come with a jack and spare tire or a tire sealant and compressor kit. To use the jacking equipment to change a spare tire safely, follow the instructions below. Then see *Tire Changing on page 10-74*. To use the tire sealant and compressor kit, see *Tire Sealant and Compressor Kit on page 10-67*.

When the vehicle has a flat tire (B), use the following example as a guide to assist you in the placement of wheel blocks (A).



A. Wheel Block

B. Flat Tire

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The following information explains how to repair or change a tire.

Tire Sealant and Compressor Kit

⚠ WARNING

Idling a vehicle in an enclosed area with poor ventilation is dangerous. Engine exhaust may enter the vehicle. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death. Never run the engine in an enclosed area that has no fresh air ventilation. For more information, see *Engine Exhaust on page 9-29*.

⚠ WARNING

Overinflating a tire could cause the tire to rupture and you or others could be injured. Be sure to read and follow the tire sealant and compressor kit instructions and inflate the tire to its recommended pressure. Do not exceed the recommended pressure.

⚠ WARNING

Storing the tire sealant and compressor kit or other equipment in the passenger compartment of the vehicle could cause injury. In a sudden stop or collision, loose equipment could strike someone. Store the tire sealant and compressor kit in its original location.

If this vehicle has a tire sealant and compressor kit, there may not be a spare tire, tire changing equipment, and on some vehicles there may not be a place to store a tire.

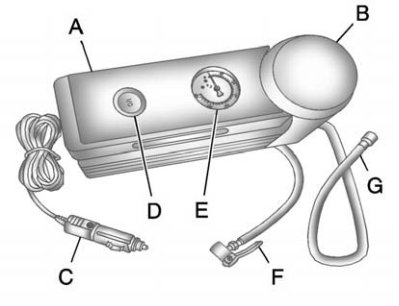
The tire sealant and compressor can be used to temporarily seal punctures up to 6 mm (¼ inch) in the tread area of the tire. It can also be used to inflate an under inflated tire.

If the tire has been separated from the wheel, has damaged sidewalls, or has a large puncture, the tire is too severely damaged for the tire sealant and compressor kit to be effective. See *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*.

Information Provided by: DEALER E-PROCESS

Read and follow all of the tire sealant and compressor kit instructions.

The kit includes:



A. Air Compressor
B. Tire Sealant Canister
C. Power Plug
D. On/Off Button
E. Pressure Gauge
F. Air Only Hose (Black)
G. Sealant/Air Hose (Clear)

Tire Sealant

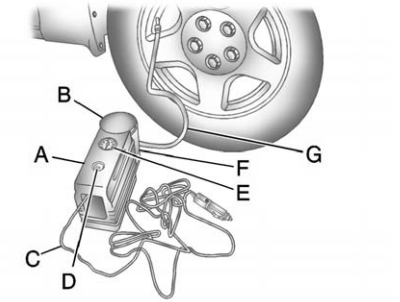
Read and follow the safe handling instructions on the label adhered to the sealant canister.

Check the tire sealant expiration date on the sealant canister. The sealant canister should be replaced before its expiration date. Replacement sealant canisters are available at your local dealer. See “Removal and Installation of the Sealant Canister” following.

There is only enough sealant to seal one tire. After usage, the sealant canister and sealant/air hose assembly must be replaced. See “Removal and Installation of the Sealant Canister” following.

Using the Tire Sealant and Compressor Kit to Temporarily Seal and Inflate a Punctured Tire

Follow the directions closely for correct sealant usage.



When using the tire sealant and compressor kit during cold temperatures, warm the kit in a heated environment for five minutes. This will help to inflate the tire faster.

Information Provided by:
DEALER E-PROCESS

If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place. Turn on the hazard warning flashers.

See *If a Tire Goes Flat on page 10-65* for other important safety warnings.

Do not remove any objects that have penetrated the tire.

1. Remove the tire sealant and compressor kit from its storage location. See *Storing the Tire Sealant and Compressor Kit on page 10-73*.

 Make sure the on/off button (D) is in the off (O) position.
2. Unwrap the sealant/air hose (G) and the power plug (C).
3. Place the kit on the ground.

 Make sure the tire valve stem is positioned close to the ground so the hose will reach it.
4. Remove the valve stem cap from the flat tire by turning it counterclockwise.
5. Attach the sealant/air hose (G) onto the tire valve stem. Turn it clockwise until it is tight.
6. Plug the power plug (C) into the accessory power outlet in the vehicle. Unplug all items from other accessory power outlets. See *Power Outlets on page 5-8* in the owner manual.

 If the vehicle has an accessory power outlet, do not use the cigarette lighter.

 If the vehicle only has a cigarette lighter, use the cigarette lighter.

 Do not pinch the power plug cord in the door or window.
7. Start the vehicle. The vehicle must be running while using the air compressor.
8. Press the on/off (D) button to turn the tire sealant and compressor kit on.

 The compressor will inject sealant and air into the tire.

 The pressure gauge (E) will initially show a high pressure while the compressor pushes the sealant into the tire. Once the sealant is completely dispersed into the tire, the pressure will quickly drop and start to rise again as the tire inflates with air only.
9. Inflate the tire to the recommended inflation pressure using the pressure gauge (E). The recommended inflation pressure can be found on the Tire and Loading Information label. See *Tire Pressure on page 10-52*.

 The pressure gauge (E) may read higher than the actual tire pressure while the compressor is on. Turn the compressor off to get an accurate pressure reading. The compressor may be turned on/off until the correct pressure is reached.

Information Provided by: DEALER E-PROCESS

Notice: **If the recommended pressure cannot be reached after approximately 25 minutes, the vehicle should not be driven farther. The tire is too severely damaged and the tire sealant and compressor kit cannot inflate the tire. Remove the power plug from the accessory power outlet and unscrew the inflating hose from the tire valve. See *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*.**

10. Press the on/off button (D) to turn the tire sealant and compressor kit off.

 The tire is not sealed and will continue to leak air until the vehicle is driven and the sealant is distributed in the tire, therefore, Steps 11 through 17 must be done immediately after Step 10.

 Be careful while handling the tire sealant and compressor kit as it could be warm after usage.

11. Unplug the power plug (C) from the accessory power outlet in the vehicle.
12. Turn the sealant/air hose (G) counterclockwise to remove it from the tire valve stem.
13. Replace the tire valve stem cap.
14. Replace the sealant/air hose (G), and the power plug (C) back in their original location.



15. If the flat tire was able to inflate to the recommended inflation pressure, remove the maximum speed label from the tire sealant canister (B) and place it in a highly visible location.

 Do not exceed the speed on this label until the damaged tire is repaired or replaced.

16. Return the equipment to its original storage location in the vehicle.
17. Immediately drive the vehicle 8 km (5 mi) to distribute the sealant in the tire.
18. Stop at a safe location and check the tire pressure. Refer to Steps 1 through 11 under “Using the Tire Sealant and Compressor Kit without Sealant to Inflate a Tire (Not Punctured).”

 If the tire pressure has fallen more than 68 kPa (10 psi) below the recommended inflation pressure, stop driving the vehicle. The tire is too severely damaged and the tire sealant cannot seal the tire.

Information Provided by:
DEALER E-PROCESS

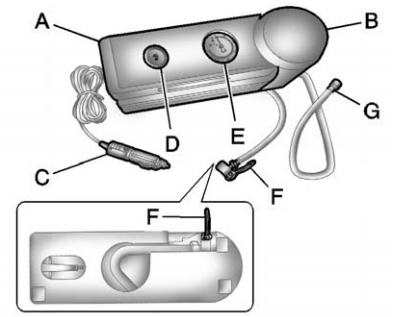
See *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*.

If the tire pressure has not dropped more than 68 kPa (10 psi) from the recommended inflation pressure, inflate the tire to the recommended inflation pressure.

19. Wipe off any sealant from the wheel, tire or vehicle.
20. Dispose of the used tire sealant canister (B) and sealant/air hose (G) assembly at a local dealer or in accordance with local regulations and practices.
21. Replace it with a new canister available from your dealer.
22. After temporarily sealing a tire using the tire sealant and compressor kit, take the vehicle to an authorized dealer within a 161 km (100 mi) of driving to have the tire repaired or replaced.

Using the Tire Sealant and Compressor Kit without Sealant to Inflate a Tire (Not Punctured)

To use the air compressor to inflate a tire with air only and not sealant:



If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place. Turn on the hazard warning flashers.

See *If a Tire Goes Flat on page 10-65* for other important safety warnings.

1. Remove the tire sealant and compressor kit from its storage location. See *Storing the Tire Sealant and Compressor Kit on page 10-73*.
2. Unlock the air only hose (F) from the tire sealant canister (B) by pulling up on the lever.
3. Pull the air only hose (F) from the tire sealant canister (B).
4. Remove the power plug (C) from the air compressor (A).
5. Place the kit on the ground.

 Make sure the tire valve stem is positioned close to the ground so the hose will reach it.
6. Remove the tire valve stem cap by turning it counterclockwise.
7. Attach the air only hose (F) onto the tire valve stem and press the lever down to secure it.

Information Provided by: DEALER E-PROCESS

8. Plug the power plug (C) into the accessory power outlet in the vehicle. Unplug all items from other accessory power outlets. See *Power Outlets on page 5-8* in the owner manual.

 If the vehicle has an accessory power outlet, do not use the cigarette lighter.

 If the vehicle only has a cigarette lighter, use the cigarette lighter.

 Do not pinch the power plug cord in the door or window.

9. Start the vehicle. The vehicle must be running while using the air compressor.

10. Press the on/off (D) button to turn the compressor on.

 The compressor will inflate the tire with air only.

11. Inflate the tire to the recommended inflation pressure using the pressure gauge (E). The recommended inflation pressure can be found on the Tire and Loading Information label. See *Tire Pressure on page 10-52*.

 The pressure gauge (E) may read higher than the actual tire pressure while the compressor is on. Turn the compressor off to get an accurate reading. The compressor may be turned on/off until the correct pressure is reached.

12. Press the on/off button (D) to turn the tire sealant and compressor kit off.

 Be careful while handling the tire sealant and compressor kit as it could be warm after usage.

13. Unplug the power plug (C) from the accessory power outlet in the vehicle.

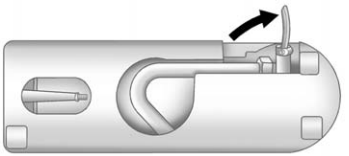
14. Disconnect the air only hose (F) from the tire valve stem, by turning it counterclockwise, and replace the tire valve stem cap.

15. Replace the air only hose (F) and the power plug (C) back in its original location.

16. Place the equipment in the original storage location in the vehicle.

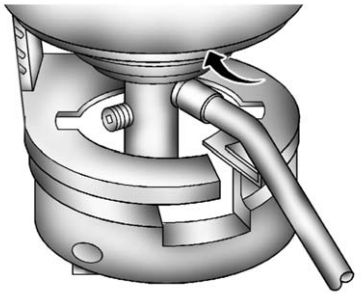
Removal and Installation of the Sealant Canister

To remove the sealant canister:



1. Unlock the air only hose (F) from the tire sealant canister (B) by pulling up on the lever.
2. Pull the air only hose (F) from the tire sealant canister (B).
3. Unwrap the sealant/air hose (G) from the compressor (A).

Information Provided by: DEALER E-PROCESS



4. Turn the tire sealant canister (B) so the inflator filling hose is aligned with the slot in the compressor.
5. Lift the tire sealant canister (B) from the compressor and replace with a new sealant canister. See your dealer for more information.

To install a new sealant canister:

1. Align the sealant/air hose (G) with the slot in the air compressor.
2. Push the tire sealant canister (B) down and turn it clockwise.
3. Wrap the sealant/air hose (G) around the air compressor channel to stow it in its original location.
4. Push the air only hose (F) onto the sealant canister inlet and push the lever down.

Storing the Tire Sealant and Compressor Kit

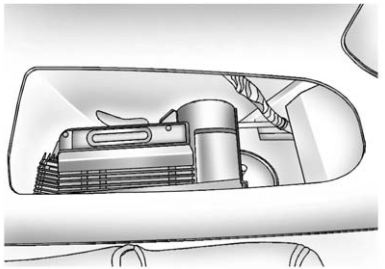
The tire sealant and compressor kit is located under the storage tray on the driver side trim panel (over the rear wheelhouse).

To access the tire sealant and compressor kit:



1. Remove the tray by pulling up on the finger depression to access the tire sealant and compressor kit.

Information Provided by: DEALER E-PROCESS



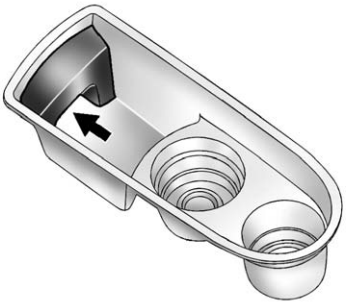
2. Locate the tire sealant and compressor kit.
3. Remove the sealant and compressor kit by pulling the velcro strip up and back.
4. Remove the sealant and compressor kit from its plastic tray assembly.

To store the tire sealant and compressor kit, reverse the steps.

Tire Changing

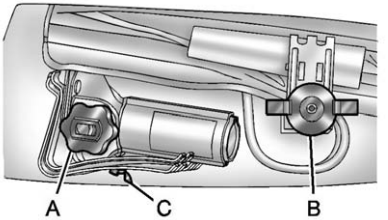
Removing the Spare Tire and Tools

The equipment needed to change a flat tire is stored under the storage tray, located on the driver side trim panel, over the rear wheelhouse.



Regular Wheelbase Shown, Extended Wheelbase Similar.

1. Remove the tray to access the tools by pulling up on the finger depression under the jack symbol.

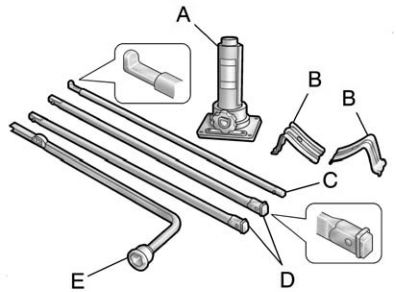


A. Jack Knob
B. Wing Nut Retaining the Tool Bag
C. Wing Nut Retaining the Wheel Blocks

2. Turn the wing nut retaining the tool bag (B) counterclockwise to remove it.
3. Turn the jack knob (A) counterclockwise to release the jack and wheel blocks from the bracket.
4. Turn the wing nut retaining the wheel blocks (C) counterclockwise to remove the wheel blocks and the wheel block retainer.

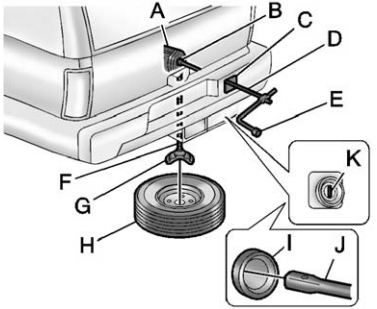
Information Provided by:
DEALER E-PROCESS

Use the following tools:



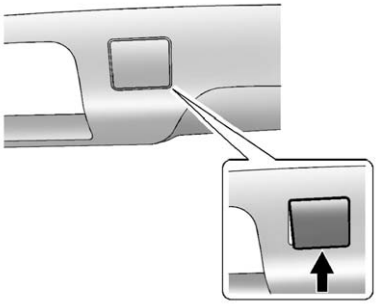
A. Jack
B. Wheel Blocks
C. Jack Handle
D. Jack Handle Extensions
E. Wheel Wrench

To access the spare tire:



A. Hoist Assembly
B. Hoist Shaft
C. Hoist Shaft Access Cover/Hole
D. Jack Handle Extensions
E. Wheel Wrench
F. Hoist Cable
G. Tire/Wheel Retainer
H. Spare Tire (Valve Stem Pointed Down)
I. Hoist Shaft Access Hole
J. Hoist End of Extension Tool
K. Spare Tire Lock

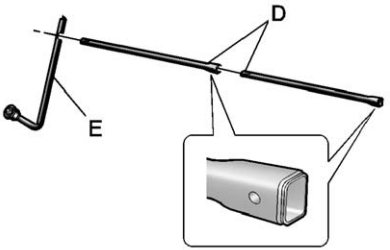
1. To reach the hoist shaft access cover (C), remove the hitch cover by turning the two fasteners located at the bottom of the cover counterclockwise and then pull the cover down and rotate it towards you.



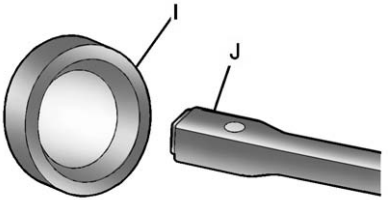
2. Open the hoist shaft access cover on the bumper to access the spare tire lock.

Information Provided by:
DEALER E-PROCESS

3. To remove the spare tire lock insert the ignition key, turn it clockwise and then pull the lock out.



4. Assemble the two jack handle extensions (D) and wheel wrench (E), as shown.

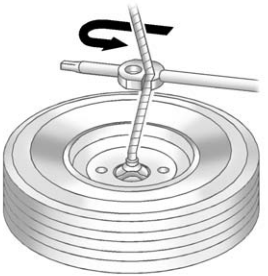


5. Insert the open end of the extension (J) through the hole in the rear bumper (I) (hoist shaft access hole).

 Be sure the hoist end (J) of the extension connects to the hoist shaft. The ribbed square end of the extension is used to lower the spare tire.

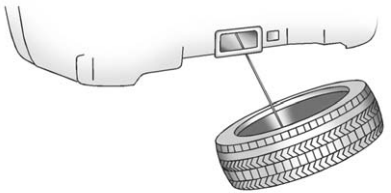
6. Turn the wheel wrench counterclockwise to lower the spare tire to the ground. Continue to turn the wheel wrench until the spare tire can be pulled out from under the vehicle.

 If the spare tire does not lower to the ground, the secondary latch is engaged causing the tire not to lower. See *Secondary Latch System on page 10-85* for more information.

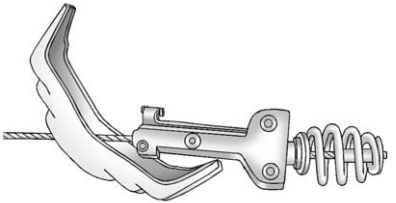


7. Use the wheel wrench hook to pull the hoist cable closer to assist in reaching the spare tire.

Information Provided by:
DEALER E-PROCESS



8. Tilt the tire toward the vehicle with some slack in the cable to access the tire/wheel retainer. Separate the retainer from the guide pin by sliding the retainer up the pin while pressing down on the latch.



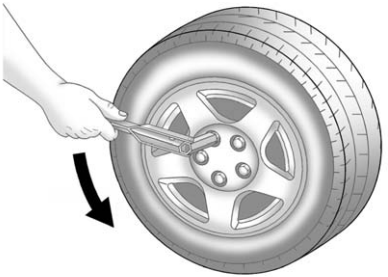
Once the retainer is separated from the pin, tilt the retainer and pull it through the center of the wheel along with the cable and latch.

9. Put the spare tire near the flat tire.

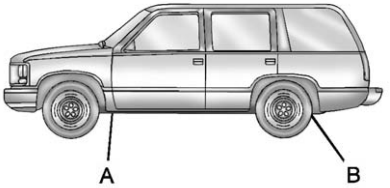
Removing the Flat Tire and Installing the Spare Tire

1. Do a safety check before proceeding. See *If a Tire Goes Flat on page 10-65* for more information.
2. To remove the center cap, place the chiseled end of the wheel wrench in the slot on the wheel and gently pry the cap out.

Information Provided by:
DEALER E-PROCESS



3. Use the wheel wrench to loosen all the wheel nuts. Turn the wheel wrench counterclockwise to loosen the wheel nuts. Do not remove the wheel nuts yet.



Jacking Locations (Overall View)

A. Front Position

B. Rear Position

⚠ WARNING

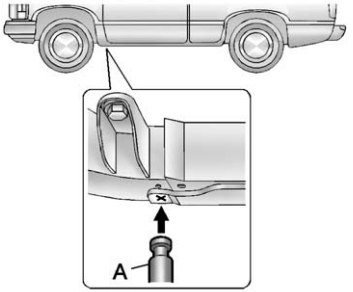
Getting under a vehicle when it is lifted on a jack is dangerous. If the vehicle slips off the jack, you could be badly injured or killed. Never get under a vehicle when it is supported only by a jack.

⚠ WARNING

Raising the vehicle with the jack improperly positioned can damage the vehicle and even make the vehicle fall. To help avoid personal injury and vehicle damage, be sure to fit the jack lift head into the proper location before raising the vehicle.

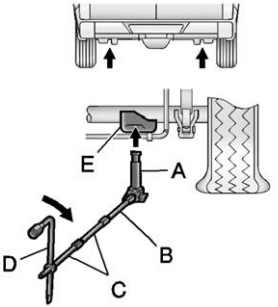
4. Position the jack under the vehicle as shown.

Information Provided by: DEALER E-PROCESS



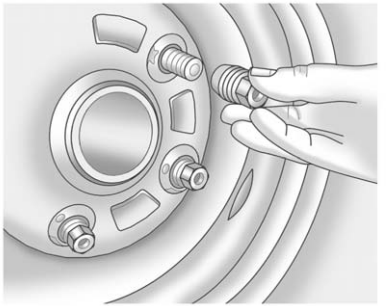
Front Position

Front Tire Flat: If the flat tire is on a front tire of the vehicle, use the jack handle and only one jack handle extension. Attach the wheel wrench to the jack handle extension. Attach the jack handle to the jack (A). Position the jack on the frame behind the flat tire where the frame sections overlap. Turn the wheel wrench clockwise to raise the vehicle. Raise the vehicle far enough off the ground so there is enough room for the spare tire to clear the ground.



Rear Position

Rear Tire Flat: If the flat tire is on a rear tire of the vehicle, use the jack handle (B) and both jack handle extensions (C). Attach the wheel wrench (D) to the jack handle extensions (C). Attach the jack handle (B) to the jack (A). Use the jacking pad (E) provided on the rear axle. Turn the wheel wrench (D) clockwise to raise the vehicle. Raise the vehicle far enough off the ground so there is enough room for the spare tire to clear the ground.

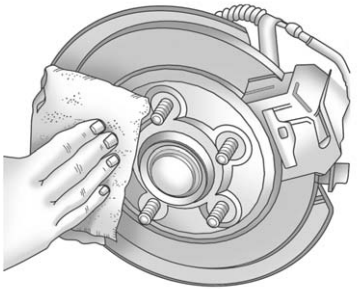


5. Remove all of the wheel nuts.
6. Take off the flat tire.

Information Provided by:
DEALER E-PROCESS

⚠ WARNING

Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or a paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.



7. Remove any rust or dirt from the wheel bolts, mounting surfaces, and spare wheel.

⚠ WARNING

Never use oil or grease on bolts or nuts because the nuts might come loose. The vehicle's wheel could fall off, causing a crash.

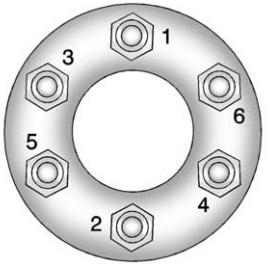
8. Put the wheel nuts back on with the rounded end of the nuts toward the wheel after mounting the spare tire.
9. Tighten each wheel nut by hand. Then use the wheel wrench to tighten the nuts until the wheel is held against the hub.
10. Turn the wheel wrench counterclockwise to lower the vehicle. Lower the jack completely.

Information Provided by: DEALER E-PROCESS

⚠ WARNING

Wheel nuts that are improperly or incorrectly tightened can cause the wheels to become loose or come off. The wheel nuts should be tightened with a torque wrench to the proper torque specification after replacing. Follow the torque specification supplied by the aftermarket manufacturer when using accessory locking wheel nuts. See *Capacities and Specifications on page 12-2* for original equipment wheel nut torque specifications.

Notice: **Improperly tightened wheel nuts can lead to brake pulsation and rotor damage. To avoid expensive brake repairs, evenly tighten the wheel nuts in the proper sequence and to the proper torque specification. See *Capacities and Specifications on page 12-2* for the wheel nut torque specification.**



11. Tighten the nuts firmly in a crisscross sequence as shown by turning the wheel wrench clockwise.

When reinstalling the regular wheel and tire, also reinstall the center cap. Line the tab on the back of the cap with the slot in the wheel. Place the cap on the wheel and press until it snaps into place.

Information Provided by:
DEALER E-PROCESS

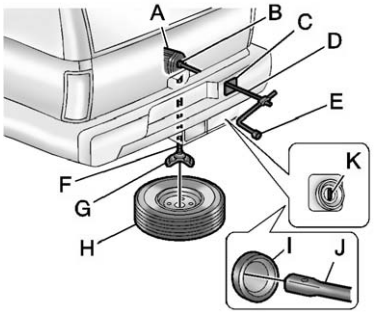
Storing a Flat or Spare Tire and Tools

⚠ WARNING

Storing a jack, a tire, or other equipment in the passenger compartment of the vehicle could cause injury. In a sudden stop or collision, loose equipment could strike someone. Store all these in the proper place.

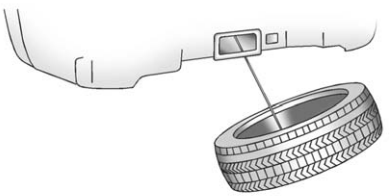
Notice: **Storing an aluminum wheel with a flat tire under your vehicle for an extended period of time or with the valve stem pointing up can damage the wheel. Always stow the wheel with the valve stem pointing down and have the wheel/tire repaired as soon as possible.**

Store the tire under the rear of the vehicle in the spare tire carrier.



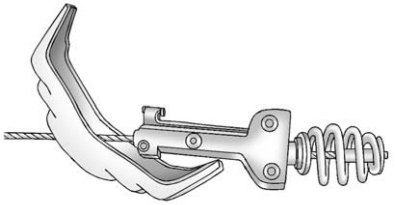
A. Hoist Assembly
B. Hoist Shaft
C. Hoist Shaft Access Cover/Hole
D. Jack Handle Extensions
E. Wheel Wrench
F. Hoist Cable
G. Tire/Wheel Retainer
H. Spare Tire/Flat Tire (Valve Stem Pointed Down)
I. Hoist Shaft Access Hole
J. Hoist End of Extension Tool
K. Spare Tire Lock

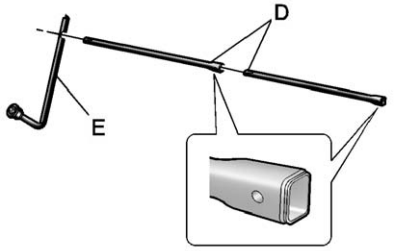
1. Put the tire (H) on the ground at the rear of the vehicle with the valve stem pointed down and to the rear.



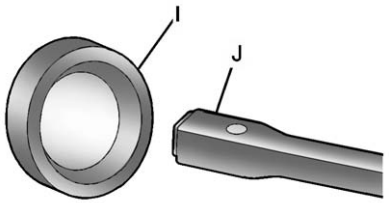
2. Tilt the tire toward the vehicle. Separate the tire/wheel retainer from the guide pin. Pull the pin through the center of the wheel. Tilt the retainer down and through the center wheel opening.

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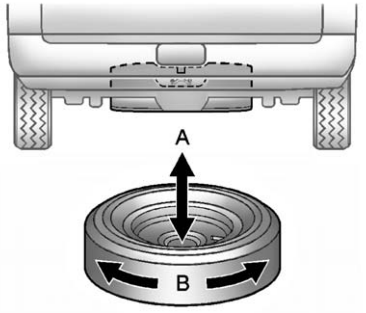




3. Assemble the two jack handle extensions (D) and wheel wrench (E), as shown.



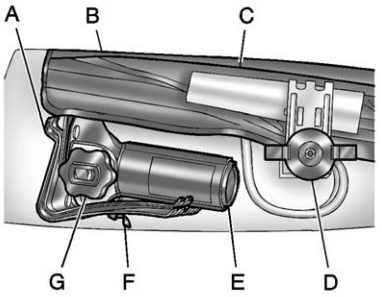
4. Insert the open end of the extension (J) through the hole in the rear bumper (I) (hoist shaft access hole).
5. Raise the tire part way upward. Make sure the retainer is fully seated across the underside of the wheel and centered in the wheel opening.
6. Raise the tire fully against the underside of the vehicle by turning the wheel wrench clockwise until you hear two clicks or feel it skip twice. You cannot overtighten the cable.



7. Make sure the tire is stored securely. Push, pull (A), and then try to turn (B) the tire. If the tire moves, use the wheel wrench to tighten the cable.
8. Reinstall the spare tire lock.
9. Reinstall the hoist shaft access cover.
10. Reinstall the hitch cover.

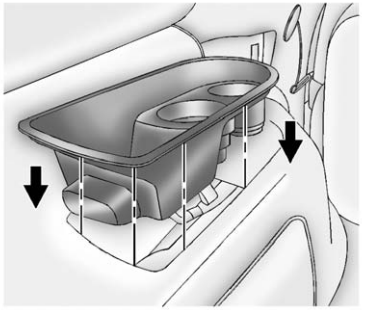
Information Provided by:
DEALER E-PROCESS

To store the tools:



A. Wheel Blocks
B. Tool Bag
C. Retaining Bracket
D. Wing Nut Retaining Tool Bag
E. Jack
F. Wing Nut Retaining Wheel Blocks
G. Jack Knob

1. Return the tools (wheel wrench, jack handle, and jack handle extensions) to the tool bag (B).
2. Assemble wheel blocks (A) and jack (E) together with the wing nut retaining the wheel blocks (F).
3. Position the jack (E) and wheel blocks (A) in the driver side trim panel over the wheelhouse.
4. Turn the jack knob (G) clockwise until the jack is secured tight in the mounting bracket. Be sure to position the holes in the base of the jack onto the pin in the mounting bracket.
5. Use the retaining bracket (C) to fasten the tool bag (B) on the stud and turn the wing nut retaining the tool bag (D) clockwise to secure.



Regular Wheelbase shown, Extended Wheelbase similar.

6. Return the storage tray to its original stored position.

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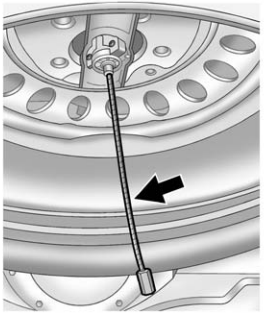
Secondary Latch System

This vehicle has an underbody-mounted tire hoist assembly equipped with a secondary latch system. It is designed to stop the spare tire from suddenly falling off your vehicle. For the secondary latch to work, the spare must be installed with the valve stem pointing down. See “Storing a Flat or Spare Tire and Tools” under *Tire Changing on page 10-74*.

⚠ WARNING

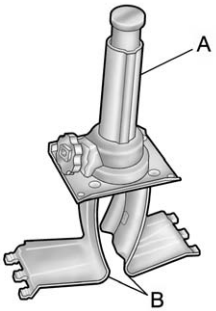
Before beginning this procedure read all the instructions. Failure to read and follow the instructions could damage the hoist assembly and you and others could get hurt. Read and follow the instructions listed next.

To release the spare tire from the secondary latch:



1. Check under the vehicle to see if the cable end is visible. If the cable is not visible proceed to Step 6.
2. If it is visible, first try to tighten the cable by turning the wheel wrench clockwise until you hear two clicks or feel it skip twice. You cannot overtighten the cable.
3. Loosen the cable by turning the wrench counterclockwise three or four turns.
4. Repeat this procedure at least two times. If the spare tire lowers to the ground, continue with Step 5 under “Removing the Spare Tire and Tools” under *Tire Changing on page 10-74*.
5. If the spare does not lower, turn the wrench counterclockwise until approximately 15 cm (6 in) of cable is exposed.
6. Stand the wheel blocks on their shortest ends, with the backs facing each other.

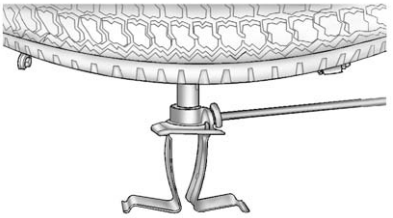
Information Provided by: DEALER E-PROCESS



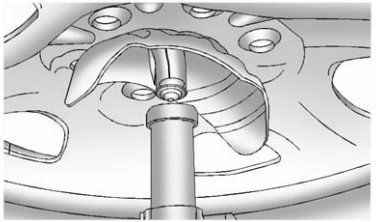
A. Jack

B. Wheel Blocks

7. Place the bottom edge of the jack (A) on the wheel blocks (B), separating them so that the jack is balanced securely.



8. Attach the jack handle, extension, and wheel wrench to the jack and place it (with the wheel blocks) under the vehicle toward the front of the rear bumper.



9. Position the center lift point of the jack under the center of the spare tire.
10. Turn the wrench clockwise to raise the jack until it lifts the end fitting.
11. Continue raising the jack until the spare tire stops moving upward and is held firmly in place. The secondary latch has released and the spare tire is balancing on the jack.

Information Provided by:
DEALER E-PROCESS

12. Lower the jack by turning the wheel wrench counterclockwise. Keep lowering the jack until the spare tire slides off the jack or is hanging by the cable.

⚠ WARNING

Someone standing too close during the procedure could be injured by the jack. If the spare tire does not slide off the jack completely, make sure no one is behind you or on either side of you as you pull the jack out from under the spare.

13. Disconnect the jack handle from the jack and carefully remove the jack. Use one hand to push against the spare while firmly pulling the jack out from under the spare tire with the other hand.

 If the spare tire is hanging from the cable, insert the hoist end of extension, and wheel wrench into the hoist shaft hole in the bumper and turn the wheel wrench counterclockwise to lower the spare the rest of the way.

14. Turn the wheel wrench in the hoist shaft hole in the bumper clockwise to raise the cable back up if the cable is hanging under the vehicle.

Have the hoist assembly inspected as soon as you can. You will not be able to store a spare or flat tire using the hoist assembly until it has been inspected and/or replaced.

To continue changing the flat tire, see “Removing the Flat Tire and Installing the Spare Tire” under *Tire Changing on page 10-74*.

Full-Size Spare Tire

If this vehicle came with a full-size spare tire, it was fully inflated when new, however, it can lose air over time. Check the inflation pressure regularly. See *Tire Pressure on page 10-52* and *Vehicle Load Limits on page 9-16* for information regarding proper tire inflation and loading the vehicle. For instructions on how to remove, install, or store a spare tire, see *Tire Changing on page 10-74*.

Information Provided by: DEALER E-PROCESS

After installing the spare tire on the vehicle, stop as soon as possible and check that the spare is correctly inflated. The spare tire is made to perform well at speeds up to 112 km/h (70 mph) at the recommended inflation pressure, so you can finish your trip.

Have the damaged or flat road tire repaired or replaced and installed back onto the vehicle as soon as possible so the spare tire will be available in case it is needed again. Do not mix tires and wheels of different sizes, because they will not fit. Keep the spare tire and its wheel together.

Jump Starting

For more information about the vehicle battery, see *Battery on page 10-27*.

If the vehicle is a hybrid, see the hybrid supplement for more information.

If the vehicle's battery has run down, you may want to use another vehicle and some jumper cables to start your vehicle. Be sure to use the following steps to do it safely.

⚠ WARNING

Batteries can hurt you. They can be dangerous because:

- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

(Continued)

WARNING (Continued)

If you do not follow these steps exactly, some or all of these things can hurt you.

***Notice:* Ignoring these steps could result in costly damage to the vehicle that would not be covered by the warranty.**

Trying to start the vehicle by pushing or pulling it will not work, and it could damage the vehicle.

1. Check the other vehicle. It must have a 12-volt battery with a negative ground system.

***Notice:* Only use a vehicle that has a 12-volt system with a negative ground for jump starting. If the other vehicle does not have a 12-volt system with a negative ground, both vehicles can be damaged.**

Information Provided by: DEALER E-PROCESS

2. Get the vehicles close enough so the jumper cables can reach, but be sure the vehicles are not touching each other. If they are, it could cause a ground connection you do not want. You would not be able to start your vehicle, and the bad grounding could damage the electrical systems.

 To avoid the possibility of the vehicles rolling, set the parking brake firmly on both vehicles involved in the jump start procedure. Put the automatic transmission in P (Park) or a manual transmission in N (Neutral) before setting the parking brake. If you have a four-wheel-drive vehicle, be sure that the transfer case is in a drive gear, not in N (Neutral).

Notice: **If any accessories are left on or plugged in during the jump starting procedure, they could be damaged. The repairs would not be covered by the vehicle warranty. Whenever possible, turn off or unplug all accessories on either vehicle when jump starting the vehicle.**

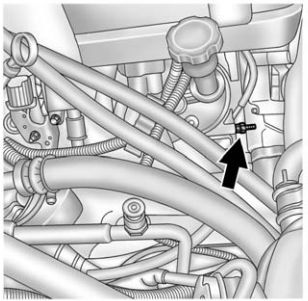
3. Turn off the ignition on both vehicles. Unplug unnecessary accessories plugged into the accessory power outlets. Turn off the radio and all the lamps that are not needed. This avoids sparks and helps save both batteries. And it could save the radio!

4. Open the hood on the other vehicle and locate the positive (+) and negative (−) terminal locations on that vehicle.

 Your vehicle has a remote positive (+) jump starting terminal and a remote negative (−) jump starting terminal. You should always use these remote terminals instead of the terminals on the battery.

 If the vehicle has a remote positive (+) terminal, it is located under a red plastic cover at the positive battery post. To uncover the remote positive (+) terminal, open the red plastic cover.

Information Provided by: DEALER E-PROCESS



The remote negative (−) terminal is a stud located on the right front of the engine, where the negative battery cable attaches.

See *Engine Compartment Overview on page 10-6* for more information on the location of the remote positive (+) and remote negative (−) terminals.

⚠ WARNING

An electric fan can start up even when the engine is not running and can injure you. Keep hands, clothing and tools away from any underhood electric fan.

⚠ WARNING

Using an open flame near a battery can cause battery gas to explode. People have been hurt doing this, and some have been blinded. Use a flashlight if you need more light.

Be sure the battery has enough water. You do not need to add water to the battery installed in your new vehicle. But if a battery has filler caps, be sure the right amount of fluid is there. If it is low,

(Continued)

WARNING (Continued)

add water to take care of that first. If you do not, explosive gas could be present.

Battery fluid contains acid that can burn you. Do not get it on you. If you accidentally get it in your eyes or on your skin, flush the place with water and get medical help immediately.

⚠ WARNING

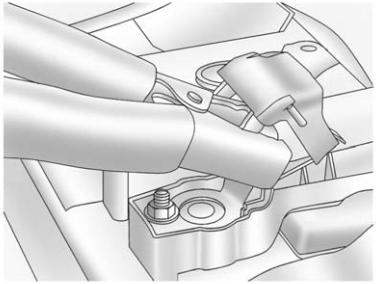
Fans or other moving engine parts can injure you badly. Keep your hands away from moving parts once the engine is running.

5. Check that the jumper cables do not have loose or missing insulation. If they do, you could get a shock. The vehicles could be damaged too.

Information Provided by: DEALER E-PROCESS

Before you connect the cables, here are some basic things you should know. Positive (+) will go to positive (+) or to a remote positive (+) terminal if the vehicle has one. Negative (−) will go to a heavy, unpainted metal engine part or to a remote negative (−) terminal if the vehicle has one.

Do not connect positive (+) to negative (−) or you will get a short that would damage the battery and maybe other parts too. And do not connect the negative (−) cable to the negative (−) terminal on the dead battery because this can cause sparks.



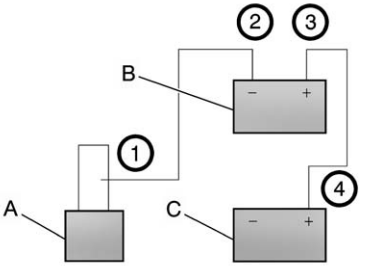
6. Connect the red positive (+) cable to the positive (+) terminal of the vehicle with the dead battery. Use a remote positive (+) terminal if the vehicle has one.
7. Do not let the other end touch metal. Connect it to the positive (+) terminal of the good battery. Use a remote positive (+) terminal if the vehicle has one.
8. Now connect the black negative (−) cable to the negative (−) terminal of the good battery. Use a remote negative (−) terminal if the vehicle has one.

 Do not let the other end touch anything until the next step. The other end of the negative (−) cable does not go to the dead battery. It goes to a heavy, unpainted metal engine part or to the remote negative (−) terminal on the vehicle with the dead battery.
9. Connect the other end of the negative (−) cable to the remote negative (−) terminal, on the vehicle with the dead battery.

Information Provided by:
DEALER E-PROCESS

10. Now start the vehicle with the good battery and run the engine for a while.
11. Try to start the vehicle that had the dead battery. If it will not start after a few tries, it probably needs service.

Notice: **If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty. Always connect and remove the jumper cables in the correct order, making sure that the cables do not touch each other or other metal.**



Jumper Cable Removal

A. Heavy, Unpainted Metal Engine Part or Remote Negative (−) Terminal
B. Good Battery or Remote Positive (+) and Remote Negative (−) Terminals
C. Dead Battery or Remote Positive (+) Terminal

To disconnect the jumper cables from both vehicles do the following:

1. Disconnect the black negative (−) cable from the vehicle that had the bad battery.
2. Disconnect the black negative (−) cable from the vehicle with the good battery.
3. Disconnect the red positive (+) cable from the vehicle with the good battery.
4. Disconnect the red positive (+) cable from the other vehicle.
5. Return the remote positive (+) terminal cover, if the vehicle has one, to its original position.

Information Provided by:
DEALER E-PROCESS

Towing

Towing the Vehicle

Notice: **To avoid damage, the disabled vehicle should be towed with all four wheels off the ground. Care must be taken with vehicles that have low ground clearance and/or special equipment. Always flatbed on a car carrier.**

Consult your dealer or a professional towing service if the disabled vehicle must be towed. See *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*.

To tow the vehicle behind another vehicle for recreational purposes, such as behind a motor home, see “Recreational Vehicle Towing” in this section.

Recreational Vehicle Towing

If the vehicle is a hybrid, see the hybrid supplement for more information.

Recreational vehicle towing means towing the vehicle behind another vehicle – such as behind a motorhome. The two most common types of recreational vehicle towing are known as “dinghy towing” (towing the vehicle with all four wheels on the ground) and “dolly towing” (towing the vehicle with two wheels on the ground and two wheels up on a device known as a “dolly”).

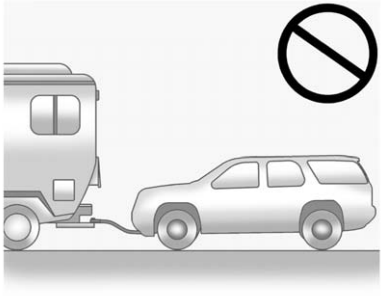
Here are some important things to consider before recreational vehicle towing:

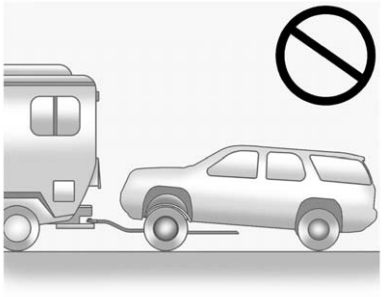
- What is the towing capacity of the towing vehicle? Be sure to read the tow vehicle manufacturer's recommendations.
- What is the distance that will be travelled? Some vehicles have restrictions on how far and how long they can tow.
- Is the proper towing equipment going to be used? See your dealer or trailering professional for additional advice and equipment recommendations.
- Is the vehicle ready to be towed? Just as preparing the vehicle for a long trip, make sure the vehicle is prepared to be towed.

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All-Wheel-Drive Vehicles

Dinghy and Dolly Towing



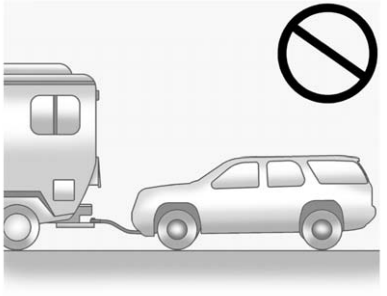


Notice: **Towing an all-wheel-drive vehicle with all four wheels on the ground, or even with only two of its wheels on the ground, will damage drivetrain components. Do not tow an all-wheel-drive vehicle with any of its wheels on the ground.**

All-wheel-drive vehicles are not designed to be towed with any wheels on the ground. If the vehicle must be towed, see Towing Your Vehicle previously.

Two-Wheel-Drive Vehicles

Dinghy Towing



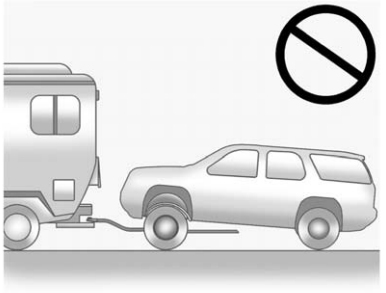
Notice: **If a two-wheel-drive vehicle is towed with all four wheels on the ground, the transmission could be damaged. The repairs would not be covered by the vehicle warranty. Do not tow a two-wheel-drive vehicle with all four wheels on the ground.**

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Two-wheel-drive vehicles should not be towed with all four wheels on the ground. Two-wheel-drive transmissions have no provisions for internal lubrication while being towed.

To dolly tow a two-wheel-drive vehicle, the vehicle must be towed with the rear wheels on the dolly. See “Dolly Towing (Rear Wheels Off the Ground)” following.

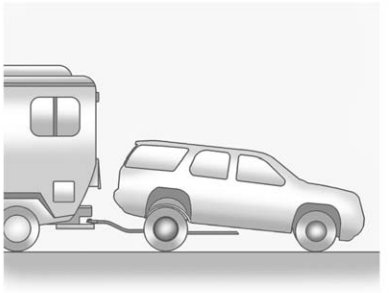
Dolly Towing (Front Wheels Off the Ground)



Notice: **If a two-wheel drive vehicle is towed with the rear wheels on the ground, the transmission could be damaged. The repairs would not be covered by the vehicle warranty. Never tow the vehicle with the rear wheels on the ground.**

Two-wheel-drive vehicles should not be towed with the rear wheels on the ground. Two-wheel-drive transmissions have no provisions for internal lubrication while being towed.

Dolly Towing (Rear Wheels Off the Ground)



Use the following procedure to dinghy tow a two-wheel-drive vehicle from the rear:

1. Attach the dolly to the tow vehicle following the dolly manufacturer's instructions.
2. Drive the rear wheels onto the dolly.

Information Provided by:
DEALER E-PROCESS

3. Firmly set the parking brake. See *Parking Brake on page 9-36*.
4. Put the transmission in P (Park).
5. Secure the vehicle to the dolly following the manufacturer's instructions.
6. Use an adequate clamping device designed for towing to ensure that the front wheels are locked into the straight position.
7. Turn the ignition to LOCK/OFF.

Appearance Care

Exterior Care

Washing the Vehicle

To preserve the vehicle's finish, wash it often and out of direct sunlight.

Notice: **Do not use petroleum based, acidic, or abrasive cleaning agents as they can damage the vehicle's paint, metal, or plastic parts. If damage occurs, it would not be covered by the vehicle's warranty. Approved cleaning products can be obtained from your dealer. Follow all manufacturer directions regarding correct product usage, necessary safety precautions, and appropriate disposal of any vehicle care product.**

Notice: **Avoid using high pressure washes closer than 30 cm (12 in) to the surface of the vehicle. Use of power washers exceeding 8,274 kPa (1,200 psi) can result in damage or removal of paint and decals.**

Rinse the vehicle well, before washing and after, to remove all cleaning agents completely. If they are allowed to dry on the surface, they could stain.

Dry the finish with a soft, clean chamois or an all-cotton towel to avoid surface scratches and water spotting.

Finish Care

Application of aftermarket clearcoat sealant/wax materials is not recommended. If painted surfaces are damaged, see your dealer to have the damage assessed and repaired. Foreign materials such as calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, etc., can

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damage the vehicle's finish if they remain on painted surfaces. Wash the vehicle as soon as possible. If necessary, use non-abrasive cleaners that are marked safe for painted surfaces to remove foreign matter.

Occasional hand waxing or mild polishing should be done to remove residue from the paint finish. See your dealer for approved cleaning products.

Notice: **Machine compounding or aggressive polishing on a basecoat/clearcoat paint finish may damage it. Use only non-abrasive waxes and polishes that are made for a basecoat/clearcoat paint finish on the vehicle.**

To keep the paint finish looking new, keep the vehicle garaged or covered whenever possible.

Protecting Exterior Bright Metal Parts

Regularly clean bright metal parts with water or chrome polish on chrome or stainless steel trim, if necessary.

For aluminum, never use auto or chrome polish, steam, or caustic soap to clean. A coating of wax, rubbed to high polish, is recommended for all bright metal parts.

Cleaning Exterior Lamps/ Lenses and Emblems

Use only lukewarm or cold water, a soft cloth, and a car washing soap to clean exterior lamps and lenses. Follow instructions under "Washing the Vehicle" later in this section.

Windshield and Wiper Blades

Clean the outside of the windshield with glass cleaner.

Clean rubber blades using lint-free cloth or paper towel soaked with windshield washer fluid or a mild detergent. Wash the windshield thoroughly when cleaning the blades. Bugs, road grime, sap, and a buildup of vehicle wash/wax treatments may cause wiper streaking.

Replace the wiper blades if they are worn or damaged. Damage can be caused by extreme dusty conditions, sand, salt, heat, sun, snow and ice.

Weatherstrips

Apply silicone grease on weatherstrips to make them last longer, seal better, and not stick or squeak. See *Recommended Fluids and Lubricants on page 11-13*.

Information Provided by: DEALER E-PROCESS

Tires

Use a stiff brush with tire cleaner to clean the tires.

Notice: **Using petroleum-based tire dressing products on the vehicle may damage the paint finish and/or tires. When applying a tire dressing, always wipe off any overspray from all painted surfaces on the vehicle.**

Wheels and Trim — Aluminum or Chrome

Use a soft, clean cloth with mild soap and water to clean the wheels. After rinsing thoroughly with clean water, dry with a soft, clean towel. A wax may then be applied.

Keep the wheels clean using a soft, clean cloth with mild soap and water. Rinse with clean water. After rinsing thoroughly, dry with a soft, clean towel. A wax may then be applied.

Notice: **Chrome wheels and other chrome trim may be damaged if the vehicle is not washed after driving on roads that have been sprayed with magnesium, calcium, or sodium chloride. These chlorides are used on roads for conditions such as ice and dust. Always wash the chrome with soap and water after exposure.**

Notice: **To avoid surface damage, do not use strong soaps, chemicals, abrasive polishes, cleaners, brushes, or cleaners that contain acid on aluminum or chrome-plated wheels. Use only approved cleaners. Also, never drive a vehicle with aluminum or chrome-plated wheels through an automatic car wash that uses silicone carbide tire cleaning brushes. Damage could occur and the repairs would not be covered by the vehicle warranty.**

Steering, Suspension, and Chassis Components

Visually inspect front and rear suspension and steering system for damaged, loose, or missing parts or signs of wear. Inspect the power steering for proper hook-up, binding, leaks, cracks, chafing, etc. Visually check constant velocity joints, rubber boots, and axle seals for leaks.

Body Component Lubrication

Lubricate all key lock cylinders, hood hinges, liftgate hinges, and steel fuel door hinge unless the components are plastic. Applying silicone grease on weatherstrips with a clean cloth will make them last longer, seal better, and not stick or squeak.

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Underbody Maintenance

Use plain water to flush dirt and debris from the vehicle's underbody. Your dealer or an underbody car washing system can do this. If not removed, rust and corrosion can develop.

Sheet Metal Damage

If the vehicle is damaged and requires sheet metal repair or replacement, make sure the body repair shop applies anti-corrosion material to parts repaired or replaced to restore corrosion protection.

Original manufacturer replacement parts will provide the corrosion protection while maintaining the vehicle warranty.

Finish Damage

Quickly repair minor chips and scratches with touch-up materials available from your dealer to avoid corrosion. Larger areas of finish damage can be corrected in your dealer's body and paint shop.

Chemical Paint Spotting

Airborne pollutants can fall upon and attack painted vehicle surfaces causing blotchy, ring-shaped discolorations, and small, irregular dark spots etched into the paint surface.

Interior Care

To prevent dirt particle abrasions, regularly clean the vehicle's interior. Immediately remove any soils. Note that newspapers or dark garments that can transfer color to home furnishings can also permanently transfer color to the vehicle's interior.

Use a soft bristle brush to remove dust from knobs and crevices on the instrument cluster. Using a mild soap solution, immediately remove hand lotions, sunscreen, and insect repellant from all interior surfaces or permanent damage may result.

Your dealer may have products for cleaning the interior. Use cleaners specifically designed for the surfaces being cleaned to prevent permanent damage. To prevent overspray, apply all cleaners directly to the cleaning cloth. Cleaners should be removed quickly. Never allow cleaners to remain on the surface being cleaned for extended periods of time.

Cleaners may contain solvents that can become concentrated in the interior. Before using cleaners, read and adhere to all safety instructions on the label. While cleaning the interior, maintain adequate ventilation by opening the doors and windows.

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To prevent damage, do not clean the interior using the following cleaners or techniques:

- Never use a razor or any other sharp object to remove a soil from any interior surface.
- Never use a brush with stiff bristles.
- Never rub any surface aggressively or with excessive pressure.
- Do not use laundry detergents or dishwashing soaps with degreasers. For liquid cleaners, use approximately 20 drops per 3.78L (1 gal) of water. A concentrated soap solution will leave a residue that creates streaks and attracts dirt. Do not use solutions that contain strong or caustic soap.
- Do not heavily saturate the upholstery when cleaning.
- Do not use solvents or cleaners containing solvents.

Interior Glass

To clean, use a terry cloth fabric dampened with water. Wipe droplets left behind with a clean dry cloth. Commercial glass cleaners may be used, if necessary, after cleaning the interior glass with plain water.

Notice: **To prevent scratching, never use abrasive cleaners on automotive glass. Abrasive cleaners or aggressive cleaning may damage the rear window defogger.**

Fabric/Carpet

Start by vacuuming the surface using a soft brush attachment. If a rotating brush attachment is being used during vacuuming, only use it on the floor carpet. Before cleaning, gently remove as much of the soil as possible using one of the following techniques:

- Gently blot liquids with a paper towel. Continue blotting until no more soil can be removed.
- For solid soils, remove as much as possible prior to vacuuming.

To clean:

1. Saturate a clean lint-free colorfast cloth with water or club soda. Microfiber cloth is recommended to prevent lint transfer to the fabric or carpet.
2. Remove excess moisture by gently wringing until water does not drip from the cleaning cloth.
3. Start on the outside edge of the soil and gently rub toward the center. Rotate the cleaning cloth to a clean area frequently to prevent forcing the soil in to the fabric.
4. Continue gently rubbing the soiled area until there is no longer any color transfer from the soil to the cleaning cloth.
5. If the soil is not completely removed, use a mild soap solution followed only by club soda or plain water.

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If the soil is not completely removed, it may be necessary to use a commercial upholstery cleaner or spot lifter. Test a small hidden area for colorfastness before using a commercial upholstery cleaner or spot lifter. If ring formation occurs, clean the entire fabric or carpet.

Following the cleaning process, a paper towel can be used to blot excess moisture.

TEHAMA™ Leather

The leather surface on the seat was not designed to be aggressively cleaned using any commercial product. Use a well wrung cloth dampened with water to remove dust. Do not use a wet cloth or saturated the leather surface with water. Allow the leather to dry naturally. If a soil occurs that cannot be completely removed, allow it to become part of the natural markings of the leather. The leather is designed to have a natural appearance and develop a more vintage appearance with use.

Do not use heat to dry. Never use steam to clean leather. Never use spot lifters or spot removers on leather. It is very important not to use any commercial leather cleaners and coatings that are sold to preserve and protect leather. Not only are those products not necessary, they will permanently and adversely change the appearance and feel of the leather. Never use silicone or wax-based products, or those containing organic solvents to clean the interior. Never use shoe polish on leather.

Instrument Panel, Leather, Vinyl, and Other Plastic Surfaces

Use a soft microfiber cloth dampened with water to remove dust and loose dirt. For a more thorough cleaning, use a soft microfiber cloth dampened with a mild soap solution.

Notice: **Soaking or saturating leather, especially perforated leather, as well as other interior surfaces, may cause permanent damage. Wipe excess moisture from these surfaces after cleaning and allow them to dry naturally. Never use heat, steam, spot lifters or spot removers. Do not use cleaners that contain silicone or wax-based products. Cleaners containing these solvents can permanently change the appearance and feel of leather or soft trim and are not recommended.**

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Do not use cleaners that increase gloss, especially on the instrument panel. Reflected glare can decrease visibility through the windshield under certain conditions.

Notice: **Use of air fresheners may cause permanent damage to plastics and painted surfaces. If an air freshener comes in contact with any plastic or painted surface in the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap solution. Damage caused by air fresheners would not be covered by the vehicle warranty.**

Speaker Covers

Vacuum around a speaker cover gently, so that the speaker will not be damaged. Clean spots with just water and mild soap.

Wood Panels

Use a clean cloth moistened in warm, soapy water (use mild dish washing soap). Dry the wood immediately with a clean cloth.

Keep belts clean and dry.

⚠ WARNING

Do not bleach or dye safety belts. It may severely weaken them. In a crash, they might not be able to provide adequate protection. Clean safety belts only with mild soap and lukewarm water.

Floor Mats

⚠ WARNING

If a floor mat is the wrong size or is not properly installed, it can interfere with the pedals. Interference with the pedals can cause unintended acceleration and/or increased stopping distance which can cause a crash and injury. Make sure the floor mat does not interfere with the pedals.

Use the following guidelines for proper floor mat usage.

- The original equipment floor mats were designed for the vehicle. If the floor mats need replacing, it is recommended that GM certified floor mats be purchased. Non-GM floor mats may not fit properly and may interfere with the pedals. Always check that the floor mats do not interfere with the pedals.
- Use the floor mat with the correct side up. Do not turn it over.
- Do not place anything on top of the driver side floor mat.
- Use only a single floor mat on the driver side.
- Do not place one floor mat on top of another.

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Service and Maintenance

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General Information

Your vehicle is an important investment. This section describes the required maintenance for the vehicle. Follow this schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed.

Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. They have up-to-date tools and equipment for fast and accurate diagnostics. Many dealers have extended evening and Saturday hours, courtesy transportation, and online scheduling to assist with service needs.

Your dealer recognizes the importance of providing competitively priced maintenance and repair services. With trained

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technicians, the dealer is the place for routine maintenance such as oil changes and tire rotations and additional maintenance items like tires, brakes, batteries, and wiper blades.

Notice: **Damage caused by improper maintenance can lead to costly repairs and may not be covered by the vehicle warranty. Maintenance intervals, checks, inspections, recommended fluids, and lubricants are important to keep the vehicle in good working condition.**

The Tire Rotation and Required Services are the responsibility of the vehicle owner. It is recommended to have your dealer perform these services every 12 000 km/7,500 mi. Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions.

Because of the way people use vehicles, maintenance needs vary. There may need to be more frequent checks and services. The Additional Required Services - Normal are for vehicles that:

- Carry passengers and cargo within recommended limits on the Tire and Loading Information label. See *Vehicle Load Limits on page 9-16*.
- Are driven on reasonable road surfaces within legal driving limits.
- Use the recommended fuel. See *Recommended Fuel on page 9-52*.

Refer to the information in the Maintenance Schedule Additional Required Services - Normal chart.

The Additional Required Services - Severe are for vehicles that are:

- Mainly driven in heavy city traffic in hot weather.
- Mainly driven in hilly or mountainous terrain.
- Frequently towing a trailer.
- Used for high speed or competitive driving.
- Used for taxi, police, or delivery service.

Refer to the information in the Maintenance Schedule Additional Required Services - Severe chart.

⚠ WARNING

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See *Doing Your Own Service Work on page 10-4*.

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Cadillac Premium Care Maintenance

Your vehicle comes with the Cadillac Premium Care Maintenance. It is a maintenance program that covers select maintenance services during the first 4 years or 80 000 km (50,000 mi), whichever comes first.

Cadillac Premium Care Maintenance covers routine maintenance services, when scheduled in accordance with the owner manual, including:

- Oil changes based on the vehicle's oil life monitor system.
- Tire rotation every 12 000 km (7,500 mi).
- Engine air cleaner filter replacement.
- Passenger compartment air filter replacement.
- Multi-point vehicle inspection (MPVI) performed by a qualified technician.

Cadillac requires that all Cadillac Premium Care Maintenance services be performed by a Cadillac authorized service dealer.

Maintenance Schedule

Owner Checks and Services

At Each Fuel Stop

- Check the engine oil level. See *Engine Oil on page 10-7*.

Once a Month

- Check the tire inflation pressures. See *Tire Pressure on page 10-52*.
- Inspect the tires for wear. See *Tire Inspection on page 10-57*.
- Check the windshield washer fluid level. See *Washer Fluid on page 10-23*.

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Engine Oil Change

When the CHANGE ENGINE OIL SOON message displays, have the engine oil and filter changed within the next 1 000 km/600 mi. If driven under the best conditions, the engine oil life system might not indicate the need for vehicle service for more than a year. The engine oil and filter must be changed at least once a year and the oil life system must be reset. Your trained dealer technician can perform this work. If the engine oil life system is reset accidentally, service the vehicle within 5 000 km/3,000 mi since the last service. Reset the oil life system when the oil is changed. See *Engine Oil Life System on page 10-9*.

Tire Rotation and Required Services Every 12 000 km/ 7,500 mi

Rotate the tires, if recommended for the vehicle, and perform the following services. See *Tire Rotation on page 10-58*.

- Check engine oil level and oil life percentage. If needed, change engine oil and filter, and reset oil life system. See *Engine Oil on page 10-7* and *Engine Oil Life System on page 10-9*.
- Check engine coolant level. See *Engine Coolant on page 10-16*.
- Check windshield washer fluid level. See *Washer Fluid on page 10-23*.
- Visually inspect windshield wiper blades for wear, cracking, or contamination. See *Exterior Care on page 10-96*. Replace worn or damaged wiper blades. See *Wiper Blade Replacement on page 10-32*.
- Check tire inflation pressures. See *Tire Pressure on page 10-52*.
- Inspect tire wear. See *Tire Inspection on page 10-57*.
- Visually check for fluid leaks.
- Inspect engine air cleaner filter. See *Engine Air Cleaner/Filter on page 10-13*.
- Inspect brake system.

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- Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear. See *Exterior Care on page 10-96*.
- Check restraint system components. See *Safety System Check on page 3-24*.
- Visually inspect fuel system for damage or leaks.
- Visually inspect exhaust system and nearby heat shields for loose or damaged parts.
- Lubricate body components. See *Exterior Care on page 10-96*.
- Check starter switch. See *Starter Switch Check on page 10-30*.
- Check automatic transmission shift lock control function. See *Automatic Transmission Shift Lock Control Function Check on page 10-30*.
- Check ignition transmission lock. See *Ignition Transmission Lock Check on page 10-31*.
- Check parking brake and automatic transmission park mechanism. See *Park Brake and P (Park) Mechanism Check on page 10-31*.
- Check accelerator pedal for damage, high effort, or binding. Replace if needed.
- Visually inspect gas strut for signs of wear, cracks, or other damage. Check the hold open ability of the strut. See your dealer if service is required.
- Check tire sealant expiration date, if equipped. See *Tire Sealant and Compressor Kit on page 10-67*.
- Inspect sunroof track and seal, if equipped. See *Sunroof on page 2-21*.
- Check hybrid low pressure coolant level, if equipped.

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Maintenance Schedule Additional Required Services – Normal	12 000 km/7,500 mi	24 000 km/15,000 mi	36 000 km/22,500 mi	48 000 km/30,000 mi	60 000 km/37,500 mi	72 000 km/45,000 mi	84 000 km/52,500 mi	96 000 km/60,000 mi	108 000 km/67,500 mi	120 000 km/75,000 mi	132 000 km/82,500 mi	144 000 km/90,000 mi	156 000 km/97,500 mi	168 000 km/105,000 mi	180 000 km/112,500 mi	192 000 km/120,000 mi	204 000 km/127,500 mi	216 000 km/135,000 mi	228 000 km/142,500 mi	240 000 km/150,000 mi
Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Inspect evaporative control system. (a)						✓						✓						✓		
Replace engine air cleaner filter. (b)						✓						✓						✓		
Replace spark plugs. Inspect spark plug wires.													✓							
Change automatic transmission fluid, if equipped. If filter is serviceable, change filter.													✓							
Change transfer case fluid, if equipped with AWD or 4WD. (c)													✓							
Drain, flush, and fill engine cooling system. (d)																				✓
Drain, flush, and fill hybrid low pressure cooling system, if equipped. (d)																				✓
Visually inspect accessory drive belts. (e)																				✓

Information Provided by:
DEALER E-PROCESS

Footnotes — Maintenance Schedule Additional Required Services — Normal

a) Check all fuel and vapor lines and hoses for proper hook-up, routing, and condition. Check that the purge valve, if the vehicle has one, works properly. Replace as needed.

b) Or every four years, whichever comes first.

c) Do not directly power wash the transfer case output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and should be replaced.

d) Or every five years, whichever comes first. See *Cooling System on page 10-15*.

e) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.

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Maintenance Schedule Additional Required Services – Severe	12 000 km/7,500 mi	24 000 km/15,000 mi	36 000 km/22,500 mi	48 000 km/30,000 mi	60 000 km/37,500 mi	72 000 km/45,000 mi	84 000 km/52,500 mi	96 000 km/60,000 mi	108 000 km/67,500 mi	120 000 km/75,000 mi	132 000 km/82,500 mi	144 000 km/90,000 mi	156 000 km/97,500 mi	168 000 km/105,000 mi	180 000 km/112,500 mi	192 000 km/120,000 mi	204 000 km/127,500 mi	216 000 km/135,000 mi	228 000 km/142,500 mi	240 000 km/150,000 mi
Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Inspect evaporative control system. (a)						✓						✓						✓		
Replace engine air cleaner filter. (b)						✓						✓						✓		
Change automatic transmission fluid, if equipped. If filter is serviceable, change filter.						✓						✓						✓		
Change transfer case fluid, if equipped with AWD or 4WD. (c)						✓						✓						✓		
Replace spark plugs. Inspect spark plug wires.													✓							
Drain, flush, and fill engine cooling system. (d)																				✓
Drain, flush, and fill hybrid low pressure cooling system, if equipped. (d)																				✓
Visually inspect accessory drive belts. (e)																				✓

Information Provided by:
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Footnotes — Maintenance Schedule Additional Required Services — Severe

a) Check all fuel and vapor lines and hoses for proper hook-up, routing, and condition. Check that the purge valve, if the vehicle has one, works properly. Replace as needed.

b) Or every four years, whichever comes first.

c) Do not directly power wash the transfer case output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and should be replaced.

d) Or every five years, whichever comes first. See *Cooling System on page 10-15*.

e) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.

Special Application Services

- Severe Commercial Use Vehicles Only: Lubricate chassis components every 5 000 km/ 3,000 mi.
- Have underbody flushing service performed once a year.

Additional Maintenance and Care

Your vehicle is an important investment and caring for it properly may help to avoid future costly repairs. To maintain vehicle performance, additional maintenance services may be required. It is recommended that your dealer perform these services — their trained dealer technicians know your vehicle best. Your dealer can also perform a thorough assessment with a multi-point inspection to recommend when your vehicle may need attention. The following list is intended to explain the services and conditions to look for that may indicate services are required.

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Battery

The battery supplies power to start the engine and operate any additional electrical accessories.

- To avoid break-down or failure to start the vehicle, maintain a battery with full cranking power.
- Trained dealer technicians have the diagnostic equipment to test the battery and ensure that the connections and cables are corrosion-free.

Belts

- Belts may need replacing if they squeak or show signs of cracking or splitting.
- Trained dealer technicians can inspect the belts and recommend replacement when necessary.

Brakes

Brakes stop the vehicle and are crucial to safe driving.

- Signs of brake wear may include chirping, grinding, or squealing noises, or difficulty stopping.
- Trained dealer technicians have access to tools and equipment to inspect the brakes and recommend quality parts engineered for the vehicle.

Fluids

Proper fluid levels and approved fluids protect the vehicle's systems and components. See *Recommended Fluids and Lubricants on page 11-13* for GM approved fluids.

- Engine oil and windshield washer fluid levels should be checked at every fuel fill.
- Instrument cluster lights may come on to indicate that fluids may be low and need to be filled.

Hoses

Hoses transport fluids and should be regularly inspected to ensure that there are no cracks or leaks. With a multi-point inspection, your dealer can inspect the hoses and advise if replacement is needed.

Lamps

Properly working headlamps, taillamps, and brake lamps are important to see and be seen on the road.

- Signs that the headlamps need attention include dimming, failure to light, cracking, or damage. The brake lamps need to be checked periodically to ensure that they light when braking.
- With a multi-point inspection, your dealer can check the lamps and note any concerns.

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Shocks and Struts

Shocks and struts help aid in control for a smoother ride.

- Signs of wear may include steering wheel vibration, bounce/sway while braking, longer stopping distance, or uneven tire wear.
- As part of the multi-point inspection, trained dealer technicians can visually inspect the shocks and struts for signs of leaking, blown seals, or damage, and can advise when service is needed.

Tires

Tires need to be properly inflated, rotated, and balanced. Maintaining the tires can save money, fuel, and can reduce the risk of tire failure.

- Signs that the tires need to be replaced include three or more visible treadwear indicators; cord or fabric showing through the rubber; cracks or cuts in the tread or sidewall; or a bulge or split in the tire.
- Trained dealer technicians can inspect and recommend the right tires. Your dealer can also provide tire/wheel balancing services to ensure smooth vehicle operation at all speeds. Your dealer sells and services name brand tires.

Vehicle Care

To help keep the vehicle looking like new, vehicle care products are available from your dealer. For information on how to clean and protect the vehicle's interior and exterior, see *Interior Care on page 10-99* and *Exterior Care on page 10-96*.

Wheel Alignment

Wheel alignment is critical for ensuring that the tires deliver optimal wear and performance.

- Signs that the alignment may need to be adjusted include pulling, improper vehicle handling, or unusual tire wear.
- Your dealer has the required equipment to ensure proper wheel alignment.

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Windshield

For safety, appearance, and the best viewing, keep the windshield clean and clear.

- Signs of damage include scratches, cracks, and chips.
- Trained dealer technicians can inspect the windshield and recommend proper replacement if needed.

Wiper Blades

Wiper blades need to be cleaned and kept in good condition to provide a clear view.

- Signs of wear include streaking, skipping across the windshield, and worn or split rubber.
- Trained dealer technicians can check the wiper blades and replace them when needed.

Information Provided by:
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Recommended Fluids, Lubricants, and Parts

Recommended Fluids and Lubricants

Fluids and lubricants identified below by name, part number, or specification can be obtained from your dealer.

Usage	Fluid/Lubricant
Engine Oil	Use only engine oil licensed to the dexos1 specfication, or equivalent, of the proper SAE viscosity grade. ACDelco dexos1 Synthetic Blend is recommended. See *Engine Oil on page 10-7*.
Engine Coolant	50/50 mixture of clean, drinkable water and use only DEX-COOL Coolant. See *Engine Coolant on page 10-16*.
Hydraulic Brake System	DOT 3 Hydraulic Brake Fluid (GM Part No. 12377967, in Canada 89021320).
Windshield Washer	Automotive windshield washer fluid that meets regional freeze protection requirements.
Power Steering System	GM Power Steering Fluid (GM Part No. 89021184, in Canada 89021186).
Automatic Transmission	DEXRON®-VI Automatic Transmission Fluid.
Key Lock Cylinders	Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).
Chassis Lubrication	Chassis Lubricant (GM Part No. 12377985, in Canada 88901242) or lubricant meeting requirements of NLGI #2, Category LB or GC-LB.

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Usage	Fluid/Lubricant
Front and Rear Axle	SAE 75W-90 Synthetic Axle Lubricant (GM Part No. 89021677, in Canada 89021678).
Transfer Case	DEXRON®-VI Automatic Transmission Fluid.
Hood Hinges	Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).
Body Door Hinge Pins, Tailgate Hinge and Linkage, and Fuel Door Hinge	Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).
Outer Tailgate Handle Pivot Points	Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).
Weatherstrip Conditioning	Weatherstrip Lubricant (GM Part No. 3634770, in Canada 10953518) or Dielectric Silicone Grease (GM Part No. 12345579, in Canada 992887).
Weatherstrip Squeaks	Synthetic Grease with Teflon, Superlube (GM Part No. 12371287, in Canada 10953437).

Information Provided by:
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Maintenance Replacement Parts

Replacement parts identified here by name, part number, or specification can be obtained from your dealer.

Part	GM Part Number	ACDelco Part Number
Engine Air Cleaner/Filter	15908916	A3086C
Oil Filter	89017524	PF48
Spark Plugs	12621258	41-110
Wiper Blades		
Front – 55.0 cm (21.6 in)	25877402	—
Rear – 30.0 cm (11.8 in)	25820122	—

Information Provided by: DEALER E-PROCESS

Maintenance Records

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. Retain all maintenance receipts.

Date	Odometer Reading	Serviced By	Maintenance Stamp	Services Performed

Information Provided by:
DEALER E-PROCESS

Date	Odometer Reading	Serviced By	Maintenance Stamp	Services Performed

Information Provided by:
DEALER E-PROCESS

Date	Odometer Reading	Serviced By	Maintenance Stamp	Services Performed

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Technical Data

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Vehicle Identification

Vehicle Identification Number (VIN)





This legal identifier is in the front corner of the instrument panel, on the left side of the vehicle. It can be seen through the windshield from outside. The VIN also appears on the Vehicle Certification and Service Parts labels and certificates of title and registration.

Engine Identification

The eighth character in the VIN is the engine code. This code identifies the vehicle's engine, specifications, and replacement parts. See “Engine Specifications” under *Capacities and Specifications on page 12-2* for the vehicle's engine code.

Service Parts Identification Label

This label, on the inside of the glove box, has the following information:

- Vehicle Identification Number (VIN).
- Model designation.
- Paint information.
- Production options and special equipment.

Do not remove this label from the vehicle.

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Vehicle Data

Capacities and Specifications

The following approximate capacities are given in metric and English conversions. See *Recommended Fluids and Lubricants on page 11-13* for more information.

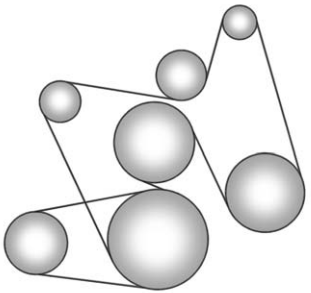
Application	Capacities	
	Metric	English
Air Conditioning Refrigerant	For the air conditioning system refrigerant charge amount, see the refrigerant label located under the hood. See your dealer for more information.	
Cooling System	16.7 L	17.6 qt
Engine Oil with Filter	5.7 L†	6.0 qt†
Fuel Tank		
Regular	98.4 L	26.0 gal
Extended	119.2 L	31.5 gal
Transmission Fluid (Pan Removal and Replacement)	5.7 L	6.0 qt
Transfer Case Fluid	1.4 L	1.5 qt
Wheel Nut Torque	190 N•m	140 lb ft
All capacities are approximate. When adding, be sure to fill to the approximate level, as recommended in this manual. Recheck fluid after filling. †Oil filter should be changed at every oil change.		

Information Provided by: DEALER E-PROCESS

Engine Specifications

Engine	VIN Code	Transmission	Spark Plug Gap
6.2L V8	F	Automatic	1.02 mm (0.040 in)

Engine Drive Belt Routing



If the vehicle is a hybrid, see the hybrid supplement for more information.

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✍ NOTES

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Customer Information

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Information Provided by: DEALER E-PROCESS

Customer Information

Customer Satisfaction Procedure (U.S. and Canada)

Your satisfaction and goodwill are important to your dealer and to Cadillac. Normally, any concerns with the sales transaction or the operation of the vehicle will be resolved by your dealer's sales or service departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your concern has not been resolved to your satisfaction, the following steps should be taken:

STEP ONE: Discuss your concern with a member of dealership management. Normally, concerns can be quickly resolved at that level. If the matter has already been reviewed with the sales, service or parts manager, contact the owner of your dealership or the general manager.

STEP TWO: If after contacting a member of dealership management, it appears your concern cannot be resolved by your dealership without further help, in the U.S., call the Cadillac Customer Assistance Center at 1-800-458-8006. In Canada, call the Canadian Cadillac Customer Care Centre at 1-888-446-2000.

We encourage you to call the toll-free number in order to give your inquiry prompt attention. Have the following information available to give the Customer Assistance representative:

- Vehicle Identification Number (VIN). This is available from the vehicle registration or title, or the plate at the top left of the instrument panel and visible through the windshield.
- Dealership name and location.
- Vehicle delivery date and present mileage.

When contacting Cadillac, remember that your concern will likely be resolved at a dealer's facility. That is why we suggest following Step One first.

STEP THREE — U.S. Owners: Both General Motors and your dealer are committed to making sure you are completely satisfied with the new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you can file with the Better Business Bureau (BBB) Auto Line® Program to enforce your rights.

The BBB Auto Line Program is an out-of-court program administered by the Council of Better Business Bureaus to settle automotive disputes regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days. If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

You may contact the BBB Auto Line Program using the toll-free telephone number or write them at the following address:

BBB Auto Line Program
Council of Better Business Bureaus, Inc.
4200 Wilson Boulevard
Suite 800
Arlington, VA 22203-1838

Telephone: 1-800-955-5100
www.dr.bbb.org/goauto

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. General Motors reserves the right to change eligibility limitations and/or discontinue its participation in this program.

Powered by Motor DEALER E-PROCESS

STEP THREE — Canadian Owners: In the event that you do not feel your concerns have been addressed after following the procedure outlined in Steps One and Two, General Motors of Canada Limited wants you to be aware of its participation in a no-charge mediation/arbitration program. General Motors of Canada Limited has committed to binding arbitration of owner disputes involving factory-related vehicle service claims. The program provides for the review of the facts involved by an impartial third party arbiter, and may include an informal hearing before the arbiter. The program is designed so that the entire dispute settlement process, from the time you file your complaint to the final decision, should be completed in approximately 70 days. We believe our impartial program offers advantages over courts in most jurisdictions because it is informal, quick, and free of charge.

For further information concerning eligibility in the Canadian Motor Vehicle Arbitration Plan (CAMVAP), call toll-free 1-800-207-0685, or call the General Motors Customer Care Centre, 1-800-263-3777 (English), 1-800-263-7854 (French), or write to:

Mediation/Arbitration Program
c/o Customer Care Centre
General Motors of Canada Limited
Mail Code: CA1-163-005
1908 Colonel Sam Drive
Oshawa, Ontario L1H 8P7

The inquiry should be accompanied by the Vehicle Identification Number (VIN).

Customer Satisfaction Procedure (Mexico)



Did you get the Warranty Extension Plan? This plan is recommended by General Motors to supplement the warranty included with the new vehicle purchase.

See your dealer for details.

Customer Assistance Procedure

Owner satisfaction and goodwill are very important to your dealer and General Motors.

Normally, any problem with the transaction, sale, or usage of the vehicle must be handled by your dealer sales or service departments.

Information Provided by:
DEALER E-PROCESS

However, we recognize that despite the good intentions of all parties involved, sometimes a misunderstanding may occur.

If you have a problem that has not been satisfactorily handled through the normal means, we suggest the following steps:

STEP ONE

Explain your case to your dealer service agent, service manager, dealer sales agent, or sales manager, depending on your case.

Make sure that they have all necessary information. They are interested in your continual satisfaction.

STEP TWO

If you are not satisfied, please contact the general manager or your dealership owner to ask for their help. If they are not able to resolve your case, ask them to contact the right people at General Motors for support, if needed.

STEP THREE

If your case is not resolved in a reasonable amount of time by your dealer, please call the General Motors Customer Assistance Center (CAC) and provide the following information:

- Name
- Address
- Phone number
- Model year
- Brand
- Vehicle Identification Number (VIN)
- Mileage
- Delivery date
- Description of the problem
- Dealership name
- Dealership address

See *Customer Assistance Offices (U.S. and Canada) on page 13-4* or *Customer Assistance Offices (Mexico) on page 13-5*.

Customer Assistance Offices (U.S. and Canada)

Cadillac encourages customers to call the toll-free number for assistance. However, if a customer wishes to write or e-mail Cadillac, the letter should be addressed to:

United States

Cadillac Customer Assistance Center
Cadillac Motor Car Division
P.O. Box 33169
Detroit, MI 48232-5169
www.Cadillac.com

1-800-458-8006
1-800-833-2622 (For Text Telephone devices (TTYs))
Roadside Service: 1-800-882-1112

From Puerto Rico:

1-800-496-9992 (English)
1-800-496-9993 (Spanish)

From U.S. Virgin Islands:

1-800-496-9994

Information Provided by: DEALER E-PROCESS

Canada

General Motors of Canada Limited
Canadian Cadillac Customer Care Centre, Mail Code: CA1-163-005
1908 Colonel Sam Drive
Oshawa, Ontario L1H 8P7
www.gm.ca

1-888-446-2000
1-800-263-3830 (For Text Telephone devices (TTYs))
Roadside Service: 1-800-882-1112

Overseas

Please contact the local General Motors Business Unit.

Mexico, Central America and Caribbean Islands/Countries (Except Puerto Rico and U.S. Virgin Islands)

General Motors de Mexico, S. de R.L. de C.V.
Customer Assistance Center
Av. Ejercito Nacional #843
Col. Granada
C.P. 11520, Mexico, D.F.

01-800-466-0805
Long Distance: 011-52-53 29 0805

Customer Assistance Offices (Mexico)

To contact the Customer Assistance Center (CAC), use the phone numbers listed in this section. Customer assistance is available Monday through Friday, 08:00 to 20:00 hours, and Saturdays from 08:00 to 15:00 hours.

All e-mail inquiries to the Customer Assistance Center (CAC) should be sent to: cac.cadillac@gm.com.

Information Provided by:
DEALER E-PROCESS

Mexico

From Mexico City

5329-0816

From Other Mexico Locations

01-800-466-0816

United States and Canada

1-866-466-8195

Costa Rica

00-800-052-1005

Guatemala

1-800-999-5252

Panama

00-800-052-0001

Dominican Republic

1-888-751-5301

El Salvador

800-6273

Honduras

800-0122-6101

Customer Assistance for Text Telephone (TTY) Users (U.S. and Canada)

To assist customers who are deaf, hard of hearing, or speech-impaired and who use Text Telephones (TTYs), Cadillac has TTY equipment available at its Customer Assistance Center. Any TTY user can communicate with Cadillac by dialing: 1-800-833-2622. TTY users in Canada can dial 1-800-263-3830.

Online Owner Center

Manage your vehicle (U.S.) at cadillac.com. Click on "Owners," then "Manage my Cadillac/Owners Login."

Information and services customized for your specific vehicle — all in one convenient place.

- Digital owner manual, warranty information, and more.
- Storage for online service and maintenance records.
- Cadillac dealer locator for service nationwide.
- Exclusive privileges and offers.
- Recall notices for your specific vehicle.
- OnStar and GM Cardmember Services Earnings summaries.

Other Helpful Links:

Cadillac — www.cadillac.com

Cadillac Merchandise — www.cadillaccollection.com

Help Center — www.cadillac.com/pages/mds/helpcenter/faq.do

- FAQ (Frequently Asked Questions)
- Contact Us

Cadillac Owner Centre (Canada) cadillacowner.ca

Take a trip to the Cadillac Owner Centre:

- Chat live with online help representatives.
- Use the Vehicle Tools section.
- Access third party enthusiast sites and social media networks.
- Locate owner resources such as lease-end, financing, and warranty information.

Information Provided by: DEALER E-PROCESS

- Retrieve your favorite articles, quizzes, tips and multimedia galleries organized into the Features and Auto Care Sections.
- Download the owner manual for your vehicle, quickly and easily.
- Find the Cadillac-recommended maintenance services for your vehicle.

GM Mobility Reimbursement Program (U.S. and Canada)

GM MOBILITY℠

This program is available to qualified applicants for cost reimbursement of eligible aftermarket adaptive equipment required for the vehicle, such as hand controls or a wheelchair/scooter lift for the vehicle.

For more information on the limited offer, visit www.gmmobility.com or call the GM Mobility Assistance Center at 1-800-323-9935. Text Telephone (TTY) users, call 1-800-833-9935.

General Motors of Canada also has a Mobility Program. Call 1-800-GM-DRIVE (463-7483) for details. TTY users call 1-800-263-3830.

Roadside Service (U.S. and Canada)

U.S.: **1-800-224-1400**

Canada: **1-800-882-1112**.

Text Telephone (TTY) Users (U.S. Only): **1-888-889-2438**.

Service is available 24 hours a day, 365 days a year.

Calling for Service

When calling Roadside Service, have the following information ready:

- Your name, home address, and home telephone number.
- Telephone number of your location.
- Location of the vehicle.
- Model, year, color, and license plate number of the vehicle.
- Odometer reading, Vehicle Identification Number (VIN), and delivery date of the vehicle.
- Description of the problem.

Coverage

Services are provided up to 5 years/160 000 km (100,000 mi), whichever comes first.

In the U.S., anyone driving the vehicle is covered. In Canada, a person driving the vehicle without permission from the owner is not covered.

Information Provided by: DEALER E-PROCESS

Roadside Service is not a part of the New Vehicle Limited Warranty. Cadillac and General Motors of Canada Limited reserve the right to make any changes or discontinue the Roadside Service program at any time without notification.

Cadillac and General Motors of Canada Limited reserve the right to limit services or payment to an owner or driver if they decide the claims are made too often, or the same type of claim is made many times.

Cadillac Owner Privileges™

- **Emergency Fuel Delivery:** Delivery of enough fuel for the vehicle to get to the nearest service station.
- **Lock-Out Service:** Service to unlock the vehicle if you are locked out. A remote unlock may be available if you have OnStar. For security reasons, the driver must present identification before this service is given.
- **Emergency Tow from a Public Road or Highway:** Tow to the nearest Cadillac dealer for warranty service, or if the vehicle was in a crash and cannot be driven. Assistance is also given when the vehicle is stuck in the sand, mud, or snow.
- **Flat Tire Change:** Service to change a flat tire with spare tire. The spare tire, if equipped, must be in good condition and properly inflated. It is your responsibility for the repair or replacement of the tire if it is not covered by the warranty.
- **Battery Jump Start:** Service to jump start a dead battery.
- **Trip Routing Service:** Detailed maps of North America are provided when requested either with the most direct route or the most scenic route. Additional travel information is also available. Allow three weeks for delivery.
- **Trip Interruption Benefits and Service:** If your trip is interrupted due to a warranty failure, incidental expenses may be reimbursed during the 5 years/160 000 km (100,000 mi) Powertrain warranty period. Items considered are hotel, meals, and rental car.

Cadillac Technician Roadside Service (U.S. Only)

Cadillac's exceptional Roadside Service is more than an auto club or towing service. It provides every Cadillac owner in the United States with the advantage of contacting a Cadillac advisor and, where available, a Cadillac trained dealer technician who can provide on-site service.

A dealer technician will travel to your location within a 30 mile radius of a participating Cadillac dealership. If beyond this radius, we will arrange to have your car towed to the nearest Cadillac dealership.

Information Provided by: DEALER E-PROCESS

Each technician travels with a specially equipped service vehicle complete with the necessary Cadillac parts and tools required to handle most roadside repairs.

Services Not Included in Roadside Service

- Impound towing caused by violation of any laws.
- Legal fines.
- Mounting, dismounting, or changing of snow tires, chains, or other traction devices.
- Towing or services for vehicles driven on a non-public road or highway.

Services Specific to Canadian-Purchased Vehicles

- **Fuel delivery:** Reimbursement is approximately $5 Canadian. Diesel fuel delivery may be restricted. Propane and other fuels are not provided through this service.
- **Lock-Out Service:** Vehicle registration is required.
- **Trip Routing Service:** Limit of six requests per year.
- **Trip Interruption Benefits and Service:** Pre-authorization, original detailed receipts, and a copy of the repair orders are required. Once authorization has been received, the Roadside Service advisor will help you make arrangements and explain how to receive payment.
- **Alternative Service:** If assistance cannot be provided right away, the Roadside Service advisor may give you permission to get local emergency road service. You will receive payment, up to $100, after sending the original receipt to Roadside Service. Mechanical failures may be covered, however any cost for parts and labor for repairs not covered by the warranty are the owner responsibility.

Roadside Service (Mexico)

As a new owner, your vehicle is automatically enrolled in the Roadside Assistance program. The services are available at no cost under the terms and conditions of the program. The Roadside Assistance program is not part of, or included, in the coverage provided by the new vehicle limited warranty.

Roadside Assistance provides assistance to the driver and passengers while driving the vehicle within your city of residence or on any passable road in Mexico, the United States, and Canada. Services are subject to the limitations described in the following pages. Program coverage varies by country.

Roadside Assistance is available 24 hours a day, 365 days of the year.

Information Provided by: DEALER E-PROCESS

This program expires two years from the date of the invoice for the vehicle, regardless of vehicle mileage and changes in vehicle ownership.

For more information about the renewal of this program at the end of its term, contact the Cadillac Customer Assistance Center at 01-800-466-0805.

Services Provided

- **Flat Tire Change**: If unable to change a flat tire, Roadside Assistance will provide towing service to the nearest authorized Cadillac dealership. It is the owner's responsibility for the repair or replacement of the tire. This service is limited to the transfer of the vehicle to the repair facility.
- **Emergency Fuel Delivery**: Delivery of enough fuel for the vehicle to get to the nearest service station.
- **Lock-Out Service**: Service to unlock the vehicle if you are locked out.
- **Battery Jump Start**: Service to jump start a dead battery.
- ***Emergency Messages**: Transmission of urgent phone messages.
- ***Emergency Calls**: Call for emergency services.
- ***Dealership Location Assistance**: Information regarding addresses and telephone numbers for Cadillac dealers.
- **Emergency Towing**: Tow to the nearest dealer for warranty service if the vehicle cannot be driven.

 If the vehicle is involved in an accident during the commission of a crime, administrative violation, or breach of traffic regulations, Roadside Assistance will not provide service. When the vehicle is not accessible to be towed, all maneuvers required to access it will be at the owner's expense.

 If the vehicle is in another city outside of your residence, Roadside Assistance is limited to moving the vehicle to the nearest dealer. If you would like the vehicle moved to a different dealer, you will be asked to cover the difference in cost at the time of the move.

 If the vehicle cannot be received by the nearest Cadillac dealer due to scheduling conflicts, the vehicle will be taken to a safe place where it will remain for up to 48 hours until it can be taken to the dealer. If the storage costs exceed the amount authorized, the owner is responsible to pay the difference at the time of service. Contact Roadside Assistance for more information on authorized amounts.

Information Provided by: DEALER E-PROCESS

- ***Trip Interruption**: This service is provided if you are prevented from further usage of your vehicle while traveling and it is not possible for the nearest Cadillac dealership to repair the vehicle the same day, requiring the vehicle to stay at the dealership for a night or more. If this happens, in addition to the previously listed services and prior to confirmation by the dealership, you are entitled to choose one of the following alternatives, within the limits of existing Roadside Assistance program guidelines. If the costs exceed the amount authorized for these services, you must pay the difference at the time of service.

 Roadside Assistance will coordinate hotel accommodations for all vehicle travelers for up to two nights.

 A rental car will be provided for up to two days and the vehicle must be returned to its original destination, excluding vehicles with a carrying capacity greater than 3.5 tons.

 Complimentary Transportation: If you prefer to continue your trip to the intended destination or return to your place of residence, and the trip requires more than eight hours driving on the road, transportation for the driver and passengers by first class bus or coach commercial airline will be provided to a location chosen by Roadside Assistance, depending on availability at the chosen destination. Restrictions apply based on vehicle specifications.

 If you are on the road, taxi service to the nearest bus station or airport will be provided.

- ***Complimentary Transportation for Vehicle Pick Up**: Transportation to pick up your vehicle after repairs are complete. Once the dealer has reported that the vehicle has been repaired, Roadside Assistance will provide bus or commercial airline one-way service (subject to availability) for the person designated by you to collect your vehicle at the dealership's location if you or the designated person are not in the same town or city as the dealership.

*These services are not provided for U.S. or Canada residents. All services provided in the U.S. and Canada are at the owner's expense and will be reimbursed by Roadside Assistance.

Information Provided by: DEALER E-PROCESS

Services Not Included in Roadside Assistance

Roadside Assistance does not cover or reimburse services for the following:

- Events caused by fraud or bad faith by the driver.
- Vehicle immobilization situations due to a major force or unforeseen circumstances, such as natural phenomena of an extraordinary nature, earthquakes, volcanic eruptions, and other cyclonic storms.
- Vehicle immobilization situations arising from car accidents caused by the driver of the vehicle or third parties. This means any occurrence that causes physical injury to the occupants and/or the vehicle caused by external forces.
- Acts of terrorism, riot or uproar, armed forces or police actions which prevent timely delivery of assistance services.
- Food service, beverages, telephone calls, or other extra costs. Accommodation costs apply only to Mexico per the terms and conditions of the Roadside Assistance program.
- Any damage to the vehicle without intent, derived from the services provided.
- Cost of towing a trailer when choosing a Cadillac dealer that is nearest to the temporary storage facility for the disabled vehicle.
- Cost of all maneuvers required to access the vehicle when it is not available to be towed.
- Cost of fuel provided.

Routine vehicle repair costs are not covered by the Roadside Assistance program. For more information, see your new vehicle warranty.

Contacting Roadside Assistance

Roadside Assistance services are of no cost to you and available 24 hours a day, 365 days a year. Costs are only incurred in situations that exceed the limits of the program, some of which are listed previously in this section.

To contact Roadside Assistance by phone, use the following numbers:

Mexico

01-800-466-0805

United States

1-866-466-8906

Canada

1-800-268-6800

E-mail

asistencia.cadillac@gm.com

Cadillac reserves the right to make any changes or discontinue the Roadside Assistance program at any time without notification.

Information Provided by: DEALER E-PROCESS

Scheduling Service Appointments (U.S. and Canada)

When the vehicle requires warranty service, contact your dealer and request an appointment. By scheduling a service appointment and advising the service consultant of your transportation needs, your dealer can help minimize your inconvenience.

If the vehicle cannot be scheduled into the service department immediately, keep driving it until it can be scheduled for service, unless, of course, the problem is safety related. If it is, please call your dealership, let them know this, and ask for instructions.

If your dealer requests you to bring the vehicle for service, you are urged to do so as early in the work day as possible to allow for same-day repair.

Courtesy Transportation Program (U.S. and Canada)

To enhance your ownership experience, we and our participating dealers are proud to offer Courtesy Transportation, a customer support program for vehicles with the Bumper-to-Bumper (Base Warranty Coverage period in Canada), extended powertrain, and/or hybrid-specific warranties in both the U.S. and Canada.

Several Courtesy Transportation options are available to assist in reducing inconvenience when warranty repairs are required.

Courtesy Transportation is not a part of the New Vehicle Limited Warranty. A separate booklet entitled “Limited Warranty and Owner Assistance Information” furnished with each new vehicle provides detailed warranty coverage information.

Transportation Options

Warranty service can generally be completed while you wait. However, if you are unable to wait, GM helps to minimize inconvenience by providing several transportation options. Depending on the circumstances, your dealer can offer one of the following:

Shuttle Service

Shuttle service is the preferred means of offering Courtesy Transportation. Dealers may provide shuttle service to get you to your destination with minimal interruption of your daily schedule. This includes one-way or round-trip shuttle service within reasonable time and distance parameters of your dealer's area.

Public Transportation or Fuel Reimbursement

If the vehicle requires overnight warranty repairs, and public transportation is used instead of your dealer's shuttle service, the expense must be supported by

Information Provided by: DEALER E-PROCESS

original receipts and can only be up to the maximum amount allowed by GM for shuttle service. In addition, for U.S. customers, should you arrange transportation through a friend or relative, limited reimbursement for reasonable fuel expenses may be available. Claim amounts should reflect actual costs and be supported by original receipts. See your dealer for information regarding the allowance amounts for reimbursement of fuel or other transportation costs.

Courtesy Rental Vehicle

Your dealer may arrange to provide you with a courtesy rental vehicle or reimburse you for a rental vehicle that you obtain if the vehicle is kept for an overnight warranty repair. Rental reimbursement will be limited and must be supported by original receipts. This requires that you sign and complete a rental agreement and meet state/provincial, local, and rental vehicle provider requirements. Requirements vary and may include minimum age requirements, insurance coverage, credit card, etc. You are responsible for fuel usage charges and may also be responsible for taxes, levies, usage fees, excessive mileage, or rental usage beyond the completion of the repair.

It may not be possible to provide a like vehicle as a courtesy rental.

Additional Program Information

All program options, such as shuttle service, may not be available at every dealer. Please contact your dealer for specific information about availability. All Courtesy Transportation arrangements will be administered by appropriate dealer personnel.

General Motors reserves the right to unilaterally modify, change, or discontinue Courtesy Transportation at any time and to resolve all questions of claim eligibility pursuant to the terms and conditions described herein at its sole discretion.

Information Provided by: DEALER E-PROCESS

Collision Damage Repair (U.S. and Canada)

If the vehicle is involved in a collision and it is damaged, have the damage repaired by a qualified technician using the proper equipment and quality replacement parts. Poorly performed collision repairs diminish the vehicle resale value, and safety performance can be compromised in subsequent collisions.

Collision Parts

Genuine GM Collision parts are new parts made with the same materials and construction methods as the parts with which the vehicle was originally built. Genuine GM Collision parts are the best choice to ensure that the vehicle's designed appearance, durability, and safety are preserved. The use of Genuine GM parts can help maintain the GM New Vehicle Limited Warranty.

Recycled original equipment parts may also be used for repair. These parts are typically removed from vehicles that were total losses in prior crashes. In most cases, the parts being recycled are from undamaged sections of the vehicle. A recycled original equipment GM part may be an acceptable choice to maintain the vehicle's originally designed appearance and safety performance; however, the history of these parts is not known. Such parts are not covered by the GM New Vehicle Limited Warranty, and any related failures are not covered by that warranty.

Aftermarket collision parts are also available. These are made by companies other than GM and may not have been tested for the vehicle. As a result, these parts may fit poorly, exhibit premature durability/corrosion problems, and may not perform properly in subsequent collisions. Aftermarket parts are not covered by the GM New Vehicle Limited Warranty, and any vehicle failure related to such parts is not covered by that warranty.

Repair Facility

GM also recommends that you choose a collision repair facility that meets your needs before you ever need collision repairs. Your dealer may have a collision repair center with GM-trained technicians and state-of-the-art equipment, or be able to recommend a collision repair center that has GM-trained technicians and comparable equipment.

Insuring the Vehicle

Protect your investment in the GM vehicle with comprehensive and collision insurance coverage. There are significant differences in the quality of coverage afforded by various insurance policy terms. Many insurance policies provide reduced protection to the GM vehicle by limiting compensation for damage repairs by using aftermarket collision parts. Some insurance companies will not specify aftermarket collision parts. When purchasing insurance, we recommend that you ensure that the vehicle will be repaired with GM original equipment collision parts. If such insurance coverage is not available from your current insurance carrier, consider switching to another insurance carrier.

If the vehicle is leased, the leasing company may require you to have insurance that ensures repairs with Genuine GM Original Equipment Manufacturer (OEM) parts or Genuine Manufacturer replacement parts. Read the lease carefully, as you may be charged at the end of the lease for poor quality repairs.

If a Crash Occurs

If there has been an injury, call emergency services for help. Do not leave the scene of a crash until all matters have been taken care of.

Information Provided by: DEALER E-PROCESS

Move the vehicle only if its position puts you in danger, or you are instructed to move it by a police officer.

Give only the necessary information to police and other parties involved in the crash.

For emergency towing see *Roadside Service (U.S. and Canada) on page 13-7* or *Roadside Service (Mexico) on page 13-9*.

Gather the following information:

- Driver name, address, and telephone number.
- Driver license number.
- Owner name, address, and telephone number.
- Vehicle license plate number.
- Vehicle make, model, and model year.
- Vehicle Identification Number (VIN).
- Insurance company and policy number.
- General description of the damage to the other vehicle.

Choose a reputable repair facility that uses quality replacement parts. See “Collision Parts” earlier in this section.

If the airbag has inflated, see *What Will You See after an Airbag Inflates? on page 3-32*.

Managing the Vehicle Damage Repair Process

In the event that the vehicle requires damage repairs, GM recommends that you take an active role in its repair. If you have a pre-determined repair facility of choice, take the vehicle there, or have it towed there. Specify to the facility that any required replacement collision parts be original equipment parts, either new Genuine GM parts or recycled original GM parts. Remember, recycled parts will not be covered by the GM vehicle warranty.

Insurance pays the bill for the repair, but you must live with the repair. Depending on your policy limits, your insurance company may initially value the repair using aftermarket parts. Discuss this with the repair professional, and insist on Genuine GM parts. Remember, if the vehicle is leased, you may be obligated to have the vehicle repaired with Genuine GM parts, even if your insurance coverage does not pay the full cost.

If another party's insurance company is paying for the repairs, you are not obligated to accept a repair valuation based on that insurance company's collision policy repair limits, as you have no contractual limits with that company. In such cases, you can have control of the repair and parts choices as long as the cost stays within reasonable limits.

Information Provided by: DEALER E-PROCESS

Service Publications Ordering Information

Service Manuals

Service Manuals have the diagnosis and repair information on the engines, transmission, axle, suspension, brakes, electrical, steering, body, etc.

Service Bulletins

Service Bulletins give additional technical service information needed to knowledgeably service General Motors cars and trucks. Each bulletin contains instructions to assist in the diagnosis and service of the vehicle.

Owner Information

Owner publications are written specifically for owners and intended to provide basic operational information about the vehicle. The Owner Manual includes the Maintenance Schedule for all models.

In-Portfolio: Includes a Portfolio, Owner Manual, and Warranty Booklet.

RETAIL SELL PRICE: $35.00 (U.S.) plus handling and shipping fees.

Without Portfolio: Owner Manual only.

RETAIL SELL PRICE: $25.00 (U.S.) plus handling and shipping fees.

Current and Past Models

Technical Service Bulletins and Manuals are available for current and past model GM vehicles.

ORDER TOLL FREE:
1-800-551-4123 Monday – Friday
8:00 AM – 6:00 PM Eastern Time

For Credit Card Orders Only (VISA-MasterCard-Discover), visit Helm, Inc. at: www.helminc.com.

Or write to:

Helm, Incorporated
Attention: Customer Service
47911 Halyard Drive
Plymouth, MI 48170

Prices are subject to change without notice and without incurring obligation. Allow ample time for delivery.

All listed prices are quoted in U.S. funds. Make checks payable in U.S. funds.

Information Provided by:
DEALER E-PROCESS

Reporting Safety Defects

Reporting Safety Defects to the United States Government

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying General Motors.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

However, NHTSA cannot become involved in individual problems between you, your dealer, or General Motors.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to *http://www.safercar.gov;* or write to:

Administrator, NHTSA
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from *http://www.safercar.gov*.

Reporting Safety Defects to the Canadian Government

If you live in Canada, and you believe that the vehicle has a safety defect, notify Transport Canada immediately, and notify General Motors of Canada Limited. Call Transport Canada at 1-800-333-0510 or write to:

Transport Canada
Road Safety Branch
80 rue Noel
Gatineau, QC J8Z 0A1

Information Provided by: DEALER E-PROCESS

Reporting Safety Defects to General Motors

In addition to notifying NHTSA (or Transport Canada) in a situation like this, notify General Motors.

Call 1-800-458-8006, or write:

Cadillac Customer Assistance Center
Cadillac Motor Car Division
P.O. Box 33169
Detroit, MI 48232-5169

In Canada, call 1-888-446-2000, or write:

Canadian Cadillac Customer Care Centre, Mail Code: CA1-163-005
General Motors of Canada Limited
1908 Colonel Sam Drive
Oshawa, Ontario L1H 8P7

Vehicle Data Recording and Privacy

This GM vehicle has a number of sophisticated computers that record information about the vehicle's performance and how it is driven. For example, the vehicle uses computer modules to monitor and control engine and transmission performance, to monitor the conditions for airbag deployment and deploy airbags in a crash, and, if so equipped, to provide antilock braking to help the driver control the vehicle. These modules may store data to help your dealer technician service the vehicle. Some modules may also store data about how you operate the vehicle, such as rate of fuel consumption or average speed. These modules may also retain the owner's personal preferences, such as radio presets, seat positions, and temperature settings.

Event Data Recorders

This vehicle has an Event Data Recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in the vehicle were operating.
- Whether or not the driver and passenger safety belts were buckled/fastened.
- How far, if at all, the driver was pressing the accelerator and/or brake pedal.
- How fast the vehicle was traveling.

Information Provided by:
DEALER E-PROCESS

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Important: EDR data is recorded by the vehicle only if a non-trivial crash situation occurs; no data is recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) is recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

GM will not access this data or share it with others except: with the consent of the vehicle owner or, if the vehicle is leased, with the consent of the lessee; in response to an official request by police or similar government office; as part of GM's defense of litigation through the discovery process; or, as required by law. Data that GM collects or receives may also be used for GM research needs or may be made available to others for research purposes, where a need is shown and the data is not tied to a specific vehicle or vehicle owner.

OnStar®

If the vehicle is equipped with an active OnStar system, that system may also record data in crash or near crash-like situations. The OnStar Terms and Conditions provides information on data collection and use and is available at www.onstar.com (U.S.) or www.onstar.ca (Canada), or by pressing the button and speaking to an advisor. See *OnStar Overview on page 14-1*.

Navigation System

Use of the navigation system may result in the storage of destinations, addresses, telephone numbers, and other trip information. See *Using the Navigation System on page 7-62* for information on stored data and for deletion instructions.

Radio Frequency Identification (RFID)

RFID technology is used in some vehicles for functions such as tire pressure monitoring and ignition system security, as well as in connection with conveniences such as key fobs for remote door locking/unlocking and starting, and in-vehicle transmitters for garage door openers. RFID technology in

Information Provided by: DEALER E-PROCESS

GM vehicles does not use or record personal information or link with any other GM system containing personal information.

Radio Frequency Statement

This vehicle has systems that operate on a radio frequency that comply with Part 15 of the Federal Communications Commission (FCC) rules and with Industry Canada Standards RSS-GEN/210/220/310.

Operation is subject to the following two conditions:

1. The device may not cause harmful interference.
2. The device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to any of these systems by other than an authorized service facility could void authorization to use this equipment.

Information Provided by:
DEALER E-PROCESS

✍ NOTES

Information Provided by
DEALER E-PROCESS

OnStar

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OnStar Overview



If equipped, this vehicle has a comprehensive, in-vehicle system that can connect to a live Advisor for Emergency, Security, Navigation, Connection, and Diagnostic Services.

The OnStar system status light is next to the OnStar buttons. If the status light is:

- Solid Green: System is ready.
- Flashing Green: On a call.
- Red: Indicates a problem.

Push or call 1-888-4-ONSTAR (1-888-466-7827) to speak to an Advisor.

Push to:

- Make a call, end a call, or answer an incoming call.
- Give OnStar Hands-Free Calling voice commands.
- Give OnStar Turn-by-Turn Navigation voice commands. Requires the available Directions and Connections service plan.

Information Provided by:
DEALER E-PROCESS

Push to connect to a live Advisor to:

- Verify account information or update contact information.
- Get driving directions. Requires the available Directions and Connections service plan.
- Receive On-Demand Diagnostics for a check on the vehicle's key operating systems.
- Receive Roadside Assistance.

Push to get a priority connection to an Emergency Advisor available 24/7 to:

- Get help for an emergency.
- Be a Good Samaritan or respond to an AMBER Alert.
- Get crisis assistance and evacuation routes.

OnStar Services

Emergency

With Automatic Crash Response, the built-in system can automatically connect to help in a crash even if you cannot ask for it.

Push to connect to an Emergency Advisor. GPS technology is used to identify the vehicle location and can provide critical information to emergency personnel. The Advisor is also trained to offer critical assistance in emergency situations.

Security

OnStar provides services like Stolen Vehicle Assistance, Remote Ignition Block, and Roadside Assistance, if the vehicle is equipped with these services. OnStar can unlock the vehicle doors remotely, if it is equipped with automatic door locks, and can help police locate the vehicle if it is stolen.

Navigation

OnStar navigation requires the Directions and Connections service plan.

Push to receive directions or have them sent to the vehicle navigation screen. Destinations can also be forwarded to the vehicle from Google Maps™ or MapQuest.com. The OnStar mapping database is continuously updated. Visit www.onstar.com for coverage maps.

Turn-by-Turn Navigation

1. Push to connect to a live Advisor.
2. Request directions.
3. Directions are downloaded to the vehicle.
4. Follow the voice-guided commands.

Information Provided by: DEALER E-PROCESS

Using Voice Commands During a Planned Route

Cancel Route

1. Push . System responds: “OnStar ready,” then a tone. Say “Cancel route.” System responds: “Would you like to cancel route directions to your destination?”
2. Say “Yes.” System responds: “OK, route canceled.”
3. Say “Goodbye.” Exits voice commands.

Route Preview

1. Push . System responds: “OnStar ready,” then a tone.
2. Say “Route Preview.” System responds with the next three maneuvers.
3. Say “Goodbye.” Exits voice commands.

Repeat

1. Push . System responds: “OnStar ready,” then a tone.
2. Say “Repeat.” System responds with the last direction given, then responds with “OnStar ready,” then a tone.
3. Say “Goodbye.” Exits voice commands.

Get My Destination

1. Push . System responds: “OnStar ready,” then a tone.
2. Say “Get my destination.” System responds with miles to the destination, then responds with “OnStar ready,” then a tone.
3. Say “Goodbye.” Exits voice commands.

Other Navigation Services Available from OnStar

OnStar eNav: Allows subscribers to send destinations from Google Maps and MapQuest.com to their Turn-by-Turn Navigation or screen-based navigation system. When ready, the directions will be downloaded to the vehicle.

Destination Download: Push , then request the Advisor to download directions to the navigation system in the vehicle. After the call ends, push the “Go” button on the navigation screen to begin driving directions.

Destinations can also be downloaded on the go. For information about eNav, Destination Download, and coverage maps visit www.onstar.com.

Information Provided by: DEALER E-PROCESS

Connections

OnStar Hands-Free Calling allows calls to be made and received from the vehicle. The vehicle can also be controlled from a cell phone through the OnStar RemoteLink mobile app. See www.onstar.com for coverage maps.

Hands-Free Calling

1. Push . System responds: “OnStar ready.”
2. Say “Dial.” System responds: “Please say the name or number to call.”
3. Say the entire number without pausing, including a “1” and the area code. System responds: “OK calling.”

Retrieve My Number

1. Push . System responds: “OnStar ready.”
2. Say “My Number.” System responds: “Your OnStar Hands-Free Calling number is.”

End a Call

Push . System responds: “Call ended.”

Store a Name Tag for Speed Dialing

1. Push . System responds: “OnStar ready.”
2. Say “Store.” System responds: “Please say the number you would like to store.”
3. Say the entire number without pausing. System responds: “Please say the name tag.”
4. Pick a name tag. “System responds: ”About to store <name tag>. Does that sound OK?”
5. Say “Yes” or “No” to try again. System responds: “OK, storing <name tag>.”

Place a Call Using a Stored Number

1. Push . System responds: “OnStar ready.”
2. Say “Call <name tag>.” System responds: “OK, calling <name tag>.”

Verify Minutes and Expiration

Push and say “minutes” then “verify” to check how many minutes remain and their expiration date.

OnStar Mobile App

With an iPhone® or Android™-based mobile device, an OnStar RemoteLink mobile app can be downloaded. The vehicle can be remote started, if equipped, or the doors can be unlocked from anywhere there is cell phone service. It can also check the fuel level, tire pressure, and oil life. It can connect to an OnStar Advisor anytime. For OnStar mobile app compatibility or further information, see www.onstar.com.

Information Provided by: DEALER E-PROCESS

Diagnostics

OnStar Vehicle Diagnostics will perform a vehicle check every month. It will check the engine, transmission, antilock brakes, and major vehicle systems. It also checks the tire pressures, if the vehicle is equipped with the Tire Pressure Monitoring System. If a diagnostics check is needed between e-mails, push , and an Advisor can run a check.

OnStar Additional Information

Transferring Service

Push to request account transfer eligibility information. The Advisor can assist in canceling or removing account information. If OnStar receives information that vehicle ownership has changed, OnStar may send a voice message to the vehicle, requesting updated account information.

Reactivation for Subsequent Owners

Push and follow the prompts to speak to an Advisor as soon as possible after acquiring the vehicle. The Advisor will update vehicle records and will explain the OnStar service offers and options available.

How OnStar Service Works

Automatic Crash Response, Emergency Services, Crisis Assist, Stolen Vehicle Assistance, Vehicle Diagnostics, Remote Door Unlock, Roadside Assistance, Turn-by-Turn Navigation, and Hands-Free Calling are available on most vehicles. Not all OnStar services are available everywhere or on all vehicles. For more information, a full description of OnStar services, system limitations, and OnStar terms and conditions, see www.onstar.com (U.S.) or www.onstar.ca (Canada); contact OnStar at 1-888-4-ONSTAR (1-888-466-7827) or TTY 1-877-248-2080; or push to speak with an Advisor. OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features to function properly. These systems may not operate if the battery is discharged or disconnected.

Information Provided by: DEALER E-PROCESS

OnStar service cannot work unless your vehicle is in a place where OnStar has an agreement with a wireless service provider for service in that area, and the wireless service provider has coverage, network capacity, reception, and technology compatible with OnStar's service. Service involving location information about the vehicle cannot work unless GPS signals are available, unobstructed, and compatible with the OnStar hardware. OnStar service may not work if the OnStar equipment is not properly installed or it has not been properly maintained. If equipment or software is added, connected, or modified, OnStar service may not work. Other problems beyond OnStar's control may prevent service such as hills, tall buildings, tunnels, weather, electrical system design and architecture of the vehicle, damage to the vehicle in a crash, or wireless phone network congestion or jamming.

See *Radio Frequency Statement on page 13-21* for information regarding Part 15 of the Federal Communications Commission (FCC) rules and Industry Canada Standards RSS-GEN/210/220/310.

Services for People with Disabilities

Advisors provide services to help subscribers with physical disabilities and medical conditions.

Push  for help with:

- Locating a gas station with an attendant to pump gas.
- Finding a hotel, restaurant, etc., that meets accessibility needs.
- Providing directions to the closest hospital or pharmacy in urgent situations.

TTY Users

OnStar has the ability to communicate to the deaf, hard-of-hearing, or speech-impaired customers while in the vehicle. The available dealer-installed TTY system can provide in-vehicle access to all of the OnStar services, except Virtual Advisor and OnStar Turn-by-Turn Navigation.

Onstar.com

The website provides access to account information, manages the OnStar subscription, and allows viewing of videos of each service. Get subscription plan pricing and sign up for OnStar Vehicle Diagnostics. Click on the "My Account" tab on the home page.

Information Provided by:
DEALER E-PROCESS

OnStar Personal Identification Number (PIN)

A PIN is needed to access some of the OnStar services, like Remote Door Unlock and Stolen Vehicle Assistance. You will be prompted to change the PIN the first time when speaking with an Advisor. To change the OnStar PIN, call OnStar and provide the Advisor with the current number.

Warranty

OnStar equipment may be warranted as part of the new-vehicle limited warranty. The manufacturer of the vehicle furnishes detailed warranty information.

Languages

The vehicle can be programmed to respond in French or Spanish. Push and ask an Advisor. Advisors can speak French or Spanish.

Potential Issues

Some OnStar services are disabled after five days. OnStar cannot perform Remote Door Unlock or Stolen Vehicle Assistance after the vehicle has been off continuously for five days. After five days, OnStar can contact Roadside Assistance and a locksmith to help gain access to the vehicle.

Global Positioning System (GPS)

- Obstruction of the GPS can occur in a large city with tall buildings; in parking garages; around airports; in tunnels, underpasses, or parking garages; or in an area with very dense trees. If GPS signals are not available, the OnStar system should still operate to call OnStar. However, OnStar could have difficulty identifying the exact location.
- In emergency situations, OnStar can use the last stored GPS location to send to emergency responders.
- A temporary loss of GPS can cause loss of the ability to send a Turn-by-Turn Navigation route. The Advisor may give a verbal route or may ask for a call back after the vehicle is driven into an open area.

Cellular and GPS Antennas

Avoid placing items over or near the antenna to prevent blocking cellular and GPS signal reception. Cellular reception is required for OnStar to send remote signals to the vehicle.

Unable to Connect to OnStar Message

If there is limited cellular coverage or the cellular network has reached maximum capacity, this message may come on. Push to try the call again or try again after driving a few miles into another cellular area.

Information Provided by: DEALER E-PROCESS

Vehicle and Power Issues

OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features to function properly. These systems may not operate if the battery is discharged or disconnected.

Add-on Electrical Equipment

The OnStar system is integrated into the electrical architecture of the vehicle. Do not add any electrical equipment. See *Add-On Electrical Equipment on page 9-69*. Added electrical equipment may interfere with the operation of the OnStar system and cause it to not operate.

Privacy

The complete OnStar Privacy Statement may be found at www.onstar.com. Privacy-sensitive users of wireless communications are cautioned that the privacy of any information sent via wireless cellular communications cannot be assured. Third parties may unlawfully intercept or access transmissions and private communications without consent.

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DEALER E-PROCESS

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